

INSURER

INS. CASE OWNER

CC 6 /AIG1801

LKK  
IDAC

Surveyor:

Mhams

DOI:

ASSIGNMENT

24/11/18

Date / Time:

24/10/18

Registered in Meritum:

24/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUB 26582

Claim No.:

381862051954

Name of Insured:

WY WOT KONG LUNG JIAPUN

Policy No.:

100459491-02

Insured Tel No.:

HP:

41085459

Make / Model:

SUBARU

Excess Sec II :\$5

D.O.A.:

24/10/18

Place of Accident:

PIE TUG LILANGI

Is driver the owner?

(YES) / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) (YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SJM 58945

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:HUP  
MOTORINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

9/11/18

SUB 26582-4

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call CR

After call 1st to OE:

JUY 7-11-18

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

☒

After call 1st to OE:

☒

Authorisation To Act:

☒

Release Voucher:

☒

Final Repair Bill:

☒

Car Rental Invoice:

☒

Towing Invoice:

☒

LTA / GIA:

☒

Medical Bill:

☒

PIR:

☒

Mandate/Reject Instruction:

☒

LOD

☒

Payment Breakdown Form:

☒

Post-Repair Photos:

☒

Others:

☒

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

7-11-18

Confirm with:

P.M.D

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

\$5

3,500.00

Loss of Rental (LOR):

\$5

700.00 x 7 days 100

Loss of Use (LOU):

\$5

- (S x days)

Loss of Income (LOI):

\$5

- (S x days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

[Tick only one]

GIA/LTA Search

\$5

2-4

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5

4,200.00

Global Sum \$5:

4,000

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

4,000

Name 1:

HUP MOTOR TRADING &amp; SERVICE

Payee 2: (Strike if N.A.)

\$5

X

Name 2:

X

Payee 3: (Strike if N.A.)

\$5

Name 3:

X

RECEIVED 08 NOV 2018

COPY SENT

SYNOPSIS (M/M)

REF:

Aval

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJMS8945

Yr Regn:

9/1/09

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota

A11101 cc 1496

Colour:

Red

A/C: Insured / Std / NI / NA

Sp. Reading:

232571

T/Radio: Insured / Std / NI / NA

Eng No:

N2T2603033039

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NI / S/Rim / STD A/Rim or

Tyre Size:

F:

195/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

Rear

6

R/Bal:

mm

R/Bal:

mm

L/Bal:

mm

L/Bal:

mm

D.O.A:

23/10/18

D.O.I:

24/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 7496

Truly 15 mth. TP repair say owner want car rental until 1st day of car of total loss.  
related amount \$4K.

24/10/18 confirmed 4/5 \$3500 with David.

R(\$4,698.50/577.)

Date/Time: File Pass to?



Preli. Report

Days Of Repair:

If



Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time: File Return to?

Transportation:

2)

Add Fee:



Site Insp \$



Interview \$



Tech. Invs \$



Week-end \$

3-PS \$

Photo

Other:

Report Format:

Lump Sum / I.B.I: \$

TOTAL

1007 Authorised  
Hatch  
1/5 @ 3500  
627

哈 汽 車 貿 易 服 務

# HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076

Our Ref: TP 2927/10/18

Your Ref:

MR TAN JIA KIBN  
BLK 496B, #08-512  
TAMPINES AVE 9, S (521496)

LKK Auto Consultants hence notify the repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
Email: hupmotor@gmail.com Reg. No. 378091/00W
is subject to final approval from Insurance Company
Date: 24th OCT 2018
Acknowledged by Repairer
Signature:
Date:

