

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 5 August, 2019 12:02 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: URGENT / REMINDER Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured) Our Ref: TAX/10/18/2090/lg *** LKK REF: CC3/CTI18019491/Nha3
Attachments: 20181022_100520.jpg; 20181022_100658.jpg

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that I am taking over the matter and we will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]

Sent: Friday, 2 August, 2019 9:11 AM

To: Poh Kin (LKKAUTO)

Subject: URGENT / REMINDER Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured) Our Ref: TAX/10/18/2090/lg *** LKK REF: CC3/CTI18019491/Nfa3

**URGENT
REMINDER**

Dear Poh Kin,

Please let us have your offer by **13th August 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: 12/06/2019 16:16
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: URGENT / REMINDER Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured) Our Ref: TAX/10/18/2090/lg *** LKK REF: CC3/CTI18019491/Nfa3

Dear Poh Kin,

The video footage is not available.

Your insured's bus is a long vehicle and require a wider radius to turn right. We attach 2 scene photos for your perusal. It clearly showed your insured's bus was in between 2 lanes.

Please let us have your offer by **19th June 2019**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [<mailto:pohkin@lkkauto.com>]
Sent: 10/06/2019 14:59
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured) Our Ref: TAX/10/18/2090/lg *** LKK REF: CC3/CTI18019491/Nfa3
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/CTI18019491/Nfa3
Your Ref: TAX/10/18/2090/lg

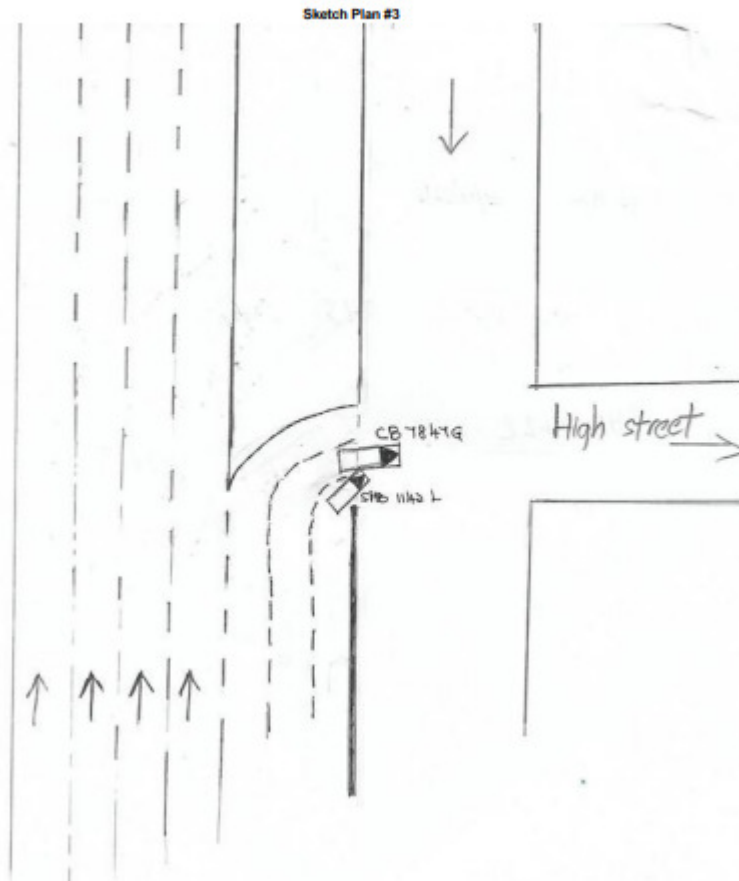
Dear Lee Gek,

We refer to the above matter.

Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 22/10/18 10.01 am, I was driving my bus
CB T847 G along Hill street about to turn right.
When I heard a bang on my right. A taxi
SHB 1142 L had hit onto my bus RHs Centre



We are in a course of investigating into the circumstances of the accident.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of CCTV footage / accident scene photos / evidence for our necessary action.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 7 June 2019 6:40 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured) Our Ref: TAX/10/18/2090/lg *** LKK REF: CC3/CTI18019491/Nfa3

**URGENT
REMINDER**

Dear Poh Kin,

Please let us have your offer by **14th June 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 12/03/2019 12:10

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Poh Kin (LKKAuto)

Cc: CS A Team; Admin A

Subject: RE: LOD Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured) Our Ref: TAX/10/18/2090/lg *** LKK REF: CC3/CTI18019491/Nfa3

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Lee Gek.

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/CTI18019491/Nfa3	Poh Kin – 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Tuesday, 12 March, 2019 9:15 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured)

Our Ref: TAX/10/18/2090/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4900.00
Loss of Rental	\$924.48 (9 days x \$102.72)
Loss of Income	\$540.00 (9 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$6371.48

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

