

Vic (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 20 August, 2019 12:13 PM
To: Vic (LKKAUTO)
Cc: Admin A; Janet Tan
Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3 (DM18HO02850-JT)

Dear Vic

We have processed this payment earlier this month.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, August 20, 2019 12:10 PM
To: Joel Goh
Cc: Admin A; Janet Tan; EQI PRS
Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3 (DM18HO02850-JT)
Importance: High

Dear Joel,

We refer further to the our below email.

We had submitted our report as per attached email.

Kindly advise payment status as TP repairer is chasing for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 29 March, 2019 1:03 PM

To: Joel Goh

Cc: Admin A; Janet Tan; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3 (DM18HO02850-JT)

Dear Joel,

We refer to your below mandate.

Please be informed that we had settled the matter with TP at global sum **\$8,150.00** (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Wednesday, 20 March, 2019 4:56 PM

To: Vic (LKKAuto)

Cc: Admin A; Janet Tan

Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3 (DM18HO02850-JT)

Dear Vic

Please proceed to resolve this matter up to S\$8,160.85

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, March 20, 2019 11:31 AM

To: EQI PRS

Cc: Admin A; Janet Tan; Vic (LKKAUTO)

Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3

Importance: High

Dear Janet,

We refer to our below email.

TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Tuesday, 29 January, 2019 10:06 AM
To: EQIPRS@eginsurance.com.sg
Cc: Admin A; Vic (LKKAUTO); Janet Tan
Subject: <SEEK MANDATE> RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018 LKK REF CC4/EQI18019365/T1hb3
Importance: High

YOUR REF – TBA
LKK REF – CC4/EQI18019365/T1hb3
=====

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SFZ 4845U (OI) AND SLJ 7053G (TP) ON 22/10/2018

We refer to the above matter.

It was reported that our Insured Vehicle collided to the rear right side of TP vehicle.

We had spoken to the Insured Mr Quek where he confirmed accident details and was informed of the TP claim and NCD issues.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 14,691.63	\$ 6,420.00
Loss of Rental w/gst (\$180 x 10 days)	\$ 1,926.00	\$ 1,733.40 (\$180 x 9 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 16,625.08	\$ 8,160.85

Breakdown of days is as follows:

Our surveyor's recommended days to repair	7 days
Weekends / Downtime	2 days
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Shu Pei (LKKAuto)

Sent: Friday, 26 October, 2018 10:04 AM

To: 'Justin Wong'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

We have inspected TP vehicle SLJ 7053G at M/s Chuan Lee Hin Tyres & Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 24 October 2018 10:48 AM

To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]

Sent: Tuesday, 23 October 2018 5:10 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Dear LKK,

Kindly assist with PRS and DS.

Thank you.

Regards,

Justin Wong

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

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From: Kai Sen Kew [<mailto:kaisen@clhtyres.com>]

Sent: Tuesday, October 23, 2018 5:03 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Subject: Re: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Hi Justin,

Thank you for your prompt reply.

We have no objections with the surveyor parties listed. I would like to propose LKK Auto Consultants Pte Ltd to be the surveyor.

Thank you once again.

Best regards,

Kai Sen

**CLH TYRES TRADING
SERVICES PTE LTD**

50, Bukit Batok Street 23,
Midview Building #02-01,
S(659578)

Office: (+65) 6896 8986
H/P: (+65) 9880 6818

CHUAN LEE HIN TYRES & AUTOMOTIVE

7, Soon Lee Street
iSpace #01-45/46
S(627608)

Office: (+65) 6862 6818
H/P: (+65) 9880 6818

On 23 Oct, 2018, at 1:16 pm, Justin Wong <justin.wong@eqinsurance.com.sg> wrote:

***Without Prejudice
Save As To Costs***

Dear Kai Sen,

We refer to your email on PRI.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon

Fax: 6281 8748 Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 Contact Person: Jasmine
11) Infiniti Appraisal Service Tel: 9009 9001 , 96684818 Fax: 6458 7432 Contact Person: Cedric / Edward	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

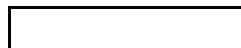
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

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From: Kai Sen Kew [<mailto:kaisen@clhtyres.com>]
Sent: Tuesday, October 23, 2018 12:58 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: RE: ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22/10/2018

Dear Sir/Madam,

**NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE
CLAIMANT: TAN KAH HWEE, ALVIN
ACCIDENT INVOLVING SLJ7053G & SFZ4845U ON 22 OCTOBER 2018 AT
CROSS JUNCTION AT MANDAI AVE & SEMBAWANG ROAD**

Please **call for appointment** prior to pre-repair inspection for vehicle SLJ7053G.

Vehicle is located at the following address:

CHUAN LEE HIN TYRES & AUTOMOTIVE SERVICES PTE LTD

**7 Soon Lee Street
iSpace #01-45/46
Singapore 627608**

Point of contact: Kai Sen / 9880 6818

Please arrange for pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

Best regards,

Kai Sen

**CLH TYRES TRADING
AUTOMOTIVE SERVICES PTE LTD**

50, Bukit Batok Street 23,
Midview Building #02-01,
S(659578)

Office: (+65) 6896 8986
H/P: (+65) 9880 6818

CHUAN LEE HIN TYRES &

7, Soon Lee Street
iSpace #01-45/46
S(627608)

Office: (+65) 6862 6818
H/P: (+65) 9880 6818



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