

ASS. REC. BY:

REF CS

AIG18019357/ Grd3rd

Special Instruction:

Surveyor  
Mehmet

Guo Qiang

ASSIGNMENT (Office)

From (Person):

Azlan Syazairdina

of

AIG

Date/Time

24/10/18 @ 2:02pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

Bicycle

Insured:

SKT 4184R

at Workshop m/s

Bike X pte. Ltd.

Tel:

6684 8846

of

1-tumpines walk #01-96/97

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 19/04/2018

CA / REV / REP. / REV 24 HRS (up)

25/10/18 @ After Lunch

H.O.D. Endorsement:

Date/Time:

2:41pm @ 24/10/18

Person Contacted:

Alfred

Vehicle IN/OUT

| Date/Time | Action/Instruction (✓) Estimate                     |
|-----------|---|
|           | Bicycle -   |
|           | SKT 4184R - SKT 4184R - NA / AIG 18000660 / K4      |
|           | Alfred agreed any surveyor can come survey.         |
| 7/11/18   | Confirm \$3862, 1 days (Red \$0.00, 0%) with Alfred |

REF: **ALG**

**Shel**

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s **Bike X**  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

|                                     |     |
|-------------------------------------|-----|
| <input checked="" type="checkbox"/> |     |
| N/S                                 | O/S |
|                                     |     |

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 1 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: **Bicycle** Yr Regn: - /  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: **Bike smith** C.C. -  
 Colour: **Black** A/C: Insured / Std / NI / NA  
 Sp. Reading: - T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: -  
 Gen. Cond: **G** / Fair / Poor / Burnt  
 Steering: **G** / Jammed / Leaked / Burnt or  
 Brake: **G** / Jammed / Leaked / Burnt or  
 Modi: **G** / S/Rim / STD A/Rim or  
 Tyre Size: F: **Nil**  
 R: **Nil**  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or **Nil**

Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. **Nil** mm R/Bal. **Nil** mm  
 L/Bal. \_\_\_\_\_ mm L/Bal. \_\_\_\_\_ mm  
 D.O.A. \_\_\_\_\_ D.O.I. **25-10-18**  
 Survey held at **w/s** **5:20pm**  
 Des. of Damages **F** / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 07 NOV 2018

**Shel**  
**5/11/2018**

Date/Time, File Pass to? ☐ : Preli. Report

1) **typist** ☒ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: **1**

Resurvey No. of Trip: **-**

Survey Fee:

Transportation

) \$ + RS. \$

) Photos

) Others

TOTAL

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format: **TP**

Lump Sum / L.B.I. (\$) **3862.00**

**250**

**20**

**270**

- Pre repair inspection request - BICYCLE VS SKT4184R (OI) DOA 19/04/2018

From: Azlan, Syazairdina  
To: admin-a@lkkauto.com, assignments@lkkauto.com  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, amanda@seahong.com.sg, june@seahong.com.sg  
Sent: 24/10/2018 2:02:10 PM  
Attachments:  Damage report for Yeo Boon kia k1.pdf  Notice to inspect.pdf

---

Hi,

Please refer to the enclosed request from **SEAH ONG & PARTNERS LLP**.

Claim no : 17988677785G007  
Case Owner : JOANE TIK-CHAP BOYOGAN

If you have any queries/concerns, please let us know.  
*Kindly assist to assign Adrian Ling as Single Joint Expert as requested.*

Thanks and regards,

Syaza Irdina Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

---

**From:** samson@seahong.com.sg [mailto:samson@seahong.com.sg]  
**Sent:** Wednesday, October 24, 2018 12:23 PM  
**To:** Azlan, Syazairdina  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; samson@seahong.com.sg  
**Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT4184R AND BICYCLE ON 19/04/2018

Dear Syaza,

we refer to your email below.

Our file ref is 18.24645. Kindly quote the same.

Our client instructs to appoint the following surveyor:

Adrian Ling                      LKK Auto Consultants Pte Ltd

Our client's bicycle is available for inspection at:

Bike X Pte Ltd  
Tampines Sports Hub  
1 Tampines Walk  
#01-96/97  
Singapore 529684

Please contact Alfred Goh directly at the 6684 8846 to make arrangements for the survey.

