

Shirley Hiew (LKK Auto)

From: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>
Sent: Monday, 29 October 2018 1:20 PM
To: Claims; 'Shirley Hiew (LKK Auto)'
Subject: RE: SLX9643S OD / 3918351706SG -activation of courtesy

Hi Shirley LKK,

Believed that Andy already approve.

30	26 Oct 2018 13:34	Label Added	(20226):Coverage Confirmed.
31	28 Oct 2018 11:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/05. Mandate Remarks: To c
32	28 Oct 2018 11:57	Adj Mandate Set	Approved:50000.00:To commence repairs. Clear damage photogr

Please update the status.

Aside Tony,

Noted with thanks.

Thanks & Regards,

Norsazani Zawaye
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, October 29, 2018 1:17 PM
To: Zawaye, Norsazani
Cc: 'Shirley Hiew (LKK Auto)'; claims@premiumauto.com.sg
Subject: RE: SLX9643S OD / 3918351706SG -activation of courtesy

Dear Zawaye,

We haven receive repair approval. That's why we can't activate the replacement car.

We will assist activate the replacement car to owner.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/singapore/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]

Sent: Monday, 29 October, 2018 1:11 PM

To: 'Claims' <claims@premiumauto.com.sg>

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: SLX9643S OD / 3918351706SG -activation of courtesy

Hi Premium Automobiles,

Oi called in and ask on the activation of courtesy car and repair status.

Please be inform that AIG already confirm coverage on 26/10/2018.

Kindly assist to contact OI and advise accordingly.

LAKSHMI NARAYANAN, ID: S2657159F, Tel: +6590402645, Email: LAKSHMI@WSPC.COM

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

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