

INSURANCE

INS. CASE OWNER:

JUCE. | CC3/QBE1801 9429, Elphinstone

LKK:
ADAC:

Surveyor:

FALW

DOI:

ASSIGNMENT

21/10/18

Date / Time:

21/10/18

Registered in Merit:

Pre-assign / CCU / FTE

SLE 9779A

21/10/18



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

41C 76000

SKQ 80077

SLE 9779A

41D 48200



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

100%
40
TP

Date / Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 28 (Acc. 01022nd)

NO or B 28. Ass. Lia: 0%

Repair Cost:

SS

779.00

Loss of Rental (LOR):

SS

293.20

(2.5 days)

X \$ 117.28

Loss of Use (LOU):

SS

—

(\$ — x — days)

Loss of Income (LOI):

SS

125.00

(\$ 50. x 2.5 days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOU

☐

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS

1170.69

Global Sum SS:

1170.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1170.00

Name 1:

Compass Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT 21/3/19

(08/11/13)

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop no: _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLump Sum: 20 % 3 Val.: Yes or No

CA / .REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD48308 Yr Regn: 6 Mar 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Hyundai 240 cc 1685Colour: Blue A/C: Insured / Std / Nil / NASp. Reading: 60324 T/Radiat: Insured / Std / Nil / NA

Eng/No: _____

C/No: KMHCBX1WAE9048415Gen. Cond: Good / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WestlakeFront: 2 mmR/Bal: 2 mmL/Bal: 2 mmD.O.A. 22/10/14 D.O.I. 22/10/14Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis / Frame / Body Structure affected due to collision.

Date / Time Action / Instruction

QBE

US \$ 700 (Red \$ 644 4PM)41

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: _____

Lump Sum / I.B.I: \$ _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ + RS. \$ _____

Photos

Others



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC3/QBE18019429/K1pb3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 25-10-2018	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLE 9739A	Veh. Inspected	SHD 4830D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	25/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/10/2018	Inspection Date	23/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No.: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/QBE18019429/K1pb3

Date: 25.10.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD4830D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,340.00
Revised Estimate Amount	: S\$	911.25
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

QBE

DATE 22/10/2018 12:20

Chene

MODEL	: HYUNDAI i40			
Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 553.00
	Rear Bumper Clip 10 pcs			\$ 22.00
	SUB TOTAL			\$ 575.00
	LESS 20%			\$ 115.00
	DISCOUNTED TOTAL			\$ 460.00
	Rear Bumper Rubber Mat			\$ 50.00
				\$ 50.00
	Labour Charge			20%
	Panel Beating			\$ 400.00
	Spray Painting Charge			20% \$ 300.00
	Wiring Charge			" \$ X 50.00
	Remove/Refix Reverse Sensor			30% \$ 80.00
	TOTAL LABOUR			\$ 830.00
	ESTIMATE TOTAL			\$ 1,340.00
	Ka/hu (C/C)			
	M 23/10/18 11:15 hrs.			
	2 Days			
	Ys.			
	After Repairs photo			

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts must be subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications allowed
- The resurvey report will be resurveyed and
- is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

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QBE

DATE 22/10/2018 12:20

Cheng

Unit Price	
------------	--

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 553.00
	Rear Bumper Clip 10 pcs ✓			\$ 22.00
	SUB TOTAL			\$ 575.00
	LESS 20% <i>256</i>			\$ 115.00
	DISCOUNTED TOTAL			\$ 460.00
	Rear Bumper Rubber Mat ✓			\$ 50.00
				\$ 50.00
	Labour Charge			<i>20%</i>
	Panel Beating			\$ 400.00
	Spray Painting Charge		<i>20%</i>	\$ 300.00
	Wiring Charge			\$ X 50.00
	Remove/Refix Reverse Sensor		<i>30%</i>	\$ 80.00
	TOTAL LABOUR			\$ 830.00
	ESTIMATE TOTAL			\$ 1,340.00
<i>Ka/hz (DCK)</i> <i>/ 23/10/18 11:15 hrs.</i> <i>2 Days</i> <i>4s.</i> <i>After Repairs photo</i>				
LKK Auto Consultants hence notify the Repairer of the following: • To remove both panels spray painting • To delay damaged parts being removed • Parts procedure before repair work • Third party liability on "as repaired" basis • All items must be replaced • Insured vehicle must be surveyed and approved by LKK Auto Consultants company Acknowledged by Repairer Signature: _____				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO.: 305229024

CUSTOMER

REGN NO.:

SHD4830D

MILEAGE

/MS

COMFORT TRANSPORTATION PTE LTD

7010045

CUSTOMER NO.

