

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 20 March, 2019 11:31 AM  
**To:** EQIPRS@eqinsurance.com.sg  
**Cc:** Admin A; Janet Tan; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3  
**Attachments:** LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK AFTER REPAIR PHOTOS.PDF; TP LOD.PDF; TP ATA.PDF; TP Repair Invoice.pdf; TP RENTAL.PDF; Email to OI dd 071118.pdf; LETTER TO OI.PDF  
**Importance:** High

Dear Janet,

We refer to our below email.

TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 29 January, 2019 10:06 AM  
**To:** EQIPRS@eqinsurance.com.sg  
**Cc:** Admin A; Vic (LKKAUTO); Janet Tan  
**Subject:** <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3  
**Importance:** High

**YOUR REF – TBA**

**LKK REF – CC4/EQI18019365/T1hb3**

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Dear Sir/Madam,

ACCIDENT INVOL VING VEHICLES SFZ 4845U (OI) AND SLJ 7053G (TP) ON 22/10/2018

We refer to the above matter.

It was reported that our Insured Vehicle collided to the rear right side of TP vehicle.

We had spoken to the Insured Mr Quek where he confirmed accident details and was informed of the TP claim and NCD issues.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer **CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 14,691.63	\$ 6,420.00
Loss of Rental w/gst (\$180 x 10 days)	\$ 1,926.00	\$ 1,733.40 (\$180 x 9 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 16,625.08</b>	<b>\$ 8,160.85</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	7 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>9 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 26 October, 2018 10:04 AM

**To:** 'Justin Wong'

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

## WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

We have inspected TP vehicle SLJ 7053G at M/s Chuan Lee Hin Tyres & Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 24 October 2018 10:48 AM

**To:** 'Justin Wong' <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]

**Sent:** Tuesday, 23 October 2018 5:10 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Dear LKK,

Kindly assist with PRS and DS.

Thank you.

Regards,

**Justin Wong**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Kai Sen Kew [<mailto:kaisen@clhtyres.com>]

**Sent:** Tuesday, October 23, 2018 5:03 PM

**To:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Hi Justin,

Thank you for your prompt reply.

We have no objections with the surveyor parties listed. I would like to propose LKK Auto Consultants Pte Ltd to be the surveyor.

Thank you once again.

Best regards,

Kai Sen

**CLH TYRES TRADING  
SERVICES PTE LTD**

50, Bukit Batok Street 23,  
Midview Building #02-01,  
S(659578)

Office: (+65) 6896 8986  
H/P: (+65) 9880 6818

**CHUAN LEE HIN TYRES & AUTOMOTIVE**

7, Soon Lee Street  
iSpace #01-45/46

S(627608)

Office: (+65) 6862 6818  
H/P: (+65) 9880 6818

On 23 Oct, 2018, at 1:16 pm, Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)> wrote:

***Without Prejudice***  
***Save As To Costs***

Dear Kai Sen,

We refer to your email on PRI.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b>  <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070 Contact Person: Jasmine
<b>11) Infiniti Appraisal Service</b> Tel: 9009 9001 , 96684818 Fax: 6458 7432 Contact Person: Cedric / Edward	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Justin Wong**  
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Kai Sen Kew [<mailto:kaisen@clhtyres.com>]  
**Sent:** Tuesday, October 23, 2018 12:58 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Dear Sir/Madam,

**NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE**  
**CLAIMANT: TAN KAH HWEE, ALVIN**  
**ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22 OCTOBER 2018 AT**  
**CROSS JUNCTION AT MANDAI AVE & SEMBAWANG ROAD**

Please **call for appointment** prior to pre-repair inspection for vehicle SLJ7053G.

Vehicle is located at the following address:

**CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD**

**7 Soon Lee Street**  
**iSpace #01-45/46**  
**Singapore 627608**

**Point of contact: Kai Sen / 9880 6818**

Please arrange for pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

Best regards,

Kai Sen

**CLH TYRES TRADING  
AUTOMOTIVE SERVICES PTE LTD**

50, Bukit Batok Street 23,  
Midview Building #02-01,  
S(659578)

Office: (+65) 6896 8986  
H/P: (+65) 9880 6818

**CHUAN LEE HIN TYRES &**

7, Soon Lee Street  
iSpace #01-45/46  
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