We shall be also grateful if you could copy our colleagues in this email:

1. amanda@seahong.com.sg
2. june@seahong.com.sg
3. steven@seahong.com.sg

Thank you.

Best regards,

Samson Woon

SEAH ONG & PARTNERS LLP  
36 ROBINSON ROAD  
#12-03 CITY HOUSE  
SINGAPORE 068877  
TEL : 6536 5369  
FAX : 6536 5811

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---

**From:** Azlan, Syazairdina  
**Sent:** Wed, 24 Oct 2018 01:58:19 +0000  
**To:** samson@seahong.com.sg  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi  
**Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT4184R AND BICYCLE ON 19/04/2018

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks and regards,

Syaza Irdina Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

---

**From:** samson@seahong.com.sg [mailto:samson@seahong.com.sg]  
**Sent:** Tuesday, October 23, 2018 3:40 PM  
**To:** Azlan, Syazairdina  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; samson@seahong.com.sg  
**Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT4184R AND BICYCLE ON 19/04/2018

Dear Sirs

We are still taking client's instructions on the matter.

Thank you.

---

**From:** Azlan, Syazairdina  
**Sent:** Tue, 23 Oct 2018 07:26:26 +0000  
**To:** samson@seahong.com.sg  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi  
**Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT4184R AND BICYCLE ON 19/04/2018  
Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks and regards,

Syaza Irdina Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

---

**From:** Azlan, Syazairdina  
**Sent:** Monday, October 22, 2018 3:57 PM  
**To:** 'samson@seahong.com.sg'  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi  
**Subject:** AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT4184R AND BICYCLE ON 19/04/2018  
**Importance:** High

Without Prejudice

Your Reference : 18.24645.S.SW.jt  
Our Reference : 1798867778SG008

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor      | Company Name                       |
|-----------------------|------------------------------------|
| AIG In House Surveyor | AIG Asia Pacific Insurance Pte Ltd |
| Lawrence Ng Chun Kee  | Priority Services                  |

|                          |  |
|--------------------------|--|
| Jeffrey Ong Leng Kiat    | Priority Services                      |
| Jimmy Lee                | Priority Services                      |
| EC Looi                  | Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd             |
| Ng You Han               | Formteam Adjusters Pte Ltd             |
| Soon HanXin (Gary)       | Formteam Adjusters Pte Ltd             |
| Chow Bo Xiong            | Formteam Adjusters Pte Ltd             |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd             |
| Kalvin Ang               | LKK Auto Consultants Pte Ltd           |
| Xing Guo Qiang           | LKK Auto Consultants Pte Ltd           |
| Marcus Chua              | LKK Auto Consultants Pte Ltd           |
| Mohamad Taufikh          | LKK Auto Consultants Pte Ltd           |
| Adrian Ling              | LKK Auto Consultants Pte Ltd           |
| Mohammed Rasul           | LKK Auto Consultants Pte Ltd           |
| Kenneth Kong             | LKK Auto Consultants Pte Ltd           |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

---

**From:** Lim, Sheng Yang  
**Sent:** Monday, October 22, 2018 2:41 PM  
**To:** Azlan, Syazairdina  
**Subject:** FW: PRE-REPAIR INSPECTION [AIG ref: 1798867778SG] [SeahOng Ref: 18.24645]  
**Importance:** High

---

**From:** Gan, Angiegeokling  
**Sent:** Monday, October 22, 2018 2:06 PM  
**To:** Lim, Sheng Yang; Chin, Lee-Ying  
**Subject:** PRE-REPAIR INSPECTION [AIG ref: 1798867778SG] [SeahOng Ref: 18.24645]  
**Importance:** High

---

**From:** samson@seahong.com.sg [mailto:samson@seahong.com.sg]  
**Sent:** Monday, October 22, 2018 12:08 PM  
**To:** Gan, Angiegeokling; Boyogan, Joane  
**Cc:** steven@seahong.com.sg; amanda@seahong.com.sg; June@seahong.com.sg  
**Subject:** RE: [AIG ref: 1798867778SG] [SeahOng Ref: 18.24645]

WITHOUT PREJUDICE

Dear Angie,

We refer to your email below.

