

JAN2008

INS. CASE OWNER:

CC 4/EQ11801

9765, 72663

LKK:

IDAC:

Surveyor:

Tampreh.

DOE

ASSIGNMENT

2/10/18

Date / Time:

2/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFZ 48454

Name of Insured:

Rutek Lim Tiew

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

2/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Vmpdpru18-006408

MITSUBISHI

Sembawang Rd & MNR

Rte 7000

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLJ 70934

INSRS:
WSP:
Tel:
Liability:
RMKS:Luan
Lee
HinINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):
After call Itr to OI:
Authorisation To Act:
Release Voucher: 100 W
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

07/10/18 - vic

07/10/18 - vic

07/10/18 - vic

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07/10/18 - vic

7/10/18
vic

07/10/18 @
7:01 PM

48454-4
SFZ 48454-4
- spoke to OI. confirmed accident
details & date-ended TP. informed
TP claim, related to getting 4
witness NCD reports. send letter &
email to OI.
- email liability cover
- finalized.
- TP LOA in by email

18/01/19

29/01/19

20/03/19

29/03/19

- TP report for mandate approval
- report done
- send mandate to SG.
- SG approved mandate
- send let offer to TP.
- TP accepted offer. NO W.
- AA doc in offer.

PRELIMINARY ADVICE Date/Time: 26/10/18 Sent By: 63

FINALIZATION

Date/Time:

Confirm with:

Repair Cost: 46

SS 6,000.00 (7 days) Reduction: 56 %

Confirm by:

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No.: DL

If NO or B 28, Ass. Lia:

Repair Cost: 61/60

SS 6,420.00

COI cover ended TP

Loss of Rental (LOR) 61/60

SS 1,735.40 (9 days) X 190

Let offer lost

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 8,153.40

Global Sum SS:

8,150.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 8,150.00

Name 1:

LIAN LEE HIN TIRES & AUTOMOTIVE SERVICES PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

COPY SENT

du

10/4/1

ow

BUTTERFIELD

Tang

REF:

ECICS

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

\$152K.

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

7

days

Res: _____

Yes or No

Lum Sum: _____

20

%

3 Val: _____

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SLJ70536 Yr Regn: 2010 June
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: _____

Audi A

C.C

1984

Colour: _____

white

A/C

Insured / Std / NI / NA

Sp. Reading: _____

102292

T/Radio: _____

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

TR4 222839A1010526

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: _____

F: _____

245/40 R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. _____

6

mm

R/Bal. _____

6

mm

L/Bal. _____

6

mm

L/Bal. _____

6

mm

D.O.A. _____

D.O.I. _____

24/10/18 @ 2:30pm.

Survey held at _____

Chuan Lee Tyres

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

17/12.

Vehicle: 134,016. 7 days confirm with w/b then phone.
 1/5/6000, 7 days confirm with w/b then phone.
 CERO: 7,730.50 (56%)

Date/Time, File Pass to?

☐

Prel. Report

11

☐

Final Report

Date/Time, File Return to?

21

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

Survey Fee:

Transportation:

S + RS. BI

Photos

Other

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ18019365/T1hb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX SINGAPORE 069110		Date : 24-10-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFZ 4845U	Veh. Inspected	SLJ 7053G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	24/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/10/2018	Inspection Date	24/10/2018	
Survey held at	CHUAN LEE HIN TYRES			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQH18019365/T1hb3

Date: 26.10.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLJ7053G

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24.10.2018 at the premises of M/s CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD and have the f

Workshop Estimate Amount	: S\$	13,730.50
Revised Estimate Amount	: S\$	3,647.50
"Check" Items Amount	: S\$	7,083.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 10 days

