

INSURANCE
INS CASE OWNER

CC 4/10/18
A410, KUBON

LKK
IDAC

Surveyor:

psc

DOI:

ASSIGNMENT

25/10/18

Date / Time:

25/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKH 8964T

Name of Insured:

ANDREW NG YANBOKW

Insured Tel No.:

HP: 9011233

Excess Sec II :SS

D.O.A: 24/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

08M010FM/77596

Policy No.:

GA 13926411

Make / Model:

SUBARU

Place of Accident:

SUP 20 TMS E)E

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLD7775A



INSRS:
WSP:
Tel:
Liability:
RMKS:

Cheng Hui



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
21/10/18	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	05/11/18 - me
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup):	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Post-Repair Photos:		
			Others:		
FINALIZATION	Date/Time:	Confirm with:	Confirm by:		
Repair Cost:	SS	(days) Reduction:	%	Email	Call
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email	Call	
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No.:	28 (4r, 01 incl)	If NO or B 28, Ass. Lta: 0%
Repair Cost:	SS	10797.88			
Loss of Rental (LOR):	SS	124.00	(12 days)	x \$100	
Loss of Use (LOU):	SS	—	(5 x days)		
Loss of Income (LOI):	SS	—	(5 x days)		
LOR only ☒	LOU only ☐	LOR + LOU ☐	LOR + LO ☐	[Tick only one]	
GIA/LTA Search	SS	8.00			
Medical:	SS	—			
Disbursement:	SS	—	(e.g. Tow/ Independent)		
Legal Cost:	SS	—			
Total:	SS	12089.88	Global Sum SS:	1346.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email	Call	
Payee 1:	SS	1346.00	Name 1:	Cheng Hui Motor Pte Ltd	
Payee 2: (Strike if N.A.)	SS		Name 2:		
Payee 3: (Strike if N.A.)	SS		Name 3:		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019410/Khb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 25-10-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKH 8964T	Veh. Inspected	SLD 7335A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/10/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/10/2018	Inspection Date	25/10/2018
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

SLD7335A
TP/AXA

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288
ATTN: Motor Claim Department

FAX: 68804739

Estimate No: ES1891219/WL
Date: 24 Oct 2018
Policy No: 5102699584
Veh Reg No: SLD7335A
Make/Model: HONDA SHUTTLE 1.5G
A

WS Ref: TP/AXA/WL
Claim Type: Third Party
Accident Date: 24/10/2018
TP Veh Reg No: SKH8964T

Chassis No: GK81005321
Engine No: L15B3536235
Reg. Date: 28/06/2016

Not Authorized

*1. B1
Returning B4 part*

89333-16 10 day

Estimate Repair Cost to Vehicle No :SLD7335A

Description	U/Price	Quantity	List Price	Amount
			SS	SS
List Price				
1 REAR BUMPER	1,150.60	1 PC	<i>B1</i> 1,150.60	✓
2 REAR BUMPER RH REFLECTOR	45.00	1 PC	<i>CM</i> 45.00	✓
3 REAR BUMPER RH REFLECTOR GARNISH	45.30	1 PC	<i>DU</i> 45.30	✓
4 REAR BUMPER TOW COVER	16.50	1 PC	<i>MS</i> 16.50	✓
5 REAR BUMPER CLIPS	3.90	10 PCS	<i>MS</i> 39.00	✓
6 REAR BUMPER RH LOWER COVER	76.10	1 PC	<i>PD</i> 76.10	✓
7 REAR BUMPER RH LOWER COVER CLIPS	3.90	5 PCS	<i>MS</i> 19.50	✓
8 REAR TAILGATE	1,193.30	1 PC	<i>B1</i> 1,193.30	✓
9 TAILGATE LOGO	38.00	1 PC	<i>MS</i> 38.00	✓
10 TAILGATE EMBLEM (SHUTTLE)	55.00	1 PC	<i>MS</i> 55.00	✓
11 TAILGATE INNER LOCK	151.80	1 PC	<i>PD</i> 151.80	✓
12 TAILGATE INNER RUBBER	168.50	1 PC	<i>Dir/MS</i> 168.50	✓
13 REAR WINDSCREEN GLASS MOULDING	151.90	1 PC	<i>MS</i> 151.90	✓
14 REAR PANEL	560.80	1 PC	<i>B1</i> 560.80	✓
15 REAR PANEL INNER TOP GARNISH	155.50	1 PC	<i>PD</i> 155.50	✓
16 REAR SPARE TYRE COMPARTMENT	956.00	1 PC	<i>B1/B2</i> 956.00	✓
17 REAR SPARE TYRE TOP BOARD	655.00	1 PC	<i>MS</i> 655.00	✓
18 REAR EXHAUST PIPE	745.00	1 PC	<i>B1</i> 745.00	✓
19 REAR RH REFLECTOR	395.80	1 PC	<i>CM</i> 395.80	✓
20 TAILLAMP RH	520.50	1 PC	<i>CM</i> 520.50	✓
21 TAILGATE OUTER MOULDING	383.60	1 PC	<i>MS</i> 383.60	✓
			7,522.70	
			Less 20%	6,018.16
Special Net				
22 REAR WINDSCREEN GLASS GUM	40.00	1 PC	<i>MS</i> 40.00	✓
23 REVERSE SENSOR	200.00	1 SET	<i>short</i> 200.00	✓
24 REAR NUMBER PLATE	45.00	1 PC	<i>PD</i> 45.00	✓
			285.00	285.00