Kindly find attached, damage report for our client's bicycle.

Further, our client instructs that he no longer has the purchase invoice for his bicycle.

Thank you.

Best regards,

Samson Woon

SEAH ONG & PARTNERS LLP  
36 ROBINSON ROAD  
#12-03 CITY HOUSE  
SINGAPORE 068877  
TEL : 6536 5369  
FAX : 6536 5811

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**From:** Gan, Angiegeokling <Angiegeokling.Gan@aig.com>  
**Sent:** Monday, 22 October 2018 11:43 AM  
**To:** samson@seahong.com.sg; Boyogan, Joane <Joane.Boyogan@aig.com>  
**Cc:** steven@seahong.com.sg; amanda@seahong.com.sg; June@seahong.com.sg  
**Subject:** RE: [AIG ref: 1798867778SG] [SeahOng Ref: 18.24645]

WITHOUT PREJUDICE

Dear Sirs,

We refer to your notice to inspect dated 22 October 2018.

Kindly forward copies of damage photographs, purchase invoice and repair estimate for our review. We shall advise thereafter regarding your request for pre-repair inspection.

Thank you.

Best Regards,

Angie Gan  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +(65) 6419 1013 | Fax +(65) 6835 7416  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** [samson@seahong.com.sg](mailto:samson@seahong.com.sg) [<mailto:samson@seahong.com.sg>]  
**Sent:** Monday, October 22, 2018 11:10 AM  
**To:** Gan, Angiegeokling; Boyogan, Joane  
**Cc:** [steven@seahong.com.sg](mailto:steven@seahong.com.sg); [amanda@seahong.com.sg](mailto:amanda@seahong.com.sg); [june@seahong.com.sg](mailto:june@seahong.com.sg)  
**Subject:** FW: [AIG ref: 1798867778SG] [SeahOng Ref: 18.24645]  
**Importance:** High

Dear Joane / Angie,

Resent as Joane is on annual leave.

**ACCIDENT ALONG TAMPINES INDUSTRIAL AVE 3 INVOLVING YEO BOON KIAK (A CYCLIST) AND SKT 4184R ON 19 APRIL 2018 AT ABOUT 19:15HRS**

We act for Yeo Boon Kiat (a cyclist) and refer to the above matter.

Kindly find attached Notice of even date.

Thank you.

Best regards,

Samson Woon

SEAH ONG & PARTNERS LLP  
36 ROBINSON ROAD  
#12-03 CITY HOUSE  
SINGAPORE 068877  
TEL : 6536 5369  
FAX : 6536 5811

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**From:** samson@seahong.com.sg  
**To:** Angiegeokling.Gan@aig.com ,Joane.Boyogan@aig.com  
**Cc:** steven@seahong.com.sg ,amanda@seahong.com.sg ,June@seahong.com.sg  
**Subject:** FW: [AIG ref: 1798867778SG] [SeahOng Ref: 18.24645]  
**Date:** Mon, 22 Oct 2018 03:09:48 +0000  
Dear Joane / Angie,

Resent as Joane is on annual leave.

**ACCIDENT ALONG TAMPINES INDUSTRIAL AVE 3 INVOLVING YEO BOON KIAK (A CYCLIST) AND SKT 4184R ON 19 APRIL 2018 AT ABOUT 19:15HRS**

We act for Yeo Boon Kiat (a cyclist) and refer to the above matter.

Kindly find attached Notice of even date.

Thank you.