Yours faithfully,

MOHD. NAZRIL
Licensed Appraiser

CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD

7, Soon Lee Street, iSpace #01-45/46, Singapore 627608

T: 6862 6818 | GST REG NO.: 201308888K

F: 6862 6828 | CO. REG NO.: 201308888K

Date: _____

Vehicle: _____

Item	Description	Qty	Unit Price	Amount
1)	Rear Subframe	01	\$855	\$855 nn
2)	Rear Anti Roll Bar	01	\$129	\$129 bt
3)	Rear Anti Roll Bar Bush	02	\$15	\$30 bt
4)	Rear Right Rear Connecting Link	01	\$45	\$45 bt
5)	Rear Right Tie Rod	01	\$78	\$78 bt
6)	Rear Right Knuckle	01	\$495	\$495 bt
7)	Rear Right Stone Chip Guard	01	\$82.50	\$82.50 nn
8)	Rear Right Track Control Arm	01	\$165	\$165 nn
9)	Rear Right Trailing Arm	01	\$255	\$255 bt
10)	Rear Right Wish Bone	01	\$264	\$264 bt
11)	Rear Bumper	01	\$705	\$705 nn
12)	Front Right Fender	01	\$442.50	\$442.50 bt
13)	Right Door Hinge	02	\$52.5	\$105 nn
14)	18" Rims	2 04	\$500	\$2,000 nn
15)	Front Right Lower Arm	01	\$487.50	\$487.50 bt
16)	Front Right Lower Arm Ball Joint	01	\$135	\$135 nn
17)	Front Right Lower Arm Bracket	01	\$108	\$108 nn
18)	Front Right Wheel Bearing Housing	01	\$705	\$705 nn
19)	Front Right Inner Tie Rod	01	\$57	\$57 nn
20)	Front Right Tie Rod End	01	\$87	\$87 nn
21)	Coilover Set	01	\$3,000	\$3,000 bt
22)	Labour Charges for Installing and Dismantling	01	\$2,000	\$2,000 nn
23)	Spray Painting	01	\$1,500	\$1,500 nn

total - 7,478.50

4/5/6000

7 days

Niritha / Catherine

62563561

Tan Kah 97495749

7 days

Lumpsum

Resurvey after repair

sur @ lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Surveyor:

Contact:

Nivitha (LKK Auto)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Tuesday, 23 October 2018 5:10 PM
To: 'assignments'
Cc: SUR
Subject: FW: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018
Attachments: TP GIA - SLJ7053G.PDF; OI GIA - SFZ4845U.PDF

Dear LKK,

Kindly assist with PRS and DS.

Thank you.

Regards,
Justin Wong
Executive | Claims

10:35am @ 24/10/2018
vehicle in
person @ Kai Sen
sur @ Taufik

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Kai Sen Kew [mailto:kaisen@clhtyres.com]
Sent: Tuesday, October 23, 2018 5:03 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Subject: Re: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Hi Justin,

Thank you for your prompt reply.

We have no objections with the surveyor parties listed. I would like to propose LKK Auto Consultants Pte Ltd to be the surveyor.

Thank you once again.

Best regards,

Kai Sen

**CLH TYRES TRADING
SERVICES PTE LTD**

50, Bukit Batok Street 23,
Midview Building #02-01,
S(659578)

Office: (+65) 6896 8986
H/P: (+65) 9880 6818

CHUAN LEE HIN TYRES & AUTOMOTIVE

7, Soon Lee Street
iSpace #01-45/46

S(627608)

Office: (+65) 6862 6818
H/P: (+65) 9880 6818

On 23 Oct, 2018, at 1:16 pm, Justin Wong <justin.wong@eqinsurance.com.sg> wrote:

***Without Prejudice
Save As To Costs***

Dear Kai Sen,

We refer to your email on PRI.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd

<p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) Kelvin Automotive Appraising Services</p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p>8) Automotive Appraiser & Surveying Services</p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p>9) JP Knights Pte Ltd</p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>10) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p> <p>Contact Person: Jasmine</p>
<p>11) Infiniti Appraisal Service</p> <p>Tel: 9009 9001 , 96684818</p> <p>Fax: 6458 7432</p> <p>Contact Person: Cedric / Edward</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Justin Wong
 Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please

From: Kai Sen Kew [mailto:kaisen@clhtyres.com]
Sent: Tuesday, October 23, 2018 12:58 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE
CLAIMANT: TAN KAH HWEE, ALVIN
ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22 OCTOBER 2018 AT
CROSS JUNCTION AT MANDAI AVE & SEMBAWANG ROAD

Please call for appointment prior to pre-repair inspection for vehicle SLJ7053G.

