

INSURANCE

INS. CASE OWNER:

CC 6/III1801

9402, T. H. 3

LKK
IDAC

Surveyor:

TAUFIKH

DOI:

16/11/18

Date / Time:

15/10/18

Registered in Merimen:

15/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKD 66414

Name of Insured:

L. T. H.

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

23/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Yau Yau 60yrs

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MT18000000

Policy No.:

WLO00005

Make / Model:

Myu-0001

Place of Accident:

TPE TWS (SRTYPE M31) unit

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SKD 66414

SKD 66414

SKD 66414

SKD 66414



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

23/10/18
VIC

STP 66414 - SKD 66414
- PUE REVIEWED. OLD INVOLVED IN A
7-VEH. ACC. OLD DRG CAR. DRG
LIABILITY MANDATE.
- IN RECOVERED SS
- BUILT LIABILITY CASE
- File pass RT type mandate.
- Self mandate (Pending approval)
- Offer & Cost (P. 6661-04; Dr. Send (Pending Dr. M)
- Dr. M (File pass to Admin)

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	
After call Itr to OI:	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
After call Itr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>
LTA / OIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>
Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

5975.77

(5 days) Reduction:

5345.50

% 30

FINAL SETTLEMENT

Date/Time:

Confirm with:

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

Repair Cost:

SS

5917.04

Loss of Rental (LOR):

SS

749.00

(7 days) x

\$107.46 (99)

Loss of Use (LOU):

SS

-

(5

x

days)

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

6661.04

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

SS

6661.04

Name 1:

Cycle & Cabbage Industries Pte Ltd

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

Confirm by: TAUFIKH

Email ☐

Call ☐

Email ☒

Call ☐

If NO or B 25, Ass. Lia:

CF VEH-C.O.O.; Old SKD

1) Claim status: Normal/Reject/Private Settle

2) Report format:

3) Survey fee:

\$ 350.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18019402/hb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 25-10-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 6641U	Veh. Inspected	SJK 5171E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	25/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/10/2018	Inspection Date		
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SJK5171E

INDIA INTERNATIONAL INSURANCE P/L

ATTN: MOTOR CLAIM DEPARTMENT
64 CECIL STREET
#04/#05 IOB BUILDING
SINGAPORE 049711
63476100

WIP No

27815

Reg No/Reg Date

SJK5171E / 18/10/2016

Date In/Mileage

/ 0

Chassis No

WDD1760422J456087

Engine No

27091030940683

Make/Model

MB/MB A 180 (W176) "STYLE"

Colour/Trim

027 787 Mountain Gr/ 044 471 ARTICO/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator
WI000576	Credit	24/10/2018/ 12:26	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE : 1800041071 // 23-10-2018 DRIVE IN: 23-10-2018 // TP CAR NO: SHD6641U (INDIA INTERNATIONAL INS) DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			0.10	✓ 380.00
S BPNSUB SUPPLY 1 PC REG. PLATE WITH HOUSING.NETT				1920 2880.00
A BPILAB REMOVE & REPLACE REAR BUMPER & REPAIR FRONT BUMPER AND REMOVE FRONT & REAR SUPPORT ASSY COMPONENTS & REFINISH.				1200 1500.00
A BPIRES RESPRAY REAR BUMPER & FRONT BUMPER				
M FRT LICENSE PLATE BASE	1.00	58.68	00.00	58.68
M REAR BUMPER	1.00	1275.24	00.00	1275.24
M REAR BOTTOM PANEL BRACKET	1.00	127.76	00.00	127.76
M REAR BOTTOM PANEL	1.00	221.21	00.00	221.21
M LH/R BASIC MOUNTING FOR BUMPER	1.00	47.75	00.00	47.75
M RH/R BASIC MOUNTING FOR BUMPER	1.00	47.75	00.00	47.75
M REAR CROSS MEMBER	1.00	454.00	00.00	454.00
M CT/R BASIC MOUNTING FOR BUMPER	1.00	104.42	00.00	104.42
M CT/R PARKING SENSOR SEAL	4.00	6.42	00.00	25.68
M CT/R PARKING SENSOR	4.00	172.07	00.00	688.28

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center

TEL: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan@cycleandcarriage.com.sg

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation

Confirmed & accepted by survey is on a "Without Prejudice" basis

- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Authorized signatory and company stamp

Signature
Signature

Nett 7,870.77
7% GST on 7870.77 550.95
Total Payable 8,421.72

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



CERTIFICATE OF INSURANCE

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : Polly Goh Pui Meng
Period of Insurance : 18 Oct 2018 To 17 Oct 2019
Engine No. : 27091030940683
Chassis No. : WDD1760422J458087

Vehicle No. : SJK5171E
Policy No. : 2100486342-02
Endorsement No. :
Issued Date : 24 Sep 2018

ABOUT THE COVER

Make/Model : MERCEDES BENZ A180 BE STYLE
Engine Capacity/Tonnage : 1,595.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Polly Goh Pui Meng - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

- 1 Cycle & Carriage Eunos Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 406650 62061818
2 Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 186 Pandan Loop Singapore 128379 62061818

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504380243

CYCLE & CARRIAGE - SSHEN
239 ALEXANDRA ROAD
SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

83CFKJ

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S1398238D**
Name

GOH PUI MENG

Birth Date: **02 Jun 1959**
Issue Date: **13 Aug 2003**



000741859F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

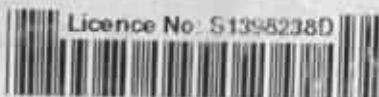
Class 3

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

21 Oct 1991

NP 428A



Licence No: S1398238D

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 25 October 2018 9:13 AM
To: Alan Quek; 'sur@lkkauto.com'; assignments@lkkauto.com; Catherine Chong (LKK Auto)
Cc: Zuhaidah Samsuri
Subject: RE: SJK5171E / SHD6641U Date of accident:23-10-2018
Attachments: img-X24144829-0001.pdf; SJK5171E.PDF

10:13 am @ 25/10/18
person @ Alan
vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJK5171E and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Alan Quek [mailto:alan.quek@cyclecarriage.com.sg]
Sent: 24 October, 2018 4:25 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'sur@lkkauto.com' <sur@lkkauto.com>; assignments@lkkauto.com; Team A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'Zayyer (LKKAuto)' <zayyer@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'vivianlau@lkkauto.com' <vivianlau@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SJK5171E / SHD6641U Date of accident:23-10-2018

Dear Officer,

We agree to use your surveyor panel LKK. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Wednesday, 24 October 2018 4:07 PM
To: Alan Quek
Subject: RE: SJK5171E / SHD6641U Date of accident:23-10-2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: 24 October, 2018 3:13 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: SJK5171E / SHD6641U Date of accident:23-10-2018

India International Insurance

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SJK 5171 E & SHD 6641 U.**
Along **SLE.**

We have instructs by our client's of motor vehicle no:**SJK 5171 E**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**SHD 6641 U** are willing to **DIRECT SETTLEMENT** on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.
Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.
Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SJK5171E (MCT18100737)**
[SHD6641U]

TP

POLLY GOH PUI MENG

Oct 23 2018 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Cycle & Carriage Industries Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/07/2019 15:21 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6661.04) - SJK5171E - Claim Handler: Zuhaidah Bte Samsuri

Approved:6661.04.

Our ref: SJK 5171E
Your ref: _____

Date: 22 APR 2019

Direct Settlement

To: Indig International Insurance

Singapore _____

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SJK 5171E & SHD 66414
At/Along S.L.E On 23/10/18 @ 08:15

I am the owner of vehicle no. SJK 5171E that was involved in an accident with your insured vehicle no. SHD 66414 of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>5,912.04</u>
2. Loss of Use / Rental (<u>7</u> days @ \$ <u>100</u> per day)	\$ <u>749</u>
3. LTA/GIA Search Fee	\$ _____
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>6,661.04</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang)**.

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Alan Quek/ Ms Amanda Ang
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383

LETTER OF AUTHORIZATION

To: India International Insurance

Singapore

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SJK 5171 E (OWNER'S
VEHICLE NO.) AND SHD 66414 (3RD PARTY'S VEHICLE NO.)
ON 23/10/18 (DATE) AT 08:15 (TIME)
AT/ALONG SLE (ROAD)

I am the registered owner of SJK 5171 E (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.


Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name

NRIC No.

Date

: Ms Polly Seah Pui May
: S1398738D
: _____

Cecilia

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III-Direct Settlement (PODS)

India Ref: MT19100937
Claimant Ref: SJK5171E

We/I, CYCLE & CARRIAGE INDUSTRIES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANT PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 5,912.04 (repair cost), S\$ 749.00 (loss of ~~use~~/rental), S\$ - (search fee), vehicle no. SJK5171E that was damaged pursuant to the accident which occurred on 23/10/2018 (date) at SLE (location) involving vehicle no. SHD 6641U (insured vehicle). This is pursuant to the inspection conducted on 16/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner POLLY GOH PUI MENG ("the third party claimant") of vehicle no. SJK5171E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJK5171E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,661.04 to CYCLE & CARRIAGE INDUSTRIES PTE LTD

Dated this 10th day of July 20 19

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by "the workshop" (workshop)
AMANDA ANG
OFFICER - ADMIN
BODY CARE & REPAIR CENTER
DID: 6771 4304
FAX: 6779 5383
EMAIL: amanda.ang@cyclecarriage.com.sg

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

MTH
Signed by appointed Surveyor
LKK
LKK AUTO CONSULTANT PTE LTD
199607198R
51 UBI AVE 1 #02-25
PAYA UBI INDUSTRIAL PARK S(408933)



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name /Polly Goh Pui Meng
ATTN: MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SJK5171E / 18/10/2016
64 CECIL STREET	Date In/Mileage 19/11/2018/ 40456
#04/#05 10B BUILDING	Chassis No WDD1760422J456087
SINGAPORE 049711	Engine No 27091030940683
Contact No 63476100	Make/Model MB/MB A 180 (W176) "STYLE"
	Colour/Trim 027 787 Mountain Gr/ 044 471 ARTICO/Fabr



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
W1000576	Credit	24/02/2019/ 19:58	AQ	305 / Alan Quek Ai Lun	27815	28151159

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :1800041071 // 23-10-2018			
DRIVE IN:23-10-2018 // TP CAR NO:SHD6641U (INDIA INTERNATIONAL INS)			
DATE IN/DATE SURVEY:16-11-2018 // LKK TAUFIKH			
BY/AUTHORIZED ON :LKK VIC // 31-10-2018			
A BPILAB		0.10	380.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			
A BPILAB			1920.00
REMOVE & REPLACE REAR BUMPER & REPAIR FRONT BUMPER AND REMOVE FRONT & REAR SUPPORT ASSY COMPONENTS & REFINISH.			
A BPIRES			1200.00
RESPRAY REAR BUMPER & FRONT BUMPER			
X REAR BUMPER	1.00	1300.73	1300.73
X REAR BOTTOM PANEL	1.00	228.97	228.97
X REAR CROSS MEMBER	1.00	469.89	469.89
X CT/R PARKING SENSOR SEAL	4.00	6.42	25.68

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	2,025.27	Nett	5,525.27
Labour	3,500.00	7% GST on	5525.27
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	5,912.04
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	5,912.04
Total(w/o GST)	5,525.27		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

POLLY GOH PUI MENG

INVOICE : AR1811-0278
DATE : 23/11/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201811-0159

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
Vehicle Reg No : SKZ1844H	700.00
Make / Model : TOYOTA ALTIS 1.6 AUTO	
Rental Dates : Rental Billing From 16/11/2018 To 23/11/2018	
Period : 7 days	
Rental Rate : S\$ 107.00 Per Day (Including GST)	
Reference No : SJK5171E	

AMOUNT : S\$

SEVEN HUNDRED FORTY-NINE DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 700.00
GST 7% : 49.00

TOTAL S\$: 749.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

HA201811-0159

Hirer's Name Polly Hoh Pui Man		Date of Birth 02-06-1955	Passport/ Nric No. S1398238D	Nationality Sw
Address 408 Hougang Ave 10		Occupation	Driving Licence No.	Date of Expiry hkr
108-1086	Postal Code 530406	Contact No.	Mobile Phone No. 91505416	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

CHECK IN

Date 16 Nov 18	Time 11:25am	Mileage KM	E 1/4 1/2 3/4 F
Date 23-11-18	Time 9:15am	Mileage KM	Remarks new

IMPORTANT NOTES:

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	7 @	100	700.00
DISCOUNT			
GST @ 7%			49.00
TOTAL			749.00
EXTENSION			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			
DATE			

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

MODEL

FROM

RETURN

Estimate Date For actual return see CHECK IN

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement




































CLAIM SUBFOLDER TRACKING
























Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Oct 2018 Edit Reg		25 Oct 2018 00:00 Edit Adj Rpt	S\$5,525.27 Edit Estimates	S\$5,525.27 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: -								
Main Claimant:	POLLY GOH PUI MENG , ID: S1398238D								
Vehicle Reg. No.:	SJK5171E	Date of Loss:	23/10/2018 08:00 - :59 [24 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18100737	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD6641U	Policy No. (Claimant):	2100486342						
		Excess:							
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 05/11/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (01/07/2019): Alert - Adj Mandate Approved (S\$6661.04) - SJK5171E - Claim Handler: Zuhaidah Bt... III_SG (31/10/2018): Alert - Adj Mandate Approved (S\$0.00) - SJK5171E - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJK5171E (MCT18100737)
[SHD6641U]
TP
POLLY GOH PUI MENG
Oct 23 2018 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage Industries Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images						3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	01/07/19 11:20	General View					 Load JPG	<input checked="" type="checkbox"/>	
2	01/07/19 11:20	General View					 Load JPG	<input checked="" type="checkbox"/>	
3	01/07/19 11:20	General View					 Load JPG	<input checked="" type="checkbox"/>	
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29	01/07/19 11:20	General View					 Load JPG	<input checked="" type="checkbox"/>	
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35	01/07/19 11:20	General View					 Load JPG	<input checked="" type="checkbox"/>	
36	01/07/19 11:20	General View					Load JPG	<input checked="" type="checkbox"/>	
37	01/07/19 11:20	General View					Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	01/07/19 11:20	General View	 Load JPG	<input checked="" type="checkbox"/>
39	01/07/19 11:20	General View	 Load JPG	<input checked="" type="checkbox"/>
40	01/07/19 11:20	General View	 Load JPG	<input checked="" type="checkbox"/>
41	01/07/19 11:20	General View	 Load JPG	<input checked="" type="checkbox"/>
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43	01/07/19 11:20	General View	 Load JPG	<input checked="" type="checkbox"/>
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49	01/07/19 11:20	General View	 Load JPG	<input checked="" type="checkbox"/>
50	01/07/19 11:20	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/10/18 14:11	EMAIL FROM III DD 25102018	 Load PDF	
2	25/10/18 14:11	TP GIA REPORT	 Load PDF	
3	25/10/18 14:11	TP ESTIMATE	 Load PDF	
4	20/11/18 18:53	TP ESTIMATE- MARKED	 Load PDF	
5	25/06/19 13:57	WORKSHOP INVOICE	 Load PDF	
6	25/06/19 13:57	RENTAL RECEIPT	 Load PDF	
7	25/06/19 13:57	LOD	 Load PDF	
8	29/07/19 10:08	AUTHORISATION TO ACT FORM	 Load PDF	
9	29/07/19 10:08	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/10/18 08:32	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18019402/T1GB3Q2

Date: 29/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SJK5171E

Insured Vehicle No : SHD6641U

Date of Loss: 23/10/2018

Nature of Claim:

TP

Claim No: MCT18100737

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJK5171E

Make & Model: MERCEDES-BENZ A180, 1.6 (A)

Engine No: 27091030940683

Reg. Date: 18/10/2016 (Man. Year: 2016)

Chassis No: WDD1760422J456087

Colour: Grey

Odometer: 40456 km

Engine Capacity: 1595 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side: Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,159.91	2,025.27	1,134.64	35.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,760.00	3,500.00	1,260.00	26.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,919.91	5,525.27	2,394.64	30.24
+ GST 7.00/7.00% (S\$)	554.39	386.77	167.62	30.24
Nett Amount (S\$)	8,474.30	5,912.04	2,562.26	30.24
+ Car Rental (7.0 x S\$100.00/day + 7.00% GST) (S\$)		749.00		
	Nett Liability (S\$)	6,661.04		

INSPECTION

Date of Assignment: 25/10/2018

Date Inspected: 16/11/2018 Inspected At:

Cycle & Carriage Industries Pte Ltd
(Pandan Loop)
188 Pandan Loop
Singapore 128378

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2019)
Parts: 144	MERCEDES-BENZ A180 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJK5171E)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REG.PLATE WITH HOUSING	Not Necessary	60.00 FS	*- FS
2	1		*FRT LICENSE PLATE BASE	Not Necessary	58.68 FS	*- FS
3	1		*REAR BUMPER	Deformed	1,300.73 FS	*1,300.73 FS
4	1		*REAR BOTTOM PANEL BRACKET	Not Necessary	127.76 FS	*- FS
5	1		*REAR BOTTOM PANEL	Deformed	228.97 FS	*228.97 FS
6	1		*LH /R BASIC MOUNTING FOR BUMPER	Not Necessary	47.75 FS	*- FS
7	1		*RH /R BASIC MOUNTING FOR BUMPER	Not Necessary	47.75 FS	*- FS
8	1		*REAR CROSS MEMBER	Necessary	469.89 FS	*469.89 FS
9	1		*CT/R BASIC MOUNTING FOR BUMPER	Not Necessary	104.42 FS	*- FS
10	4		*CT/R PARKING SENSOR SEAL	Necessary	25.68 FS	*25.68 FS
11	4		*CT/R PARKING SENSOR	Not Necessary	688.28 FS	*- FS
Total Parts (S\$)					3,159.91	2,025.27

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTING	New	380.00	380.00
2	REMOVE & REPLACE REAR BUMPER & REPAIR FRONT BUMPER AND REMOVE FRONT & REAR SUPPORT ASSY COMPONENTS & REFINISH	New	2,880.00	1,920.00
3	RESPRAY REAR BUMPER & FRONT BUMPER	New	1,500.00	1,200.00
Gross Labour Cost (S\$)			4,760.00	3,500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >