

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 8 February 2019 2:43 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <Seek Mandate> Lonpac Ref: 17/18/18/VC30/021055 [ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J] *LKK REF: CC4/LPC18019467/T1pb3s2

Dear Hsiao Tong

Kindly proceed as proposed

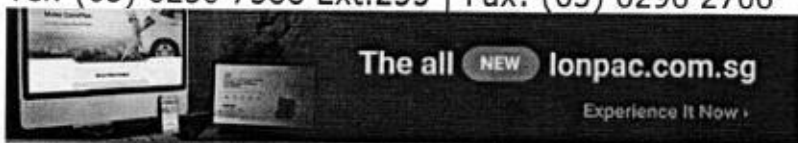
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 2 February, 2019 3:24 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: <Seek Mandate> Lonpac Ref: 17/18/18/VC30/021055 [ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J] *LKK REF: CC4/LPC18019467/T1pb3s2

Lonpac Ref: **17/18/18/VC30/021055**

LKK Ref: CC4/LPC18019467/T1pb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 24/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "KAH MOTOR CO SDN BHD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,985.31	\$ 8,180.29
2. Loss of Use (8days x \$60.00)	\$ 480.00	\$ 480.00(8days x \$60.00)
Total	\$ 14,465.31	\$ 8,660.29

**07days recommendation for repair + 1sunday = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 28 November 2018 9:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J *LKK REF: CC4/LPC18019467/pb3

Dear Hsiao Tong,

We are agreeable to a direct settlement subject to our insured driver not breaching LTA's driving requirements for bus drivers.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 2 November, 2018 4:38 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J *LKK REF: CC4/LPC18019467/pb3

Hi Gerald,

We refer to your below email.

Kindly advise if there is any policy issue as third party is chasing for update/outcome.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 26 October 2018 11:19 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J *LKK REF: CC4/LPC18019467/pb3

Dear Hsiao Tong,

We shall seek clarifications and revert to you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 26 October, 2018 11:02 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J *LKK REF: CC4/LPC18019467/pb3

Hi Mr Gerald,

As spoken earlier, we noted that the status of vocational licence for our insured driver had expired on 18/07/2018. Kindly refer to the attached for your easy reference.

Kindly advise if there is any policy issue and whether we can proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 26 October 2018 8:59 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J Our Ref: TBA

Our Ref : 17/18/18/VC30/021055

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 26 October, 2018 8:45 AM

To: ONG LI LI; GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J Our Ref: TBA

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 24 October 2018 2:54 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J Our Ref: TBA

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, 24 October, 2018 2:46 PM
To: Jack Ng <jackng@honda.com.sg>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J Our Ref: TBA

Without Prejudice

Dear Jack

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Jack Ng [<mailto:jackng@honda.com.sg>]
Sent: Wednesday, 24 October, 2018 2:19 PM
To: MT_Claim_SG
Cc: CHEW BENG KEE
Subject: ACCIDENT BETWEEN SME 4866 L AND YOUR INSURED PA 7693 J
Importance: High

Dear all,

Kindly assist to register for direct settlement, attached is the GIA report. We propose 100% direct settlement in our client favour.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

Jack Ng

Hp: 8288 6309

Email: Jackng@honda.com.sg

BODY REPAIR AND PAINT CENTRE
255 Alexandra Road Singapore 159937
DID : +65 6514 5481 FAX : +65 6362 5015
Kah Motor Co. Sdn. Bhd.
(A MEMBER OF ORIENTAL HOLDING BERHAD)
Website: www.honda.com.sg



Visit our
Facebook page



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Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mendal Estate
Singapore 729903
Tel : +65 6841 3838
Fax : +65 6362 5015
www.honda.com.sg

M/s: Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Towers
Singapore 189702

Date : 30/01/2019

Attn: Motor Claims Department

Your ref : PA 7693 J

Our ref : SME 4866 L

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT


ACCIDENT INVOLVING SME 4866 L and PA 7693 J ON 24.10.2018.

We refer to the item(s) marked (✓) below:

- (✓) We refer to your fax dated **28/11/2018**.
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to : **desmondtoh@honda.com.sg**
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following :-
 - Repair Cost **S\$ 8,180.29 payable to Kah Motor Co. Sdn. Bhd.**
 - Loss of Use **S\$60.00 x 7 Working day + 1 Sunday = S\$420.00 payable to HAO YANLIANG**
- (✓) Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- (✓) Letter of Authority, Rental Bill, Third Party Search Invoice

Thank you.

Yours faithfully,


Jack Ng


LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SME 4866 L. &
(THIRD PARTY'S VEHICLE NO.) PA 7693J ON 24/10/18
ALONG Junction at Jln Boon Lay & Boon Lay way.

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.


Owner Signature

(Co stamp & authorized signature if is Co registered vehicle)

Name : Hao Yan Liang

NRIC No : S8976611G

Vehicle No : SME 4866 L

Date : 19/11/2018



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VC30/021055
DATE : 13 FEB 2019

DISCHARGE VOUCHER

I/We, ^{Hao} ~~Jao~~ YanLiang confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of PA7693J the sum of Singapore Dollar Eight Thousand Six Hundred Sixty and Cents Twenty Nine Only (\$8,660.29) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SME4866L and PA7693J on 24 Oct 2018 along Junction of JLN Boon Lay and Boon Lay Way.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ROTARY ENGINEERING PTE LTD AND/OR JAMIL BIN MUSA**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **KAH MOTOR CO SDN BHD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



28/03/2019

.....
Signature of vehicle owner/Date

.....
HAO YANLIANG
Name of vehicle owner /Date

Kah Motor Co. Sdn. Bhd.
 (A Member of Oriental Holdings Berhad)
 6A Mandai Estate, SINGAPORE 729903
 Mandai Parts Centre
 Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223
 Company Ref No S60FC1380G

LONPAC INSURANCE BHD
 MOTOR CLAIMS DEPT
 100 BEACH ROAD
 #19-00 SHAW TOWERS
 SINGAPORE, 189702

Invoice No. : SINV-BM18001667
 Invoice Date : 31/12/18
 Order No. : SVO18068673
 Reference :
 Job Card No. : 07603
 Date/Time Received : 24/10/18 / 6:02:41 PM
 Licence No. : SME4866L
 Model : CIVIC 1.6 VTI YM2018
 Car Chassis No. : MRHFC5650JT001643
 Car Engine No. : R16B25501907
 Mileage : 1268
 Service Advisor : JACK NG 1838
 Served By : JACKNG
 Page : 1

Customer No. : WZL009
 Payment Term : 30 Days

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	incl GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:HAO YANLIANG OWNER INSURER:TOKIO MARINE ACC DATE:24/10/2018 SURVEYED BY: DATE: REF NO: TP INSURER:LONPAC INSURANCE TP VEH:PC 7693 J							
BOSUN	1610 SUNDRIES	1	Hours	30.00		30.00	2.10	32.10
BOJSE	1610 BODY JOINT SEALANT FOR END PANEL	1	Hours	100.00		100.00	7.00	107.00
BOJSE	1610 BODY JOINT SEALANT FOR TAILGATE	1	Hours	100.00		100.00	7.00	107.00
BML02I	0669 INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	280.00		280.00	19.60	299.60
BA02R	0669 REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	282.00		282.00	19.74	301.74
BOMISC1	1757 REMOVE & INSTALL REAR VIEW CAMERA(N)	1	Hours	380.00		380.00	26.60	406.60
BOMISC1	1757 RESET & CALIBRATE SMART ENTRY SYSTEM(N)	1	Hours	380.00		380.00	26.60	406.60
BMI03D	0669 REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N)	1	Hours	560.00		560.00	39.20	599.20
BKTG02R	0669 REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	Hours	560.00		560.00	39.20	599.20
BKRP02M	0669 CUT OFF & RENEW RR PANEL. RENEW ALL DAMAGE PARTS. ALIGN RR FLOOR PAN & RENEW DAMAGE PARTS.	1	Hours	2,520.00		2,520.00	176.40	2,696.40
BP06R	1610 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (6P) ADDITIONAL PART	1	Hours	1,575.00		1,575.00	110.25	1,685.25
71500-TEC-Q00ZZ	FACE ASSY,RR.BUMPER	1	Each	617.20	25	462.90	32.40	495.30
71502-TEX-Y00	GARNISH,RR.BUMPER LOWER	1	Each	36.40	25	27.30	1.91	29.21
71593-TEA-T01	SPACERR.RR.BUMPER SIDE	1	Each	11.50	25	8.62	0.60	9.22
71598-TEA-T01	SPACERL.RR.BUMPER SIDE	1	Each	11.50	25	8.62	0.60	9.22
91505-TM8-003	CLIP,BUMPER	7	Each	2.30	25	12.07	0.84	12.91
75722-TBA-A00	EMBLEM SETRR.	1	Each	11.80	25	8.85	0.62	9.47
75725-TEA-T01	EMBLEMRR.	1	Each	11.00	25	8.25	0.58	8.83
75701-TBA-A10	EMBLEM,H-MARK	1	Each	12.20	25	9.15	0.64	9.79
66100-TEC-307ZZ	PANEL SETRR.	1	Each	243.10	25	182.32	12.76	195.08
66154-TBA-A00ZZ	STIFFENERL.RR.PANEL SIDE	1	Each	26.70	25	20.02	1.40	21.42

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This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
 Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
 Interest will be charged at 2% per month on overdue amounts.

Please give us your
 feedback by scanning
 the QR Code using
 mobile device.





Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
6A Mandai Estate, SINGAPORE 729903
Mandai Parts Centre
Phone No. : +65 6841 3838 Fax No. :

Service Tax Invoice

GST Reg No. M200050223
Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE, 189702

Customer No. : WZL009
Payment Term : 30 Days

Invoice No. : SINV-BM18001667
Invoice Date : 31/12/18
Order No. : SVO18068673
Reference :
Job Card No. : 07603
Date/Time Received : 24/10/18 / 6:02:41 PM
Licence No. : SME4866L
Model : CIVIC 1.6 VTI YM2018
Car Chassis No. : MRHFC5650JT001643
Car Engine No. : R16B25501907
Mileage : 1268
Service Advisor : JACK NG 1838
Served By : JACKNG
Page : 2

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount Incl		
						Amount	Amount	GST
71506-TEX-Y00	COVERRR.TOWING HOOK	1	Each	8.70	25	6.52	0.46	6.98
71530-TEA-T00ZZ	BEAM COMPRR.BUMPER	1	Each	164.70	25	123.52	8.65	132.17
Sum Labor						6,767.00	473.69	7,240.69
Sum Item						878.14	61.46	939.60
Total SGD						7,645.14	535.15	8,180.29
Total Payable (SGD)								8,180.29

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Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
Interest will be charged at 2% per month on overdue amounts.

Please give us your
feedback by scanning
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mobile device.

