

ASS. REC. BY:

REF: CS/CTI18019121/ R1vd321

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Irene Fey

of CTI

Date/Time: 21/10/18 @ 3:29pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / ~~FP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLS 87784

Insured: G8G 6993J

at Workshop m/s Borneo Motor  
of 2 Pandan Crescent

Tel: 9847 6171

Policy No: DMCVSN3064151800

Claim No: 8NM18D05041C02

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

Make of Veh:  
(Client's Record)

D.O.A. 22/10/2018  
30/10/2018 @ Before 12pm  
H.O.D. Endorsement: \_\_\_\_\_

CA / REV / REP. / REV 24 HRS <sup>up</sup>

Date/Time: 11:54am @ 25/10/18

Person Contacted: Thomas

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>878 87784 - x</u>
	<u>G8G 6993J - x</u>
<u>25/10/18</u>	<u>called vni yet</u>
<u>2/11/18</u>	<u>Final fig \$ 11,706.86 confirmed by email (Ref 4405.90, 27/10)</u>

Signature: *Jane*

REF:

15184

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD  TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLS 8778U  
 at Workshop m/s BORNEO MOTOR  
 of 2, PANGKALAN CRESCENT  
 Insured: CTI  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

<input checked="" type="checkbox"/>	
N/S	O/S

(Policy Condition)  
 Remark: **The veh had commenced its repair at the time of inspection.**  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

Veh No: SLS 8778U Yr Regn: 2017 / NOV  
 Type:  M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: TOYOTA HARRIER G GRAB c.c. 1998  
 Colour: GRY A/C: Insured / Std / NI / NA  
 Sp. Reading: 18550 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JTEK B36H 00J 00V750  
 Gen. Cond: Good /  Fair / Poor / Burnt  
 Steering:  In order / Jammed / Leaked / Burnt or  
 Brake:  In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 235/55R18  
 R: -  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 22/10/18 D.O.I. 30/10/18  
 Survey held at BORNEO MOTOR  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
FRONT N/S  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
RECEIVED 02 NOV 2018	

Date/Time, File Pass to?  : Preli. Report  
 : Final Report  
 1) \_\_\_\_\_  
 Date/Time, File Return to?  
 2) 2/11 - typist  
 Report Format: Merimen  
 Lump Sum / I.B.I: (\$) 11,706.86  
 Days Of Repair: 3  
 Resurvey No. of Trip: 1  
 Add Fee:  : Site Insp (\$ )  
 : Interview (\$ )  
 : Tech. Invs (\$ )  
 : Weekend (\$ )  
 Survey Fee: 220  
 Transportation: \_\_\_\_\_  
 S + RS \_\_\_\_\_ \$  
 Photos \_\_\_\_\_  
 Others \_\_\_\_\_  
 TOTAL: 220

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Oct 2018		24 Oct 2018 15:29 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All																				
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>																						
Insured:	<b>E'CAPS RENOVATION &amp; CONSTRUCTION PTE LTD</b> , Co. Reg. No.: 201603902G																							
Main Claimant:	<b>FONG SOO FENG</b>																							
Vehicle Reg. No.:	<b>SLS8778U</b>	Date of Loss:	22/10/2018 12:00 - :59																					
Claim Type:	<b>TP / SNM18D05041C02</b>	Policy/Cover Note No.:	DMCVSN3064151800 (Comprehensive)																					
Vehicle Reg. No. (Insured):	<b>GBG6993J</b>	Policy No. (Claimant):																						
		Excess:	S\$0.00																					
Repairer:	<b>Borneo Motors (S) Pte Ltd (Pandan)</b> 2 Pandan Crescent, 128462 West Coast - Tel: 66311857																							
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]																							
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <b>[Final Rpt due 02/11/2018]</b>																							
Adj Asg. Remarks:	EST \$17,240.65 , CASE WITH SJE.																							
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>																				
There are no mail for this case.																								
<b>ALL ASSOCIATED TASKS</b>			<a href="#">View All</a>	<a href="#">Search Tasks</a>																				
<table border="0" style="width: 100%;"> <tr> <td><a href="#">Create New Task</a></td> <td><a href="#">Complete</a></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Due Date</td> <td>Priority</td> <td>Type</td> <td>Task Group</td> <td>Subject</td> <td>Handler</td> <td>Assigned By</td> <td>Completed On</td> <td>Created On</td> <td>Done?</td> </tr> </table>					<a href="#">Create New Task</a>	<a href="#">Complete</a>									Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
<a href="#">Create New Task</a>	<a href="#">Complete</a>																							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/10/2018 12:57
Date Of Accident	22/10/2018 12:15
Exact Location Of Accident	BLK 111 BKT PURMEI RD CP
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS8778U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	FONG SOO FENG
NRIC No	S7301513H
Email Address	ANN.FONG@APPLE.COM
Mobile Phone No	(LOCAL) +65-98778404
Alternative Phone No	OFFICE-97457444
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	HARRIER-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P2023083
Cover Note Number	
<b>Driver</b>	
Name of Driver	TAN YEOW TONG
NRIC No	S7226541F
Date Of Birth	22/07/1972
Occupation	OUTDOOR
Date Of Driving Pass	15/10/2001
Driving Experience	17 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97457444
Fax Number	
Contact Number	
EEmail Address	TAN.YEOWTONG@YAHOO.COM.SG