Best regards,

Samson Woon

SEAH ONG & PARTNERS LLP  
36 ROBINSON ROAD  
#12-03 CITY HOUSE  
SINGAPORE 068877  
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**From:** samson@seahong.com.sg  
**To:** Angiegeokling.Gan@aig.com ,Joane.Boyogan@aig.com  
**Cc:** steven@seahong.com.sg ,amanda@seahong.com.sg ,June@seahong.com.sg  
**Subject:** FW: [AIG ref: 1798867778SG] [SeahOng Ref: 18.24645]  
**Date:** Mon, 22 Oct 2018 03:09:48 +0000

Dear Joane / Angie,

Resent as Joane is on annual leave.

**ACCIDENT ALONG TAMPINES INDUSTRIAL AVE 3 INVOLVING YEO BOON KIAK (A CYCLIST) AND SKT 4184R ON 19 APRIL 2018 AT ABOUT 19:15HRS**

We act for Yeo Boon Kiat (a cyclist) and refer to the above matter.

Kindly find attached Notice of even date.

Thank you.

Best regards,

Samson Woon

SEAH ONG & PARTNERS LLP  
36 ROBINSON ROAD  
#12-03 CITY HOUSE  
SINGAPORE 068877  
TEL : 6536 5369  
FAX : 6536 5811

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Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

Report No. T/20180420/2001

**REPORT OF A TRAFFIC ACCIDENT**

|  |                  |                         |
|--|------------------|-------------------------|
| Date/Time Report Made:<br>20/04/2018 00:28 | Vide Report No.: | Station Diary No.:<br>7 |
|--|------------------|-------------------------|

**Informant's Particulars**

|  |            |                              |  |  |                            |
|--|------------|------------------------------|--|--|----------------------------|
| Name of Informant:<br>YEO BOON KIAK      |            |                              | Address:<br>911 LORONG 1 TOA PAYOH #19-06 SINGAPORE 319771 |  |                            |
| ID Type / ID No.:<br>NRIC NO / S8807553F |            |                              | Contact No.:<br>Home/Office: Mobile: 90675032              |  |                            |
| Nationality:<br>SINGAPORE CITIZEN        |            |                              | Email:   |  |                            |
| Sex:<br>Male                             | Age:<br>30 | Date of Birth:<br>07/03/1988 | Type of Informant:<br>Cyclist                              |  |                            |
| Race:<br>Chinese                         |            |                              | Language:<br>English                                       |  | Institution / School Name: |
| Occupation:<br>PODIATRIST                |            |                              | Driving Licence Information:<br>Class: Date of Expiry:     |  |                            |

**General Information of the Accident**

|   |                                |                      |  |                                 |
|---|--------------------------------|----------------------|--|---------------------------------|
| Type of Accident:   | Injury<br>Pedestrian / Cyclist | Drink Drive:<br>No   | Date/Time of Accident:<br>19/04/2018 19:00 | Type of Location:<br>X-Junction |
| Location:<br>Along Road 1<br>TAMPINES INDUSTRIAL AVENUE 3<br><br>Tampines Industrial Avenue 3 towards Tampines Avenue 5 |                                |                      |  |                                 |
| Weather:<br>Clear   |                                | Road Surface:<br>Dry | Road Speed Limit:                          |                                 |
| Traffic Flow:   |                                | Traffic Control:     | Traffic Volume:<br>Moderate                |                                 |
| Type of Collision:<br>Ambulance left side door hit bicycle  |                                |                      | Anyone conveyed by ambulance:<br>No        |                                 |

**Details of Vehicle Involved**

| Vehicle No. | Type                 | Make             | Model | Color | Condition | No of Passenger |
|-------------|----------------------|------------------|-------|-------|-----------|-----------------|
| SKT4184R    | AMBULANCE<br>VEHICLE | MERCEDES<br>BENZ |       |       |           | 0               |

**Details of Person Involved**

|                                 |                                |
|---------------------------------|--------------------------------|
| Any Pedestrian Involved: No     | Use of Pedestrian Crossing: NA |
| No. of Pedestrians Injured: NIL |                                |



