

4, FWD 180 19493 Area 3/2

Surveyor: CWP.

DOI: ASSIGNMENT 12.10.18

Date / Time: 25.10.18

Registered in Meriton: 16.10.18

Pre-assign / CCU / FTE

FBO 6614



Insured Vehicle No. : _____

Claim No. : _____

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II :SS D.O.A: 19.10.18

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (VL YES / NO)

Insured Liability : % Final ? Yes / No

SKR 3268 A



INSRS: WSP: (A Antomaki)
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____

| Date/Time | STAGE | DATE / PIC |
|-----------------|-----------------------------------|-------------------------------------|
| <u>25.10.18</u> | Non-Reporting Itr (1st) | |
| | Non-Reporting Itr (2nd) | |
| | Non-Reporting Itr (Final) | |
| | Notification Itr (if non-pickup) | |
| | Call OI: | |
| | After call Itr to OI: | |
| | Documentation Check List: Handler | Typist |
| | Notification Itr (if non-pickup) | <input type="checkbox"/> |
| | After call Itr to OI: | <input type="checkbox"/> |
| | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | Release Voucher: | <input checked="" type="checkbox"/> |
| | Final Repair Bill: | <input checked="" type="checkbox"/> |
| | Car Rental Invoice: | <input type="checkbox"/> |
| | Towing Invoice: | <input type="checkbox"/> |
| | LTA / GIA: | <input checked="" type="checkbox"/> |
| | Medical Bill: | <input type="checkbox"/> |
| | PIR: | <input type="checkbox"/> |
| | Mandate/Reject Instruction: | <input checked="" type="checkbox"/> |
| | LOD: | <input checked="" type="checkbox"/> |
| | Payment Breakdown Form: | <input type="checkbox"/> |
| | Post-Repair Photos: | <input type="checkbox"/> |
| | Others: | <input type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: ACP

Repair Cost: PP \$3,481.10 () days Reduction: 45 % Email Call

FINAL SETTLEMENT Date/Time: 28.1.19 Confirm with: Summi Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 21 If NO or B 28, Ass. Lin: _____

Repair Cost: \$3,751.20 *100 * O- RMRG fees: PP

Loss of Rental (LOR): \$ \$ - () days

Loss of Use (LOU): \$ \$ 100.00 (\$ 30 x 3 days)

Loss of Income (LOI): \$ \$ - (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIALTA Search \$ \$ 2.00

Medical: \$ \$ -

Disbursement: \$ \$ -

Legal Cost: \$ \$ - (e.g. Tow/Independent)

Total: \$ \$ 3,833.20 Global Sum \$ \$: _____

FINAL PAYMENT Date/Time: 28.1.19 Confirm with: Summi Email Call

Payee 1: \$ \$ 3,833.20 Name 1: 1st Antomaki PTE LTD

Payee 2: (Strike if N.A.) \$ \$ Name 2: _____

Payee 3: (Strike if N.A.) \$ \$ Name 3: _____

30.1.19

1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

Repair Estimate

Date : 26/10/2018

Reference: SKR3268A
CHEVROLET
ORLANDO
Make: 1.4AT TURBO

To Whom It May Concern

Dear Sir,

TP fwd
Asher

RE: VEHICLE :SKR3268A
CHASSIS NO.:KL1YA7589FK004317
ENGINE NO.:A14NET142090112

Name of insured :Alpine Car Rental Pte Ltd
Date of accident.: 19/10/2018

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

| No. | Qty | Part Description | Price (SGD) |
|-----|-----|--|---------------|
| 1 | 1 | LHR Door <i>dent</i> | \$ 2,104.00 ✓ |
| 2 | 1 | LHR Door Black Sticker, Front ? <i>new</i> | \$ 104.00 ✓ |
| 3 | 1 | LHR Door Black Sticker, Rear | \$ 118.00 ✓ |
| 4 | 1 | LHR Door Protector <i>new</i> | \$ 68.00 ✓ |
| 5 | 1 | LHR Door Outer Handle <i>new</i> | \$ 118.00 + |
| 6 | 1 | LHR Door Handle Inner Base, Bracket <i>new new</i> | \$ 105.00 + |
| 6 | 1 | LHR Door Weatherstrip <i>new new</i> | \$ 120.00 + |

