

[MANDATE REQUEST] Your ref : SNM18D05036C02 // ACCIDENT INVOLVING CB 7847G AND SHB 1142L ON 22/10/2018

Alfred Toh <alfred.toh@sg.cntaiping.com>

Fri 5/22/2020 11:05 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

📎 3 attachments (2 MB)

MANDATE APPROVAL.pdf; TP SCENE PHOTO.pdf; ACCIDENT LOCATION.pdf;

Your ref : CC3/CTI18019491/Nea3s2

Our ref : SNM18D05036C02/7(thp/tkl)

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,281.48.

We await your payment advice to enable our Kah Leong (latest and/or current handler) to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Friday, May 22, 2020 10:47 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Your ref : SNM18D05036C02 // ACCIDENT INVOLVING CB 7847G AND SHB 1142L ON 22/10/2018

Your ref : SNM18D05036C02

Our ref : CC3/CTI18019491/Nea3s2

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING CB 7847G AND SHB 1142L ON 22/10/2018

The accident occurred when our insured encroached third party lane while making a right turn, enclosed the third party scene photo and accident location.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$6,281.48 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 17,203.54	\$ 4,900.00
2. Loss of Rental (9days x \$102.72)	\$ 924.48	\$ 924.48 (9days x \$102.72)
3. Loss of Income (9days x \$60)	\$ 540.00	\$ 450.00 (9days x \$50)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total		\$ 6,281.48

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 12 March, 2019 9:15 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured) Our Ref: TAX/10/18/2090/lg
Attachments: TAX 10 18 2090.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4900.00
Loss of Rental	\$924.48 (9 days x \$102.72)
Loss of Income	\$540.00 (9 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$6371.48

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18019491/Nha3

06 AUGUST 2019

CHANG CHEN PTE LTD
130 CHOA CHU KANG AVENUE 1
#06-36
SINGAPORE 680130

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING CB 7847G AND SHB 1142L ON 22/10/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

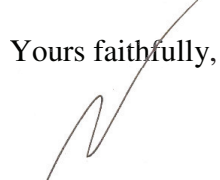
Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **16/08/2019**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Meanwhile, please forward to us a copy of your video footage for our further review.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

griflim@hotmail.com
(Email)

AUTHORIZATION TO ACT

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHB 1142L** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 1142L** that was damaged pursuant to the accident which occurred on **22/10/2018** (date) along **HILL STREET TOWARDS HIGH STREET** (location) involving vehicle no/s **CB 7847G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of May (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No :

Claim No : SNM18D05036C02

Claimant : SMRT TAXIS PTE LTD

Amount : S\$6,280.00

DOLLARS SIX THOUSAND TWO HUNDRED AND EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1142L

Insured Vehicle No. : CB 7847G

Date of Loss : 22/10/2018

Place of Accident : HILL STREET TOWARDS HIGH STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHANG CHEN PTE LTD

Driver Name : CHUA YIM KIONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 6,280.00
	=====
TOTAL	S\$ 6,280.00
	=====

Claimant Name : SMRT TAXIS PTE LTD

NRIC No : 198905369K

Signature :



Date :

22 MAY 2020

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising-of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200249
Date : 20.02.2019
Vehicle No. : SHB1142L
Your Ref No. : TAX/10/18/2090
Our Ref No. : 24098418
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 4,900.00
GRAND TOTAL					\$ 4,900.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 22.10.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/10/18/2090

From: SMRT Taxis Pte Ltd

Date: 08/11/2018

ACCIDENT INVOLVING SHB 1142L & CB 7847G ON 22/10/2018 ALONG HILL STREET TOWARD HIGH STREET

This is to confirm that the daily rental rate for SHB 1142L is \$102.72 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/10/2018
Accident End Date : 08/11/2018

Date Generated : 08/11/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/10/18/2090	SHB1142L	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24098418	22/10/2018 10:24 AM	31/10/2018 2:41 PM

Enquire Transaction History

Transaction History Details

Log Date/Time:	22 Oct 2018 / 16:36:30	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	CB7847G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HAIJI	Business Transaction Reference No.:	20181022163630514517

Search Date / Time: 22 Oct 2018 10:00:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)