

INSURANCE CASE OWNER: FOO QAT YAN | CC: 3AIG1801 9275, RFB39 | LKK IDAC

Surveyor: Basil | DOI: 31/10/18 | Date / Time: 24/10/18
 Registered in Meritum: 24/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SMC 220C
 Name of Insured: LHAW MEE FUN
 Insured Tel No.: HP: 96442118
 Excess Sec II :SS: D.O.A: 24/10/18
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: _____
 Driver Tel No.: _____ (V/L: (YES / NO))

Claim No.: 69107117556
 Policy No.: 1800K6603
 Make / Model: MERCEDES
 Place of Accident: COMMONWEALTH AVE

OJ GIA REPORT: (YES / NO) TP GIA REPORT: (YES / NO)
 Insured Liability: % Final? Yes / No

566 2542A



INSRS: _____
 WSP: volkswagen
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>20/10/18</u>	Non-Reporting Ir (1st)	
	Non-Reporting Ir (2nd)	
	Non-Reporting Ir (Final)	
	Notification Ir (if non-pickup)	
	Call OI: <u>50/10/18</u>	
	After call Ir to OI: <u>20/10/18</u>	
<u>5/11/18</u>	Documentation Check List:	Handler Typist
<u>3.25 pm</u>	Notification Ir (if non-pickup)	<input type="checkbox"/>
	After call Ir to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 11/11/18 Sent By: LSP

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: PIP \$S 16,695.90 (12 days) Reduction: 40 % Email Call

FINAL SETTLEMENT Date/Time: 19/10/18 Confirm with: HEIY Email Call
 Final Liability: % 100 (A read / Assessed) BOLA S/N No.: 15 IF NO or B 25, Ass. Lia: _____

Repair Cost: (w/loss) \$S 17,864.61 change loss
 Loss of Rental (LOR (w/loss)) \$S 1,198.40 (14 days) x \$ 80.00

Loss of Use (LOU): \$S — (5 x — days)
 Loss of Income (LOI): \$S — (5 x — days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$S 2.00
 Medical: \$S —
 Disbursement: \$S — (e.g. Tow/Independent)
 Legal Cost \$S —

Total: \$S 19,065.01 Global Sum \$S: —
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format:
 3) Survey fee:

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
 Payee 1: \$S 17,866.61 Name 1: VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.) \$S 1,198.40 Name 2: BKW RENT A CAR PTE LTD
 Payee 3: (Strike if N.A.) \$S — Name 3: —



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18019375/fb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 24-10-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SMC 330C	Veh. Inspected	SLC 3542A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/10/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/10/2018	Inspection Date	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

PDI TUAS

PDI TUAS

BALAKRISHNAN JAYAPRAKASH
53 LIMAU GARDEN
Singapore, 467912
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV033655
Quote No. SER/QUO/1801777
QuoteDate 24/10/18
Salesperson Anthony Yong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG) EQP	63,274	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLC3542A	WVWZZZAUZGW078408	11/05/16	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 063815	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT		50.00
P B&P ALEX LABOUR	LABOUR	8	UNIT	4200	6,720.00
P B&P ALEX LABOUR	TRANSFER DOOR MECHANISM	2	UNIT	420	1,680.00
P B&P ALEX PAINT	SPRAY PAINT	8	UNIT	4800	6,480.00
P B&P TYRE SALES	TYRE	2	Pieces	17 X	1,360.00
	PURCHASE OF TIRE				
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1			360.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				17,330.00
P 311601361	RUBBER VALVE <i>new</i>	2	Pieces		4.56
	Use Predecessor 281601361				
P 5G0805912J	WHEEL HOUS RH <i>? x su</i>	1	Pieces		43.25
	Use Predecessor 5G0805912H				
P 5G0805970G	FENDER LINER UPPER RH <i>? x su</i>	1	Pieces		124.48
P 5G0807050A	FRT BUMPER BRACKET RH <i>? x su</i>	1	Pieces		22.15
P 5G0807217BPGRU	FRT BUMPER COVER <i>repair</i>	1	Pieces		1,041.58
P 5G0807724D	FRT BUMPER SUPP PART RH <i>? x su</i>	1	Pieces		58.69
P 5G0810972D	WHEEL HOUS RHR <i>? x su</i>	1	Pieces		203.46
	Predecessor 5G0810972C				
P 5G0821106A	FENDER RH <i>repair Bl</i>	1	Pieces		626.54
	Use Predecessor 5G0821106				
P 5G0919491	REAR SENSOR BRACKET <i>X 1</i>	1	Pieces		15.49
	Sum carried forward				19,470.20

