ZINGUM: Kalvin REF: NS/INCIE	1010100
	8019439 /Klvbn2
AS	SSIGNMENT
rom Date:	Veh No. SHO 7088 K Yr Regn: Nov , 2016
stimat el Cost:	Type: M,Car / M.Cycle / Bus / Van / Lorry / T I Prime Mover /
DIPPHS ITPRES I OD RES I EVA I INVIMV	Truck / Trailer or
o Insped Vehicle No:	Make: Topola Prins . O.C 1798:
WorkStop m/s	Colour Blue A/C: Insteed / Std / NI / NA
0.0000	Sp.Reading 27-956 T/Radio: Ins ded / Std / NI / NA
sured: SKR 8692A	Eng/No:
olicy NO 5101497353 170618 - 160619	CINO: 570KB3F-480353690
lains No. MT 1016995 -002	Gen. Cond: Good Fair / Poor / Burnt
um Insued: Excess:	Steering: Inor 4 / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder Hammed / Leaked / Burnt or
Make of Veh;	Modi: Nil / S/Rim / STO Rim or
**	Tyre Size: F: 195/65A
(Policy Condition)	R: A(
remark: The veh had commenced its N/S 0/9	BS/DUN/EXNOVA/GY/FS/LIZA/MIC/OHTSU/PIR/SUMI/
repair at the time of inspection.	TOYOTYOKO or . West Like.
al. or Market Value:	<u>Front</u> Rear
DAC Accident Rport: Consistent? : Yes or No	RVBal, 7 mm RVBal, 7 mm
DIA / PR Seen: Consistent? : Yes or No	L/Bat. 7 mm L/Bat. 7 mm
st Repairs: days Res.: Yes or No	D.O.A. 74/16/18 D.O.I. 25/10/18
um Sum: % 3 Val.: Yes or No	Survey held at CDGE (Loyang)
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / Q/S / N/S / U/C / Rooftop or
Vehicle: IN / O	0
	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction 29/0/8 Confirmed P/P\$ 830.95/	1.1 (0) 3. T.
1/5/3	
	PIP
	3 0 OCT 2018
RECEIVED	
RECEIVED	
RECEIVED	
RECEIVED	
Trial Time Ed. D. 110	Days Of Repair:
ele/Time, File Pass to? Prelli. Report	Days Of Repair:
Trial Time Ed. D. 110	Resurvey No. of Trip: Survey Fee:
eleffine, File Pass to? : Prell. Report : Final Report DataTine, File Return to?	Days Of Repair: Resurvey No. of Trip: Transportation:
eleffyne, File Pass Io? : Prell. Report : Final Report	Pays Of Repair: Resurvey No. of Trip: Transportation: Survey Fee: Transportation: See: Survey Fee: Transportation:
Prell. Report Pinal Report Calcifore, File Return to? 30 10 - typist Add F	Days Of Repair: Resurvey No. of Trip: Transportation: Fee: : Site Insp (\$)S+RSSI : Interview (\$) Photos
elelTime, File Pass to? : Prell. Report : Final Report DataTime, File Return to? Add F	Pays Of Repair: Resurvey No. of Trip: Transportation: Survey Fee: Transportation: See: Survey Fee: Transportation:

eBaoTech										Genera	lClaim
Hello, NAC_PAYA_UBI_80	0601		STORY SHOW				• Change	Language	• Chang	ge Password	Log Out
My Desktop	Polic	y Query									
Notice of Loss	Policy N	io.				Date o	f Accident	2	4/10/2018 1	6:53	
	Vehicle	No.(For Motor)	SKR869	92A		Certific	cate Number				
					8	Search					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5101497353		JULIAN DEREK HUNT	59916908G	GPC	drivo CLASSIC	SKR8692/	SKR8692A	17/06/2018	16/06/2019
					C	Continue	į.				

Veron Chen (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Tuesday, 30 October 2018 11:04 AM

To:

Veron Chen (LKKAuto)

Subject:

FW: REQUEST FOR CLAIM NUMBER

Hi,

Claim created.

With Regards

Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth.

Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504.

Please forward all motor claims related correspondences to mtcl@income.com.sq so that we can attend to it accordingly.'

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, October 30, 2018 9:24 AM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam.