## Estimate Cost of repair to TOYOTA ALLION 1.5 (A) Saloon → SJM 5894 S

1 pc rear bumper		215	\$ 1,459.50
15 pcs rear bumper top & low clips	@ \$ 3.50	per	52.00
2 pcs rear bumper o/s & n/s stay	@ \$ 48.44	Mr. Sed	96.88 12C
2 pcs rear bumper o/s & n/s top retainer	@ \$ 19.60	Mr. Sed	39.20 12C
2 pcs rear bumper o/s & n/s side retainer	@ \$ 90.58	Mr. Sed	181.16 12C
1 pc rear bumper beam		1	135.00 X
1 pc rear bumper damper		11	70.00 X
1 pc rear bumper n/s reflector		1	56.90
1 set rear bumper reverse sensor		Shuf	280.00 2005W
1 pc n/s tail lamp assy		one	225.89
2 pcs n/s tail lamp clips stopper	@ \$ 3.00	11	6.00 X
1 pc boot lid		10/3uc	880.20
1 pc boot lid 'ALLION' emblem		1	42.35
1 pc boot lid 'A15' emblem		1	37.24
1 pc boot lid 'TOYOTA' logo		1	50.20
1 pc boot lid chrome moulding		11	184.30 X
1 pc boot lid lock		1	360.42
1 pc boot lid lock stricker		11	24.20 X
2 pcs boot lid o/s & n/s hinge	@ \$ 115.01	1	230.02 X
1 pc boot lid weatherstrip		1	175.35
8 pcs boot lid insulator clips	@ \$ 3.50	11	28.00 X
1 pc rear end panel		3-1/2	534.93
1 pc rear end panel top garnish		11	141.82 X
5 pcs rear end panel top garnish clips	@ \$ 3.00	11	15.00 X
1 pc spare tyre cover board		11	167.97 X
1 pc rear floor board panel		1	876.30 X
1 set rear number plate & frame		11	60.00 X

4033.60

3028.2

Less 25%

\$ 6,411.33

\$ 1,602.83

\$ 4,808.50

To wiring check up	50.00	30
To remove & refix carpet, floor mat, garnish, floor board cover, tool set & necessary parts.	120.00	80
To respray Tuff-Kote on all affected accident parts.	120.00	60
Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out rear floor board panel, rear n/s fender & necessary parts, to weld, renew & align above parts.	1,500.00	900
To putty & respray painting on all affected accident parts.	1,600.00	100

Dollars : Eight Thousand One Hundred Ninety Eight And Cents Fifty Only. \$ 8,198.50

HUP MOTOR TRADING & SERVICE

5396.2

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	6073C
<b>Vehicle Details</b>	
Vehicle No.:	SJM5894S
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	ALLION 1.5 A
Primary Colour:	Red
Manufacturing Year:	2008
Engine No.:	1NZD197966
Chassis No.:	NZT2603033039
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$14,789.00
Original Registration Date:	09 Jan 2009
First Registration Date:	09 Jan 2009
Transfer Count:	0
Actual ARF Paid:	\$14,789.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Jan 2019
PARF Rebate Amount:	\$7,394.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	08 Jan 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$5,001.00
COE Rebate Amount:	\$102.00
<b>Total Rebate Amount:</b>	<b>\$7,496.00</b>

The information contained herein is correct as at 24 Oct 2018

OK

# 哈 汽 車 貿 易 服 務

**HUP MOTOR TRADING & SERVICE** Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: <http://hupmotor.com.sg> Reg. No. 378091/00W

Our Ref: TP 2927/10/18 Your Ref: Date: 3rd NOV 2018

The Claim's Manager  
Motor Claims Dept.  
AIG ASIA PACIFIC INSURANCE PTE. LTD.  
78, Shenton Way, #07-16,  
Chartis Bldg, Singapore 079120

CC6/AIG/8019371/563

Dear Sirs,

RE : ACCIDENT ON 23/10/18 ALONG P.I.E. TOWARDS CHANGI AIRPORT  
INVOLVING : SJM 5894 S & YOUR INSURED : SLB 2658 L

We act for Mr Tan Jia Kien., NRIC No : S15460730  
Who is the registered owner of Veh. No : SJM 5894 S Which was involved  
in the above accident with Veh. No : SLB 2658 L Which we understand  
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and  
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,  
therefore, seeking compensation from you for my financial losses as  
itemised below : -