Vehicle is located at the following address:

CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD

7 Soon Lee Street
iSpace #01-45/46
Singapore 627608

Point of contact: Kai Sen / 9880 6818

Please arrange for pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

Best regards,

Kai Sen

CLH TYRES TRADING
AUTOMOTIVE SERVICES PTE LTD

50, Bukit Batok Street 23,
Midview Building #02-01,
S(659578)

Office: (+65) 6896 8986
H/P: (+65) 9880 6818

CHUAN LEE HIN TYRES &

7, Soon Lee Street
iSpace #01-45/46

S(627608)

Office: (+65) 6862 6818
H/P: (+65) 9880 6818

CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD

7, Soon Lee Street, iSpace #01-45/46, Singapore 627608

T: 6635 5551 | GST REG NO.: 201308888K

F: 6635 5552 | CO. REG NO.: 201308888K

Our ref: SLJ 7053 G

26th December 2018

EQ INSURANCE COMPANY LIMITED

5 Maxwell Road,

#17-00 Tower Block MND Complex

Singapore 069110

Attention: Motor Claims Department

CLAIMANT: SLJ7053G

ACCIDENT INVOLVING SLJ7053G & SFZ4845U on 22th October 2018 at SLIP ROAD AT MANDAI AVE & SEMBAWANG ROAD

We refer to the above matter.

We are submitting our claims as follows:

1) Cost of Repair (7% GST)	\$ 6,420.00
2) LTA Insurance Search Fee	\$ 7.45
3) Rental of replacement car (26/10-05/11)	\$ 1,800.00
	<hr/>
Total:	\$ 8,227.45

Yours faithfully,

Kai Sen



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118019365/T1hb3

07 NOVEMBER 2018

QUEK CHIT TIEW
BLOCK 654 JALAN TENAGA
#04-68
SINGAPORE 410654

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SFZ 4845U AND SLJ 7053G ON 22/10/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report, accident scenario and available evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh Sanghilan
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)
Quek_chit_tiew@yahoo.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 7 November, 2018 11:08 AM
To: Quek_chit_tiew@yahoo.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SFZ 4845U_ACCIDENT INVOLVING SFZ 4845U AND SLJ 7053G ON 22/10/2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118019365/T1hb3

07 NOVEMBER 2018

QUEK CHIT TIEW
BLOCK 654 JALAN TENAGA
#04-68
SINGAPORE 410654

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SFZ 4845U AND SLJ 7053G ON 22/10/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report, accident scenario and available evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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EQ Insurance Company Limited
5 Maxwell Road,
#17-00 Tower Block MND Complex,
Singapore 069110

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING: SLJ7053G & SFZ4845U ON 22/10/2018

I, TAN KAI HWEE ALVIN owner of Vehicle no. SLJ7053G authorize
CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD to act on my
behalf in respect of the above matter.

I hereby authorize you, EQ INSURANCE COMPANY LIMITED to release all
proceeds of settlement monies to my repairer,
CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD in settlement
of my outstanding bill/account with them in regards to the above matter.



Signature/Company chop

58307720R

NRIC no.

Date

**CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD**

7 Soon Lee Street iSpace Building #01-45 Singapore 627608

Tel: ~~6635 5551~~ Fax: ~~6635 5552~~ Co. Reg. No.: 201308888K

68626818

68626828

**BRIDGESTONE**

Messrs:

SLJ7053G

TAX INVOICE

GST Reg. No: 201308888K

Invoice No : IN17180
 A/C No : SLJ7053G
 Date : 26/12/2018
 Term : CASH
 P/O No :
 VEHICLE NO : INSURANCE CLAIM
 Page : 1 of 1

Item	Description	Quantity	Unit Price	Amount
1	O-0001 REAR RIGHT KNUCKLE	1 PCS	0.000	0.00
2	O-0001 REAR RIGHT STONE CHIP GUARD	1 PCS	0.000	0.00
3	O-0001 REAR RIGHT TRACK CONTROL ARM	1 PCS	0.000	0.00
4	O-0001 REAR RIGHT WISH BONE	1 PCS	0.000	0.00
5	O-0001 REAR BUMPER	1 PCS	0.000	0.00
6	O-0001 18" RIMS	2 PCS	0.000	0.00
7	O-0001 FRONT RIGHT LOWER ARM	1 PCS	0.000	0.00
8	O-0001 FRONT RIGHT ABSORBER	1 PCS	0.000	0.00
9	O-0001 REAR RIGHT ABSORBER	1 PCS	0.000	0.00
10	O-0001 LABOUR CHARGES FOR INSTALL AND DISMANTLE	1 PCS	0.000	0.00
11	O-0001 SPRAY PAINTING	1 PCS	0.00	0.00
12	O-0001 LUMP SUM REPAIR	1 PCS	6,000.00	6,000.00
SUB TOTAL SGD				6,000.0
ADD GST @7%SGD				420.0
GRAND TOTAL SGD				6,420.0



For CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD

Authorised Signature

Interest on overdue account will be levied at 1.5% per month
 No official Receipt will be issued for cheque payment
 Payments must be made by cheque and crossed
 "A/C Payee Only" in favour of our company

CUSTOMER COPY

SWEE SENG LEASING PTE LTD

21 Toh Guan Road East #03-02
Toh Guan Centre, Singapore 608609
Tel : (65) 65673808 Fax : (65) 65673688
Company Registration No : 201111948K

TAX INVOICE

GST Registration No. 201111948k

MR TAN KAI HWEE ALVIN
BLOCK 108 GANGSA ROAD,
#10-173, SINGAPORE 670108

Invoice No. L1115601
Date 07/11/2018
Account
Sales Person MABLE

Description	Qty	U/Price	Amount
Registration No. : SKV4107D Make : MAZDA Model : 6 4DR 2.0L SP.6EAT			
Rental Charges from 26 Oct - 5 Nov 2018	10.00 DAYS	180.00	1,800.00
Collection: 26 Oct 2018, 14 20 Hrs Return: 5 Nov 2018, 18 30 Hrs			

SINGAPORE DOLLARS: ONE THOUSAND NINE HUNDRED TWENTY
SIX ONLY

Amount	1,800.00
GST @ 7%	126.00
Total	1,926.00

SWEE SENG LEASING PTE LTD

Authorise Signature

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 29 March, 2019 1:03 PM
To: Joel Goh
Cc: Admin A; Janet Tan; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3 (DM18HO02850-JT)

Dear Joel,

We refer to your below mandate.

Please be informed that we had settled the matter with TP at global sum **\$8,150.00** (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Wednesday, 20 March, 2019 4:56 PM
To: Vic (LKKAUTO)
Cc: Admin A; Janet Tan
Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3 (DM18HO02850-JT)

Dear Vic

Please proceed to resolve this matter up to S\$8,160.85

Best Regards,

Joel Goh
Executive | Claims



Vic (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 20 March, 2019 4:56 PM
To: Vic (LKKAUTO)
Cc: Admin A; Janet Tan
Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3 (DM18HO02850-JT)

Dear Vic

Please proceed to resolve this matter up to S\$8,160.85

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, March 20, 2019 11:31 AM
To: EQI PRS
Cc: Admin A; Janet Tan; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3
Importance: High

Dear Janet,

We refer to our below email.

TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 29 January, 2019 10:06 AM

To: EQIPRS@eqinsurance.com.sg

Cc: Admin A; Vic (LKKAuto); Janet Tan

Subject: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3

Importance: High

YOUR REF – TBA

LKK REF – CC4/EQI18019365/T1hb3

=====

Dear Sir/Madam,

ACCIDENT INVOL VING VEHICLES SFZ 4845U (OI) AND SLJ 7053G (TP) ON 22/10/2018

We refer to the above matter.

It was reported that our Insured Vehicle collided to the rear right side of TP vehicle.

We had spoken to the Insured Mr Quek where he confirmed accident details and was informed of the TP claim and NCD issues.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer **CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 14,691.63	\$ 6,420.00
Loss of Rental w/gst (\$180 x 10 days)	\$ 1,926.00	\$ 1,733.40 (\$180 x 9 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 16,625.08	\$ 8,160.85

Breakdown of days is as follows:

Our surveyor's recommended days to repair	7 days
Weekends / Downtime	2 days
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

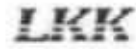
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Shu Pei (LKKAuto)