Kindly provides us the claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1		COMEORT TRANSPOTATION PTE	SHD 7088K	SKR 8692A

D.O.A	Time of Accident	Estimate	Tentative repair cost	
24/10/2018	9:40	\$1,921.28	\$830.95	

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (CIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

新加工企作学基础实现的基础	ACCIDENT STATEMENT		
Date Of Report	24/10/2018 14:07		
Date Of Accident	24/10/2018 09:40		
Exact Location Of Accident	AYE TWDS CITY		
Country/State of Loss	SINGAPORE		

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SHD7088K

Insured/Policyholder

Name Of Registered Owner

COMFORT TRANSPORTATION PTE LTD

199303821R Co Reg No

Email Address

FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No

OFFICE-65508768

Vehicle Particulars

Manufacturer

TOYOTA

PRIUS

Exact Purpose for which vehicle was being used at

time of accident

Model

NO

Are you claiming under your own insurance policy for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD THIRD PARTY FIRE AND/OR THEFT

Type Of Coverage

YES

Fleet Policy Policy Number

D-18088936MFSH

Cover Note Number

Driver

CHUA KIM POH Name of Driver

S1385010J NRIC No 20/06/1959 Date Of Birth OUTDOOR Occupation

Date Of Driving Pass

07/08/1984

Driving Experience

34 YEARS AND 2 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-96699561

Fax Number

Contact Number

MATAIKANBOY@GMAIL.COM EMail Address

Address

BLK 216 TAMPINES STREET 23 #06-31

Postcode

520216

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR DRY

Road Surface

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

GENDER:

NAME:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes.Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKR8692A

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

JULIAN DEREK HUNT

NRIC/Passport Number

S9916908G

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

- IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and ecceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD

CO. REG. NO. 199303821R

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

GIARMC StetchPlanform_V3

Sketch Plan Pg. 2

KETCH PLAN	4
7088 NI	
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	t
PASKRILL THE STREET STREET	t
8692 A	F
	1
THE PROPERTY OF THE PROPERTY O	1
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
ON. DR OCT 2018 @ 0940 hu I	
Yest A was drawing along the above	
Par it sort Group or of the	
Locahu dure to traffin henry on my	
Localus cure to major named on my	
love (I vest form to love (two)	
on Ship Enterry vert (B) how he new	_
but well (A) Rear Right. at the point of	
news cut vet (A) fung a nulle pase	
and the state of t	
was not injured.	_
was not iguiz.	
	_

I/We declare the foregoing particulars are true in every respect.

CO. REG. NO. 199203921R

Policyholder's Signature

Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

GIASMC SketchPlanForm_V3

Reporting Centre Personnel's Signature Name:

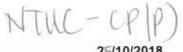
NRIC/FIN No.:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO: SHD 7088K

MAKE



KK-Kalvin MODEL : TOYOTA PRIUS QTY **UNIT PRICE AMOUNT** PARTS DESCRIPTION 458.60 \$ REAR BUMPER XMAN REAR BUMPER UNDER COVER / L++ \$ 552.60 REAR BUMPER SIDE RETAINER X JUNE 112.70 22.00 REAR BUMPER CLIPS RETAINER, REAR BUMPER, SIDE, RHX 94.80 EXTENSION REAR BUMPER SIDE, RH × 148.40 \$ 1,389.10 SUB TOTAL 277.82 \$ LESS 20% 25 1,111.28 DISCOUNTED TOTAL LABOUR CHARGE 400.00 Panel Beating 200 300.00 Spray Painting Charge ~~ ×30.00 Wiring Charge ** × 80.00 Remove/Refix Reverse Sensor 810.00 **TOTAL LABOUR** \$ \$ 1,921.28 **ESTIMATE TOTAL** Kalum I Clay

1 25/0/18 10 ko hs.

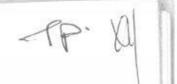
2 Pg.

After Report plat Acknowledged by Repairer Signature:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.







COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

Ntuc

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsenile + 65 6280 9785

Warkshops 59 Loyang Drive Singapore 508989 383 Sin Ming Drive Singapore 508285 45 Pandan Road Singapore 608285

24 Benoko Loop Singepore 766166 7 Sungei Kadut Way Singepore 728791 501 Yishun Industrial Park A Singapore 788730

Date/Time? Ub 24 310 2018 16:07

Page : 1

Team:

ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.:

FUEL

JC NO.: 305230071

COMFORT

MFORT TRANSPORTATION PTE LTD

010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(O)

TOYOTA

REGN NO.: SHD7088K

PRIUS HYBRID(G4)24.10.2018 12:30

YR OF MANU. 11.2016

TARGET DATE

CHASSIS CODE JTDKB3FU803536904

MAKE:

COMPLETION DATE/TIME:

300UNT CARD NO.

JOB DESCRIPTION

Accident Date: 24.10.2018

NATURE: 3P 24.10.18

S/NO

LABOR CODE

DESCRIPTION

LEFT SIDE

BEAR NO SIDE

FRONT

IECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

owledgement Slip

0.5

le No.:

SHD7088K

LIMTS

Vehicle No.:

Exit Pass

SHD7088K

в of Service Advisor

Signature/Date

Name of Service Advisor

Date

COMFORTDELGRO ENGINEERING PTE LTD

Date: 26.10.2018 Time: 17:22:18

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO JOB NO REGN NO MILEAGE : 305230071 : SHD7088K

: 0000000000

MAKE

: TOYOTA

MODEL

: PRIUS HYBRID(G4)

DATE OF REGN : 11.11.2016 DATE/TIME IN

: 24.10.2018 12:30

ACCIDENT DATE : 24.10.2018

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2287-G REAR BUMPER UNDER COVER 1 552.60 25.00 414.45

0002 04-01-0302-2267-G REAR BUMPER CLIPS 10 22.00 25.00 16.50

SUB-TOTAL: 430.95

JOB NATURE

0000 L PANEL BEATING

200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA

200.00

SUB-TOTAL: 400.00

TOTAL: 830.95

MVA NAME & SIGNATURE

DATE:

AUTHORISED : YES / NO SURVEYOR NAME & SIGNATURE

DATE:

COMFORTDELGRO ENGINEERING

Our Job Ref No : ComfortDelGro Engineering Pte Ltd 29/10/18 59 Loyang Drive Singapore 508969 Fax: 6546 8156 FINALIZATION FORM LKK Fax: KALVIN ANG Attn : Date of Accident : 24-Oct-18 : SHD7088K Vehicle Reg No. The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SKR8692A NTUC The repair job shall bill to: The finalized amount shall be: 2. \$430.95 Spare Parts after List discount \$400.00 (b) Labour Charges \$830.95 Total for Part-By-Part Repair Cost Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% Final Lumpsum Repair cost 2 working days. Estimated normal period for repairs: 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days We confirm the estimates and 5. Thank you for your assistance. finalized amount Signature Signature: KALVIN LIMTS Name Name 62148398 Date Tel 65468156 Fax For Official Use Only Document Confirm By Attached Remarks Amount Item (Signature) Yes or No YES Rental Rate P/Day NO 2. Loss of Income Paid Survey Fees \$7.49 LTA Search Fee

305230071

Medical Fees (on behalf of driver, if applicable)

Overrun

Remarks:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315



Reg. No: 52983356E GST Reg. No. 20-0405911-H

NTU	C INCOME INSUR	ANCE CO-OPERATIVE LTD	Ref:	NS/INC1801943	89/K1vbn2	
		D JNION HOUSESINGAPORE	Date:	02-11-2018 INC4		
1.		Policy Particulars	:- THIR	D PARTY CLAIM		
	Insured Veh.	SKR 8692A	Veh. II	nspected	SHD 7088K	
	Policy No.	5101497353	Cover	age (\$)	0.00	
	Claim No.	MT/1016995-002	Exces	s (\$)	0.00	
	Assign From		Assig	n Date	25/10/2018	
2.		Vehicle Parti	culars 8	& Condition		
	Make & Model	TOYOTA PRIUS	c.c		1798	
	Engine No.	HIDDEN	Year o	of Reg.	2016	
	Chassis No.	JTDKB3FU803536904	Colou	r	BLUE	
	Odometer	270956	Steeri	ng	IN ORDER	
	Brakes IN ORDER		Modif	ication	STANDARD ALLOY RIM	
	General	GOOD				
3.		Condit	ions of	Tyres		
		Size	Make		Balance	
	R/H Front Tyre	195/65 R15	WEST	LAKE	7 mm	
	L/H Front Tyre	195/65 R15	WEST	LAKE	7 mm	
	R/H Rear Tyre	195/65 R15	WEST	LAKE	7 mm	
	L/H Rear Tyre	195/65 R15	WEST	LAKE	7 mm	
4.		Descript	ion of D	amages		
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	EAR O/S	PORTION.		
5.		Genera	al Inform	nation		
	Accident Date	24/10/2018	Inspe	ction Date	25/10/2018	
	Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD		
		59 LOYANG DRIVE SINGAPORE 508969				
5a.			Remarks			
	A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT I	PREJUDICE" BASIS NOT AUTHORISE	S. ED REPAIRS.	
5b.		Estimate	Days o	f Repair		
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		2 Working Days		



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 7088K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	TO REPAIR SEE LABOUR	458.60	-
1	REAR BUMPER UNDER COVER	CUT	552.60	552.60
1	REAR BUMPER SIDE RETAINER	SERVICEABLE	112.70	
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	RETAINER, REAR BUMPER, SIDE, RH	SERVICEABLE	94.80	-
1	EXTENSION REAR BUMPER SIDE,RH	SERVICEABLE	148.40	-
	LESS 20% DISCOUNT		-277.82	-
	LESS 25% DISCOUNT	1	-	-143.65
			1,111.28	430.95
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		400.00	200000000000000000000000000000000000000
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	
	REMOVE/REFIX REVERSE SENSOR.	NOT NECESSARY	80.00	
			810.00	400.00
	GRAND TOTAL		1,921.28	830.95

RECOMMENDED COST OF REPAIRS (CONFIRMED)	830.95

Report Ref No. NS/INC18019439/K1vbn2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part, Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.