Returner/mgo.1

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288 FAX: 68804739
ATTN: Motor Claim Department

WS Ref: TP/AXA/WL
Claim Type: Third Party
Accident Date: 24/10/2018
TP Veh Reg No: SKH8964T

Estimate No: ES1891219/WL
Date: 24 Oct 2018
Policy No: 5102699584
Veh Reg No: SLD7335A
Make/Model: HONDA SHUTTLE 1.5G
A
Chassis No: GK81005321
Engine No: L15B3536235
Reg. Date: 28/06/2016

Estimate Repair Cost to Vehicle No :SLD7335A

Description	U/Price	Quantity	List Price	Amount
			S\$	S\$
Labour				
25 REMOVE AND REFIX REAR WINDSCREEN GLASS	120.00	1 LA	120.00	✓
26 REMOVE & REFIX REAR BUMPER ASSY, TAILGATE, REFLECTORS, TOP SPOILER, REAR WIPER ARM, TAILLAMP, TO CUT, WELD & RENEW REAR PANEL, REAR SPARE TYRE COMPARTMENT, STRAIGHTEN, KNOCK & REPAIR REAR BOTH FENDERS, REAR BOTH CHASSIS & REALIGN THE SAME	1,700.00	1 LA	1,700.00	1400
27 REMOVE & REFIX REAR UNDER CARRIAGE, REAR EXHAUST PIPE	250.00	1 LA	250.00	200
28 PUTTY & RESPRAY ON REAR SPARE TYRE COMPARTMENT, TAILGATE, REAR BUMPER, REAR FENDER	1,300.00	1 LA	1,300.00	1080
29 REMOVE & REFIX REVERSE CAMERA & RESET SYSTEM	60.00	1 LA	60.00	✓
30 RUSTPROOFING	90.00	1 LA	90.00	✓
31 REMOVE & REFIX SEAT, CARPET, GARNISH, ETC	100.00	1 LA	100.00	80
			3,620.00	3,620.00
Total				S\$ 9,923.16
Add GST @ 7%				694.62
Total Amount Payable				S\$ 10,617.78

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

SLD7335A
SUPP 1

M/S : AXA INSURANCE (S) PTE LTD

8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/WL

Claim Type: Third Party

Accident Date: 24/10/2018

TP Veh Reg No: SKH8964T

Estimate No: ES1891219/WL

Date: 27 Oct 2018

Policy No: 5102699584

Veh Reg No: SLD7335A

Make/Model: HONDA SHUTTLE 1.5G
A

Chassis No: GK81005321

Engine No: L15B3536235

Reg. Date: 28/06/2016

Estimate Repair Cost to Vehicle No :SLD7335A

Description	U/Price	Quantity	List Price	Amount
			<u>SS</u>	<u>SS</u>
Supplementary 1				
List Price				
1 REAR LH FENDER INNER GARNISH	455.60	1 PC	455.60	
2 TAILLAMP PANELS	210.00	2 PCS	420.00	
3 smart key sensor			875.60	
		Less 20%	175.12	700.48
Total				SS 700.48
GST Amount				SS 49.03
Total Amount Payable				SS 749.51

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

875.60
72.30

947.90
189.58

Less 20%

758.32

10623.64.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4890F
Vehicle Details	
Vehicle No.:	SLD7335A
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Oct 2018
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE 1.5G A
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	L15B3536235
Chassis No.:	GK81005321
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$17,803.00
Original Registration Date:	28 Jun 2016
First Registration Date:	28 Jun 2016
Transfer Count:	1
Actual ARF Paid:	\$7,803.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jun 2026
PARF Rebate Amount:	\$5,852.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jun 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,200.00
COE Rebate Amount:	\$42,366.00
Total Rebate Amount:	\$48,218.00

The information contained herein is correct as at 24 Oct 2018

OK



Service Request Details

Claim

S8M010FM

Reference

None

Loss Date

October 24, 2018

Request Date

October 25, 2018

Due Date

November 1, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

25-10-2018 @ 1025am
Epeda vln in

Kenneth

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLD7335A

Make

TPVD

Model
UNKNOWN

Service Address

...

