



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 08/01/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SLG 7272G (Insd Veh)	Your Ref. No. : DM18HO02830/JT
	SHB 577Y (TP Veh)	Our Ref. No. : CC3/EQI18019470/Npa3s2
Date of Accident	20/10/2018	

Liability	100%	
Final Repair Cost	: \$ 19,850.00	
Loss of Use Income	: \$ 1,400.00	28 days
Rental (If any)	: \$ 2,981.16	28 days
Others:	: \$ 7.00	
	: \$	
	24,238.16	
Final Settlement Sum	: \$ 24,200.00	(GLOBAL SUM)
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SMRT TAXIS PTE LTD	: \$ 24,200.00
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 12 March 2019 11:29 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 20/10/2018 involving SHB 577Y & SLG 7272G (EQ's insured)
Our Ref: TAX/10/18/2084/lg
Attachments: TAX 10 18 2084.pdf; img-312112135-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$19,850.00
Loss of Rental	\$3939.39 (37 days x \$106.47)
Loss of Income	\$2220.00 (37 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$26,016.39

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



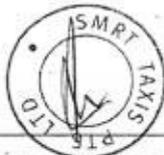
AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 577Y (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 577Y that was damaged pursuant to the accident which occurred on 20/10/2018 (date) along HOUGANG AVE 2 (location) involving vehicle no/s SLG 7272G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of Jan (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 20/10/2018

Our Ref. No.:

Letter of Authorisation

I, Low Kok Ho (NRIC No.: S0949511-H) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB577Y hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SH0577Y part SG672726 happened on 1200 AM 20/10/2018 along Hougang Ave 2 in front BIK 628.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Low Kok Ho Signature: 
NRIC No.: S0949511-H
Tel No.: 96232528
Address: Blk 525 Bedok North St 3
#11-436, Spore 460525

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block,
MND Complex, Singapore 069110
Tel: (65) 6223 9433 Fax: (65) 6223 4190

DISCHARGE VOUCHER

Claim No: DM18HO02830

In consideration of the offer/payment of the sum of **SINGAPORE DOLLARS: TWENTY FOUR THOUSAND TWO HUNDRED Only (\$S\$24,200.00)** by EQ Insurance Company Limited, I/we hereby accept such sum in full and final settlement of all claims (present or future), losses of use/injuries that I/we have or may have against **EQ Insurance Co. Ltd and/or WONG KONG LEONG (the insurer, owner and driver of vehicle No. SLG 7272G)** in connection with or in any way arising from the accident along/at HOUGANG AVE 2 (LAMP POST 62) on 20/10/2018 involving SHB 577Y (your client) and SLG 7272G (Insured with EQ Insurance Co Ltd).

It is further agreed that this offer is not to be deemed as an admission of liability on the part of **EQ Insurance Co. Ltd and/or WONG KONG LEONG (the insurer, owner and driver of vehicle No. SLG 7272G)**.

Dated this 6 (day) of Jan (month) 2018 (year)

CLAIMANT

Name : _____

Signature : _____

Address : 60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3888 Fax: 65 6368 7421
www.smrt.com.sg

NRIC No. : SXXXX7061F

WITNESS

Name : _____

Signature : _____

Address : 60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3888 Fax: 65 6368 7421
www.smrt.com.sg

NRIC No. : GXXXX922P

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200344
Date : 22.02.2019
Vehicle No. : SHB577Y
Your Ref No. : TAX/10/18/2084
Our Ref No. : 24098382
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 19,850.00
GRAND TOTAL				\$ 19,850.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 19.10.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/10/18/2084

From: SMRT Taxis Pte Ltd

Date: 08/11/2018

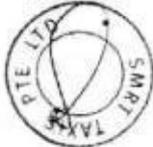
ACCIDENT INVOLVING SHB 577Y & SLG 7272G ON 20/10/2018 ALONG HOUGANG AVENUE 2

This is to confirm that the daily rental rate for SHB 577Y is \$106.47 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Date Generated : 29/11/2018
User Name : LeeGok

Accident Start Date : 03/10/2018
Accident End Date : 20/11/2018

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/10/18/2084	SH8577Y	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24098382	20/10/2018 1:13 AM	28/11/2018 11:36 AM

Enquire Transaction History

Log Date/Time:	22 Oct 2018 / 08:06:33	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLG7272G	Business Transaction Reference No.:	20181022080633931936
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	20 Oct 2018 00:00:00		
Insurance Company:	EQ INSURANCE COMPANY LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs OK

Hsiao Tong (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Thursday, 5 December 2019 10:04 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQI18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

Hi Hsiao Tong

Please try to settle between \$24,200.00 upto \$24,500.00.

Thank you.

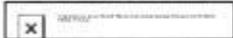
Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, November 30, 2019 10:46 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQI18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction as third party is chasing for revise offer.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 16 November 2019 9:24 AM

To: egiprs@eqinsurance.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQI18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

Dear Sirs/Mdm,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 22days and counter proposes 30.5days. Kindly refer to the attached breakdown of number of days submitted by third party for your perusal.

The breakdown of third party counter propose is as follows: -

1. Cost of Repair	\$ 19,850.00
2. Loss of Rental (**30.5 days)	\$ 3,247.34
3. Loss of Income (**30.5 days)	\$ 1,525.00
4. LTA search Fee	\$ 7.00
TOTAL	\$24,629.34

Kindly let us have your further mandate/ instruction on this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Thursday, 5 September 2019 9:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQ18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

Dear Hsiao Tong

Please proceed to offer from \$23,299.34 to \$23,519.34.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, September 5, 2019 8:04 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> EQ ref : DM18HO02830/JT *LKK ref : CC3/EQ18019470/Npb3s2 [ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018]

EQ ref : **DM18HO02830/JT**

LKK ref : CC3/EQ18019470/Npb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG7272G(EQ-OI) & SHB577Y(TP) ON 20/10/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured driver.

We seek your approval to offer Third Party repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at **\$23,519.34(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 71,676.18	\$19,850.00
2. Loss of Rental (37days x \$106.47)	\$ 3,939.39	\$ 2,342.34 (22days x \$106.47)
3. Loss of Income (37days x \$60.00)	\$ 2,220.00	\$ 1,320.00 (22days x \$60.00)
4. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00

Total	\$ 77,842.57	\$23,519.34
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Surveyor recommended 16 days for repair + 4Sunday + 1PH + 1PRS =22days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

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To: eqjprs@eqinsurance.com.sg

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