2394
2154.60

Parts Total: \$ 2,737.00
Less 10%: \$ 273.70
Total : \$ 2,463.30

Labour

| No. | Labour Description | Price (SGD) |
|----------------------------|---|----------------------------|
| <u>Rear portion</u> | | |
| 1 | To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair /replacement parts. (Labour per day \$650 per day) | \$ 1,950.00 650 |
| 2 | Carry out spray painting on accident affected area (\$550 per panel) | \$ 1,660.00 550 |
| 3 | To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair | \$ 30.00 ✓ |
| 4 | Transfer of internal mechanism from old door panel to new door panel | \$ 70.00 ✓ |

| | | |
|---|--|----------|
| 5 | To conduct water leakage test after repairs of vehicle | |
| 6 | To apply door sealant to door | \$ 80.00 |

1300

Labour Total : \$ 3,780.00

Others

Other Description

| No. | Qty | | Price (SGD) |
|---------------------|-----|---|-------------|
| Rear portion | | | |
| 1 | 10 | Rear door inner trim clip <i>Not on</i> | \$ 65.00 |
| 2 | 5 | Rear door protector clip <i>New</i> | \$ 32.50 |

32.50

Other Total: \$ 97.50

GRAND TOTAL: \$ 6,340.80

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully


 Service Executive
 Suhaimi Ong
 HP : 8298 8933 Fax:6844 5185

*Adrian Wong total 3487.10
 P/P 25/10/18 C/P/P
 020mp*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are to confirm
- Third party survey on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Analysis: Fracture

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

TAX INVOICE

FWD Singapore Pte Ltd
6 Temasek Boulevard, #18-01
Suntec Tower 4
SINGAPORE 038986

GST Ref. No: 20-0000274-Z

Vehicle No: SKR3268A
Chassis No: KL1YA7589FK004317
Engine No: A14NET142090112

Invoice No:

Invoice Date:

DESCRIPTION **AMOUNT** **SGD**

Parts

| No. | Qty. | Description | Price (SGD) |
|----------|------|-------------------------------|-------------|
| <u>1</u> | 1 | LHR Door | \$ 2,104.00 |
| <u>2</u> | 1 | LHR Door Black Sticker, Front | \$ 104.00 |
| <u>3</u> | 1 | LHR Door Black Sticker, Rear | \$ 118.00 |
| <u>4</u> | 1 | LHR Door Protector | \$ 68.00 |

Total: \$ 2,394.00
Less 10%: \$ 239.40
Parts Total : \$ 2,154.60

Labour

| No. | Description | Price (SGD) |
|----------|--|-------------|
| <u>1</u> | To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (Labour per day \$650 per day) | \$ 650.00 |
| <u>2</u> | Carry out spray painting on accident affected area (\$550 per panel) | \$ 550.00 |
| <u>3</u> | To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair | \$ 30.00 |
| <u>4</u> | Transfer of internal mechanism from old door panel to new door panel | \$ 70.00 |

Labour Total : \$ 1,300.00

Other

| No. | Other Description | Price (SGD) |
|-----|----------------------------|-------------|
| 1 | 5 Rear door protector clip | \$ 32.50 |

Other Total : \$ 32.50

Total : \$ 3,487.10

GST (7%) \$ 244.10

Grand Total: \$ 3,731.20

Yours Faithfully,

Suhaimi Ong

Suhaimi Ong

Service Advisor

Tel: 68441985 Fax:68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1ST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Please check and finalize with me this invoice

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 13 November 2018 11:16 AM
To: 'suhaimi@firstautoworks.com.sg'
Subject: RE: Accident vehicle between our insured SKR3268A and your insured FBD661Y on 19/10/2018 (Our Ref: PNMC2018-00004116)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]

Sent: Thursday, October 25, 2018 8:27 AM

To: Lionel Tan Tian Pei - SGUser

Cc: Motor Claims SG - SG Common

Subject: RE: Accident vehicle between our insured SKR3268A and your insured FBD661Y on 19/10/2018 (Our Ref: PNMC2018-00004116)

Hi Lionel,

We would like LKK Auto Consultant to be appointed as the single joint expert for this accident case.

