

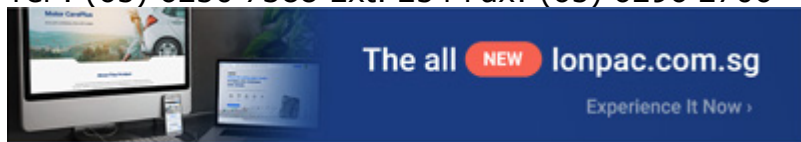
Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 24 December 2018 12:02 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> : LONPAC Ref: 18/18/18/VP05/021054 (SLU6906U) *LKK REF: CC4/LPC18019495/Apa3q2

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 22 December, 2018 11:49 AM
To: GERALD POH WEE BIN; ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> : LONPAC Ref: 18/18/18/VP05/021054 (SLU6906U) *LKK REF: CC4/LPC18019495/Apa3q2

Lonpac Ref: **18/18/18/VP05/021054**
LKK Ref: CC4/LPC18019495/Apa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLU 6906U(OI) AND SGG 880G(TP) ON 24/10/2018

We refer to the above matter.

We have highlighted to your good office on 07/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**LEANG AUTOMOTIVE**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$10,251.00	\$ 3,300.00
2. Loss of Rental (5days x \$200.00)	\$ 1,000.00	\$ 750.00 (5days x \$150.00)
Total	\$11,251.00	<u>\$ 4,050.00</u>

**04days recommendation for repair + 1Sunday = 5days

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 7 November 2018 11:39 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U) *LKK REF: CC4/LPC18019495/Apa3

Dear Hsiao Tong,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 7 November, 2018 11:32 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; assignments

Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U) *LKK REF: CC4/LPC18019495/Apa3

Hi Lili,

Thank you for your email. We will continue to handle third party claim.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 2 November 2018 10:37 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U)

Dear Hsiao Tong

Our Insured has appealed against our repudiation successfully.

Therefore, please continue to handle the Third party claim and let us have your preliminary advice soon.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Monday, 29 October, 2018 10:30 AM

To: 'Admin-D (LKKAuto)'; assignments

Cc: MT_Claim_SG; Admin A

Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U)

Dear Catherine

Please note that our Insured has breached the policy terms and conditions and therefore, we have repudiate all liabilities under the insurance policy.

Kindly refer the TP claims to our Insured directly.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 24 October, 2018 11:01 AM

To: ONG LI LI; assignments

Cc: MT_Claim_SG; Admin A

Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U)

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 24 October, 2018 10:56 AM

To: Maria <mariah@alc.com.sg>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U)

Without Prejudice

Save as to Costs

Dear Maria

Thank you for confirming the appointment of a Single Joint Expert.

Dear Nivitha/Catherine

Please assign Adrian Ling to conduct TP survey.

Thanks,

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Maria [<mailto:mariah@alc.com.sg>]

Sent: Wednesday, 24 October, 2018 10:51 AM

To: ONG LI LI

Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: TBA (SLU6906U)

WITHOUT PREJUDICE

Dear Li Li,

Kindly arrange your surveyor, Mr Adrian Ling, to conduct the pre-repair survey, at our client's designated workshop.

Best Regards

Mariah

Arasan **L**aw **C**hambers

151 Chin Swee Road
#06-08 Manhattan House
Singapore 169876

☎: 6835 3350

📠: 6835 3352

Email: Mariah@alc.com.sg

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Wednesday, October 24, 2018 10:35 AM

To: mariah@alc.com.sg; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Your Ref: ALC.2018.479.LA.dk Our Ref: TBA (SLU6906U)

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706