Address	BLK 111 BUKIT PURMEI RD #02-200
Postcode	090111
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

**General Information of the Accident**

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

**Other Information**

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

**Details of Police Action**

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

**Circumstances of Accident**

PLEASE REFER AS ATTACHED

**Attachment(s)**

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number	GBG6993J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	SHAK MD HELAL
NRIC/Passport Number	G6569780M
Contact Number	
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

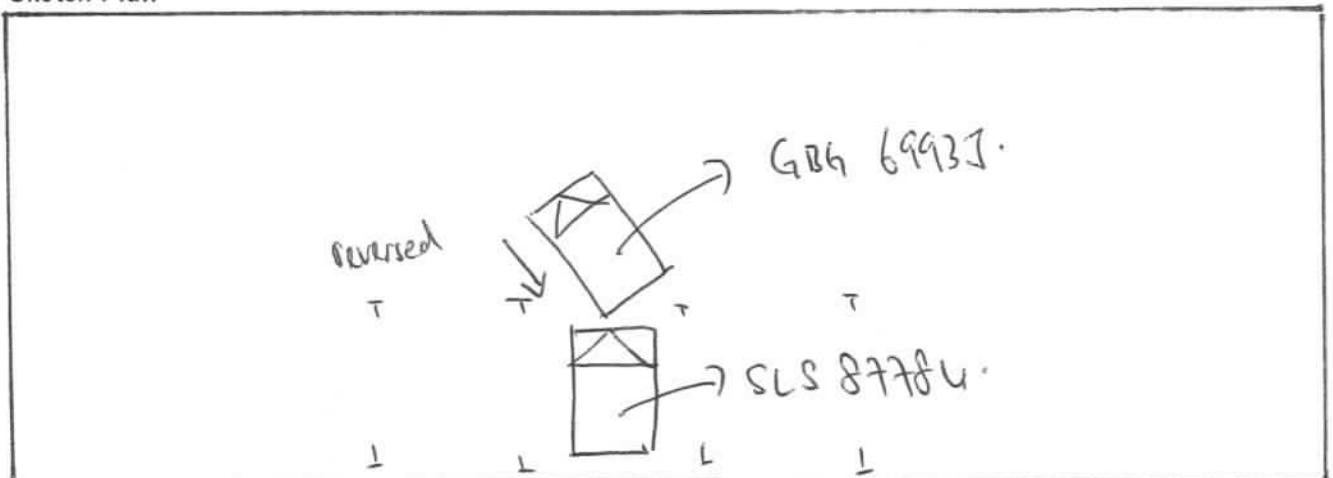
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

\_\_\_\_\_  
Policyholder's Signature / Date &  
Time

\_\_\_\_\_  
Driver's Signature (If driver is not the policyholder) / Date  
& Time

\_\_\_\_\_  
Witnessed by Reporting Centre  
Personnel

### Sketch Plan



Describe Circumstances of the Accident

MY CAR WAS PARKED AS MENTIONED ADDRESSED CARPARK (SLS87784),  
ON 22/10/18 (1100HR), WHEN I COME BACK RETRIEVE MY CAR  
& FIND A NOTE PLACED ON MY WINDSCREEN STATED "HI SIR,  
MY DRIVER ACCIDENTLY KNOCK ONTO YOUR, PLEASE CALL ME  
93368148 "

I CALLED HIM & HE ADVISED ME TO CLAIM AGAINST HIM THROUGH  
INSURANCE .

Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



UJK

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
www.toyotasingapore.com.sg  
Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188

Co-Reg No : 196700086Z  
GST Reg No : MR-8500000-9

### ESTIMATE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail		Account No	Customer Detail	
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept		S1000003 / ICCI1	Mdm Fong Soo Feng (Feng Shufen) 111 Bukit Purmei Road #02-200 Singapore 090111 Mobile: 97457444	
		Document No		
		0		
		Document Date		
		23/10/2018		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	ANTGT	P1	ASU60R	13/11/2017	SLS8778U	0	36787 72/DS/SLS8778U
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTEKB3GH00J000750	8ARZ097896	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY TP INS: CHINA TAIPING INSURANCE TP VEH: BGB6993J DATE OF ACC: 22.10.2018			✓	50 108.00
2	B	BP-LAB DRILL HOLE AND INSTALL FRONT BUMPER SENS OR (NETT)			✓	169.50
3	B	BP-LAB CHECK WIRING AND CONDUCT WATER TEST (NET T)			✓	115.26
4	B	BP-ECU TO RESET ECU AND REPROGRAMME (NETT)			✓	169.50
5	B	BP-MECH TO CONDUCT ADJUSTMENT ON WAVE RADAR SENS OR (NETT)			✓	169.50
6	B	BP-LAB REPLACE ACC DAMAGED PARTS AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS			✓	678 1386.00
7	B	BP-RES RESPRAY ACC AFFECTED AREAS			✓	556 1122.00
8	1	T52119-4D946 COVER, FR BUMPER	1.00	811.30	✓	DE 811.30
9	2	S52161-0K040 PIECE, RR BUMPER	10.00	4.00	✓	net 40.00
10	3	T52535-48040 RETAINER, FR BUMPER	1.00	115.20	✓	net 115.20
11	4	T52536-48030 RETAINER, FR BUMPER	1.00	115.20	✓	net 115.20
12	5	T75392-42030 RETAINER, OUTSIDE	2.00	9.50	✓	net 19.00
13	6	T53879-30050 RETAINER, FR FENDER	4.00	16.80	✓	net 67.20

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

3804475

TO SECURITY GUARD

3804475

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 23/10/2018  
TIME 14:36

VEHICLE NO SLS8778U

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



**Borneo Motors**



Co-Reg No : 196700086Z  
 GST Reg No : MR-8500000-9

**ESTIMATE**

Join Toyota ME @ http://toyotame.borneomotors.com.sg & earn points to redeem for attractive items!

Account Detail		Account No	Customer Detail	
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept		S1000003 / ICC11	Mdm Fong Soo Feng (Feng Shufen) 111 Bukit Purmei Road #02-200 Singapore 090111 Mobile: 97457444	
		Document No		
		0		
		Document Date		
		23/10/2018		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	ANTGT P1	ASU60R	13/11/2017	SLS8778U	0	36787	72/DS/SLS8778U
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTEKB3GH00J000750	8ARZ097896	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
14	7	L47749-50090 CLIP, PIN HOLD	4.00	1.50		6.00
15	8	T53102-48080 GRILLE SUB-ASSY,	1.00	468.70		468.70
16	9	T52614-48050 ABSORBER, FR BUMPER	1.00	112.20		112.20
17	0	T52021-48090 REINFORCEMENT	1.00	521.70		521.70
18	1	T53101-48920 GRILLE SUB-ASSY,	1.00	1351.40		1351.40
19	2	T53141-48130 GARNISH, RADIATOR	1.00	1673.50		1673.50
20	3	T53289-48021 COVER, RADIATOR	1.00	400.70		400.70
21	4	T90467-07217 CLIP	10.00	2.10		21.00
22	5	T53208-48091 SUPPORT SUB-ASSY,	1.00	407.30		407.30
23	6	T81185-48E40 UNIT, HEADLAMP	1.00	6632.60		6632.60
24	7	T52134-48070 REINFORCEMENT, FR	1.00	69.80		69.80
25	8	T81156-48E30 BRACKET, HEADLAMP, A	1.00	31.60		31.60
26	9	T89348-58120 RETAINER, ULTRASONIC	2.00	16.00		32.00
27	0	T89348-58130 CLIP, ULTRASONIC	2.00	12.30		24.60

