

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLW 2909 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1213/2018/MAS

17 April 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLW 2909 C, Audi A3 Sedan 1.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLW 2909 C**, claimant, **Ms. Tin Pei Ling**, please find the related document per attached.

1. A copy of the Original invoice no. 85013687 – S\$60,537.00
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLW 2909 C



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408695
Telephone 6388 2223
Telefax 6841 1483

Customer Service
Service Appointment
Hour Breakdown Service
Email
6366 2323
9828 1233
customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013687 Date : 11/04/2019 Order : SLW2909C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLW2909C (V 36785)	Regn Date: 05/02/2018	Mileage: 581	WIP No.: 29409
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V7J1035998	Engine: CHZ 417559	Dept: U
USB No.:			
You have been assisted by :- UB-Jiayee	(33)		

		Details	Qty	Unit Price	Amount
X	AD 00920002	PRIMER (DG)	2.00	19.60	29.76
X	A8V5839912C	SEAL	1.00	146.00	116.80
X	A8V5831721A	(V) (GER) DOOR SEAL	1.00	139.00	111.20
X	AWHT003237	BOLT	4.00	1.00	3.20
X	AWHT001234	BOLT	2.00	2.10	3.36
X	AWHT001234	BOLT	4.00	2.10	6.72
X	AWHT001235	BOLT	2.00	2.10	3.36
X	AWHT001235	(A) (SK) BOLT	4.00	2.10	6.72
X	AN 01500210	NUT	4.00	1.00	3.20
X	AN 91189701	BOLT	4.00	1.50	4.80
X	A8V5853284B 2Z2	WINDOW SLD	1.00	267.50	214.00
X	A8V5853764C 2Z2	WINDOW SLD	1.00	255.50	204.40

Parts 28,846.28	Sub-Total	56,610.28
Labour 0.00	7% GST	3,962.72
Sublet 31,464.00	Grand Total	60,573.00
Menus 0.00		
Lubricant 0.00		

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



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VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
X	A8V5839249	CHECK ROD Less 020%	1.00	84.90	67.92
X	A323863950	SOUND ABS Less 020%	4.00	108.00	345.60
X	A8H0831701	(A) (SK) BOLT Less 020%	2.00	3.30	5.28
X	A8V0837903	(A) (SK) COVER Less 020%	1.00	10.90	8.72
X	A8Z0837691C	(A) (SK) BOLT Less 020%	1.00	2.50	2.00
X	A8V5837912C	(A) (SK) SEAL Less 020%	1.00	139.00	111.20
X	A8V0868243	(A) (SK) CLIP Less 020%	10.00	0.70	5.60
X	A4B0837491B	(V) (SK) DOOR Less 020%	1.00	3.50	2.80
X	A8T0837947	(A) (SK) CAP Less 020%	6.00	2.20	10.56
X	A8V0837206A GRU	(A) (SK) HANDLE Less 020%	2.00	207.00	331.20
X	A8V5839267	(A) (GER) COVER Less 020%	1.00	13.80	11.04
X	A8V5807682M 9B9	(A) (SK) GRILL Less 020%	1.00	164.00	131.20
X	A5Q0959651B	(A) (SK) SENSOR (TECH) Less 020%	1.00	238.50	190.80
X	A444955647	PLUG Less 020%	1.00	5.25	4.20
X	A8V0010502KE	(A) (GER) LABEL Less 020%	1.00	24.70	19.76
X	A5G0010029J	(A) (SK) STICKER Less 020%	1.00	22.20	17.76
X	AD 437940A1	(A) (SK) TAPE Less 020%	1.00	55.80	44.64
X	AD 355205A2	BONAGENT Less 020%	1.00	44.90	35.92
Sub-Total					
7% GST					
Grand Total					