Thanks & Regards

Suhaimi Ong

Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: lionel.tan@fwd.com
Sent: Thursday, 25 October, 2018 8:20 AM
To: suhaimi@firstautoworks.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: Accident vehicle between our insured SKR3268A and your insured FBD661Y on 19/10/2018 (Our Ref: PNMC2018-00004116)

Without Prejudice

Dear Sir/ Madam

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Best Regards,

Lionel Tan

From: Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]
Sent: Wednesday, 24 October, 2018 12:27 PM
To: Motor Claims SG - SG Common
Subject: Accident vehicle between our insured SKR3268A and your insured FBD661Y on 19/10/2018

Dear Sir

We are instructed by Alpine Car Rental Pte Ltd to notify you of a road traffic accident on 19/10/2018 at about 1205 at Tampines BIK 451 Car Park Exit involving our client's/customer's vehicle registration number SKR3268A and vehicle registration number FBD661Y driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward in having a direct settlement and request that one of the following named survey companies **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|----------------------|---------------------------------|---|--------------------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 26 Oct 2018 11:02 | Cim Veh Model Changed | (205117) CHEVROLET ORLANDO 1.4 Turbo (A). | [A] HOW MEI KWAN |
| 2 | 26 Oct 2018 11:02 | Cim Created | Reg No: SKR3268A. Acct Date: 2018/10/19. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: 1st Autoworks Pte Ltd (HQ) | [A] HOW MEI KWAN |
| 3 | 26 Oct 2018 11:02 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service. | [A] HOW MEI KWAN |
| 4 | 26 Oct 2018 11:02 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/11/07 | [A] HOW MEI KWAN |
| 5 | 26 Oct 2018 11:02 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 6 | 26 Oct 2018 11:02 | Label Added | (20005):Direct Settlement . | [A] HOW MEI KWAN |
| 7 | 26 Oct 2018 11:02 | Adj Adjuster Assigned | [None] -> ADRIAN LING | [A] HOW MEI KWAN |
| 8 | 07 Dec 2018 17:35 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2018/11/07 | [A] Asher Sng Rong Yi |
| 9 | 02 Jan 2019 12:07 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 10 | 02 Jan 2019 12:07 | Cim Dtl Modified | JPJ Reg. Date: -> 2015/01/30. | [A] JOANNE LEE KHANG MIN |
| 11 | 02 Jan 2019 12:07 | Cim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 12 | 02 Jan 2019 17:29 | Adj Mandate Request | Cur.Req:3833.20:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/GS T: \$3,731.20 + (b) LOU: \$100.00 (2days x \$50) + (c) LTA :\$2.00 Total: a+b+c = \$3,833.20 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY. | [A] Asher Sng Rong Yi |

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|---------------------|----------|------------------------------|-----------------------------------|----------|---------|--------|
| 1997930 | 07/12/2018 17:35 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SKR3268A | FBD661Y | 10.70 |

Print Received Message

This mail is associated with :

***SKR3268A (1201800013689)**
[FBD661Y]

TP

ALPINE CAR RENTAL PTE LTD
Oct 19 2018 12:00PM
[MOHD RAZALI BIN ABDUL KADIR]
1st Autoworks Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 10/01/2019 21:28 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3833.20) - SKR3268A - Claim Handler: Lionel Tan

Approved:3833.20.