Cost of repair	\$ 3,500.00
Car rental for 7 days ( 1 day X \$ 100.00 )	700.00
LTA Search Fee & GIA-RMC Search Fee	2.00
Survey Fee	0.00

\$ 4,202.00  
=====

We have enclosed copies of relevant documents to support my client's  
claim, There was no receipt enclosed, as my client's did not pay us  
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation  
Letter, GIA Report, Survey Report & Ins. Cert.

Remark : Kindly acknowledge receipt.

Note : Car rental total (7) days, due to 28/10/18 was Sunday, Not working day.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/AIG18019371/Ujb3**

07 JULY 2018

**LOH JYEK FENG (LUO JIEFENG)**  
6 BEDOK RESERVOIR VIEW  
#12-16 THE CLEARWATER  
SINGAPORE 479234

Dear Sir/Madam,

**ACCIDENT INVOLVING SLB 2658L AND SJM 5894S ON 23/10/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Joy Irene  
Case Handler  
DID: 6841 2409  
FAX: 6741 4108  
Email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

TO : AIG Asia Pacific Insurance Pte. Ltd.

## AUTHORIZATION TO ACT

I, MR TAN JIA KIAN (S1546073C) ("the third party claimant")

of BLK 496B, #08-512, TAMPINES AVE 9, S (521496) (address),

owner of SJM 5894 S (vehicle no.) hereby authorize

Hup Motor Trading & Service,

("The workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. SJM 5894 S that was damaged pursuant to the accident which occurred on 23/10/18 (date) along P.I.S. Towards Changi Airport, (Before Bedok Reservoir Exit) (location)

involving Vehicle No/s SLB 2658 L

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3rd day of November (month) 20 18 (year)

  
Mr Tan Jia Kian (Owner Of SJM 5894 S)  
Signed by "the third party claimant"

HUP MOTOR TRADING & SERVICE

  
Signed by "the workshop"



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **HUP MOTOR TRADING & SERVICE** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,000.00** (Global Sum) for vehicle no. **SJM 5894S** that was damaged pursuant to the accident which occurred on **23/10/2018** (date) along **PIE TOWARDS CHANGI AIRPORT** (location) involving vehicle no/s **SJM 5894S**. This is pursuant to the inspection conducted on **24/10/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN JIA KIEN** ("the third party claimant") of vehicle no. **SJM 5894S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJM 5894S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this **07** (day) of **11** (month) **2018** (year)

  
Signed by appointed surveyor

**HUP MOTOR TRADING & SERVICE**  
  
Signed by "the workshop" (with chop)



哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2927/10/18 Your Ref: \_\_\_\_\_ Date: 3rd Nov 2018

MR TAN JIA KIEN  
BLK 496B, #08-512  
TAMPINES AVE 9  
SINGAPORE 521496

Cost of repair to TOYOTA ALLION 1.5 (A) Saloon - SJM 5894 S

To supply rear bumper, clips, n/s top retainer, n/s side retainer, stay, reflector, reverse sensor, boot lid, emblems, weatherstrip, lock, rear end panel & necessary parts.

To remove & refix rear carpet, floor mat, garnish, floor board cover, spare tyre, tool set & necessary parts, including wiring check up.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out rear floor board panel, rear fender & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected parts.

Lump Sum Repair : \$ 3,500.00

\*\*\*\*\*

Dollars : Three Thousand And Five Hundred Only.

