

Hsiao Tong (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Thursday, 5 December 2019 10:04 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQI18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

Hi Hsiao Tong

Please try to settle between \$24,200.00 upto \$24,500.00.

Thank you.

Janice Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, November 30, 2019 10:46 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQI18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction as third party is chasing for revise offer.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 16 November 2019 9:24 AM

To: egjprs@eqinsurance.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQI18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

Dear Sirs/Mdm,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 22days and counter proposes 30.5days. Kindly refer to the attached breakdown of number of days submitted by third party for your perusal.

The breakdown of third party counter propose is as follows: -

1. Cost of Repair	\$ 19,850.00
2. Loss of Rental (**30.5 days)	\$ 3,247.34
3. Loss of Income (**30.5 days)	\$ 1,525.00
4. LTA search Fee	\$ 7.00
TOTAL	\$24,629.34

Kindly let us have your further mandate/ instruction on this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Thursday, 5 September 2019 9:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQ18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

Dear Hsiao Tong

Please proceed to offer from \$23,299.34 to \$23,519.34.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, September 5, 2019 8:04 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQ18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

EQ ref : **DM18HO02830/JT**

LKK ref : CC3/EQ18019470/Npb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured driver.

We seek your approval to offer Third Party repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at **\$23,519.34(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 71,676.18	\$19,850.00
2. Loss of Rental (37days x \$106.47)	\$ 3,939.39	\$ 2,342.34 (22days x \$106.47)
3. Loss of Income (37days x \$60.00)	\$ 2,220.00	\$ 1,320.00 (22days x \$60.00)
4. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00

Total	\$ 77,842.57	\$23,519.34
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Surveyor recommended 16 days for repair + 4Sunday + 1PH + 1PRS =22days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

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