*Resin*  
*49 90010588*  
*3 days*  
*30/10/18*  
*@ 1135*  
*Resin 54 paint*  
*30/10/18*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before (or spray painting) to display damaged part(s) during resurvey.
- Subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Customer's Signature	Change Summary	Total	16,112.76
Parts	12,921.00	GST 7.00%	1,127.89
Labour	3,191.76	Less	0.00
Materials	0.00		
Lubrication/Fluid	0.00		
Others	0.00	<b>Amount Due</b>	<b>17,240.65</b>

PLEASE TEAR ALONG PERFORATED LINE

**3804476**

**3804476**

TO SECURITY GUARD

DATE 23/10/2018  
 TIME 14:36

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLS8778U

CUSTOMER SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD





Borneo Motors (Singapore) Pte Li

Online Service Booking :  
www.toyotasingsapore.com.sg

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

**ESTIMATE**

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Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
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	Document No	
	0	
	Document Date	
	02/11/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	ANTGT P1	ASU60R	13/11/2017	SLS8778U	15502	36787	72/DS/SLS8778U
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTEKB3GH00J000750	8ARZ097896	60	Thomas Pang W T	30/10/2018	8.00	02/11/2018	18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY TP INS: CHINA TAIPING INSURANCE TP VEH: GEG6993J DATE OF ACC: 22.10.2018 BY:LKK-RASUL @ 30.10.2018 03 WORKING DAYS				50.00
2	B	BP-LAB DRILL HOLE AND INSTALL FRONT BUMPER SENS * OR (NETT)				169.50
3	B	BP-LAB CHECK WIRING AND CONDUCT WATER TEST (NET * T)				115.26
4	B	BP-ECU TO RESET ECU AND REPROGRAMME (NETT)				169.50
5	B	BP-MECH TO CONDUCT ADJUSTMENT ON WAVE RADAR SENS * OR (NETT)				169.50
6	B	BP-LAB REPLACE ACC DAMAGED PARTS * AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS				678.00
7	B	BP-RES RESPRAY ACC AFFECTED AREAS *				556.00
8	1	T52119-4D946 COVER, FR BUMPER	1.00	811.30		811.30
9	2	S52161-OK040 PIECE, RR BUMPER	10.00	4.00		40.00
10	3	T75392-42030 RETAINER, OUTSIDE	2.00	9.50		19.00
11	4	L53879-30040 RETAINER, FR FENDER	4.00	12.10		48.40

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

3828252

3828252

02/11/2018  
08:00

SLS8778U

WORKSHOP



Borneo Moto



Co Reg No : 196700086Z  
 GST Reg No : MR-8500000-9

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

**ESTIMATE**

**Borneo Motors (Singapore) Pte Lt**

Online Service Booking :  
[www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg)

Toyota Bodycare Centre  
 No. 2 Pandan Crescent  
 Singapore 128462  
 Tel no.: 6631 1188

Account Detail		Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept		S1000003 / ICC11	Mdm Fong Soo Feng (Feng Shufen) 111 Bukit Purmei Road #02-200 Singapore 090111 Mobile: 97457444
		Document No	
		0	
		Document Date	
		02/11/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	ANTGT P1	ASU60R	13/11/2017	SLS8778U	15502	36787	72/DS/SLS8778U
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTEKB3GH00J000750	8ARZ097896	60	Thomas Pang W T	30/10/2018 8.00	02/11/2018 18.00		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
12	5	L47749-50090 CLIP, PIN HOLD	4.00	1.50		6.00
13	6	T53102-48080 GRILLE SUB-ASSY,	1.00	468.70		468.70
14	7	T53101-48920 GRILLE SUB-ASSY,	1.00	1351.40		1351.40
15	8	T53289-48021 COVER, RADIATOR	1.00	400.70		400.70
16	9	T90467-07217 CLIP	10.00	2.10		21.00
17	0	T81185-48E40 UNIT, HEADLAMP LH	1.00	6632.60		6632.60

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total	11,706.86
	Please acknowledge receipt of vehicle	Parts	GST 7.00%	819.48
		Labour	Less	0.00
		Materials		
		Lubrication/Fluid		
		Others		
			<b>Amount Due</b>	<b>12,526.34</b>

**3828253**

**3828253**

02/11/2018  
 08:00

SLS8778U

WORKSHOP



**Borneo Moto**

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 2 November 2018 11:57 AM  
**To:** 'Thomas Pang PTCBC'; Rasul (LKKAuto); Admin A; SUR  
**Subject:** RE: SLS8778U FINALIZE REPORT

Dear Thomas,

WITHOUT PREJUDICE

Confirmed amount \$11,706.86 before GST @ 3 working days.