383 SIN MING DRIVE

ADDRESS

Singapore SINGAPORE 575717

65508755

- (R)

(O)

(P)

MAKE :

HYUNDAI

FUEL

E 1/2 F

MODEL

I-40

DATE/TIME IN

22.10.2018 11:30

YR OF MANU

06.03.2014

TARGET DATE

CHASSIS CODE

KMHLB41UMEU048415

COMPLETION DATE/TIME

COUNT CARD NO

JOB DESCRIPTION

Accident Date: 22.10.2018

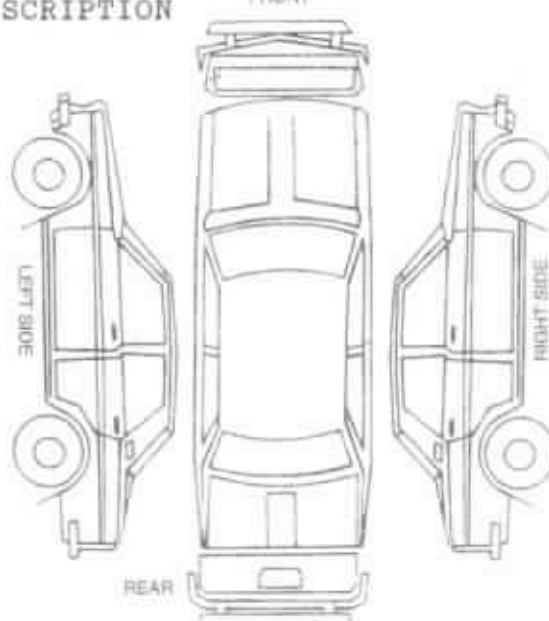
NATURE: 3P 22.10.2018

S/NO

LABOR CODE

DESCRIPTION

FRONT



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

By:

Signature

Vehicle No.:

SHD4830D

CHIANG

Vehicle No.:

SHD4830D

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

I returned to Service Reception upon collection

To be kept by Security Guard

Shu Pei (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Friday, 26 October 2018 4:07 PM
To: Shu Pei (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SLE9739A (OI : QBE - TBA) AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018
Attachments: SLE9739A.pdf

Our Ref. VC011978

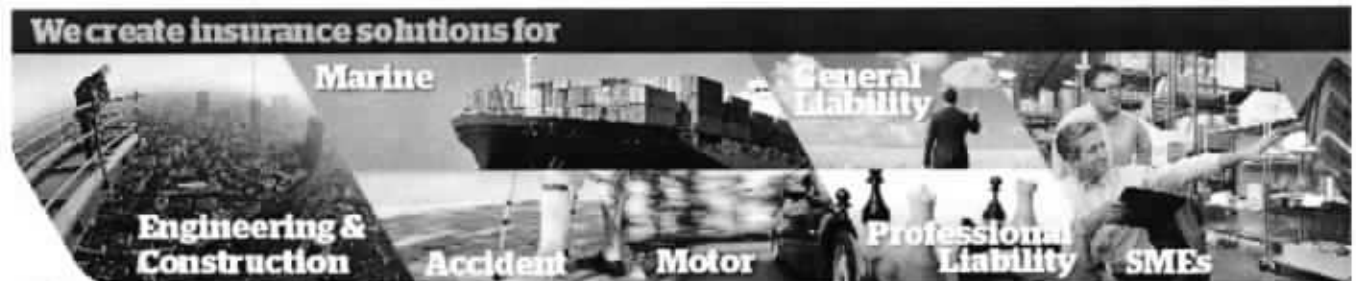
Hi

Attached OI Gia report for your attention.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Friday, 26 October 2018 10:49 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLE9739A (OI : QBE - TBA) AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SHD 4830D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 4 February 2019 9:44 AM
To: 'Joyce Foo'
Cc: Admin A
Subject: <Seek Mandate> Direct Settlement - Accident Involving SLE9739A (OI : QBE - VC011978 AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SHD4830D.pdf

QBE REF : **VC011978**
LKK REF : CC3/QBE18019429/K1pb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLE9739A(QBE) /SHD4830D(TP)/ OTHERS ON 22/10/2018

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 2nd vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,174.69(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,433.80	\$ 749.00
2. Loss of Rental (3days x \$117.28)	\$ 351.84	\$ 293.20 (2.5days x \$117.28)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,033.13	<u>\$ 1,174.69</u>

**02days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 11 February 2019 3:04 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving SLE9739A (OI : QBE - VC011978 AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SHD4830D.pdf

Our Ref. VC011978

Hi Hsiao Tong

Please proceed to settle as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



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To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving SLE9739A (OI : QBE - VC011978 AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

QBE REF : **VC011978**
LKK REF : CC3/QBE18019429/K1pb3n2

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Friday, 26 October 2018 4:07 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLE9739A (OI : QBE - TBA) AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

Our Ref. VC011978

Hi

Attached OI Gia report for your attention.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



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Sent: Friday, 26 October 2018 10:49 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLE9739A (OI : QBE - TBA) AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

WITHOUT PREJUDICE

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We have inspected TP vehicle SHD 4830D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 23 February 2019 11:36 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: Your Ref: T 0818/ SHD4830D/ WT(st) Our Ref: CC3/QBE18019429/K1pb3n2
[ACCIDENT INVOLVING SLE 9739A(QBE) /SHD 4830D/ OTHERS ON 22/10/2018]

Your Ref: **T 0818/ SHD4830D/ WT(st)** Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLE 9739A(QBE) /SHD 4830D/ OTHERS ON 22/10/2018

We refer to the above matter.

We propose settlement at a global sum of \$1,170.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 1018/ SHD4830D /WT(st)

Date : 02-Nov-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 8280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199500049W

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4830D YOUR INSURED SLE9739A
AND OTHER 2 VEHICLES ON 22.10.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD4830D which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLE9739A we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	749.00
2	<u>3</u> days Loss of Rental @ \$ <u>117.28</u> per day	\$	351.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	1,108.33

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	240.00
Total Claims :		\$	1,348.33

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopied of photographs 4 pcs.
b) LTA search slip/s of : SLE9739A
c) GIA / Police report/s of : SHD4830D
d) Letter of authority from owner / hirer / operator

() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

Workshops
Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE18019429/K1pb3

14 NOV 2018

SHARIFAH SYIFAK BTE SYED ABDUL KADIR ALJAILANI ALS
2 FLORA DR
#02-43
SINGAPORE 507025

Dear Sir/Madam,

ACCIDENT INVOLVING SLE 9739A / SKQ 8007J / OTHERS ON 22/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE INSURANCE (SINGAPORE) PTE LTD to deal with the third party claim against your policy.

We have received a claim from SKQ 8007J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (International) Limited.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD4830D , SLE9739A , SKQ8007J ,... ON 22-Oct-18 09:00
ALONG ECP(CITY) AFT BEDOK EXIT

I / We **CHEN FUNG FAH** (Hirer) NRIC No.: **S0113462J**

and/or (Relief) NRIC No.:

Taxi Number **SHD4830D**

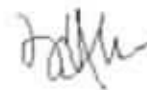
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **22-Oct-2018**

Name of Hirer **CHEN FUNG FAH**
Hirer NRIC **S0113462J**

Signature :



Address **803 CHAI CHEE ROAD #07-614**
460803

Contact No. **94352633**

K1pb2

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T 0818/ SHD4830D/ WT(st)
Our Reference : VC011978

I/We, **Comfort Transportation Pte Ltd** do hereby acknowledge the sum of Singapore Dollars: **One Thousand One Hundred Seventy only (S\$1,170.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **'SHARIFAH SYIFAK BTE SYED ABDUL KADIR ALJAILANI ALS'**, over damage to my/our vehicle **SHD4830D** from an accident involving **SHD4830D** and **SLE9739A** at/along **ECP(City) AFT Bedok Exit**, which occurred on **22 Oct 2018** at about **09:00hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured **'SHARIFAH SYIFAK BTE SYED ABDUL KADIR ALJAILANI ALS'**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 11 of (month) March (year) 20 19

Signature

Witness's Signature

Claimant's Name

Witness's Name

FIN/NRIC No.

FIN/NRIC No.