Primary Contact/Insured

ANDREW NG YANG EN
BLK 284 #08-340, CHOA CHU KANG AVENUE 3, 680284, Singapore

MEEiting@INSMART.SG

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions
NON-REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE	?
SENT	10/25/18 9:30 AM
FROM	CHAN Kian Chuan
SUBJECT	REQ DOC
BODY	REPAIR ESTI



<< <TP - Mandate IA> - S8M010FM [ACCIDENT INVOLVING SKH 8964T(OI) / SLD 7335A (TP) / OTHERS ON 24/10/2018]

Type

🔗 Question

Message

Liability: 100%. 4 vehicles chain collision whereby our insured was the 2nd car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$12,089.88(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 11-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

51 UBI AVE. L, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408903 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/10/2019

Survey Details:

Date of loss	24-Oct-18
Date of appointment	25-Oct-18
Date of survey	25-Oct-18
Location of survey	CHENG HOE MOTOR PL

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLD 7335A
Make and Model	HONDA SHUTTLE 1.5G
Date of registration	28/6/2016
Excess	
Market Value	\$62,000
Parf Rebate	\$48,218
Nett Loss	\$13,782

Repair details:

Initial Estimate	\$ 9,923.16
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 6,303.16
Check items (estimate)	NIL
Labour	\$ 3,030.00
Supplementary	\$ 758.32
Total	\$ 10,091.48
Lump Sum(if applicable)	\$ -

Number of days for repair	10
---------------------------	----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

4 vehicles chain collision whereby our insured was the 2nd car.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	10,797.88
Loss of use		NIL no. of days
Loss of rental (w/GST)	\$	1,284.00 (12days x \$100.00)
Loss of income		NIL no. of days
LTA search fees	\$	8.00
Others		NIL
Proposed Total	\$	12,089.88

$$10001.48 + 7\% = 10701.58$$

1177

8

11886.58

G/S \$11886.58

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 30 October 2019 9:37 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 77596, vehicle number SLD7335A

			AM
☐	Hi, LOd + Doc has sent to your office on 27/6/19. Pls advis OIC Thank you. Regards June Cheng Hoe Motor Pte Ltd	LSP	23/9/2019 9:09:12 AM
☐	RE-ASSIGN ****FILE PASS TO CHT	LSP	23/9/2019 9:09:35 AM
☐	Message AXA : Liability: 100%. 4 vehicles chain collision whereby our insured was the 2nd car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$12,089.88(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 11-Oct-19	CHT	11/10/2019 9:55:57 AM
☐	30/10/19 9:02 AM KHONG Lynn---Hi Hsiao Tong, does rust proofing need to be given at \$90. Try nego nett \$12k. Thanks	LSP	30/10/2019 9:23:27 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 30 October 2019 9:13 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 77596, vehicle number SLD7335A

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Wednesday, 30 October, 2019 9:09 AM
To: admin-d@lkkauto.com
Subject: New message for service request 77596, vehicle number SLD7335A

AXA Insurance has sent you a message for claim number S8M010FM.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Saturday, 29 February 2020 3:48 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCEPTANCE - LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T) //LKK REF: CC4/ASM18019410/Kpb3

Hi Hsiao Tong,

Pls forward DV.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)
Sent: Friday, February 07, 2020 18:56
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: ACCEPTANCE - LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T) //LKK REF: CC4/ASM18019410/Kpb3

Hi Hsiao Tong,

Without Prejudice

We agreed settlement of S\$12,000.00.

Pls forward DV.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, January 29, 2020 8:39
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Cc: Admin A
Subject: RE: APPEAL (2) - LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T) //LKK REF: CC4/ASM18019410/Kpb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain offer at a global sum of \$12,000.00(all-in).