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SKR3268A and FDD661Y On 19/10/2018

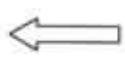
At Tompines Blk 451 Carpark Exit

1. I/We, the owner of vehicle no. SKR3268A hereby instruct and authorize Bot Automotiv Pte Ltd ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$_____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 25 day of 10 20 18

Signature of vehicle owner







Name - _____

Witnessed by :

IC No : _____
(Company stamp, if applicable)

Schmitt

Address : 74th Cor, Alpine
Centre, S'poo 408604

Tel : 6511 3021

Letter of Demand

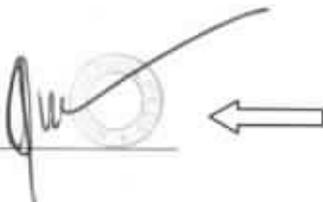
To: FWD Singapore Pte Ltd

Re : Accident involving my vehicle no. SKR3268A and vehicle no. FBO661Y on 19/10/2018 at 1203 HRS PM/AM along Tampines Blk 451 Car park Exit

1) I/We, the owner of vehicle no. SKR3268A hereby appoint 1st Automoto Pte Ltd ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

| | |
|---|------------|
| Vehicle Repair cost / Excess | \$ 3731.20 |
| Vehicle Rental Fee for _____ days @ \$ _____ per day | \$ |
| Loss of use/rental for <u>2</u> days @ \$ <u>100</u> per day | \$ 200.00 |
| Loss of income for _____ days @ \$ _____ per day | \$ |
| Police search fee/police report fee/LTA search fees | \$ 2.00 |
| Others | \$ |
| Total : | \$ 3933.20 |

Signature of vehicle owner

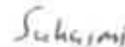
 ←

Name - _____

Address : 74th Floor, Alpine Centre,
S'pore 408604

Tel: 6511 3021

Witnessed by :



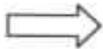
Authorization To Act

I, Alpine Car Rental Pte Ltd ("the third party claimant") of
74th Floor Alpine Centre 5/Floor 408604
(address), owner of SKR 3268A (vehicle no.) hereby
authorize 1st Autoworks Pte Ltd
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKR 3268A that was damaged pursuant to the accident which
occurred on 19/10/2018 (date) along Tampines Blk 851
Car park Ext (location) involving
vehicle no/s F80661Y
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 day of 10 (month) 20 18 (year)





Signed by "the third party claimant"

 Suhaimi Ong


Signed by "the workshop"

RELEASE

| | |
|-----------------------|----------------------|
| Claim Reference: | 1201800013689 |
| Surveyor's Reference: | CC4/FWD18019493/Aea3 |
| TP Reference: | SKR 3268A |

We, **1ST AUTOWORKS PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKR 3268A** ("Vehicle") to accept the sum of **\$3,833.20**, being the amount claimed for **\$3,731.20** (repair costs), **\$100.00** (loss of rental/ use), **\$ -** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **19/10/2018** (date of accident) at / along **TAMPINES BLK 451 CAR PARK EXIT** (location) involving vehicle no/s. **SKR 3268A** and **FBD 661Y**.

This is pursuant to the inspection conducted on **25/10/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **FBD 661Y** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 26th day of 01 2019

CLAIMANT

 **Suhaimi On**


[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



LWP

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

**"SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM"**

Ist Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

TAX INVOICE

FWD Singapore Pte Ltd
 6 Temasek Boulevard, #18-01
 Suntec Tower 4
 SINGAPORE 038986

GST Ref. No: 20-0000274-Z

Vehicle No: SKR3268A
 Chasis No : KL1YA7589FK004317
 Engine No: A14NET142090112

Invoice No: CGI-ASC-18R01598G

Invoice Date: 04-Dec-18

| DESCRIPTION | AMOUNT | SGD |
|-------------|--------|-----|
|-------------|--------|-----|

Parts

| No. | Qty. | Description | Price (SGD) |
|----------|------|-------------------------------|-------------|
| <u>1</u> | 1 | LHR Door | \$ 2,104.00 |
| <u>2</u> | 1 | LHR Door Black Sticker, Front | \$ 104.00 |
| <u>3</u> | 1 | LHR Door Black Sticker, Rear | \$ 118.00 |
| <u>4</u> | 1 | LHR Door Protector | \$ 68.00 |

Total: \$ 2,394.00

Less 10%: \$ 239.40

Parts Total : \$ 2,154.60

Labour

| No. | Description | Price (SGD) |
|----------|--|-------------|
| <u>1</u> | To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (Labour per day \$650 per day) | \$ 650.00 |
| <u>2</u> | Carry out spray painting on accident affected area (\$550 per panel) | \$ 550.00 |
| <u>3</u> | To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair | \$ 30.00 |
| <u>4</u> | Transfer of internal mechanism from old door panel to new door panel | \$ 70.00 |

Labour Total : \$ 1,300.00

Other

| No. | Other Description | Price (SGD) |
|----------|----------------------------|-------------|
| <u>1</u> | 5 Rear door protector clip | \$ 32.50 |

Other Total : \$ 32.50

Total : \$ 3,487.10

GST (7%) \$ 244.10

Grand Total: \$ 3,731.20

Yours Faithfully,



Suhaimi Ong

Service Advisor

Tel: 68441985 Fax:68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "IST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-164910

Date of Request: 24/10/2018

Your Ref No: Online Purchase

 1st Autoworks Pte Ltd
 23 Kaki Bukit Ave 4
 #04-01
 Singapore 415933

Dear Sir/Madam,

 Enquiry Date 24/10/2018
 Enquiry By Mohd Suhaimi Bin Mohd Suadi Ong
 TP Vehicle No. FBD661Y
 Accident Date 19/10/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|-------------------------|-----------------------|------------------|
| FBD661Y | FWD Singapore Pte. Ltd. | 09/10/2018-08/10/2019 | 6727 5700 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

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6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-164910

Date of Request: 24/10/2018

Your Ref No: Online Purchase

1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4
#04-01
Singapore 415933

Dear Sir/Madam,

Enquiry Date 24/10/2018
Enquiry By Mohd Suhaimi Bin Mohd Suadi Ong
TP Vehicle No. FBD661Y
Accident Date 19/10/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
|------|---|---------------|---|--|--|-------------|---|
| Main | 29 Oct 2018 Edit Reg | | 25 Oct 2018 00:00 Edit Adj Rpt | S\$3,487.10 Edit Estimates | S\$3,487.10 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|--|----------------|----------------|--------------------|---------------------|-------------------|--------------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | MOHD RAZALI BIN ABDUL KADIR , ID: S1711460C | | | | | | | | |
| Main Claimant: | ALPINE CAR RENTAL PTE LTD , Co. Reg. No.: 199003483E | | | | | | | | |
| Vehicle Reg. No.: | SKR3268A | Date of Loss: | 19/10/2018 12:00 - :59 [44 Months and 19 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1201800013689 | Policy/Cover Note No.: | PNMC2018-00004116 (Third Party Only) | | | | | | |
| Vehicle Reg. No. (Insured): | FBD661Y | Policy No. (Claimant): | 5093615112-01 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | 1st Autoworks Pte Ltd (HQ) 23 Kaki Bukit Ave 4, #04-01, 415933 Kaki Bukit - Tel: 68441985 | | | | | | | | |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan] | | | | | | | | |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/11/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| • FWD_SG (10/01/2019): Alert - Adj Mandate Approved (S\$3833.20) - SKR3268A - Claim Handler: Lionel Tan | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SKR3268A (1201800013689)
[FBD661Y]
TP
ALPINE CAR RENTAL PTE LTD
Oct 19 2018 12:00PM
[MOHD RAZALI BIN ABDUL KADIR]
1st Autoworks Pte Ltd

| | | | |
|---|-----------------|---|--|
| Upload Documents Upload Photos Compose New Letter | | | View View in Browser |
| Letters/Correspondences | | | 1 per page v <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail Print |
| 1 | {Draft} | Third Party Express Settlement – Payment Breakdown | 1 Edit |
| Assessment Reports | | | 1 per page v <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail Print |
| 1 | 07/12/18 17:35 | Adjuster Immediate Advice | 1 Load HTM |
| Photos/Images | | | 3 per page v <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail Print |
| 1 | 09/11/18 10:28 | General View | 1 Load JPG <input checked="" type="checkbox"/> |
| 2 | 09/11/18 10:28 | General View | 1 Load JPG <input checked="" type="checkbox"/> |
| 3 | 09/11/18 10:28 | General View | 1 Load JPG <input checked="" type="checkbox"/> |
| 4 | 09/11/18 10:28 | General View | 1 Load JPG <input checked="" type="checkbox"/> |
| 5 | 09/11/18 10:28 | General View | 1 Load JPG <input checked="" type="checkbox"/> |
| 6 | 09/11/18 10:28 | General View | 1 Load JPG <input checked="" type="checkbox"/> |
| 7 | 09/11/18 10:28 | Reinspection Photo | 1 Load JPG <input checked="" type="checkbox"/> |
| 8 | 09/11/18 10:28 | Reinspection Photo | 1 Load JPG <input checked="" type="checkbox"/> |
| 9 | 09/11/18 10:28 | Reinspection Photo | 1 Load JPG <input checked="" type="checkbox"/> |
| 10 | 09/11/18 10:28 | Reinspection Photo | 1 Load JPG <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page v <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail Print |
| 1 | 26/10/18 11:02 | ACKNOWLEDGEMENT EMAIL TO FWD DD 25.10.2018 | 1 Load PDF |
| 2 | 31/10/18 12:14 | TP GIA REPORT | 1 Load PDF |
| 3 | 02/01/19 12:15 | WORKSHOP INVOICE | 1 Load PDF |
| 4 | 02/01/19 12:15 | GIA SEARCH | 1 Load PDF |
| 5 | 02/01/19 12:15 | LOD | 1 Load PDF |
| 6 | 31/01/19 09:51 | AUTHORISATION TO ACT FORM | 1 Load PDF |
| 7 | 31/01/19 09:51 | Release Voucher | 1 Load PDF |
| No | Finalized On | FWD Singapore Pte. Ltd. (HQ) | Thumbnail Print |
| 1 | 29/10/18 12:54 | OI GIA Report | 1 Load PDF |

Documents Checklist

| | |
|---|--|
| DOCUMENTS CHECKLIST | Reset Save Print |
| There are no document checklists configured. | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | |
| <div style="border: 1px solid black; width: 100%; height: 100%;"></div> | |

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

| | | | |
|-------------------|--------------------|--------|------------------------------------|
| Vehicle No: | FBD661Y (Insd veh) | Model: | CHEVROLET ORLANDO 1.4 TURBO (A) |
| | SKR3268A (TP veh) | | |
| Date of Accident: | 19/10/2018 | | |

| | | | | | |
|---|------|--|--|----------|------------------------------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | | |
| Repair Estimate | : \$ | | | 6,784.66 | |
| Final Repair Cost | : \$ | | | 3,731.20 | |
| Loss of Use | : \$ | | | 100.00 | 2.00 days at \$50.00 per day |
| Rental (if any) | : \$ | | | 0.00 | days |
| LTA / GIA Search Fee | : \$ | | | 2.00 | |
| Others: | : \$ | | | 0.00 | |
| | : \$ | | | | |
| Final Settlement Sum | : \$ | | | 3,833.20 | |
| Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below) | | | | | |
| A) For <u>Non GIA Registered Workshop:</u> | | Agreed Liability ____ 100 ____ (%) | | | |
| B) For <u>GIA Registered Workshop:</u> | | BOLA Applicable: Yes/ No BOLA Scenario No: _____ | | | |
| BOLA Liability: _____ (%) | | Assessed Liability (*): _____ (%) | | | |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | | | | |
| Remarks _____ | | | | | |

| Payment Instruction: Payee's Breakdown | | | |
|--|-----------------------|------|----------|
| 1) | 1ST Autoworks Pte Ltd | : \$ | 3,833.20 |
| 2) | | : \$ | |
| 3) | | : \$ | |

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

31 Jan
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18019493/AEA3Q2

Date: 31/01/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNMC2018-00004116
Claimant Vehicle No : SKR3268A **Insured Vehicle No :** FBD661Y
 Date of Loss: 19/10/2018 Nature of Claim: TP Claim No: 1201800013689