HUP MOTOR TRADING & SERVICE





專營達普必甲出租  
汽車修理  
汽車保險賠償服務  
嘉實多授權服務中心

# 國家汽車服務 NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279  
(off Ang Mo Kio Avenue 3) Singapore 569536  
TEL: 6482 5577 (3 Lines) FAX: 6482 5000  
TOWING SERVICE: 6858 4067 (After 10.30pm)  
Reg. No: 062389/00M



TRUCK RENTAL  
MOTOR REPAIR  
INSURANCE CLAIMS  
AGENCY  
AUTHORISED CASTROL  
SERVICE CENTRE

## 車輛出租合同 VEHICLE RENTAL AGREEMENT

Date: 27th OCT 2018

Owner: NATIONAL AUTOMOBILE SERVICE ("the owner")

Hirer: MR TAN JIA KIEN (Owner Of SJM 5894 S)

Address: BLK 496 B, #08-512, TAMPINES AVENUE 9, S (521496)

NRIC / Co. Reg. No: S1546073C

Tel: Fax: H/P: 94512198

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLK 5130 A		TOYOTA ALTIS 1.6 (A) SALOON		Agreement No.: 56620-G	
Driver's Particulars					
Name: MR TAN JIA KIEN				Odometer: 23556 (Full Tank Fuel)	
Address: AS ABOVE				Date & Time Out: 27/10/18 (11:35hrs)	
				Date & Time In: 03/11/18 (10:55hrs)	
I/C No: S1546073C	Dr/Licence No: S1546073C		Hour @\$		
Date of Issue: 26/11/03 YOD : 22/05/84	Occupation: Self-Employed		7 Days @\$ 100-00 \$ 700-00		
Date of Birth: 30/12/1962	Tools: One Spare Tyre: One Set		Wks @\$		
			Mths @\$		

### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner S\$ ~~3,800-00~~ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

### Own Vehicle Damage

Hirer is responsible for the first \$ ~~2,500-00~~ excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

### Authorized Driver

Hirer shall pay additional excess of S\$1500 if the Authorized Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

### Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):

NIL

Sub-Total:

\$ 700-00

Balance To Pay:

\$ 700-00

NATIONAL AUTOMOBILE SERVICE

Authorized Signature

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY

27/10/2018  
11:55am  
S1546073C

Hirer's Signature



國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2 #01-27B  
Singapore 569536, Tel: 6482 5577 (3 Lines) Fax: 6482 5000

正式收據  
OFFICIAL RECEIPT

DATE: 3/11/18

茲收到

RECEIVED FROM: Tan Jia Kien

總額

AMOUNT: Seven Hundred only

BEING PAYMENT OF: 銀對還

(SUBJECT TO CHEQUE CLEARANCE)

rental of SLK 530A

此收據必須俟支票過賬之後始屬有效。

from 27/10/18 to 3/11/18

\$ 700/-  
CASH/CHEQUE  
現銀 / 支票

NATIONAL AUTOMOBILE SERVICE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-164926

Date of Request: 24/10/2018

Your Ref No: Online Purchase

Hup Motor Trading & Service  
Blk 9004 Tampines Street 93  
#01-120  
Singapore 528838