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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BALAKRISHNAN JAYAPRAKASH
53 LIMAU GARDEN
Singapore, 467912
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV033655
Quote No. SER/QUO/1801777
QuoteDate 24/10/18
Salesperson Anthony Yong
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License No.	VIN	Initial Registration	Sales Advisor
SLC3542A	WVWZZZAUZGW078408	11/05/16	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 063815	5G13HZ

			Continued	19,470.20
P 5G0919491	REAR SENSOR BRACKET X	1 Pieces		15.49
P 5G0919491A	REAR SENSOR BRACKET X	1 Pieces		15.49
P 5G0919492A	REAR SENSOR BRACKET X	1 Pieces		15.49
P 5G0919493	SENSOR Bracket FRT X	1 Pieces		15.49
P 5G0919493A	SENSOR Bracket FRT X	2 Pieces		30.98
P 5G0919494	SENSOR Bracket FRT X	1 Pieces		15.49
P 5G0998399 GRU	SENSOR Bracket FRT X	1 Pieces		27.89
P 5G0998492 GRU	REAR SENSOR Bracket X	1 Pieces		27.89
P 5G4831056AQ	DOOR RHF <i>B1</i>	1 Pieces		1,942.49 ✓
P 5G4833056AB	DOOR RHR <i>repair</i>	1 Pieces		1,650.63
	Use Predecessor 5G4833056AA			
P 5G4837652B	DOOR SEAL RHF <i>re</i>	1 Pieces		109.43 ✓
	Use Predecessor 5G4837652A			
P 5G6807394	REAR BUMPER BRACKET RH X <i>^^</i>	1 Pieces		39.97
P 5G6807394A	REAR BUMPER GUIDE RH X <i>^^</i>	1 Pieces		39.97
P 5G6807417APGRU	REAR BUMPER COVER <i>repair</i>	1 Pieces		996.45
	Predecessor 5G6807417ARGRU			
P 5G6839700D	DOOR SEAL RHR X <i>^^</i>	1 Pieces		109.43
	Use Predecessor 5G6839700C			
P D 180KU2A1	2KADHESIVE X <i>^^</i>	1 Pieces		89.84
P D 378500A2	DOOR INSULATOR RHF <i>re</i>	1 Pieces		46.22 ✓
P D 378500A2	DOOR INSULATOR RHR X <i>^^</i>	1 Pieces		46.22
P D 822150A1	BONDAGENT X <i>^^</i>	1 Pieces		64.27
			Sum carried forward	24,769.33



PDI TUAS

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BALAKRISHNAN JAYAPRAKASH
53 LIMAU GARDEN
Singapore, 467912
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV033655
Quote No. SER/QUO/1801777
QuoteDate 24/10/18
Salesperson Anthony Yong
Page 3

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Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG) EQP	63,274	Kong Charmaine
License No. SLC3542A	VIN WVWZZZAUZGW078408	Initial Registration 11/05/16	Sales Advisor Anthony Yong
Engine Code	Labor Type 1T	Engine No. CZC 063815	Model Code 5G13HZ

Continued 24,769.33

Sum Item 7,439.33

Sum Labor 17,330.00

Sum Item 7,439.33

Total SGD 24,769.33

7% GST 24,769.33 1,733.85

Total SGD Incl. GST 26,503.18

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "No Fault Provision" basis
- No illegal modifications allowed
- Supplementary survey must be initiated and is subject to final approval from Insurance Company

Reconducted by Repairer
Signature:
Date:

