

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 22 April, 2020 1:03 PM
To: Claims Dept of CTI
Cc: Irene Tay; Alfred Toh; Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D05036C02 LKK REF NO. CC3/CTI18019491/NFA3 - ACCIDENT INVOLVING CB7847G AND SHB1142L ON 22 OCTOBER 2018
Attachments: URGENT / REMINDER Re: Accident on 22/10/2018 involving SHB 1142L & CB 7847G (China Taiping's insured) Our Ref: TAX/10/18/2090/lg *** LKK REF: CC3/CTI18019491/Nha3

Dear Sir/Madam,

We refer further to the below email.

Please be informed that TP rejected our offer of 50/50 and insisted on a 100% claim on their favour. Please see attached email for your reference.

Kindly advise if we maintain offer and/or for your further instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Thursday, 26 September, 2019 4:18 PM
To: Irene Tay; Alfred Toh; Vic (LKKAUTO)
Subject: FW: <SEEK MANDATE> RE: CTP REF NO. SNM18D05036C02 LKK REF NO. CC3/CTI18019491/NFA3 - ACCIDENT INVOLVING CB7847G AND SHB1142L ON 22 OCTOBER 2018

Dear Vic,

Please be advised that the officer-in charge is Irene Tay: 6389 6192.

Dear Irene,

Please revert to LKK soonest possible pertaining to the below email.

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Website:www.sg.cntaiping.com

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, 26 September, 2019 11:35 AM

To: Claims Dept of CTI

Cc: Irene Tay; Alfred Toh; Chee So Chow; Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D05036C02 LKK REF NO. CC3/CTI18019491/NFA3 - ACCIDENT INVOLVING CB7847G AND SHB1142L ON 22 OCTOBER 2018

Dear Alfred,

We refer to the below mandate.

Please be informed that TP rejected our offer of 50/50 and insisted on a 100% claim on their favour. Please see attached email for your reference.

Kindly advise if we maintain offer and/or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 10 September, 2019 10:36 AM

To: Vic (LKKAuto); Admin A; griflim@hotmail.com

Cc: Irene Tay; Alfred Toh; Chee So Chow; Jess Kong; Janice Yeoh ; Hsiao Tong (LKKAuto)

Subject: <SEEK MANDATE> RE: CTP REF NO. SNM18D05036C02 LKK REF NO. CC3/CTI18019491/NFA3 - ACCIDENT INVOLVING CB7847G AND SHB1142L ON 22 OCTOBER 2018

LKK REF NO - CC3/CTI18019491/NFA3
CTPIS REF NO – SNM18D05036C02/7(thp)
Section II Excess: \$1,500.00

Dear Vic

We refer to your email of even date pertaining to the above matter.

You may proceed to resolve the claim at 50% liability, quantum at \$3,189.24.

Aside to M/s Chang Chen Pte Ltd., please let us have your remittance of \$1,500.00 being Section II Excess payable under the Motor Insurance Policy.

Aside to Irene, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 10 September, 2019 9:35 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: CTP REF NO. SNM18D05036C02 LKK REF NO. CC3/CTI18019491/NFA3 - ACCIDENT INVOLVING CB7847G AND SHB1142L ON 22 OCTOBER 2018

CTI REF – SNM18D05036C02
LKK REF – CC3/CTI18019491/Nha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES CB 7847G (OI) AND SHB 1142L (TP) ON 22/10/2018

We refer to the above matter.

It was reported that both vehicles were making a turn at the junction when collided to each other. Both parties do not have concrete evidence to support their claim. TP, however, provided only scene photos as attached.

A letter and email were sent out to the Insured company to notify TP claim and NCD issues. No feedback received till date.

As such, in view of no concrete evidence and both vehicles were turning at the junction, liability may be equally shared and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 17,203.54	\$ 4,900.00
Loss of Rental (\$102.72 x 9 days)	\$ 924.48	\$ 924.48
Loss of Income (\$60 x 9 days)	\$ 540.00	\$ 540.00
Subtotal		\$ 6,364.48
50%		\$ 3,182.24
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$18,675.02	\$ 3,189.24

Breakdown of days is as follows:

Recommended Days	6 days
Weekends / Downtime	3 days
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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