

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 22 July 2019 8:53 AM
To: Chong Boon Sen; Hsiao Tong (LKKAuto); Claims Dept of CTI; Chee So Chow; Irene Tay; Alfred Toh
Cc: Admin A
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving PA8071Y (OI : CTI - SNM18D05083C02) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Sir/Madam,

The above matter refers.

Kindly be informed that the mandate was approved at \$25,042.00 and we have managed to settle at a global sum of \$25,000.00 all in.

We will proceed to close file accordingly.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, 3 June 2019 5:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving PA8071Y (OI : CTI - SNM18D05083C02) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Hsiaotong,

We give mandate At \$25042.00 as requested.

Thank you.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 3 June, 2019 2:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving PA8071Y (OI : CTI - SNM18D05083C02) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Sirs/Mdm,

We refer to mandate request dated 04/02/2019.

Kindly let us have your instruction/approval as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 17 May 2019 6:21 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving PA8071Y (OI : CTI - SNM18D05083C02) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Boon Sen,

FYA

Regards
Angie Foo

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, May 17, 2019 4:01 PM

To: Claims Dept of CTI

Cc: Admin A; Chong Boon Sen

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving PA8071Y (OI : CTI - SNM18D05083C02) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Sirs/Mdm,

We refer to mandate request dated 04/02/2019.

Kindly let us have your instruction/approval as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 23 April 2019 9:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving PA8071Y (OI : CTI - SNM18D05083C02) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Sirs/Mdm,

We refer to mandate request dated 04/02/2019.

Kindly let us have your instruction/approval as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 31 March 2019 10:02 AM

To: claimsdept@sg.cntaiping.com

Cc: Admin A; Chong Boon Sen

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving PA8071Y (OI : CTI - SNM18D05083C02) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Sirs/Mdm,

We refer to mandate request dated 04/02/2019.

Kindly let us have your instruction/approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 4 February 2019 10:58 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Direct Settlement - Accident Involving PA8071Y (OI : CTI - SNM18D05083C02) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Your ref : **SNM18D05083C02**

Our ref : CC6/CTI18019399/Upa3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING PA8071Y(OI) / SLD3036P(TP)/ OTHERS ON 25/10/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We have informed insured on third party claim and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$25,042.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 69,039.09	\$ 23,540.00
2. Loss of Rental (15days x \$100.00)	\$ 1,500.00	\$ 1,500.00 (15days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 70,541.09	<u>\$ 25,042.00</u>

**18days recommendation for repair.

Market Value	: \$ 70,000.00 (est)
LTA Rebate	: \$ 47,610.00 (est)
Nett Value	: <u>\$ 22,390.00 (est)</u>

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 17 December 2018 3:06 PM

To: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA8071Y (OI : CTI - TBA) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, 19 November 2018 10:04 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA8071Y (OI : CTI - TBA) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Hsiao Tong,

Further to our email below, pls also find LKK letter.

Thank you.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Chong Boon Sen

Sent: Tuesday, 30 October, 2018 4:25 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA8071Y (OI : CTI - TBA) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018 / OUR REF: SNM18D05083C02

Dear Hsiao Tong,

Pls find Insured report.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 26 October, 2018 4:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PA8071Y (OI : CTI - TBA) AND SLD3036P (TP : LKK REF - CC6/CTI18019399/Upa3) on 25/10/2018

CTI ref: TBA

LKK REF: CC6/CTI18019399/Upa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLD 3036P at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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