Customer



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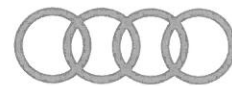
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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013687 Date : 11/04/2019 Order : SLW2909C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLW2909C (V 36785)	Regn Date: 05/02/2018	Mileage: 581	WIP No.: 29409
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V7J1035998	Engine: CHZ 417559	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
X	ABX483340EB	(A) (SK) HINGE	2.00	107.50	172.00
X	ABK0972701	(A) (SK) HOUSING	1.00	18.50	14.80
X	ABV5837308A 985	(A) (SK) COVER	1.00	15.40	12.32
X	ASC6827713	(A) (SK) PLUG	1.00	0.60	0.48
X	AN 10515101	PLUG	1.00	1.40	1.12
X	ABV5853906A 4PK	SCUFF PLAT	1.00	183.00	146.40
X	A3C0837033C	(V) (SK) CATCH	1.00	56.60	45.28
X	ABV0941774D	HEADLIGHT	1.00	4888.00	3,910.40
X	ABV5845298K NVB	SIDE WINDO	1.00	501.50	401.20
X	ABV4837462	REGULATOR	1.00	231.50	185.20
X	ABV5833721A	(V) (GER) DOOR SEAL	1.00	173.50	138.80
X	ABV5831052D	(A) (GER) DOOR	1.00	2279.00	1,823.20
X	ABV5833052C	(V) (G) DOOR	1.00	2190.00	1,752.00
X	ABV5845501E NVB	REARWINDOW	1.00	704.00	563.20
X	ABV5807065R GRU	COVER	1.00	1739.00	1,391.20
X	ABV0601025DC	(A) (GER) RIM 16" C4E(	1.00	659.00	527.20
X	ABK0837199	CLIP	12.00	0.70	6.72
X	ABV0857819	ADJUSTER	1.00	171.50	137.20
Sub-Total					
7% GST					
Grand Total					

Customer



Premium Automobiles Pte Ltd

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Singapore 159938

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Page 5 17:39

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Ubi Service Centre

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Customer Service

Service Appointment

24 Hour Breakdown Service

Email

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6366 2323

9828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013687
Date : 11/04/2019
Order : SLW2909C
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLW2909C (V 36785)

Regn Date: 05/02/2018

Mileage: 581

WIP No.: 29409

Model: A3 SEDAN 1.0 TFSI 8VMANG

Chassis: WAUZZZ8V7J1035398

Engine: CHZ 417559

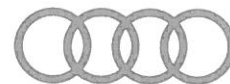
Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	A8V5839096	(V) (GER) COVER Less 020%	1.00	5.60	4.48
X	A8V5810076TA	(A) (GER) SIDE PANEL Less 020%	1.00	3190.00	2,552.00
X	A8V5880741D	(A) (GER) AIRBAG (TECH) Less 020%	1.00	1692.00	1,353.60
X	A8V5880742D	(A) (SK) AIRBAG (TECH) Less 020%	1.00	1692.00	1,353.60
X	A8V4880242B	(A) (GER) SIDE AIRBAG (T Less 020%	1.00	1378.00	1,102.40
X	A5Q0959354	(SK) PRESSSENS (TECH) Less 020%	1.00	145.00	116.00
X	A5Q0959655EJ	(A) (SK) MODULE (TECH) Less 020%	1.00	1538.00	1,230.40
X	A8V5857705E V04	(A) (SK) SEAT BELT (TEC Less 020%	1.00	956.00	764.80
X	A8V5857706E V04	(A) (SK) SEAT BELT (TEC Less 020%	1.00	956.00	764.80
X	A8V5867505S YX7	(A) (GER) ROOFLINING (T Less 020%	1.00	1551.00	1,240.80
X	A8V5837350	(V) (GER) COVER Less 020%	1.00	12.70	10.16
X	A8V5867104J AQI	(V) (GER) DOOR PANEL Less 020%	1.00	1577.00	1,261.60
X	A8V5833404B	(A) (SK) HINGE Less 020%	1.00	71.10	56.88
X	A8V5809224TA	(V) (GER) PILLAR B (12/ Less 020%	1.00	830.50	664.40
X	A8V5810262	(V) (GER) DEADENER (12/ Less 020%	1.00	12.10	9.68
X	A8V4881806AEIMZ	(A) (GER) COVER (TECH) Less 020%	1.00	1933.00	1,546.40
X	A8V5867304J AQI	(V) (GER) DOOR PANEL Less 020%	1.00	1430.00	1,144.00
X	A8X4833408B	(A) (SK) HINGE Less 020%	2.00	71.10	113.76
Sub-Total					
7% GST					
Grand Total					

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
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Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408695
Telephone 6388 2323
Telefax 6411 4893

Customer Service
Service Appointment
2 Hour Breakdown Service
Email

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9828 1233
customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013687
Date : 11/04/2019
Order : SLW2909C
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLW2909C (V 36785) Regn Date: 05/02/2018 Mileage: 581 WIP No.: 29409
Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V7J1035998 Engine: CHZ 417559 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	DOORS, DOOR HANDLES, RHS B PILLAR, SILL PANEL, DOOR ENTRANCE, RHS REAR FENDER, END PANELLING AND DOOR HINGES, TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT M:	280.00	1.00	280.00
S	BODYWORK	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT M:	384.00	1.00	384.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	1400.00	1.00	1,400.00
X	ABX0831404B	TO SUPPLY 1/4 GLASS SEALANT, REAR WINDSCREEN SEALANT, ACRYLIC SEALANT, CAVITY WAX, STONE CHIP TREATMENT AND METAL FILLER POWDER (A) (SK)HINGE Less 020%	1.00	43.10	34.48
X	ABV0837885	(A) (SK)SUPPORT Less 020%	1.00	142.50	114.00
X	ABV0837199	(V) (GER)BRACKET Less 020%	2.00	3.20	5.12
X	ABX0831404B	(A) (SK)HINGE Less 020%	1.00	43.10	34.48
X	ABX4833406B	(A) (SK)HINGE Less 020%	1.00	107.50	86.00
Sub-Total					
7% GST					
Grand Total					

Customer



Premium Automobiles Pte Ltd

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Page 3 17:39

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INS TAX INVOICE
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Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V7J1035998	Engine: CHZ 417559	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT SUSPENSION FOR CAR-O-LINER REPAIR	2400.00	1.00	2,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR EXHAUST SILENCER ASSY, REAR SUSPENSION ASSY AND FUEL TANK, FOR CAR-O-LINER REPAIR	2800.00	1.00	2,800.00
S	BODYWORK	M: TO PLACE VEHICLE ON CAR-O-LINER	1800.00	1.00	1,800.00
S	BODYWORK	M: TO DISMANTLE FRONT AND REAR BUMPERS, RHS FRONT FENDER, REAR LID, RHS FRONT AND REAR DOORS. INSPECT RHS FLOOR PAN FOR DAMAGES. CUT OUT AND WELD RHS B PILLAR, INNER REINFORCEMENT, SILL PANEL AND RHS REAR FENDER. RENEW ALL DAMAGED PANEL. REINSTALL ALL PARTS REMOVED	7500.00	1.00	7,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT AND REAR	4340.00	1.00	4,340.00
Sub-Total					
7% GST					
Grand Total					

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Regn No.: SLW2909C (V 36785)

Regn Date: 05/02/2018

Mileage: 581

WIP No.: 29409

Model: A3 SEDAN 1.0 TFSI 8VMANG

Chassis: WAUZZZ8V7J1035998

Engine: CHZ 417559

Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	INSPECT FOR DAMAGES AND RENEW IF NECESSARY M: TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY, ABCD PILLAR TRIMS, FLOOR CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGES AND RENEW WHERE NECESSARY	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIM, LUGGAGE COMPARTMENT TRIMS AND REAR SEAT BELTS	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL CENTRE CONSOLE. RENEW AIRBAG CONTROL UNIT, ROOF LINER, BOTH CURTAIN AIRBAGS AND BOTH FRONT SEAT BELTS	2800.00	1.00	2,800.00
Sub-Total					
7% GST					
Grand Total					

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Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V7J1035998 Engine: CHZ 417559 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO RE-WORK DRIVER SEAT COVER	800.00	1.00	800.00
Q	EXC	M: 8888 Insurance Excess/Liability	-3700.00	1.00	-3,700.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT FIRST MEASUREMENT ON CAR-O-LINER	800.00	1.00	800.00
S	BODYWORK	M: TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.	720.00	1.00	720.00
Sub-Total					
7% GST					
Grand Total					

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLW 2909 C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1213/2018/JW
5TH December 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi A3 Sedan 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V7J1035998
Vehicle Regn No. : SLW 2909 C
Vehicle Mileage : 581 km
Vehicle Owner : Ms Tin Pei Ling
Certificate No : 1800007839
Own Damage Excess : S\$ 3,959.00 (inclusive of 7% GST)
Accident Date : 22/10/2018
Place : Outside Carribean @ Keppel Bay
Repair Cost : \$ 60,573.00
WIP No. : 29409
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 1pm
Date : 7/12/18

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number **S8340417E**
Name: **TIN PEI LING**

Birth Date: **23 Dec 1983**
Issue Date: **16 Jan 2018**



 002764456J

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3A Motor cars without clutch pedals (Auto) with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight $\leq$ 2500kg	16 Jan 2018

NP 428A





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TIN PEI LING
Period of Insurance : 05 Feb 2018 To 04 Feb 2019
Engine No. : CHZ417559
Chassis No. : WAUZZZ8V7J1035998

Vehicle No. : SLW2909C
Policy No. : 1800007839
Endorsement No. :
Issued Date : 07 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TIN PEI LING - \$1400 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125220

PREMIUM LEASING - MH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

Chiang Qian Yee