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999



T/20180420/2001

2 of 3

Report No. T/20180420/2001

**CONTINUATION OF REPORT**

|                                   |                         |                  |   |
|-----------------------------------|-------------------------|------------------|---|
| Cyclist                           |                         | ID No.           | S8807553F   |
| Name                              | YEO BOON KIAK           |                  |   |
| Related Vehicle                   | NIL                     |                  | Contact No. 90675032  |
| Hospital/Clinic                   | CHANGI GENERAL HOSPITAL |                  | Class of Driving Licence & Expiry Date<br>Class: NIL<br>Date of Expiry: NIL |
| Date Treatment                    | 19/04/2018              | Date Discharge   | 19/04/2018  |
| No. of Days granted Medical Leave | 05                      | Degree of Injury | Slight  |

**Brief Details.**

On 19/04/2018 at around 1900hrs, while cycling along Tampines Industrial Avenue 3 towards Tampines Avenue 5. Suddenly the ambulance left side door open resulting me flip and landed on my left shoulder. The ambulance was at the middle lane of 3 lane. And on the most left lane there is a bus. It was a red light at that point of time and both ambulance and bus was stationery.

I suffer injury on my shoulder, hip, knee, elbow, left hand, right finger. Damage to my helmet and seriously damage to my bicycle.. We then exchange particulars and I was given a Notice from them and we then left.

On the same day I went to Changi General hospital and was given 5 days of MC.



**SINGAPORE  
POLICE FORCE**



T/20180420/2001

3 of 3

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

Report No. T/20180420/2001

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

G /

Staff Sgt MUHAMMAD ZAMRIN BIN ABDUL  
RAHMAN

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

20/04/2018 00:28

Officer In Charge Of Case:

TP / AEIT /

Sgt 2 YEO KIA HUAT

Contact No.: 65476325

Classification Of Case:

Authentication Stamp

NP168



SINGAPORE  
POLICE FORCE

SIGNATURE



BIKE X Pte Ltd  
Tampines Sports Hub  
1 Tampines Walk,  
#01-96/97  
Singapore 529684  
Tel: 6684 8846

**RE: Bike Damage Assessment for Yeo Boon Kiak**

Frame - Bike Smith carbon frameset  
Derailleur Hanger - Bike Smith  
Wheel - Fulcrum Racing Quattro wheelset  
Group set - Shimano Ultegra 6800

**Damage sustain to the bicycle :**

- Lizard skin bar tape replacement as it needs to be removed to install new shifters
- Specialized Prevail II cracked – Annex 1
- Derailleur hanger is bent
- 6800 Rear derailleur damaged – Annex 2
- 6800 STI Shifter damage – Annex 3
- 6801 Chain bent
- Specialized Handlebar replacement recommend as there might be structure damage due to carbon material use
- Carbon chips and scratches on frameset – Annex 4

**Replacement cost as follows :**

- bar tape replacement - \$39 / NGL
- Cracked helmet replacement - \$295 / CRA
- Derailleur hanger labour - \$30 /
- Rear derailleur replacement - \$138 / Cut
- STI shifter replacement - \$450 / CRA
- Chain bent replacement - \$60 / NGL
- Handlebar replacement - \$350 / BT
- Replacement of the whole frameset - \$2500 / BT

Total replacement and repair cost - \$53862

Thank you.

Yours faithfully

Alfred Goh Jie Bin  
Bike X Pte Ltd

Guo Qiang  
25/10/18  
1 Day

30/10/18

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Annex 1



Annex 2





## Janice Lee (LKKAUTO)

---

**From:** info@bikex.sg  
**Sent:** Wednesday, November 07, 2018 1:13 PM  
**To:** Janice Lee (LKKAUTO)  
**Cc:** Guo Qiang (LKKAUTO)  
**Subject:** Re: BICYCLE AIG

Hi Janice

Sorry for the delayed reply.

Assessed damages to the bicycle is confirmed at the amount of \$3862.

