

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 22 November 2018 11:56 AM
To: 'Claims'
Cc: 'SUR'
Subject: RE: OD claim for SLX 9643 S
Attachments: SUPPLEMENTARY 2.pdf

Hi Tony,

Supplementary 2 approved by insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, 16 November 2018 10:19 AM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD claim for SLX 9643 S

Hi Tony,

Supplementary approved by insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 29 October 2018 3:28 PM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD claim for SLX 9643 S

Hi Tony,

According to our surveyor Adrian, the repair limit not exceeding \$70,000.00.

Please contact our surveyor to conduct resurvey.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 29 October 2018 3:15 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OD claim for SLX 9643 S

Dear Shirley.

Kindly advise on limit repair of this vehicle.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 29 October, 2018 2:05 PM

To: 'Claims' <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD claim for SLX 9643 S

Hi Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLX 9643S**. According to our surveyor's estimate marking (Excess \$ 300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Please refer to the attachment above.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 27 October 2018 11:03 AM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD claim for SLX 9643 S

Dear all,

Please advise repair approval status and we can repair this case within \$90k (part by part basic) including supplementary.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 25 October, 2018 9:23 AM
To: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE : OD claim for SLX 9643 S

Good morning all ,

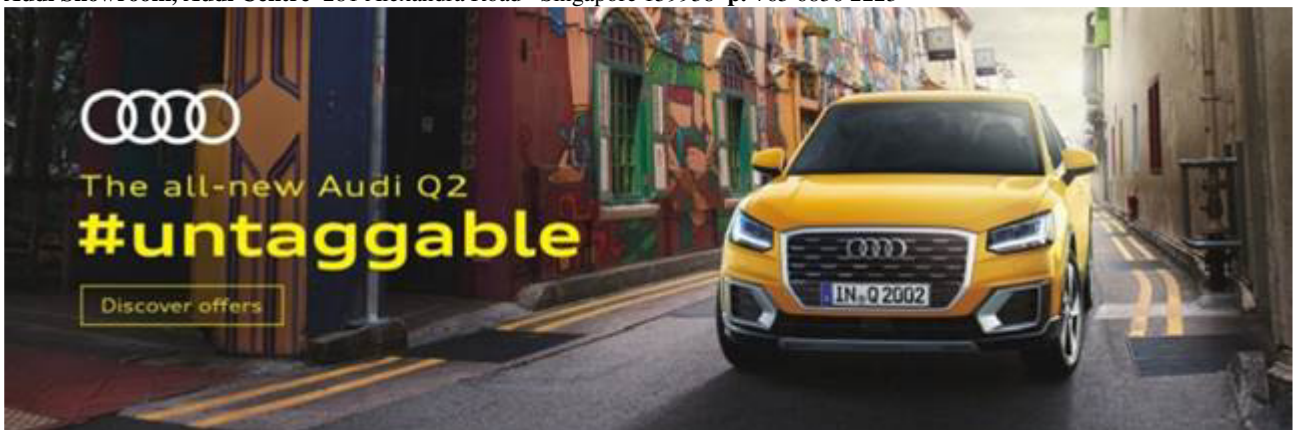
Here is the GIA and estimate for your kind reference .

Note : There is a survey today for Adrian.Is it possible if he can survey this car too .

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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