**Kindly send Final invoice and all supporting documents to CHINA TAIPING**

Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>  
Sent: Friday, 2 November 2018 8:16 AM  
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>  
Subject: SLS8778U FINALIZE REPORT

Dear Rasul,

Attach finalize report for your perusal. 03 working days.

Thank you

Regards

thomas

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Oct 2018		24 Oct 2018 15:29 <a href="#">Edit Adj Rpt</a>	<b>S\$11,706.86</b> <a href="#">Edit Estimates</a>	<b>S\$11,706.86</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	<b>E'CAPS RENOVATION &amp; CONSTRUCTION PTE LTD</b> , Co. Reg. No.: 201603902G		
Main Claimant:	<b>FONG SOO FENG</b>		
Vehicle Reg. No.:	<b>SLS8778U</b>	Date of Loss:	22/10/2018 12:00 - :59 [11 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / SNM18D05041C02</b>	Policy/Cover Note No.:	DMCVSN3064151800 (Comprehensive)
Vehicle Reg. No. (Insured):	<b>GBG6993J</b>	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	<b>Borneo Motors (S) Pte Ltd (Pandan)</b> 2 Pandan Crescent, 128462 West Coast - Tel: 66311857		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 02/11/2018]		
Adj Asg. Remarks:	EST \$17,240.65 , CASE WITH SJE.		

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.		

ALL ASSOCIATED TASKS											<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?					
No results.														

## Claim Documents

\*SLS8778U (SNM18D05041C02)  
 [GBG6993J]  
 TP  
 FONG SOO FENG  
 Oct 22 2018 12:00PM  
 [E'CAPS RENOVATION & CONSTRUCTION PTE LTD]  
 Borneo Motors (S) Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			<b>View</b> <input type="button" value="View in Browser"/>	
<b>Assessment Reports</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	23/10/18 18:02	<b>Accident Statement</b>	Load HTM	
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	23/10/18 18:01	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	23/10/18 18:01	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	23/10/18 18:01	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	23/10/18 18:01	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	23/10/18 18:01	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
6	23/10/18 18:01	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/11/18 11:48	<b>General View</b>	Load PDF	
2	02/11/18 11:48	<b>Reinspection Photo</b>	Load PDF	
<b>Documentation</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	24/10/18 15:28	<b>REPAIR EST</b>	Load PDF	
2	24/10/18 15:28	<b>TP GIA</b>	Load PDF	
3	24/10/18 15:29	<b>OI GIA</b>	Load PDF	
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	23/10/18 17:59	<b>Sketch Plan</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	23/10/18 17:59	<b>Sketch Plan #2</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	23/10/18 18:00	<b>LIC</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	23/10/18 18:00	<b>MOM - WORK PERMIT APPROVAL (PG 1)</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	23/10/18 18:00	<b>MOM - WORK PERMIT APPROVAL (PG 2)</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>

## Linked Accident Report Documents

			<b>View</b> <input type="button" value="View in Browser"/>	
<b>Assessment Reports</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	23/10/18 18:02	<b>Accident Statement</b>	Load HTM	
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	23/10/18 18:01	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	✓
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
2	23/10/18 18:01	Accident Photo	 Load JPG	✓
3	23/10/18 18:01	Accident Photo	 Load JPG	✓
4	23/10/18 18:01	Accident Photo	 Load JPG	✓
5	23/10/18 18:01	Accident Photo	 Load JPG	✓
6	23/10/18 18:01	Accident Photo	 Load JPG	✓

Documentation			1 per page	✓
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	23/10/18 17:59	Sketch Plan	 Load JPG	✓
2	23/10/18 17:59	Sketch Plan #2	 Load JPG	✓
3	23/10/18 18:00	LIC	 Load JPG	✓
4	23/10/18 18:00	MOM - WORK PERMIT APPROVAL (PG 1)	 Load JPG	✓
5	23/10/18 18:00	MOM - WORK PERMIT APPROVAL (PG 2)	 Load JPG	✓

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18019421/R1VD3E2

Date: 05/11/2018

#### REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd.	Policy No: DMCVSN3064151800	
Claimant Vehicle No: SLS8778U	Insured Vehicle No: GBG6993J	
Date of Loss: 22/10/2018	Nature of Claim: TP	Claim No: SNM18D05041C02

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SLS8778U</b>	Engine No: 8ARZ097896
Make & Model: TOYOTA HARRIER, 2.0 (A)	Chassis No: JTEKB3GH00J000750
Reg. Date: 13/11/2017 (Man. Year: 2017)	Odometer: 18550 km
Colour: Grey	
Engine Capacity: 1998 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): <b>Market Value/New Car Price</b>	

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size: 235/55 R18	Rear Tyre Size: 235/55 R18
Front Left Side: Bridgestone 6 mm	Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm	Rear Right Side: Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,021.00	9,849.10	3,171.90	24.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,091.76	1,857.76	1,234.00	39.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>16,112.76</b>	<b>11,706.86</b>	<b>4,405.90</b>	<b>27.34</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,127.89</b>	<b>819.48</b>	<b>308.41</b>	<b>27.34</b>
<b>Nett Amount (S\$)</b>	<b>17,240.65</b>	<b>12,526.34</b>	<b>4,714.31</b>	<b>27.34</b>

#### INSPECTION

Date of Assignment:	24/10/2018	
Date Inspected:	30/10/2018	Inspected At: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent Singapore 128462
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS****Reference****Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 05 Nov 2018)**Parts:** M1-SUV      TOYOTA HARRIER 2.0 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's      (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SLS8778U)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRY	Necessary	100.00 FS	*50.00 FS
2	1		*COVER, FR BUMPER	Deformed	811.30 FS	*811.30 FS
3	10		*PIECE, RR BUMPER	Necessary	40.00 FS	*40.00 FS
4	1		*RETAINER, FR BUMPER	Serviceable	115.20 FS	*- FS
5	1		*RETAINER, FR BUMPER	Serviceable	115.20 FS	*- FS
6	2		*RETAINER, OUTSIDE	Necessary	19.00 FS	*19.00 FS
7	4		*RETAINER, FR FENDER	Necessary	67.20 FS	*48.40 FS
8	4		*CLIP, PIN HOLD	Necessary	6.00 FS	*6.00 FS
9	1		*GRILLE SUB-ASSY	Cracked	468.70 FS	*468.70 FS
10	1		*ABSORBER, FR BUMPER	Serviceable	112.20 FS	*- FS
11	1		*REINFORCEMENT	Serviceable	521.70 FS	*- FS
12	1		*GRILLE SUB-ASSY	Cracked	1,351.40 FS	*1,351.40 FS
13	1		*GARNISH, RADIATOR	Serviceable	1,673.50 FS	*- FS
14	1		*COVER, RADIATOR	Cut	400.70 FS	*400.70 FS
15	10		*CLIP	Necessary	21.00 FS	*21.00 FS
16	1		*SUPPORT SUB-ASSY	Serviceable	407.30 FS	*- FS
17	1		*UNIT, HEADLAMP	Broken	6,632.60 FS	*6,632.60 FS
18	1		*REINFORCEMENT, FR	Serviceable	69.80 FS	*- FS
19	1		*BRACKET, HEADLAMP, A	Serviceable	31.60 FS	*- FS
20	2		*RETAINER, ULTRASONIC	Not Necessary	32.00 FS	*- FS
21	2		*CLIP, ULTRASONIC	Not Necessary	24.60 FS	*- FS
<b>Total Parts (S\$)</b>					<b>13,021.00</b>	<b>9,849.10</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	DRILL HOLE AND INSTALL FRONT BUMPER SENSOR	New	169.50	169.50
2	CHECK WIRING AND CONDUCT WATER TEST	New	115.26	115.26
3	TO RESET ECU AND REPROGRAMME	New	169.50	169.50
4	TO CONDUCT ADJUSTMENT ON WAVE RADAR SENSOR	New	169.50	169.50
5	REPLACE ACC DAMAGED PARTS AND STRAIGHTEN / REALIGN ACC AFFECTED AREAS	New	1,356.00	678.00
6	RESPRAY ACC AFFECTED AREAS	New	1,112.00	556.00
<b>Gross Labour Cost (S\$)</b>			<b>3,091.76</b>	<b>1,857.76</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >