

REF:

003 / ALL18019417 / Avber

## ASSIGNMENT

From:

Date:

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No

at Workshop m/s

of

Insured:

Policy No.

18 0000 7839

Claims No

Sum Insured:

Excess:

3700

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

29 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLW2909C.

Yr Regn:

2018 / Feb.

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sedan.

c.c 999.

Colour:

Black

A/C: Insured / Std / NI / NA

Sp. Reading

3589.

T/Radio: Insured / Std / NI / NA

Eng/No

C/No:

WAU2228V 7J1035998.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size

F: 205/55R16.

R: 205/55R16.

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

22/10/18

D.O.I.

25/10/18.

Survey held at

Premium.

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
25/10/18	Report via merimen
29/10/18	Rece approved \$73,338 from Andy by merimen
29/10/18	Informed James c/a on part by part not exceeding \$73000. ex \$3700 by email
25/3/19	Final fig \$60,310.28 (Real 31,094.72, 31494) confirmed by email

RECEIVED 1 APR 2019

Comp Sum / 1.0.1.12

001010120

Week 514 12

12/14

210

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 29 October 2018 5:25 PM  
**To:** 'Claims'; SUR  
**Cc:** 'Nora Khai'  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2909 C-DOA: 22/10/2018

Dear James,

As instructed by our client, please proceed to repair the **insured vehicle SLW 2909C not exceeding part by part S\$73,000/- (Excess S\$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 29 October 2018 3:46 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2909 C

Dear Veron,

Any update on approval?

Best Regards,

**James Tan**

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 19990227140)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Friday, 26 October 2018 8:59 AM

**To:** Claims; SUR

**Cc:** 'Nora Khai'

**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2909 C

Dear James,

Pending insurance instruction.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 26 October 2018 8:55 AM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Nora Khai' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2909 C

Dear Veron,

Any update on approval, repair limit and excess?

Kindly advice.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 399902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 25 October 2018 4:33 PM

**To:** 'Claims'; 'Veron Chen (LKKAUTO)'; 'SUR'

**Cc:** 'Nora Khai'

**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2909 C

Dear Veron,

Please refer to the above attached for amended GIA Report.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Claims [mailto:claims@premiuauto.com.sg]  
**Sent:** Thursday, 25 October 2018 4:12 PM  
**To:** 'Veron Chen (LKKAUTO)'; 'SUR'  
**Cc:** 'Nora Khai'; 'Claims'  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2909 C

Dear Veron,

We are unable to repair the said vehicle within \$65,000.  
We propose repair limit at \$90,000.

Also refer to the above attached for the document you requested.  
Thanks.

Best Regards,  
**James Tan**  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiuauto.com.sg](mailto:claims@premiuauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, 25 October 2018 3:58 PM  
**To:** Claims; SUR  
**Cc:** Nora Khai  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2909 C

Dear James,

Kindly check vehicle able to repair at part by part not exceeding \$65,000/-.

Best Regards,  
**Veron Chen** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 25 October 2018 3:29 PM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGE CLAIM FOR SLW 2909 C

Dear All,

Kindly assist approval repair for the above mentioned vehicle.

Also kindly advise excess and repair limit.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199002771W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 25 October 2018 2:01 PM

To: 'SUR'

Cc: 'Claims'

Subject: OWN DAMAGE CLAIM FOR SLW 2909 C

Dear All,

Kindly assist approval repair for the above mentioned vehicle.

Also kindly advise excess.

Thanks.

Best Regards,  
**James Tan**  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 200602271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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## View Received Message

This mail is associated with :

**\*SLW2909C (5937930288SG)**

OD

Oct 22 2018 9:40PM

[TIN PEI LING]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 29/10/2018 13:58 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$73338.00) - SLW2909C - Claim Handler: Loo, Tong Shing

Approved:73338.00:To commence repairs. Items awarded will have to be quantified with clear photos

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 25 Oct 2018

**Preliminary Advice**

Vehicle No	: SLW2909C	Accident Date	: 22/10/2018
Make	: AUDI A3	Policy No.	: 1800007839
Assignment Date	: 25/10/2018	Excess	: S\$0.00
Date of Inspection	: 25/10/2018	Est. Duration of Repair	: 28.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	91,273.00
Revised Amount	:S\$	60,929.00
Check Items (Estimated)	:S\$	12,409.00
Total	:S\$	73,338.00

Lump Sum Repair	:S\$	
-----------------	------	--

**Total Loss Consideration**

New for Old Value	:S\$	136,000.00
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	54,158.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:S\$	81,842.00
Margin for Repair (Pre-Accident Value)	:S\$	65,842.00

**Remarks**

( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments : Pending repair cost from repairer.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 0417E

### Vehicle Details

Vehicle No.: SLW2909C  
Vehicle to be Exported: No  
Intended Deregistration Date: 25 Oct 2018  
Vehicle Make: AUDI  
Vehicle Model: A3 SEDAN 1.0 TFSI S TRONIC (LED)  
Primary Colour: Blue  
Manufacturing Year: 2017  
Engine No.: CHZ417559  
Chassis No.: WAUZZZ8V7J1035998  
Maximum Power Output: 85.0 kW (113 bhp)  
Open Market Value: \$24,698.00  
Original Registration Date: 05 Feb 2018  
First Registration Date: 05 Feb 2018  
Transfer Count: 0  
Actual ARF Paid: \$26,578.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 04 Feb 2028  
PARF Rebate Amount: \$19,933.00

### Intended COE Rebate Details

COE Expiry Date: 04 Feb 2028  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$36,890.00  
COE Rebate Amount: \$34,225.00  
**Total Rebate Amount: \$54,158.00**

The information contained herein is correct as at 25 Oct 2018

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Details	
Owner ID Type:	Singapore NRIC
Owner ID:	0417E
Vehicle Details	
Vehicle No.:	SLW2909C
Vehicle to be Exported:	Yes
Intended Deregistration Date:	25 Oct 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CHZ417559
Chassis No.:	WAUZZZ8V7J1035998
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,698.00
Original Registration Date:	05 Feb 2018
First Registration Date:	05 Feb 2018
Transfer Count:	0
Actual ARF Paid:	\$26,578.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Feb 2028
PARF Rebate Amount:	\$19,933.00
Intended COE Rebate Details	
COE Expiry Date:	04 Feb 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,890.00
COE Rebate Amount:	\$29,512.00
Total Rebate Amount:	\$49,445.00

The information contained herein is correct as at 25 Oct 2018

OK



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<b>Audi A3 Sedan</b>  <ul style="list-style-type: none"> <li><input type="checkbox"/> 1.0 TFSI S tronic (A) <b>FACELIFT</b> + Road facelift article</li> <li><input type="checkbox"/> 1.4 TFSI S tronic (A)</li> </ul>	<b>\$136,440</b> \$12,400 /yr @	Premium Automobiles • 21.3km/l   114bhp   7-speed (A) S tronic • 20.4km/l   148bhp   7-speed (A) S tronic	<b>Hungary</b>	★★★★★ 14 User Reviews <a href="#">Promotion</a> <a href="#">Editor's Review</a>
Car Model	Price	Dealer	Built in	User Rating

results/page

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# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TIN PEI LING  
Period of Insurance : 05 Feb 2018 To 04 Feb 2019  
Engine No. : CHZ417559  
Chassis No. : WAUZZZ8V7J1035998

Vehicle No. : SLW2909C  
Policy No. : 1800007839  
Endorsement No. :  
Issued Date : 07 Feb 2018

### ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic  
Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2018  
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.  
You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

TIN PEI LING - \$1400 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662223

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0504125220

PREMIUM LEASING - MH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Mobile*

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

Cheng Guan Tan

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit All Statements/Correspondence from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc)

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.89), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S8340417E**

Name  
**TIN PEI LING**

Birth Date: **23 Dec 1983**  
Renew Date: **16 Jan 2018**





**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(E)**

**EFFECTIVE DATE**  
16 Jan 2018

**Class 3A** Motor cars without clutch pedals (Auto) with unladen weight  $\leq 3000\text{kg}$  with  $\leq 7$  passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight  $\leq 2500\text{kg}$

NP 42BA



ENTRY DATE & TIME: 23/10/2018 12:55  
SUBMITTED BY: Masura Binte Osman Basah

#### SINGAPORE ACCIDENT STATEMENT

##### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

##### ACCIDENT STATEMENT

Date Of Report	23/10/2018 12:55
Date Of Accident	22/10/2018 21:40
Exact Location Of Accident	OUTSIDE CARRIBEAN @ KEPPEL BAY
Country/State of Loss	SINGAPORE

##### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW2909C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TIN PEI LING
NRIC No	S8340417E
Email Address	TINPEILING@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97324904
Alternative Phone No	OTHERS-97324904

##### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

##### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800007839
Cover Note Number	

##### Driver

Name of Driver	TIN PEI LING
NRIC No	S8340417E
Date of Birth	23/12/1983

Address 9 MOUNT FABER ROAD,  
#02-15, THE PEARL,  
Postcode 099208  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OWNER  
Vehicle Registration Number of Driver's Own Vehicle -  
-  
-  
Insurance Company of Driver's Own Vehicle -  
-  
-

#### General Information of the Accident

Type Of Accident COLLISION - MAJOR/MINOR RD  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles involved in the accident  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance?  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING ALONG TELOK BLANGAH ROAD (RIGHT MOST LANE), INTENDING TO EVENTUALLY TURN TO HENDERSON ROAD. AS I APPROACHED THE JUNCTION OUTSIDE CARRIBEAN @ KEPPEL BAY, MY CAR WAS SUDDENLY HIT ON THE RIGHT SIDE BY ANOTHER CAR (JAGUAR, VEHICLE: SJH6015H), TRAVELLING IN A DIRECTION PERPENDICULAR TO MINE. ALL THE WHILE UP TO THE POINT OF IMPACT, MY CAR WAS TRAVELLING AT MODERATELY SLOW SPEED AND THE OTHER CAR EMERGED FROM BEHIND THE PILLAR OF THE WEST COAST HIGHWAY. UPON IMPACT, THE AIR BAGS IN MY CAR WERE INFLATED AS MY CAR SWERVED BY ABOUT 180 DEGREE AND ROLLED BACKWARDS UNTIL I MANAGED TO APPLY BRAKES. MY CAR STOPPED AT ABOUT 20 - 50 METERS (ESTIMATED) AWAY FROM THE LOCATION OF IMPACT. AFTER MY CAR CAME TO A HALT, MY DOOR COULD NOT OPEN AND REQUIRED A PASSERBY TO OPEN THE DOOR FOR ME TO CLIMB OUT. THE DRIVER OF THE OTHER CAR APPROACHED ME AND CLAIMED THAT HE HAD THE RIGHT OF WAY. HE ALSO HAD NO VISIBLE SIGNS OF INJURY AND WAS INCLINED AND ACTIVE THROUGHOUT UNTIL OUR CARS WERE TOWED. THROUGHOUT THE JOURNEY ALONG TELOK BLANGAH ROAD UP UNTIL IMPACT, I WAS ALERT. I HAD ALSO THOUGHT THAT TRAFFIC LIGHTS WERE GREEN FOR ME AND HENCE, I CONTINUED TRAVELLING.

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJH6015H  
Vehicle Make/Model/Colour JAGUAR  
Details Of Properties  
Vehicle Category PRIVATE CAR  
Name of Driver PRASHANT AGARWAL  
NRIC/Passport Number S8066841D



Contact Number

96564774

Address

Postcode

Insurance Company Name

AXA INSURANCE PTE LTD

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available afterwards.

#### B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name: James Tan  
NRIC/FIN No.:

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Teluk Blangah Road (right-hand lane) intending to turn right to Raffles Road. As I approached the junction outside Caribbean & Raffles Bldg, my car was suddenly hit on the right-hand side by another car (Jaguar, which is a 4x4 SUV) travelling in a direction perpendicular to mine. At the time of the point of impact, ~~my car was moving~~ <sup>my car was moving</sup> at moderately slow speed and the other car emerged from behind the pillar of the ~~junction~~ <sup>road</sup> Caribb Highway. Upon impact, the air bags in my car were inflated. As my car entered the ~~road~~ <sup>road</sup> before I managed to apply ~~the brakes~~ <sup>the brakes</sup> I managed to apply the brakes. The my car stopped at about ~~20 ft~~ <sup>20 ft</sup> (distance) from the location of impact.

After my car came to a stop, my door could not open and required a person to open it for me to climb out. The driver of the other car approached me and claimed that he was the driver of the car. I ~~was not~~ <sup>was not</sup> ~~injured~~ <sup>injured</sup> and he had no visible signs of injury and was calm and polite throughout my visit. Our cars were towed.

Throughout the incident along Teluk Blangah Road up until impact, I was alert I had also thought that the traffic lights were green for me and when I continued travelling.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Shanika Thakur  
NRIC/TIN No.:

Accident Photo



Accident Photo



Accident Photo



Accident Photo



## Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0030 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 - 17:00  
UTN: 5465506200 / GST Reg. No.: M400017135

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

#### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA118137491 Vehicle Registration No: SLW2909C  
Name (as shown in NRIC) : TIN PEI LING NRIC/FIN/Passport No : S8340417E  
(\*Vehicle Driver / Vehicle Owner) [\*] Please delete as appropriate  
Address : 9 MOUNT FABER ROAD, #02-15, THE PEARL Singapore (099208)  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 97324904  
Email Address : TINPEILING@GMAIL.COM  
Date of Accident : 22/10/2018 Time of Accident : 21:40  
Place of Accident : OUTSIDE CARRIBEAN @ KEPPEL BAY  
Insurance Company : AIG ASIA PACIFIC INSURANCE PTE. LTD.

#### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

1. PROVIDE VIDEO FOOTAGE.

2. TO AMEND STATEMENT. STATEMENT AS BELOW.

I was in shock after the accident on 22 Oct 2018. After my car was towed and the SD  
card was retrieved, I managed to properly watch the footage of what happened. This  
was however after I had submitted the incident report. From the footage, I realised  
that the traffic lights were red for me and I did not notice it then. As such, I had failed  
to conform to the traffic light signal.

  
Policyholder / Driver's Signature  
Date:

  
Reporting Centre Personnel's Signature  
Name: James Tan  
NRIC/FIN No.: \_\_\_\_\_  
Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1213/2018/PH  
Date : 24/10/2018

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Tin Pei Ling  
Address : 9 Mount Faber Road  
#02-05 The Pearl  
Singapore 099208  
Telephone : HP +65 97324904  
Type of Claim : Own Damage Claim  
Policy No. : 1800007839  
Vehicle No : **SLW 2909 C**  
Model Code : Audi A3 Sedan 1.0 TFSI  
Model / Year : Feb-18  
Engine No : CHZ 417559  
Chassis No : WAUZZZ8V7J1035998  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 22-Oct-18  
Place of Accident : OUTSIDE CARRIBEAM @ KEPPEL BAY