Sent: Friday, 26 October, 2018 10:04 AM

To: 'Justin Wong'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

We have inspected TP vehicle SLJ 7053G at M/s Chuan Lee Hin Tyres & Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 24 October 2018 10:48 AM

To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 17/04/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SFZ 4845U (Insd Veh)	Your Ref. No. : DM18HO02850-JT
	SLJ 7053G (TP Veh)	Our Ref. No. : CC4/EQI18019365/T1hb3q2
Date of Accident	22/10/2018	

Liability	100%	
Final Repair Cost	: \$ 6,420.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 1,733.40	9 days
Others:	: \$	
	: \$	
	8,153.40	
Final Settlement Sum	: \$ 8,150.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD	: \$ 8,150.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ18019365/T1hb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 17-04-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFZ 4845U	Veh. Inspected	SLJ 7053G
Policy No.	DMPPHQ18-006408	Coverage (\$)	0.00
Claim No.	DM18HO02850-JT	Excess (\$)	0.00
Assign From	JUSTIN	Assign Date	23/10/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI TTC	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	TRUZZZ8J9A1010526	Colour	WHITE
Odometer	102272	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/40 R18	MICHELIN	6 mm
L/H Front Tyre	245/40 R18	MICHELIN	6 mm
R/H Rear Tyre	245/40 R18	MICHELIN	6 mm
L/H Rear Tyre	245/40 R18	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY AND UNDERCARRIAGE. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	22/10/2018	Inspection Date	24/10/2018
Survey held at	CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD(7 SOON LEE STREET #01-45 ISPACE SINGAPORE 627608		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 7053G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR SUBFRAME	NOT NECESSARY	✓ 855.00	-
1	REAR ANTI ROLL BAR	BENT	✓ 129.00	129.00
2	REAR ANTI ROLL BAR BUSH @\$15.00	BENT	✓ 30.00	30.00
1	REAR RIGHT REAR CONNECTING LINK	BENT	✓ 45.00	45.00
1	REAR RIGHT TIE ROD	BENT	✓ 78.00	78.00
1	REAR RIGHT KNUCKLE	BENT	✓ 495.00	495.00
1	REAR RIGHT STONE CHIP GUARD	CRACKED	✓ 82.50	82.50
1	REAR RIGHT TRACK CONTROL ARM	BENT	✓ 165.00	165.00
1	REAR RIGHT TRAILING ARM	BENT	✓ 255.00	255.00
1	REAR RIGHT WISH BONE	BENT	✓ 264.00	264.00
1	REAR BUMPER	DEFORMED	✓ 705.00	705.00
1	FRONT RIGHT FENDER	BENT	✓ 442.50	442.50
2	RIGHT DOOR HINGE @\$52.50	NOT NECESSARY	✓ 105.00	-
4	18" RIMS @\$500.00	FRONT O/S NOT NECESSARY / REAR O/S CUT	✓ 2,000.00	1,000.00
1	FRONT RIGHT LOWER ARM	BENT	✓ 487.50	487.50
1	FRONT RIGHT LOWER ARM BALL JOINT	NOT NECESSARY	✓ 135.00	-
1	FRONT RIGHT LOWER ARM BRACKET	NOT NECESSARY	✓ 108.00	-
1	FRONT RIGHT WHEEL BEARING HOUSING	NOT NECESSARY	✓ 705.00	-
1	FRONT RIGHT INNER TIE ROD	NOT NECESSARY	✓ 57.00	-
1	FRONT RIGHT TIE ROD END	NOT NECESSARY	✓ 87.00	-
1	COILOVER SET	BENT	3,000.00	1,300.00
			10,230.50	5,478.50
LABOUR				
	LABOUR CHARGES FOR INSTALLING AND DISMANTLING.		✓ 2,000.00	1,000.00
	SPRAY PAINTING.		✓ 1,500.00	1,000.00
			3,500.00	2,000.00
GRAND TOTAL			13,730.50	7,478.50

Report Ref No. CC4/EQI18019365/T1hb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			6,000.00
---	--	--	----------

Report Ref No: CC4/EQ18019365/T1hb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 18 April 2019 3:25 PM
To: 'eqiprs@eqinsurance.com.sg'
Subject: TP Direct Settlement - Accident Involving SFZ 4845U (OI) and SLJ 7053G (TP) on 22/10/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933