Dear Sir/Madam,

Enquiry Date 24/10/2018

Enquiry By David Ang Beng Yeow

TP Vehicle No. SLB2658L

Accident Date 23/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING



































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Oct 2018 <a href="#">Edit Reg</a>		24 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Loh Jyek Feng (Luo Jiefeng)</b> , ID: S7720549G								
Main Claimant:	<b>TAN JIA KIEN</b> , ID: S1546073C								
Vehicle Reg. No.:	<b>SJM5894S</b>	Date of Loss:	23/10/2018 19:00 - :59 [117 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7818630719SG</b>	Policy/Cover Note No.:	2100459591 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLB2658L</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Hup Motor Trading &amp; Service (HQ)</b> Blk 9004 Tampines Street 93, #01-120, S28838 Tampines - Tel: 67840039/98154655								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tan, Bennie-WZ</b> - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 02/11/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (30/10/2018): Re: No OI GIA Report</li> <li>AIG_SG (25/10/2018): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SJM5894S (78186307195G)**  
**[SLB2658L]**  
**TP**  
**TAN JIA KIEN**  
**Oct 23 2018 7:00PM**  
**[Loh Jyek Feng (Luo Jiefeng)]**  
**Hup Motor Trading & Service**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown														Edit			
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	24/10/18 17:37		Chassis Number														Load JPG <input checked="" type="checkbox"/>			
2	24/10/18 17:37		Odometer Reading														Load JPG <input checked="" type="checkbox"/>			
3	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			
4	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			
5	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			
6	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			
7	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			
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31	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			
32	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			
33	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			
34	24/10/18 17:37		General View														Load JPG <input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
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53	24/10/18 17:37	General View	 Load JPG	<input checked="" type="checkbox"/>
54	24/10/18 17:37	General View	 Load JPG	<input checked="" type="checkbox"/>
55	01/11/18 18:31	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	01/11/18 18:31	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	01/11/18 18:31	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	01/11/18 18:31	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
59	01/11/18 18:31	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/18 17:23	TP EST & GIA REPORT	 Load PDF	
2	26/10/18 11:26	TP ESTIMATE- MARKED	 Load PDF	
3	09/11/18 09:41	WORKSHOP INVOICE	 Load PDF	
4	09/11/18 09:41	AUTHORISATION TO ACT FORM	 Load PDF	
5	09/11/18 09:41	Release Voucher	 Load PDF	
6	09/11/18 09:41	RENTAL RECEIPT	 Load PDF	
7	09/11/18 09:41	GIA SEARCH	 Load PDF	
8	09/11/18 09:41	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	05/11/18 09:56	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				





NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLB2658L (Insd veh)	Model:	TOYOTA ALLION 1.5 (A)
	SJM5894S (TP veh)		
Date of Accident:	23/10/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	8,198.12
Final Repair Cost	:	\$	4,000.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	7 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,000.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Hup Motor Trading & Service	:	\$ 4,000.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

09 Nov  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18019371/UJB3Q2

Date: 09/11/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100459591  
**Claimant Vehicle No :** SJM5894S **Insured Vehicle No :** SLB2658L  
**Date of Loss:** 23/10/2018 **Nature of Claim:** TP **Claim No:** 7818630719SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SJM5894S  
**Make & Model:** TOYOTA ALLION, 1.5 (A) **Engine No:** 1NZD197966  
**Reg. Date:** 09/01/2009 (Man. Year: 2008) **Chassis No:** NZT2603033039  
**Colour:** Red **Odometer:** 232571 km  
**Engine Capacity:** 1496 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** **Steering (Serviceable):** Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:**

### CONDITION OF TYRES

**Front Tyre Size:** 195/60 R15 **Rear Tyre Size:** 195/60 R15  
**Front Left Side:** Yokohama 6 mm **Rear Left Side:** Yokohama 6 mm  
**Front Right Side:** Yokohama 6 mm **Rear Right Side:** Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,808.12	3,225.20	1,582.92	32.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,390.00	2,170.00	1,220.00	35.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,198.12</b>	<b>5,395.20</b>	<b>2,802.92</b>	<b>34.19</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,500.00</b>		
<b>Nett Amount (S\$)</b>	<b>8,198.12</b>	<b>3,500.00</b>	<b>4,698.12</b>	<b>57.31</b>
<b>+ Car Rental (7.0 x S\$100.00/day) (S\$)</b>		700.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>4,202.00</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,000.00</b>		

### INSPECTION

**Date of Assignment:** 24/10/2018  
**Date Inspected:** 24/10/2018 **Inspected At:** Hup Motor Trading & Service (HQ)  
 Blk 9004 Tampines Street 93, #01-120  
 Singapore 528838  
**Estimated Period of Repair:** 6.0 days

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**Adjuster:** MARCUS CHUA**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	1,459.50 FL	*1,459.50 FL
2	1		*REAR BUMPER TOP & LOW CLIPS (15 PCS)	Necessary	52.00 FL	*52.00 FL
3	1		*REAR BUMPER O/S & N/S STAY	N/S Bent	96.88 FL	*48.44 FL
4	1		*REAR BUMPER O/S & N/S TOP RETAINER	N/S Bent	39.20 FL	*19.60 FL
5	1		*REAR BUMPER O/S & N/S SIDE RETAINER	N/S Bent	181.16 FL	*90.58 FL
6	1		*REAR BUMPER BEAM	Repair	135.00 FL	*- FL
7	1		*REAR BUMPER DAMPER	Not Necessary	70.00 FL	*- FL
8	1		*REAR BUMPER N/S REFLECTOR	Cracked	56.90 FL	*56.90 FL
9	1		*SET REAR BUMPER REVERSE SENSOR	Shorted	210.00 FS	*200.00 FS
10	1		*N/S TAIL LAMP ASSY	Cracked	225.89 FL	*225.89 FL
11	2		*N/S TAIL LAMP CLIPS STOPPER	Not Necessary	6.00 FL	*- FL
12	1		*BOOT LID	Dented / Buckled	880.20 FL	*880.20 FL
13	1		*BOOT LID ALLION EMBLEM	Necessary	42.35 FL	*42.35 FL
14	1		*BOOT LID A15 EMBLEM	Necessary	37.24 FL	*37.24 FL
15	1		*BOOT LID TOYOTA LOGO	Necessary	50.20 FL	*50.20 FL
16	1		*BOOT LID CHROME MOULDING	Not Necessary	184.30 FL	*- FL
17	1		*BOOT LID LOCK	Twisted	360.42 FL	*360.42 FL
18	1		*BOOT LID LOCK STRICKER	Not Necessary	24.20 FL	*- FL
19	2		*BOOT LID O/S & N/S HINGE	Repair	230.02 FL	*- FL
20	1		*BOOT LID WEATHERSTRIP	Twisted	175.35 FL	*175.35 FL
21	8		*BOOT LID INSULATOR CLIPS	Not Necessary	28.00 FL	*- FL
22	1		*REAR END PANEL	Badly Dented	534.93 FL	*534.93 FL
23	1		*REAR END PANEL TOP GARNISH	Not Necessary	141.82 FL	*- FL
24	5		*REAR END PANEL TOP GARNISH CLIPS	Not Necessary	15.00 FL	*- FL
25	1		*SPARE TYRE COVER BOARD	Not Necessary	167.97 FL	*- FL
26	1		*REAR FLOOR BOARD PANEL	Repair	876.30 FL	*- FL
27	1		*SET REAR NUMBER PLATE & FRAME	Not Necessary	60.00 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>6,340.83</b>	<b>4,233.60</b>
<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>1,532.71</b>	<b>1,008.40</b>
<b>Total Parts (S\$)</b>	<b>4,808.12</b>	<b>3,225.20</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO WIRING CHECK UP	New	50.00	30.00
2	TO REMOVE & REFIX CARPET ,FLOOR MAT ,GARNISH ,FLOOR BOARD COVER ,TOOL SET & NECESSARY PARTS	New	120.00	80.00
3	TO RESPRAY TUFF-KOTE ON ALL AFFECTED ACCIDENT PARTS	New	120.00	60.00
4	LABOUR CHARGE TO REMOVE & CUT OUT DAMAGED PARTS ,TO JACK , STRAIGHTEN & KNOCKING OUT REAR FLOOR BOARD PANEL ,REAR N/S FENDER & NECESSARY PARTS ,TO WELD ,RENEW & ALIGN ABOVE PARTS	New	1,500.00	900.00
5	TO PUTTY & RESPRAY PAINTING ON ALL AFFECTED ACCIDENT PARTS	New	1,600.00	1,100.00
Gross Labour Cost (S\$)			3,390.00	2,170.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >