

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 29 October 2018 2:05 PM  
**To:** 'Claims'  
**Cc:** SUR  
**Subject:** RE: OD claim for SLX 9643 S  
**Attachments:** RE: SLX9643S OD / 3918351706SG -activation of courtesy (84.2 KB)

Hi Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLX 9643S**. According to our surveyor's estimate marking (Excess \$ 300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Please refer to the attachment above.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [mailto:claims@premiumauto.com.sg]

**Sent:** Saturday, 27 October 2018 11:03 AM

**To:** SUR <sur@lkkauto.com>

**Cc:** claims@premiumauto.com.sg

**Subject:** RE: OD claim for SLX 9643 S

Dear all,

Please advise repair approval status and we can repair this case within \$90k (part by part basic) including supplementary.

Thank you.

Best Regards,

**Tony Foong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699

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Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 25 October, 2018 9:23 AM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE : OD claim for SLX 9643 S

Good morning all ,

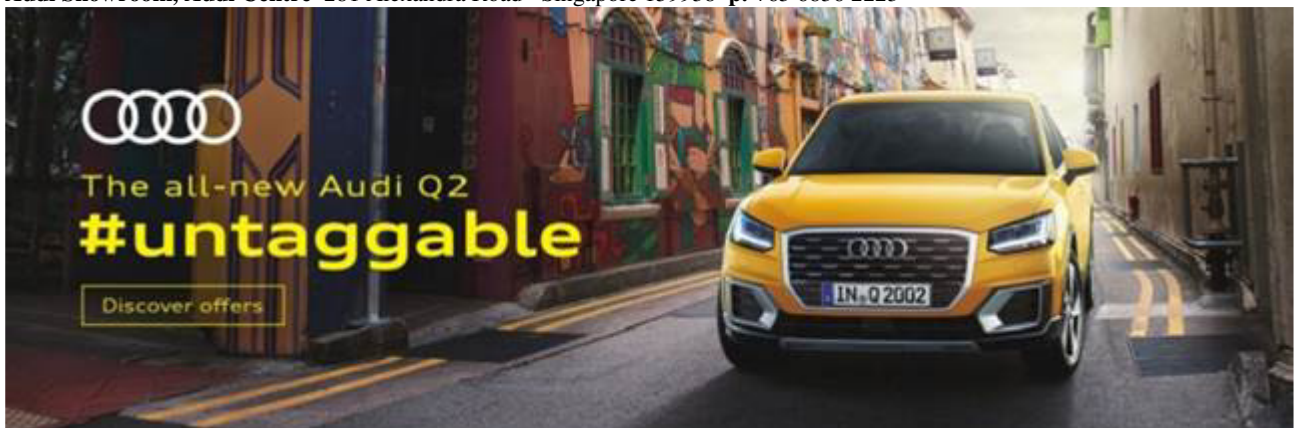
Here is the GIA and estimate for your kind reference .

Note : There is a survey today for Adrian.Is it possible if he can survey this car too .

Thank you.

Best Regards,  
**Phua**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
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