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Page 3 of 3

## Telefax

### Estimated Labour Charges for Accident Vehicle SLW 2909 C.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	✓
2	To carry out first measurement on car-o-liner	S/N \$ 800.00 ✓	✓
3	To renew rhs 1/4 glass and rear windscreen.	S/N \$ 600.00 ✓	✓
4	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
5	To remove and transfer front and rear door's multi-lock systems and power window devices. Inspect for damages and renew if necessary.	S/N \$ 720.00 ✓	✓
6	To remove and reinstall rhs front seat assy, ABCD pillar trims, floor carpets, electronic components and fuse trays.	S/N \$ 1,400.00 ✓	✓
7	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment. Inspect for damage and renew where necessary.	S/N \$ 1,400.00 ✓	✓
SUB TOTAL LABOUR CHARGES		: \$ 5,560.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLW 2909 C.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
8	To remove and reinstall rear seat,back rest,hat tray,abcd pillar trims,luggage compartment trims,rear seat belts.	S/N \$ 1,400.00 ✓ ✓	
9	To remove and reinstall centre console,renew airbag control unit,roof liner,both curtain airbaqs,and both front seat belts.	S/N \$ 2,800.00 ✓ ✓	
10	To renew driver seat air bag and leather cover.	S/N \$ 800.00 ✓ ✓	
11	To remove and reinstall front suspension for car-o-liner repairs.	S/N \$ 2,400.00 ✓ ✓	
12	To remove and reinstall rear exhaust silencer assy,rear suspension assy and fuel tank,for car-o-liner repairs.	S/N \$ 2,800.00 ✓ ✓	
13	To place vehicle on car-o-liner.	S/N \$ 1,800.00 ✓ ✓	
14	To dismantle front and rear bumpers,rhs fronbt fender,rhs front and rear doors and rear lid.Inspect rhs floor pan for damages.Cut out andweld rhs B-pillar,inner reinforcements,sill panel and rhs rear	\$ <del>12,600.00</del> 6500 1500	
<b>SUB TOTAL LABOUR CHARGES</b>		<b>: \$ 24,600.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLW 2909 C.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
✓✓ 15	To respray front bumper, ✓ rhs front fender ✓ and rear doors, ✓ door handles, ✓ rhs B pillar, ✓ sill panel, ✓ door entrances, inner reinforcements, ✓ rhs rear fender, ✓ drain panel, roof channel and end panelling. To carry out joint sealer works and stone chip treatment. + 1 (Miscellaneous)	S 8,500.00 <del>4340.</del>	8 panel 2 Handle 170. 2 Hinge 170.
16	To renew lhs front rim and tyre and carry out wheel alignment.	S/N S 280.00 ✓	✓
17	To carry out diagnostic check.	S/N S <del>576.00</del> 384. ✓	✓
TOTAL LABOUR CHARGES		: S 39,516.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLW 2909 C.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER - RH <i>Repair</i>	\$ 746.00	X
2	BRACKET FOR FENDER - RH	\$ 34.00	X
3	BRACKET FOR FENDER - RH	\$ 24.00	X
4	CLOSING ELEMENT WING - RH	\$ 29.00	X
5	INSULATION FOR FRONT FENDER - RH	\$ 36.00	X
6	WHEEL HOUSING LINER - RH	\$ 151.00	X
7	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>Not Nec</i>	\$ 77.00	X
8	FRONT DOOR - RH <i>Distorted</i>	\$ 2,190.00	✓ 1833.30
9	OUTER DOOR SEAL - FRONT RH <i>new</i>	\$ 139.00	✓ 116.80
10	BONDING AGENT <i>new</i>	\$ 43.00	? 35.95
11	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00	? X
12	ATTACHMENT PARTS FOR DOOR <i>Not Nec</i>	\$ 206.00	? X
13	DOOR HINGE HALF-UPPER PART - RH UPPER <i>Best</i>	\$ 72.00	+ 56.88
14	DOOR HINGE HALF - LOWER PART - RH UPPER <i>Best</i>	\$ 44.00	X 34.48
15	DOOR HINGE HALF - UPPER PART - RH LOWER <i>Best</i>	\$ 108.00	X 86
16	DOOR HINGE HALH - LOWER PART <i>Best</i>	\$ 44.00	X 34.48
17	DOOR CATCH <i>new</i>	\$ 92.00	+
18	COVER FOR DOOR CATCH <i>new</i>	\$ 13.00	+
19	DOOR SEAL, INNER <i>But</i>	\$ 139.00	? 111.30
20	SECURING BRACKET DOOR PANEL <i>Not new</i>	\$ 11.00	? X
21	DOOR HANDLE, EXTERIOR PRIMED <i>Not</i>	\$ 207.00	✓ 165.60
<b>SUB - TOTAL SPARE PARTS</b>		<b>\$ 4,469.00</b>	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLW 2909 C.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
22	DOOR HANDLE CAP- RH <i>new</i>	\$ 26.00	X
23	SLIDE VALVE - RH <i>new</i>	\$ 11.00	f
24	SENSOR FOR DOOR HANDLE <i>new</i>	\$ 200.00	f
25	FRONT DOOR LOCK CYLINDER - RH <i>Not new</i>	\$ 457.00	? X
26	MOUNTING BAR <i>new</i>	\$ 143.00	f
27	BOWDEN CABLE <i>new</i>	\$ 48.00	f
28	FRONT DOOR LOCK - RH <i>Not new</i>	\$ 466.00	? X
29	DOOR LOCK COVER - <i>new</i>	\$ 13.00	f
30	STRIKER <i>new</i>	\$ 57.00	? 45.25
31	UNDERLAY <i>new</i>	\$ 30.00	? X
32	BOWDEN CABLE <i>new</i>	\$ 34.00	f
33	COVER FOR DOOR INNER PANEL - RH <i>Not new</i>	\$ 22.00	? }
34	WINDOW GUIDE - RH <i>Not new</i>	\$ 365.00	? } X
35	TRIM STRIP FOR WINDOW GUIDE HIGH CHROME <i>Not new</i>	\$ 222.00	? }
36	WINDOW APERTURE SEAL - RH INNER <i>Not new</i>	\$ 113.00	? }
37	TRIM FOR B PILLAR BLACK GLOSSY - RH <i>new</i>	\$ 85.00	x
38	WINDOW SLOT SEAL WITH TRIM STRIP CHROME <i>new cut</i>	\$ 268.00	✓ 114
39	WINDOW LIFTER W/O MOTOR <i>new</i>	\$ 232.00	? 185.25
40	WINDOW MOTOR <i>Not new</i>	\$ 212.00	? X
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 3,004.00</b>	

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.