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKR3268A**
 Make & Model: CHEVROLET ORLANDO, 1.4 Turbo (A) Engine No: A14NET142090112
 Reg. Date: 30/01/2015 (Man. Year: 2014) Chassis No: KL1YA7589FK004317
 Colour: Silver Odometer: 42558 km
 Engine Capacity: 1362 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 2,560.80 | 2,187.10 | 373.70 | 14.59 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 3,780.00 | 1,300.00 | 2,480.00 | 65.61 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 6,340.80 | 3,487.10 | 2,853.70 | 45.01 |
| + GST 7.00/7.00% (S\$) | 443.86 | 244.10 | 199.76 | 45.01 |
| Nett Amount (S\$) | 6,784.66 | 3,731.20 | 3,053.46 | 45.01 |
| + Loss of Use (2.0 x S\$50.00/day) (S\$) | | 100.00 | | |
| + Doc/Search Fee (S\$) | | 2.00 | | |
| Nett Liability (S\$) | | 3,833.20 | | |

INSPECTION

Date of Assignment: 25/10/2018
 Date Inspected: 25/10/2018 Inspected At: 1st Autoworks Pte Ltd (HQ)
 23 Kaki Bukit Ave 4, #04-01
 Singapore 415933
 Estimated Period of Repair: 2.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | |
|---|--|
| Part Source: MRM-SG | Version: 1.0 (Last Synchronised: 02 Jan 2019) |
| Parts: M1-MPV | CHEVROLET ORLANDO 1.4 Turbo (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SKR3268A) |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| Further Info: Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|---|-----|----------|-------------------------------------|---------------|-----------------|-----------------|
| 1 | 1 | | *LHR DOOR | Dented | 2,104.00 FL | *2,104.00 FL |
| 2 | 1 | | *LHR DOOR BLACK STICKER ,FRONT | Necessary | 104.00 FL | *104.00 FL |
| 3 | 1 | | *LHR DOOR BLACK STICKER ,REAR | Necessary | 118.00 FL | *118.00 FL |
| 4 | 1 | | *LHR DOOR PROTECTOR | Necessary | 68.00 FL | *68.00 FL |
| 5 | 1 | | *LHR DOOR OUTER HANDLE | Not Necessary | 118.00 FL | *- FL |
| 6 | 1 | | *LHR DOOR HANDLE INNER BASE,BRACKET | Not Necessary | 105.00 FL | *- FL |
| 7 | 1 | | *LHR DOOR WEATHERSTRIP | Not Necessary | 120.00 FL | *- FL |
| 8 | 10 | | *REAR DOOR INNER TRIM CLIP | Not Necessary | 65.00 FS | *- FS |
| 9 | 5 | | *REAR DOOR PROTECTOR CLIP | Necessary | 32.50 FS | *32.50 FS |
| Sub Total (\$\$) | | | | | 2,834.50 | 2,426.50 |
| - List Item Discount on L Items 10.00/10.00% (\$\$) | | | | | 273.70 | 239.40 |
| Total Parts (\$\$) | | | | | 2,560.80 | 2,187.10 |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|---|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | TO DISMANTLE /RENEW THE ACCIDENT DAMAGED PORTION ,TO PANEL BEATING ,RESHAPE ,STRAIGHTEN ,ORIENTATE AND ALIGN REPAIR /REPLACEMENT PARTS. | New | 1,950.00 | 650.00 |
| 2 | CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA | New | 1,650.00 | 550.00 |
| 3 | TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS ,RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR | New | 30.00 | 30.00 |
| 4 | TRANSFER OF INTERNAL MECHANISM FROM OLD DOOR PANEL TO NEW DOOR PANEL | New | 70.00 | 70.00 |
| 5 | TO CONDUCT WATER LEAKAGE TEST AFTER REPAIRS OF VEHICLE (NPA) | New | 0.00 | 0.00 |
| 6 | TO APPLY DOOR SEALANT TO DOOR | New | 80.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 3,780.00 | 1,300.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >