

1552010

INS. CASE OWNER:

CC / CTI1801

LKK:

IDAC:

Surveyor:

Falin

DOI:

ASSIGNMENT

W/W/16

Date / Time:

W/W/16

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJK 7997B

Name of Insured:

EWH JIN HOCK

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

W/W/16

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

JAMES EWH XI YH

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SWW1801508000

Policy No.:

WMP250087461200

Make / Model:

Toyota

Place of Accident:

UPP KUNINGKOROT

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHO 7601E



INSRS:

WSP:

Tel:

Liability:

RMKS:

W/W/16



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

W/W/16

SHO 7601E - 4

SJK 7997B - 4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

W/W 14-12-18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction: %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: WILLIAM

Email ☐ Call ☐

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

SS

871.46

Loss of Rental (LOR):

SS

188.10 (1.5 days) 125.40

Loss of Use (LOU):

SS

(5 x 1.5 days)

Loss of Income (LOI):

SS

(5 x 1.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LO ☐ [Tick only one]

GIA/TA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

1,142.05

Total:

SS

1,142.05

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

1,142.05

Name 1:

LUMINATELLER ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

x

Name 2:

x

Payee 3: (Strike if N.A.)

SS

x

Name 3:

x

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18019436/K1jb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 25-10-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJK 7997B	Veh. Inspected	SHD 3601E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	25/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/10/2018	Inspection Date	24/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18019436/K1jb3

Date: 25.10.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD3601E

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,229.06
Revised Estimate Amount	: S\$	842.08
"Check" Items Amount	: S\$	255.04
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

China
JH

24/10/2018 10:44

MODEL : TOYOTA PRIUS

LKK Auto Consultant's responsibility
the Repairer of the following:

- To resurvey before and after painting
- To display completed parts for inspection
- Parts prices are subject to change on a daily basis
- Third party survey is not to be used
- No illegal practices to be followed
- Supply materials and labour to the insurance and
 is subject to final approval of insurance company

Acknowledged by Repairer
Signed: TOTAL LABOUR
 Date:

Kalua (Kee)
N 24/10/13 1140h
2kg,
P/P
After Ryce photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR ESTIMATE

VEHICLE NO : SHD 3601E

24/10/2018 10:44

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR BUMPER <i>X rep</i>			\$ 458.60
REAR BUMPER RE-INFORCEMENT <i>X su</i>			\$ 318.80
REAR BUMPER UNDER COVER <i>- 1</i>			\$ 552.60
REAR BUMPER UNDER SIDE COVER (RH) <i>X su</i>			\$ 232.00
REAR BUMPER TOWING COVER <i>X su</i>			\$ 82.70
REAR BUMPER CLIPS <i>X 11</i>			\$ 22.00
SUB TOTAL			\$ 1,666.70
LESS 20%			\$ 333.34
DISCOUNTED TOTAL			\$ 1,333.36
REAR BUMPER REVERSE SENSOR <i>X su</i>			\$ 135.70
LABOUR CHARGE			
Panel Beating			\$ 200
Spray Painting Charge			\$ 400.00
Wiring Charge			\$ 200
Remove/Refix Reverse Sensor			\$ 200
TOTAL LABOUR			\$ 760.00
ESTIMATE TOTAL			\$ 2,229.06

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party surveys on a "No Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary claim(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Kaluh (Kee)
24/10/18 11:40h
207,
P/P
After Rep photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO.: 305229646

OMER

IS

OMER NO.

IESS

(R)

(P)

JUNT CARD NO.

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(O)

REGN NO.:

SHD3601E

MILEAGE

MAKE :

TOYOTA

FUEL

E.....1/2.....F

MODEL

PRIUS HYBRID(G4)24.10.2018 09:25

DATE/TIME IN

YR OF MANU

14.09.2016

TARGET DATE

CHASSIS CODE

JTDKB3FU003530126

COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 24.10.2018

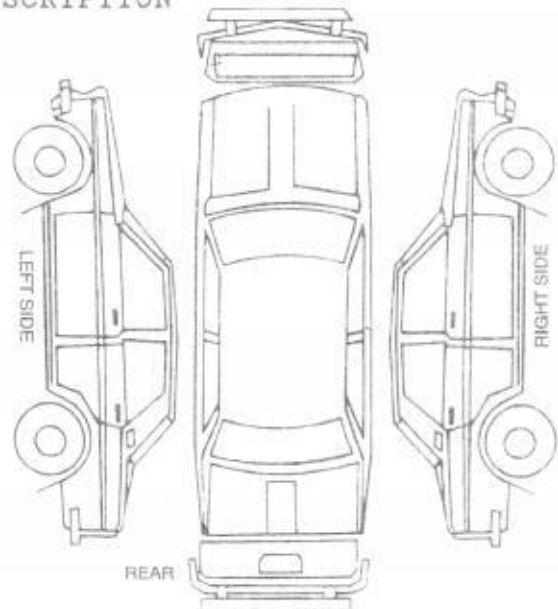
NATURE: 3P 24.10.18/

S/NO

LABOR CODE

DESCRIPTION

FRONT



WORKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Redemption Slip

Exit Pass

No.:

SHD3601E

JU CHINA

Vehicle No.:

SHD3601E

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 26.10.2018

Time: 17:46:29

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305229646
REGN NO : SHD3601E
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 14.09.2016
DATE/TIME IN : 24.10.2018 09:25
ACCIDENT DATE : 24.10.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2287-G PRIG4 GUARD-REAR BUMPER C 1 552.60 25.00 414.45

SUB-TOTAL : 414.45

JOB NATURE

0000 L PANEL BEATING- REAR 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00

SUB-TOTAL : 400.00

TOTAL : 814.45

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Our Job Ref No : 305229646
Date : 26/10/2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
: SHD3601E
Date of Accident : 24.10.18

Fax :

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

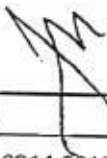
- The repair job shall bill to: CHINA --- SJK7997B
###
- The finalized amount shall be:
 - Spare Parts after List discount \$141.45
 - Labour Charges ### \$400.00
 - Total for Part-By-Part Repair Cost \$814.45
 - Lumpsum Repair (if applicable) N
 - Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : 
Name : Kalvin
Date : 29/10/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Shu Pei (LKKAuto)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Friday, 26 October 2018 4:07 PM
To: Shu Pei (LKKAuto)
Cc: Irene Tay
Subject: RE: Direct Settlement - Accident Involving SJK7997B (OI : CTI - SNM18D05080C02) AND SHD3601E (TP : LKK REF - CC3/CTI18019436/K1jb3) on 24.10.2018
Attachments: leeSZ_SNM18D05080C01-SJK7997B-LKKDirectSettlementAccidentLtr_CLCR95.529.pdf; MCCA18138656-SJK7997B.pdf

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Friday, 26 October, 2018 10:29 AM
To: Claims Dept of CTI
Cc: Irene Tay; Lucas Lee; Joy Irene (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SJK7997B (OI : CTI - TBA) AND SHD3601E (TP : LKK REF - CC3/CTI18019436/K1jb3) on 24.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3601E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel: 6389 6111 Fax: 6222 1033

Website: www.sg.cntaiping.com

Co. Reg. No. 200208384E

Our Reference: **SNM18D05080/C01/7**

Date : **26 OCTOBER 2018**

via Ordinary & Registered Mail

**ENG JUI HOCK
BLK 50 FLORA DR
#04-05
SINGAPORE 506868**

Dear Sir / Madam

**ACCIDENT INVOLVING SJK7997B AND SHD3601E ON 24 OCTOBER 2018
ALONG FLORA DRIVE TOWARDS UPPER CHANGI ROAD NORTH**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHD3601E**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : JOY
Ref : CC3/CTI18019436/K1JB3
Contact No : 68412409
via Email : JOY@LKKAUTO.COM

CC : Agent - (AN0086A) - CK INSURANCE AGENCY PTE LTD

F01/LKKDS-2013



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18019436/K1jb3n2

3 ANSON ROAD #16-00

SPRINGLEAF TOWERS SINGAPORE 079909

Date : 24-12-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJK 7997B	Veh. Inspected	SHD 3601E
Policy No.	DMPCSN1813491800	Coverage (\$)	0.00
Claim No.	SNM18D05080/C01/7	Excess (\$)	0.00
Assign From		Assign Date	24/10/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKB3FU003530126	Colour	BLUE
Odometer	271105	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	7 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	24/10/2018	Inspection Date	24/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3601E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	458.60	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	318.80	-
1	REAR BUMPER UNDER COVER	CUT	552.60	552.60
1	REAR BUMPER UNDER SIDE COVER (RH)	SERVICEABLE	232.00	-
1	REAR BUMPER TOWING COVER	SERVICEABLE	82.70	-
1	REAR BUMPER CLIPS	NOT NECESSARY	22.00	-
	LESS 20% DISCOUNT		-333.34	-
	LESS 25% DISCOUNT		-	-138.15
			1,333.36	414.45
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
			135.70	-
	<u>LABOUR</u>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		400.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY	80.00	-
			760.00	400.00
	GRAND TOTAL		2,229.06	814.45
	RECOMMENDED COST OF REPAIRS			814.45

Report Ref No. CC3/CT118019436/K1jb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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