

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 10 September, 2019 10:36 AM  
**To:** Vic (LKKAUTO); Admin A; griflim@hotmail.com  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; Jess Kong; Janice Yeoh ; Hsiao Tong (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: CTP REF NO. SNM18D05036C02 LKK REF NO. CC3/CTI18019491/NFA3 - ACCIDENT INVOLVING CB7847G AND SHB1142L ON 22 OCTOBER 2018  
**Attachments:** Email to OI dd 060819.pdf; LETTER TO OI.pdf; 20190910095729.pdf; SECTION II EXCESS TAX INVOICE.pdf

LKK REF NO - CC3/CTI18019491/NFA3  
CTPIS REF NO – SNM18D05036C02/7(thp)  
Section II Excess: \$1,500.00

Dear Vic

We refer to your email of even date pertaining to the above matter.

You may proceed to resolve the claim at 50% liability, quantum at \$3,189.24.

Aside to M/s Chang Chen Pte Ltd., please let us have your remittance of \$1,500.00 being Section II Excess payable under the Motor Insurance Policy.

Aside to Irene, please assist to keep track on the matter.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #XX-00 Springleaf Tower Singapore 079909**  
**DID : (65) 6389 6183**  
**FAX: (65) 6224 7478**  
**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 10 September, 2019 9:35 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** <SEEK MANDATE> RE: CTP REF NO. SNM18D05036C02 LKK REF NO. CC3/CTI18019491/NFA3 - ACCIDENT INVOLVING CB7847G AND SHB1142L ON 22 OCTOBER 2018

**CTI REF – SNM18D05036C02**  
**LKK REF – CC3/CTI18019491/Nha3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES CB 7847G (OI) AND SHB 1142L (TP) ON 22/10/2018

We refer to the above matter.

It was reported that both vehicles were making a turn at the junction when collided to each other. Both parties do not have concrete evidence to support their claim. TP, however, provided only scene photos as attached.

A letter and email were sent out to the Insured company to notify TP claim and NCD issues. No feedback received till date.

As such, in view of no concrete evidence and both vehicles were turning at the junction, liability may be equally shared and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 17,203.54	\$ 4,900.00
Loss of Rental (\$102.72 x 9 days)	\$ 924.48	\$ 924.48
Loss of Income (\$60 x 9 days)	\$ 540.00	\$ 540.00
Subtotal		\$ 6,364.48
50%		\$ 3,182.24
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$18,675.02	\$ 3,189.24

Breakdown of days is as follows:

Recommended Days	6 days
Weekends / Downtime	3 days
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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