

To : M/s EQ INSURANCE COMPANY LTD

Date: 28/05/2020

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SLR 4466B (Insd Veh)	Your Ref. No. : DMPPHQ18-006716
	SG 5743U (TP Veh)	Our Ref. No. : CC3/EQI18019468/Nea3q2
Date of Accident	20/10/2018	

Liability	100%	
Final Repair Cost	: \$ 7,336.70	
Loss of Use	: \$ 1,500.00	6 days
Rental (If any)	: \$	days
Others:	: \$ 7.00	
	: \$	
	8,843.70	
Final Settlement Sum	: \$ 8,843.70	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SMRT BUSES LTD	: \$ 8,843.70
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd

**RE: ACCIDENT INVOLVING SG 5743U AND SLR 4466B ON 20/10/2018 Our Ref : BUS/10/18/1034**

Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Wed 4/22/2020 3:47 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

 1 attachments (861 KB)

Repair Invoice, GIA Report & LTA Search Fee .pdf;

**WITHOUT PREJUDICE**

Dear Asher,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5743U. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of repair	\$ 7,336.70
Loss of use ( 6 days @ \$275.00/day)	\$ 1,650.00
LTA search fee	\$ 7.00
Total	\$ 8,993.70

We enclose the following documents,

1. Repair Invoice
2. GIA report
3. LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Regards,

**Patrick Tan**

Claims and Insurance Agency

Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140

**Vivian Lau (LKKAUTO)**

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Friday, 7 June, 2019 11:31 AM  
**To:** Terencenfy@hotmail.com  
**Subject:** ACCIDENT INVOLVING SLR 4466B AND SG 5743U ON 20/10/2018

Dear Sir/Madam,

**ACCIDENT INVOLVING SLR 4466B AND SG 5743U ON 20/10/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

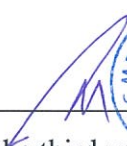
## **AUTHORIZATION TO ACT**

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 SINGAPORE 569140** (address), owner of **SG 5743U** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 5743U** that was damaged pursuant to the accident which occurred on **20/10/2018** (date) along **CTE WHAMPOA FLYOVER** (location) involving vehicle no/s **SLR 4466B** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of May (month) 2020 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190700520  
Date : 25.07.2019  
Vehicle No. : SG5743U  
Your Ref No. : BUS/10/18/1034  
Our Ref No. : 24098457  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
LAMP, INDICATOR: LED (MAN BUS)	1.00	\$1274.10	10.00	\$ 127.41	\$ 1146.69
LAMP, STOP: LED (MAN BUS)	1.00	\$1141.70	10.00	\$ 114.17	\$ 1027.53
PANEL, SIDE: L11, FOR MAN A22 BUS	1.00	\$1092.50	10.00	\$ 109.25	\$ 983.25
PANEL, FRAME SIDE: L11, FOR MAN A22 BUS	1.00	\$1610.00	10.00	\$ 161.00	\$ 1449.00
COVER: REAR TAIL LAMP, LH, FOR MAN A22 BUS	1.00	\$ 974.70	10.00	\$ 97.47	\$ 877.23
Sub-Total					\$ 5483.70
<b>Labour</b>					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$1325.00	0.00	\$ 0.00	\$ 1325.00
<b>Others</b>					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 528.00	0.00	\$ 0.00	\$ 528.00
GRAND TOTAL					\$ 7,336.70

Remark :

Make/Model : MAN A95  
Accident Date : 20.10.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	22 Oct 2018 / 10:57:43		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLR4466B		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181022105743362076

Search Date / Time: 20 Oct 2018 12:30:00

Insurance Company: EQ INSURANCE COMPANY LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**RE: ACCIDENT INVOLVING SLR 4466B AND SG 5743U ON 20/10/2018 // EQI REF: DM18HO02844/JT**

Jaime Tay <jaime.tay@eqinsurance.com.sg>

Wed 5/13/2020 4:26 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

Please proceed to offer as recommended up to **\$8,843.70**.

**Announcement**

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-From-Home arrangement - still reachable by phone or email. We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service

Thank you.

Regards,

Jaime Tay

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower

Block MND

Complex Singapore 069110

did 65 6496 9882 | tel 65 6223

9433 ext 882 | fax 65 6223

4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

**Sent:** 13 May 2020 14:31

**To:** Joel Goh <joel.goh@eqinsurance.com.sg>; Jaime Tay <jaime.tay@eqinsurance.com.sg>; Janice Goh <janice.goh@eqinsurance.com.sg>

**Subject:** ACCIDENT INVOLVING SLR 4466B AND SG 5743U ON 20/10/2018

Your ref : TBA

Our ref : CC3/EQI18019468/Neb3q2

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING SLR 4466B AND SG 5743U ON 20/10/2018**

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer **"SMRT AUTOMOTIVE SERVICES PTE LTD"** at **\$8,843.70 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 8,219.70	\$ 7,336.70
2. Loss of Use (6days x \$275)	\$ 1,650.00	\$ 1,500.00 (6days x \$250)
3. LTA Search Fee	\$ 7.00	\$ 7.00
	<b>Total : \$ 8,843.70</b>	

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***