Resul
Hp 90010068
12 days
31/10/18 @ 1035
Resurvey by paint
28,145.99

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

BALAKRISHNAN JAYAPRAKASH
53 LIMAU GARDEN
Singapore, 467912
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV033655
Quote No. SER/QUO/1801842
QuoteDate 05/11/18
Salesperson Anthony Yong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen Passeng	Model Description GOLF A7 1.4 CL 92 (DSG) EQP	Mileage 63,274	Service Advisor Kong Charmaine
License No. SLC3542A	VIN WVWZZZAUZGW078408	Initial Registration 11/05/16	Sales Advisor Anthony Yong
Engine Code	Labor Type 1T	Engine No. CZC 063815	Model Code 5G13HZ

SUPPLEMENTARY

No.	Description	Qty.	UoM	Unit Price	Amount
5G0601025AFZ49	18" 'SALVADOR' RIM ONLY <i>SCR</i> GALVANO GREY METALLIC	2	Pieces	1,688.33	3,376.66
	Sum Item				3,376.66
	Sum Item				3,376.66
	Total		SGD		3,376.66
	7% GST			3,376.66	238.37
	Total SGD Incl. GST				3,613.03

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO.: 18IP2916
CUSTOMER NO.: CV033855
CUSTOMER NAME: BALAKRISHNAN JAYAPRAKASH
TELEPHONE NO.:
ADDRESS: 53 LIMAU GARDEN
 Singapore

VEH No.: SLC3542A

Order Date: 07/11/18

Reg Date: 11/05/16 **KM:** 70,176

VIN NO.: WVVZZZAUZGW079408 **ENGINE NO.:**

SA: Kong Charmaine

MODEL: GOLF A7 1.4 CL 92 (DSG) EQP **MODEL NO.:** 5G13HZ

	<u>NO.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
	Labor						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT	50		50
4	B&P ALEX LABOUR	LABOUR	5	UNIT	840		4,200
5	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1		360		360
6	B&P ALEX PAINT	SPRAY PAINT	8	UNIT	600		4,800
7	B&P ALEX LABOUR	TRANSFER DOOR MECHANISM PARTS	0.5	UNIT	840		420
8	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
	Item						
10	5G0821106A	FENDER RHF	1	PCS	626.54		626.54
11	5G4831058AQ	DOOR RHF	1	PCS	1,942.49		1,942.49
12	D 378500A2	DOOR INSULATOR RHF	1	PCS	46.22		46.22
13	5G4837652B	DOOR SEAL RHF	1	PCS	109.43		109.43
14	311601351	RUBBER VALVE	2	PCS	2.28		4.56
15	5G0601025AF249	18" SALVADOR RIM ONLY	2	PCS	1,688.33		3,376.66

Remarks : REPAIR LIMIT \$34K

DIRECT SETTLEMENT WITH AIG

DATE OF ACCIDENT: 24 OCT 2018

SURVEYED BY: LJK RASUL

3RD PARTY VEHICLE NUMBER: 5MC330C

NO OF REPAIR WORKING DAYS : 12 WORKING DAYS EXCLUDE SAT AND SUNDAY

SPRAY PAINTING FRONT BUMPER, RHF FENDER, RHF DOOR, RHR DOOR, RHR FENDER
AND REAR BUMPER

Service Order Confirmation

SERVICE ORDER NO: 18IP2916
CUSTOMER NO.: CV033855
CUSTOMER NAME: BALAKRISHNAN JAYAPRAKASH
TELEPHONE NO.:
ADDRESS: 53 LIMAU GARDEN
Singapore

VEH No.: SLC3542A

Order Date: 07/11/18

Reg Date: 11/05/16

KM: 70,176

VIN NO.: WVVZZZAU2GW079408

ENGINE NO:

SA: Kong Charmaine

MODEL: GOLF A7 1.4 CL 92 (DSG) EQP MODEL NO.: 5G13HZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	16,695.90
GST AMOUNT	1,168.71
TOTAL AMOUNT	17,864.61