Kindly re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Saturday, 11 January 2020 5:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: APPEAL (2) - LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T) //LKK REF: CC4/ASM18019410/Kpb3

Hi Hsiao Tong,

Counter propose S\$12,200.00

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Hsiao Tong (LKKAuto)

Sent: Monday, December 02, 2019 5:07 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Admin A

Subject: RE: APPEAL (1) - LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T) //LKK REF: CC4/ASM18019410/Kpb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$12,000.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Sunday, 24 November 2019 3:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: APPEAL (1) - LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T) //LKK REF: CC4/ASM18019410/Kpb3

Hi Hsiao Tong,

Our client's veh was used for PHV and the rental at S\$125/day + GST is reasonable. (\$125 x 10+2) .

Pls reconsider to settle full cost of S\$ 12410.88 (COR \$10091.48 + GST and rental S\$1605 +\$8)

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Hsiao Tong (LKKAuto)

Sent: Thursday, November 07, 2019 9:30 AM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Admin A

Subject: RE: LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T) //LKK REF: CC4/ASM18019410/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$11,880.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Monday, 23 September 2019 9:42 AM

To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T)

Dear Sir / Madam,

Thank you for your email.

Please note that this case has been re-assigned to Hsiao Tong.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Saturday, 21 September 2019 6:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: LOD- SLD7335A, doa 24/10/18 (AXA Insured - SKH8964T)

Hi,

LOd + Doc has sent to your office on 27/6/19.

Pls advis OIC

* Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761
Tel : 67556142 Fax : 67557719
Email: chmotor@singnet.com.sg

Date: 27 JUN 2019

AXA Insurance (S) Pte Ltd
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. SLD7335A & SKH8964T ON 24/10/2018
CCK WAY TWDS BEK, WOODLANDS.**

We are authorized by SLD7335A for their above matter.

Record reveals that you are the insurer of SKH8964T. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 10797.88
2. Loss of Use	S\$ 0.00
3. Hire of Vehicle	S\$ 1605.00
4. LTA Search Fee/GIA Reports	S\$ 8.00
TOTAL	S\$ 12410.88

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288 FAX: 68804739
ATTN: Motor Claim Department

WS Ref: TP/AXA/WL
Claim Type: Third Party
Accident Date: 24/10/2018
TP Veh Reg No: SKH8964T

NO: CL8190520
Date: 07 Jun 2019
Policy No: 5102699584
Veh Reg No: SLD7335A
Make/Model: HONDA SHUTTLE 1.5G A
Job No: JC1599806

Description

To Supply all replaced parts, all necessary and agreed labour &
miscellaneous charges.
(As recommended by your appointed surveyor)

Quantity	List Price	PAGE:1 Amount
1 PC	SS 10,091.48	SS 10,091.48

Total	SS 10,091.48
Add GST @ 7%	706.40
Total Amount payable	SS 10,797.88

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019410/Kpa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:LYNN		Date : 19-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKH 8964T	Veh. Inspected	SLD 7335A	
Policy No.	GA139364/1	Coverage (\$)	0.00	
Claim No.	S8M010FM	Excess (\$)	0.00	
Assign From		Assign Date	25/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA SHUTTLE (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	GK81005321	Colour	METALLIC PEARL WHITE	
Odometer	46274	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/45 R17	YOKOHAMA	8 mm	
L/H Front Tyre	205/45 R17	YOKOHAMA	8 mm	
R/H Rear Tyre	205/45 R17	YOKOHAMA	8 mm	
L/H Rear Tyre	205/45 R17	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/10/2018	Inspection Date	25/10/2018	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		10 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 7335A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (CONSISTENT)	BENT	✓ 1,150.60	1,150.60
1	REAR BUMPER RH REFLECTOR (CONSISTENT)	CRACKED	✓ 45.00	45.00
1	REAR BUMPER RH REFLECTOR GARNISH (CONSISTENT)	DENTED	✓ 45.30	45.30
1	REAR BUMPER TOW COVER (CONSISTENT)	MISSING	✓ 16.50	16.50
10	REAR BUMPER CLIPS @\$3.90(CONSISTENT)	NECESSARY	✓ 39.00	39.00
1	REAR BUMPER RH LOWER COVER (CONSISTENT)	DENTED	✓ 76.10	76.10
5	REAR BUMPER RH LOWER COVER CLIPS @\$3.90 (CONSISTENT)	NECESSARY	✓ 19.50	19.50
1	REAR TAILGATE (CONSISTENT)	BENT	✓ 1,193.30	1,193.30
1	TAILGATE LOGO (CONSISTENT)	NECESSARY	✓ 38.00	38.00
1	TAILGATE EMBLEM (SHUTTLE) (CONSISTENT)	NECESSARY	✓ 55.00	55.00
1	TAILGATE INNER LOCK (CONSISTENT)	DENTED	✓ 151.80	151.80
1	TAILGATE INNER RUBBER (CONSISTENT)	DISTORTED / DENTED	✓ 168.50	168.50
1	REAR WINDSCREEN GLASS MOULDING (CONSISTENT)	NECESSARY	✓ 151.90	151.90
1	REAR PANEL (CONSISTENT)	BENT	✓ 560.80	560.80
1	REAR PANEL INNER TOP GARNISH (CONSISTENT)	DENTED	✓ 155.50	155.50
1	REAR SPARE TYRE COMPARTMENT (CONSISTENT)	BENT / BUCKLED	✓ 956.00	956.00
1	REAR SPARE TYRE TOP BOARD (CONSISTENT)	DEFORMED / MTG DISTORTED	✓ 655.00	655.00
1	REAR EXHAUST PIPE (CONSISTENT)	BENT	✓ 745.00	745.00
1	REAR RH REFLECTOR (CONSISTENT)	CUT	✓ 395.80	395.80
1	TAILLAMP RH (CONSISTENT)	CUT	✓ 520.50	520.50
1	TAILGATE OUTER MOULDING (CONSISTENT)	NECESSARY	✓ 383.60	383.60
1	REAR LH FENDER INNER GARNISH (ADDITIONAL) (CONSISTENT)	DENTED	✓ 455.60	455.60
1	TAILLAMP PANELS (ADDITIONAL) (CONSISTENT)	BENT	✓ 420.00	420.00
1	SMART KEY SENSOR (ADDITIONAL) (CONSISTENT)	CRACKED	✓ 72.30	72.30
	LESS 20% DISCOUNT		-1,694.12	-1,694.12
			6,776.48	6,776.48

Report Ref No. CC4/ASM18019410/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	REAR WINDSCREEN GLASS GUM (SN) (CONSISTENT)	NECESSARY	40.00	40.00
1	SET REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	200.00	200.00
1	REAR NUMBER PLATE (SN) (CONSISTENT)	DENTED	45.00	45.00
			285.00	285.00
	LABOUR			
	REMOVE AND REFIX REAR WINDSCREEN GLASS.		120.00	120.00
	REMOVE & REFIX REAR BUMPER ASSY ,TAILGATE ,REFLECTORS, TOP SPOILER ,REAR WIPER ARM ,TAILLAMP ,TO CUT ,WELD & RENEW REAR PANEL,REAR SPARE TYRE COMPARTMENT,STRAIGHTEN,KNOCK & REPAIR REAR BOTH FENDERS ,REAR BOTH CHASSIS & REALIGN THE SAME.		1,700.00	1,400.00
	REMOVE & REFIX REAR UNDER CARRIAGE ,REAR EXHAUST PIPE.		250.00	200.00
	PUTTY & RESPRAY ON REAR SPARE TYRE COMPARTMENT ,TAILGATE ,REAR BUMPER ,REAR FENDER .		1,300.00	1,080.00
	REMOVE & REFIX REVERSE CAMERA & RESET SYSTEM.		60.00	60.00
	RUSTPROOFING.		90.00	90.00
	REMOVE & REFIX SEAT ,CARPET ,GARNISH ,ETC.		100.00	80.00
			3,620.00	3,030.00
GRAND TOTAL			10,681.48	10,091.48
RECOMMENDED COST OF REPAIRS				10,091.48

Report Ref No. CC4/ASM18019410/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SGM010FM
Reference	CCA/ASM18019410/Kpadq2
Loss Date	24 October 2018
Report Date	24 Oct 2018 12:02:55 PM
Request Date	30 May 2019
Due Date	

Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLD7335A
Make	TPVO
Model	UNKNOWN
Service Address	
...	

Primary Contact/Insured
ANDREW NG YANG EN BLK 284 #08-340, CHOA CHU KANG AVENUE 3, 680284, Singapore
MEETING@INSMART.SG

Claim Handler
KHONG Lynn 68804892 lynn.khong@axa.com.sg

Additional InstructionsNON-REPORTED

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
------	------	----------	--------	------------------

Accident StatementReports & Statement

Mentimen

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 Rental Agreement & Receipt.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
 TP ESTIMATE - SUPP_MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
 TP-MANDATE IA d4 111019.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
 LTA Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
 LKK Recovery Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 PAIRF_COE_Retrate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Resurvey Photos 3.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 LKK Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	29 October 2018
 EMAIL FROM WORKSHOP FOR TP REG.mig	Letters and Correspondence	Workshop	NIKAM Sateesh Pandurang	24 October 2018