

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 12 April, 2019 11:31 AM
To: Claims Dept of CTI
Cc: Admin A; Alfred Toh; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJQ829T (our ref: SNM18D05023C02) AND SME8726G (TP : LKK REF - CC6/CTI18019494/Aha3) on 22/10/2018
Attachments: SME8726G video.avi; Email to OI dd 120419.pdf; LETTER TO OI.pdf

Dear Alfred,

As spoken earlier, please find attached letter and email sent out to the Insured as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Friday, 12 April, 2019 10:40 AM
To: Claims Dept of CTI
Cc: Lucas Lee; Admin A; Vic (LKKAUTO); Alfred Toh
Subject: RE: Direct Settlement - Accident Involving SJQ829T (our ref: SNM18D05023C02) AND SME8726G (TP : LKK REF - CC6/CTI18019494/Aha3) on 22/10/2018

Dear Sir/Madam,

We refer further to the subject matter.

Please find attached TP video footage for your reference.

Based on the footage, TP vehicle was turning out from a minor road and Insured vehicle also move off from stationary at the junction when the collision happened.

As such, we are of the view that both parties have to be cautious and will share equal liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Catherine Thia [<mailto:catherine.thia@sg.cntaiping.com>]

Sent: Tuesday, 27 November, 2018 12:00 PM

To: Mei Kwan (LKKAuto); Claims Dept of CTI

Cc: Lucas Lee; Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving SJQ829T (our ref: SNM18D05023C02) AND SME8726G (TP : LKK REF - CC6/CTI18019494/Aha3) on 22/10/2018

Dear Mei Kuan

- Without Prejudice -

Please see our insured report as attached

Thanks

Catherine Thia

Senior Executive

Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6193

www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 22 November, 2018 11:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ829T (OI : CAI - TBA) AND SME8726G (TP : LKK REF - CC6/CTI18019494/Aha3) on 22/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 2 November, 2018 2:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: catherine.thia@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ829T (OI : CAI - TBA) AND SME8726G (TP : LKK REF - CC6/CTI18019494/Aha3) on 22/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SME 8726G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 31 October, 2018 10:05 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: catherine.thia@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJQ829T (OI : CAI - TBA) AND SME8726G (TP : LKK REF - CC6/CTI18019494/Aha3) on 22/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 8726G at M/s Co MG Solution Pte Ltd - Kaki Bukit. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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