Address

Address

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Company stamp if applicable

TAX INVOICE

8010056

QBR INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE 048583

CONTACT NO: 62246633

VEHICLE NO
SHD48300

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
06.03.2014

CHASSIS CODE
KMHLE41UM8J048415

NO/DATE
91404523 29.10.2018

JOB NO.
305229024

DYNAMETER READING

JOB TYPE

Description : 3P 22.10.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	700.00
Add GST @ 7.000 %	49.00
Total Invoice amount	749.00

Issued by : KATHERINKTAN 29.10.2018 15:52:13
Repair Type : CISO/57/57
Payment Type/Term : /Credit 30 days

1. WE HEREBY ADVISE ALL VEHICLE OWNERS THAT THE COMPANY'S LIABILITY FOR THE SAFETY OF THE VEHICLE AND ITS CONTENTS IS LIMITED TO THE EXTENT OF THE INSURANCE POLICY. THE COMPANY IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS. THE VEHICLE OWNER MUST INSURE THE VEHICLE AND ITS CONTENTS AGAINST ALL RISKS. THE COMPANY IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS. THE VEHICLE OWNER MUST INSURE THE VEHICLE AND ITS CONTENTS AGAINST ALL RISKS.

2. CUSTOMERS MUST INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 48 HOURS FROM DATE OF DELIVERY OF THE VEHICLE ADVISE THE COMPANY OF ANY DAMAGE TO THE VEHICLE. THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER IF NO DAMAGE IS REPORTED WITHIN 48 HOURS.

3. PAYMENT OF THE VEHICLE MUST BE MADE IMMEDIATELY UPON DELIVERY AND BEFORE THE VEHICLE IS DRIVEN. THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER IF NO PAYMENT IS MADE WITHIN 48 HOURS.

4. THE COMPANY IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS. THE VEHICLE OWNER MUST INSURE THE VEHICLE AND ITS CONTENTS AGAINST ALL RISKS. THE COMPANY IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS. THE VEHICLE OWNER MUST INSURE THE VEHICLE AND ITS CONTENTS AGAINST ALL RISKS.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18100703

Date: 29 October 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	22/10/2018 @ 09:00 hrs
ALONG	ECP(CITY) AFT BEDOK EXIT
INVOLVING	SLE9739A, SKQ8007J, SHC2600U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4830D** (the "Taxi"). The Taxi was hired to **CHEN FUNG FAH IC NO S0113462J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLE9739A	22 Oct 2018 / 09:00:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SND 4P32D

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 10 March 2019 3:32 PM
To: 'Joyce Foo'
Cc: Admin A
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE9739A (OI : QBE - VC011978 AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$1,170.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 11 February 2019 3:04 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving SLE9739A (OI : QBE - VC011978 AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

Our Ref. VC011978

Hi Hsiao Tong

Please proceed to settle as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 4 February 2019 9:44 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Direct Settlement - Accident Involving SLE9739A (OI : QBE - VC011978 AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

QBE REF : **VC011978**

LKK REF : CC3/QBE18019429/K1pb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLE9739A(QBE) /SHD4830D(TP)/ OTHERS ON 22/10/2018

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,174.69(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,433.80	\$ 749.00
2. Loss of Rental (3days x \$117.28)	\$ 351.84	\$ 293.20 (2.5days x \$117.28)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,033.13	<u>\$ 1,174.69</u>

**02days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Friday, 26 October 2018 4:07 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLE9739A (OI : QBE - TBA) AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

Our Ref. VC011978

Hi

Attached OI Gia report for your attention.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Friday, 26 October 2018 10:49 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLE9739A (OI : QBE - TBA) AND SHD4830D (TP : LKK REF - CC3/QBE18019429/K1pb3) on 22.10.2018

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SHD 4830D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC3/QBE18019429/K1pb3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 28-03-2019	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLE 9739A	Veh. Inspected	SHD 4830D	
Policy No.	8-V0015696-MVA-R001	Coverage (\$)	0.00	
Claim No.	VC011978	Excess (\$)	0.00	
Assign From		Assign Date	23/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	KMHLB41UMEU048415	Colour	BLUE	
Odometer	803241	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/10/2018	Inspection Date	23/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4830D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	553.00	553.00
10	REAR BUMPER CLIP	NECESSARY	22.00	22.00
	LESS 20% DISCOUNT		-115.00	-
	LESS 25% DISCOUNT		-	-143.75
			460.00	431.25
SPECIAL NETT ITEMS				
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			50.00	50.00
LABOUR				
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
			830.00	430.00
GRAND TOTAL			1,340.00	911.25
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				700.00

Report Ref No. CC3/QBE18019429/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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