On Behalf Of *COMPANY*

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7191E
Vehicle Details	
Vehicle No.:	SLC3542A
Vehicle to be Exported:	No
Intended Deregistration Date:	01 Nov 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.4 TSI AT 5G13HZ HID SR
Primary Colour:	Blue
Manufacturing Year:	2015
Engine No.:	CZC063815
Chassis No.:	WVWZZZAUZGW078408
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$23,886.00
Original Registration Date:	11 May 2016
First Registration Date:	11 May 2016
Transfer Count:	0
Actual ARF Paid:	\$15,441.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 May 2026
PARF Rebate Amount:	\$11,580.00
Intended COE/Quota Details	
COE Expiry Date:	10 May 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,889.00
COE Rebate Amount:	\$36,032.00
Total Rebate Amount:	\$47,612.00

The information contained herein is correct as at 01 Nov 2018

OK

72,000
 47,612

 24,388

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 19 February 2019 7:05 PM
To: 'Chityan.Foo@aig.com'
Cc: Admin A
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMC 330C(OI) AND SLC 3542A (TP) ON 24-10-2018; LKK ref : CC3/AIG18019375/R1fb3; AIG ref: 6916711135SG

Importance: High

Your Ref: 6916711135SG
Our Ref: CC3/AIG18019375/R1fb3

Dear Chityan,

ROAD TRAFFIC ACCIDENT INVOLVING SMC 330C (OI) & SLC 3542A (TP) ALONG COMMONWEALTH AVENUE ON 24/10/2018

We refer to the above matter.

The accident occurred when our insured changing lane and collided with third party vehicle. Liability is down against our insured.

We did clarify with Insured (Ms Chan) the nature of the accident and she's agree to settle and aware that NCD (if any) would be affected.

We hereby seek your approval to offer to Third Party repairer, "Volkswagen Centre Singapore Pte Ltd" is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 30,116.21 (\$28,145.99 + 7% gst)	\$ 17,864.61 (\$16,695.90 + 7% GST)
2. Loss of Rental	\$ 1,198.40 (\$ 80.00 x 14 days)+7% gst	\$ 1,198.40 (\$ 80.00 x 14 days)+7% gst
3. GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 31,316.61	\$ 19,065.01

Total amount of claim (Liability 100%)

\$19,065.01

***Recommended 12 repair days + weekends = 14 days.

All the relevant documents had been uploaded in Merimen for your perusal.

For your instruction/approval in Merimen please.

Print Received Message

This mail is associated with :

***SLC3542A (6916711135SG)
[SMC330C]**

TP

BALAKRISHNAN JAYAPRAKASH

Oct 24 2018 8:00AM

[CHAN MEE FUN]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 18/10/2019 15:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$19065.01) - SLC3542A - Claim Handler: Foo, Chit Yan

Approved:19065.01:Subject to Final Repair Bill, Rental Invoice & Agreement and GIA Search Bill in order

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SMC 2300

Claimant's Vehicle No. SLC 2542A

Accident on 24-10-18 involving vehicle/s No. _____

_____ along/at COMMONWEALTH AVE

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 17864.61 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ _____ Payable to BKH

3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18019375/R1fb3

2nd November 2018

CHAN MEE FUN

10 Tao Ching Road,
#09-20,
Singapore 618725.

Dear Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SMC 330C AND SLC 3542A ALONG
COMMONWEALTH AVENUE ON 24.10.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Date : 30/10/2018

Dear Sir or Madam :

To whom it may concern,

RE: Authorization to act on behalf

Vehicle No.: SLC 3542A

I, Balakrishnan Jayaprakash, bearing NRIC Number S1367191E,

would like to authorize Shereen Mohandas, bearing NRIC
Number S7030718I, to act on my behalf for all documents
and repair for the above said vehicle.

Thank You.

Yours Sincerely,


Signature

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, BALAKRISHNAN JAYAPRAKASH (the third party claimant) of 53 LIMAU GARDEN (address), owner of SLC3542A (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLC3542A that was damaged pursuant to the accident which occurred on 29/11/2012 (date) along COMMONWEALTH AVE (location) involving vehicle no/s SLC350C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of NOV (month) 20 12 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS 7,864.61 (Repair Cost), SS 1,198.40 (Loss of Use/Rental), SS 2.00 (Disbursement) for vehicle no. SLC 3542A that was damaged pursuant to the accident which occurred on 21/10/18 (date) along COMMONWEALTH AVENUE (location) involving vehicle no/s SLC 350C. This is pursuant to the inspection conducted on 21/10/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BALAKRISHNAN JAYAPRAKASH ("the third party claimant") of vehicle no. SLC 3542A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLC 3542A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 10 (month) 20 19 (year)



Signed by appointed surveyor



Signed by "the Workshop" (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the ... accident

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P52260

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2916
SERVICE CUSTOMER NO.: FD1088R
SERVICE CUSTOMER NAME.: AVG ASIA PACIFIC INSURANCE PL
TELEPHONE NO.:
ADDRESS: 78 Bhenon Way
#07-18 AIG Building
Singapore
Post Code: 079120

VEH NO.: SLC3542A
DATE: 23/11/18 **Pickup:**
VIN NO.: WVVZZZALZGW078408 **KM :** 79,178
GEARBOX CODE: **Engine No.:**
MODEL: GOLF A7 1.4 CL 92 (D6G) EDP
SA : Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
REPAIR LIMIT \$24K					
DIRECT SETTLEMENT WITH AIG					
DATE OF ACCIDENT: 24 OCT 2018					
SURVEYED BY: LKK RASUL					
3RD PARTY VEHICLE NUMBER: SMC330C					
NO OF REPAIR WORKING DAYS : 12 WORKING DAYS EXCL					
SPRAY PAINTING FRONT BUMPER, RHF FENDER, RHF DO					
AND REAR BUMPER					
	Labor				
1	R/R RIM & BALANCE	1.00	UNIT	50.00	50.00
2	LABOUR	3.00	UNIT	340.00	1,020.00
3	TRANSFER DOOR MECHANISM PARTS	0.50	UNIT	840.00	420.00
4	SPRAY PAINT	5.00	UNIT	800.00	4,000.00
5	S&P WHEEL ALIGNMENT -NETT	1.00		360.00	360.00
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
9	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
10	RUBBER VALVE	2.00	PCS	2.28	4.56

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P52260

Reg. No. S3103069E
GST No. M20096505-2

SERVICE ORDER NO: 18IP2916
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore
Post Code: 079120

VEH NO.: SLC3542A
DATE: 23/11/18 **Pickup:**
VIN NO.: WVVZZZAUZGW078408 **KM :** 70,176
GEARBOX CODE: **Engine No.:**
MODEL: GOLF AT 1.4 CL 92 (DSG) EQP
SA : Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
11	18" SALVADOR RIM ONLY	2.00	PCS	1,688.33	3,376.66
12	FENDER RHF	1.00	PCS	626.54	626.54
13	DOOR RHF	1.00	PCS	1,942.49	1,942.49
14	DOOR SEAL RHF	1.00	PCS	109.43	109.43
15	DOOR INSULATOR RHF	1.00	PCS	46.22	46.22

GST (7%) AMOUNT: 1,168.71
TOTAL AMOUNT: 17,864.81

For Volkswagen Centre Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2328214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

HIRER'S PARTICULARS

Name (as in IC): **BALAKRISHNAN JAYAPRAKASIT**
 NRIC/Passport No: **S1367191E** Date of Birth: **10/5/1959**
 Address: **13 L/MAU GARDEN** Age: **59**
 S: **467912**
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: **32**
 Driving Licence No: _____ Passed Date: **7/12/1988**
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP **97826930**

DRIVER'S PARTICULARS

Name (as in IC): **SHERGEN MOHANDAS**
 NRIC/Passport No: **S7030718I** Date of Birth: **5/9/1970**
 Address: **SAME AS ABV.** Age: **48**
 S: _____
 Occupation: _____ Driving Exp: **23** Yrs
 Driving Licence No: _____ Passed / Expiry Date: **8/12/1995**
 D/L Type: Local/Int'l/Others: _____ Contact No: **97878443**

Hirer's Own Vehicle No: **SLC3542A** Replace Veh No: _____
 Loan Vehicle No: **SLL5259H** VR No: _____
 Make & Model: **VW JETTA 1.4** Auto/Manual Group: _____
 CHARGES : \$ cts
 Daily **14** day @ \$ **80** Per day **1120** 00
 Weekly/Monthly week @ \$ Per week/Monthly _____
 Others _____
 CDW/PAI @ \$ Per day/Monthly _____
 Delivery/Collection Svc _____
 GST _____
 OR No: _____ (A) SUB-TOTAL _____

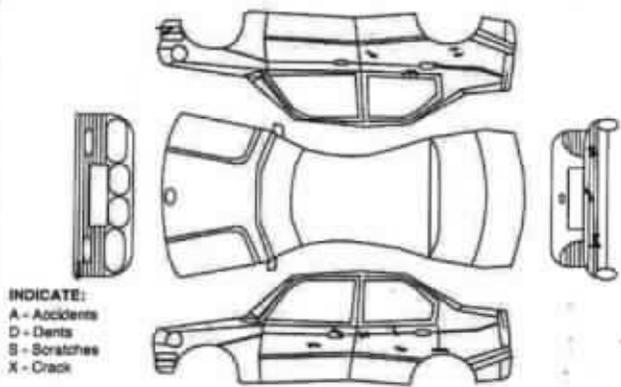
Petrol Level	OUT	E	+ 1/4	1/2	3/4	F
			✓			
Surcharge	IN		✓			

 First _____ km FREE per day
 Excess mileage is chargeable at _____ cents per km
 GST **7%** **78** 40
TOTAL CHARGES **1,198** 40

Security Deposit : \$ _____ Bank: **CITI**
 CASH/NETS/ISA/MC/AMEX/CHQ No: **4147-4630-0300-6646**
 Expiry Date: **09/23** Card ID No: **026**
 Name as in Card: **SHERGEN MOHANDAS**

NON WAIVER EXCESS (Subject to GST): \$ **2,000-**
ACCESSORIES CHECK
 Data Cards Camera Systems Hub Cap Radio / CD Cartridge
 Jack Tyre Opener Petrol Cap Spare Tyre

Shergen Mohandas
 Hirer's Signature : _____ Additional Driver's Signature : _____
SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
15/11/18	1715	30374	ANDY	

Shergen Mohandas
 Hirer's/Driver Signature

Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column "Signature Of Hirer/Driver Felling Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
29-11-18	1100	30856	P.M.G	check in 30/11/18 1040

Shergen Mohandas
 Hirer's/Driver Signature

BKW RENT-A-CAR

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
11-Dec-2018	P 1469

	VHA NO.	DUE DATE	VEH. NO.
	P 1469	11-Dec-2018	SLL 5259 H
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 15 NOVEMBER 2018 TO 29 NOVEMBER 2018 (INCLUDED TWO SATURDAY AND TWO SUNDAY) YOUR REF: SLC3542A & SMC330C (VOLKSWAGEN)	14	80.00	1,120.00
GST @ 7%			\$78.40
TOTAL			\$1,198.40

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-164818

Date of Request: 24/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 24/10/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SMC330C
Accident Date 24/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMC330C	AIG Asia Pacific Insurance Pte. Ltd.	12/07/2018-11/07/2019	65-6419-3000
SMC330C	AIG Asia Pacific Insurance Pte. Ltd.	17/07/2018-16/07/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

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TAX INVOICE

Our Ref No: GR-18-164818
Date of Request: 24/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 24/10/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SMC330C
Accident Date 24/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Oct 2018 Edit Reg		31 Oct 2018 00:00 Edit Adj Rpt	S\$16,695.90 Edit Estimates	S\$16,695.90 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	CHAN MEE FUN, ID: 56806888F								
Main Claimant:	BALAKRISHNAN JAYAPRAKASH, ID: 51367191E								
Vehicle Reg. No.:	SLC3542A	Date of Loss:	24/10/2018 08:00 - :59 [29 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6916711135SG	Policy/Cover Note No.:	1800083603 (Comprehensive) Coverage: 17/07/2018 - 16/07/2019						
Vehicle Reg. No. (Insured):	SMC330C	Policy No. (Claimant):	A28742886AVW						
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 02/11/2018]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG_EXPRESS (18/10/2019): Alert - Adj Mandate Approved (S\$19065.01) - SLC3542A - Claim Handler: Foo, Chit ... AIG_SG_EXPRESS (18/09/2019): Alert - Adj Mandate Maintained - SLC3542A - Claim Handler: Foo, Chit Yan AIG_SG_EXPRESS (29/08/2019): Alert - Adj Mandate Maintained - SLC3542A - Claim Handler: Foo, Chit Yan AIG_SG_EXPRESS (01/07/2019): Alert - Adj Mandate Maintained - SLC3542A - Claim Handler: Foo, Chit Yan 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLC3542A (6916711135SG)
[SMC330C]

TP

BALAKRISHNAN JAYAPRAKASH

Oct 24 2018 8:00AM

[CHAN MEE FUN]

Volkswagen Centre Singapore

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	View in Browser	
Letters/Correspondences											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit			
Photos/Images											3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	19/02/19 18:39	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>		
2	19/02/19 18:39	Chassis Number							Load JPG	<input checked="" type="checkbox"/>		
3	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
4	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
5	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
6	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
7	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
8	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
9	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
10	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
11	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
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22	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
23	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
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27	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
28	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
29	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
30	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
31	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
32	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
33	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
34	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
35	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
36	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
37	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
38	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
39	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		
40	19/02/19 18:39	General View							Load JPG	<input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	19/02/19 18:39	General View	Load JPG	<input checked="" type="checkbox"/>
42	19/02/19 18:39	General View	Load JPG	<input checked="" type="checkbox"/>
43	19/02/19 18:39	General View	Load JPG	<input checked="" type="checkbox"/>
44	19/02/19 18:39	General View	Load JPG	<input checked="" type="checkbox"/>
45	19/02/19 18:39	General View	Load JPG	<input checked="" type="checkbox"/>
46	19/02/19 18:39	General View	Load JPG	<input checked="" type="checkbox"/>
47	19/02/19 18:39	General View	Load JPG	<input checked="" type="checkbox"/>
48	19/02/19 18:39	General View	Load JPG	<input checked="" type="checkbox"/>
49	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
50	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
51	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
52	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
53	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
54	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
55	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
56	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
57	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
58	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
59	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
60	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
61	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
62	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
63	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
64	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
65	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
66	19/02/19 18:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/18 17:30	TP ESTIMATE	Load PDF	
2	24/10/18 17:30	TP GIA REPORT	Load PDF	
3	01/11/18 17:31	TP ESTIMATE- MARKED	Load PDF	
4	05/11/18 10:33	LETTER TO OI	Load PDF	
5	30/11/18 11:57	TP Supplementary -Marked	Load PDF	
6	14/01/19 13:50	GIA SEARCH	Load PDF	
7	05/08/19 17:53	Claimant Authorize Driver and ATA	Load PDF	
8	03/09/19 15:34	AMENDED RENTAL AGREEMENT	Load PDF	
9	24/10/19 09:02	WORKSHOP INVOICE	Load PDF	
10	24/10/19 09:02	AUTHORISATION TO ACT FORM	Load PDF	
11	24/10/19 09:02	Release Voucher	Load PDF	
12	24/10/19 09:02	LOD	Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	25/10/18 09:21	OI GIA REPORT	Load PDF	
2	08/10/19 15:39	Clear Report	Load DOCX	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMC330C (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 (A7) TSI (A)
	SLC3542A (TP veh)		
Date of Accident:	24/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	30,116.21	
Final Repair Cost	: \$	17,864.61	
Loss of Use	: \$	_____ days at \$0.00 per day	
Rental (if any)	: \$	1,198.40	14 days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	19,065.01	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	17,866.61
2)	BKW Rent-A-Car Pte Ltd	: \$	1,198.40
3)		: \$	

 JOANNE LEE KHANG MIN
 LKK Auto Consultants Pte Ltd

24 Oct
 2019

 Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18019375/R1HB3Q2

Date: 24/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800083603
Claimant SLC3542A **Insured Vehicle No :** SMC330C
Vehicle No : SLC3542A **Nature of Claim:** TP **Claim No:** 6916711135SG
Date of Loss: 24/10/2018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLC3542A**
 Make & Model: VOLKSWAGEN GOLF, 1.4 (A7) TSI (A) Engine No: CZC063815
 Reg. Date: 11/05/2016 (Man. Year: 2015) Chassis No: VVVZZZAUZGW078408
 Colour: Blue Odometer: 69199 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40Z R18 Rear Tyre Size: 225/40Z R18
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,175.99	6,105.90	6,070.09	49.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,970.00	10,590.00	5,380.00	33.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	28,145.99	16,695.90	11,450.09	40.68
+ GST 7.00/7.00% (S\$)	1,970.22	1,168.71	801.51	40.68
Nett Amount (S\$)	30,116.21	17,864.61	12,251.60	40.68
+ Car Rental (14.0 x S\$80.00/day + 7.00% GST) (S\$)		1,198.40		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		19,065.01		

INSPECTION

Date of Assignment: 31/10/2018
 Date Inspected: 31/10/2018 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 12.0 days

Adjuster: MOHD RASUL

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*TYRE	Not Necessary	1,360.00 FS	*- FS
2	2		*RUBBER VALVE	Necessary	4.56 FS	*4.56 FS
3	1		*WHEEL HOUS RH	Serviceable	43.25 FS	*- FS
4	1		*FENDER LINER UPPER RH	Serviceable	124.48 FS	*- FS
5	1		*FRT BUMPER BRACKET RH	Serviceable	22.15 FS	*- FS
6	1		*FRT BUMPER COVER	Repair	1,041.58 FS	*- FS
7	1		*FRT BUMPER SUPP PART RH	Serviceable	58.69 FS	*- FS
8	1		*WHEEL HOUS RHR	Serviceable	203.46 FS	*- FS
9	1		*FENDER RHF	Bent	626.54 FS	*626.54 FS
10	1		*REAR SENSOR BRACKET	Not Necessary	15.49 FS	*- FS
11	1		*REAR SENSOR BRACKET	Not Necessary	15.49 FS	*- FS
12	1		*REAR SENSOR BRACKET	Not Necessary	15.49 FS	*- FS
13	1		*REAR SENSOR BRACKET	Not Necessary	15.49 FS	*- FS
14	1		*REAR SENSOR FRT	Not Necessary	15.49 FS	*- FS
15	2		*REAR SENSOR FRT	Not Necessary	30.98 FS	*- FS
16	1		*REAR SENSOR FRT	Not Necessary	15.49 FS	*- FS
17	1		*REAR SENSOR FRT	Not Necessary	27.89 FS	*- FS
18	1		*REAR SENSOR BRACKET	Not Necessary	27.89 FS	*- FS
19	1		*DOOR RHF	Bent	1,942.49 FS	*1,942.49 FS
20	1		*DOOR RHR	Repair	1,650.63 FS	*- FS
21	1		*DOOR SEAL RHF	Necessary	109.43 FS	*109.43 FS
22	1		*REAR BUMPER BRACKETRH	Not Necessary	39.97 FS	*- FS
23	1		*REAR BUMPER GUIDE RH	Not Necessary	39.97 FS	*- FS
24	1		*REAR BUMPER COVER	Repair	996.45 FS	*- FS
25	1		*DOOR SEAL RHR	Not Necessary	109.43 FS	*- FS
26	1		*2KADHESIVE	Not Necessary	89.84 FS	*- FS
27	1		*DOOR INSULATOR RHF	Necessary	46.22 FS	*46.22 FS
28	1		*DOOR INSULATOR RHR	Not Necessary	46.22 FS	*- FS
29	1		*BONDAGENT	Not Necessary	64.27 FS	*- FS
30	2		*18SALVADOR RIM ONLY GALVANO GREY METALLIC	Scratched	3,376.66 FS	*3,376.66 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **12,175.99** **6,105.90**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	R&R RIM & BALANCE	New	50.00	50.00
2	LABOUR	New	6,720.00	4,200.00
3	TRANSFER DOOR MECHANISM	New	1,680.00	420.00
4	SPRAY PAINT	New	6,400.00	4,800.00
5	B&P WHEEL ALIGNMENT	New	360.00	360.00
6	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
7	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			15,970.00	10,590.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >