

## **Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 13 November 2018 11:16 AM  
**To:** 'suhaimi@firstautoworks.com.sg'  
**Subject:** RE: Accident vehicle between our insured SKR3268A and your insured FBD661Y on 19/10/2018 (Our Ref: PNMC2018-00004116)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]

**Sent:** Thursday, October 25, 2018 8:27 AM

**To:** Lionel Tan Tian Pei - SGUser

**Cc:** Motor Claims SG - SG Common

**Subject:** RE: Accident vehicle between our insured SKR3268A and your insured FBD661Y on 19/10/2018 (Our Ref: PNMC2018-00004116)

Hi Lionel,

We would like LKK Auto Consultant to be appointed as the single joint expert for this accident case.

Thanks & Regards

Suhaimi Ong

Service Executive  
1st Autoworks Pte Ltd  
23 Kaki Bukit Ave 4,  
#04-01 (South Wing)  
S'pore 415933  
Tel : 6844 1985  
Fax : 6844 5185

---

**From:** [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)

**Sent:** Thursday, 25 October, 2018 8:20 AM

**To:** [suhaimi@firstautoworks.com.sg](mailto:suhaimi@firstautoworks.com.sg)

**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

**Subject:** RE: Accident vehicle between our insured SKR3268A and your insured FBD661Y on 19/10/2018 (Our Ref: PNMC2018-00004116)

**Without Prejudice**

Dear Sir/ Madam

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Best Regards,

Lionel Tan

**From:** Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]

**Sent:** Wednesday, 24 October, 2018 12:27 PM

**To:** Motor Claims SG - SG Common

**Subject:** Accident vehicle between our insured SKR3268A and your insured FBD661Y on 19/10/2018

Dear Sir

We are instructed by Alpine Car Rental Pte Ltd to notify you of a road traffic accident on 19/10/2018 at about 1205 at Tampines Blk 451 Car Park Exit involving our client's/customer's vehicle registration number SKR3268A and vehicle registration number FBD661Y driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward in having a direct settlement and request that one of the following named survey companies **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & Regards

Suhaimi Ong  
Service Executive  
1st Autoworks Pte Ltd  
23 Kaki Bukit Ave 4,  
#04-01 (South Wing)  
S'pore 415933  
Tel : 6844 1985  
Fax : 6844 5185

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain.

Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.