Regards  
Alfred Goh

Quoting "Janice Lee (LKKAUTO)" <JaniceLee@lkkauto.com>:

> Dear Alfred,  
>  
> Kindly confirm \$3,862.00 @ 1 days  
>  
> Thank you.  
>  
> Best Regards,  
> Jannice Lee (Ms) | Case Handler  
> LKK Auto Consultants Pte Ltd  
> Phone: 6256-3561 | email:  
> janicelee@lkkauto.com<mailto:janicelee@lkkauto.com> | fax: 6256-4315  
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |   |               |   |  |  |             |   |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                                  | Ins Auth'ed | Status  |
| Main                     | 20 Apr 2018<br><a href="#">Edit Reg</a> |               | 24 Oct 2018 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$3,862.00</b><br><a href="#">Edit Estimates</a> | <b>S\$3,862.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference  | Claim Details          | Documents                  | Show All |         |             |              |            |       |
|---|--|------------------------|----------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>   |  |                        |                            |          |         |             |              |            |       |
| Insured:  | HOPE FIRST RESPONSE PTE LTD, Co. Reg. No.: 200915893N  |                        |                            |          |         |             |              |            |       |
| Main Claimant:  | -  |                        |                            |          |         |             |              |            |       |
| Vehicle Reg. No.:   | BICYCLE  | Date of Loss:          | 19/04/2018 00:00 - :59     |          |         |             |              |            |       |
| Claim Type:   | TP / 1798867778SG  | Policy/Cover Note No.: | 0999994976 (Comprehensive) |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):   | SKT4184R   | Policy No. (Claimant): |                            |          |         |             |              |            |       |
|   |  | Excess:                |                            |          |         |             |              |            |       |
| Repairer:   | - Not Applicable - (-)   |                        |                            |          |         |             |              |            |       |
| Handling Insurer:   | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by <b>Boyogan, Joane</b> ] Joane.Boyogan@aig.com |                        |                            |          |         |             |              |            |       |
| Adjuster:   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 02/11/2018]        |                        |                            |          |         |             |              |            |       |
| Claimant's Solicitor:   | SEAH ONG & PARTNERS LLP - Tel: 65365369  |                        |                            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |  |                        |                            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (25/10/2018): Request to upload Bicycle Damaged Report</li> </ul>   |  |                        |                            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |  |                        |                            |          |         |             |              |            |       |
| Due Date  | Priority   | Type                   | Task Group                 | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |  |                        |                            |          |         |             |              |            |       |

\*BICYCLE (1798867778SG)  
[SKT4184R]  
TP


**TP**

—

Apr 19 2018 12:00AM

[HOPE FIRST RESPONSE PTE LTD]

<https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp> do... 10/12/2018

| Photos/Images |                 |   | 3 per page   | <input checked="" type="checkbox"/> |
|---------------|-----------------|---|--|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         |  | Thumbnail Print                     |
| No            | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) |  | Thumbnail Print                     |
| 1             | 25/10/18 11:59  | OI GIA REPORT                             |  Load PDF |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|---------------------|-------|------|-------|
|---------------------|-------|------|-------|

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18019357/GRD3E2

Date: 10/12/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994976

Claimant Vehicle  
No : BICYCLE

Insured Vehicle No :

SKT4184R

Date of Loss: 19/04/2018

Nature of Claim:

TP

Claim No: 1798867778SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: BICYCLE

Make &amp; Model: ELECTRIC BICYCLE SUV-7, (A)

Engine No: HIDDEN

Reg. Date: (Man. Year: )

Chassis No: HIDDEN

Colour: Black

Odometer: 0 km

Engine Capacity: 0 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:

Rear Tyre Size:

Front Left Side: 0 mm

Rear Left Side:

0 mm

Front Right Side: 0 mm

Rear Right Side:

0 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS           | Repairer's      | Adjuster's      | Difference  | Diff %      |
|--------------------------|-----------------|-----------------|-------------|-------------|
| Parts                    | 3,832.00        | 3,832.00        | 0.00        | 0.00        |
| Miscellaneous Items      | 0.00            | 0.00            | 0.00        |             |
| Labour                   | 30.00           | 30.00           | 0.00        | 0.00        |
| Paintwork Labour         | 0.00            | 0.00            | 0.00        |             |
| Towing                   | 0.00            | 0.00            | 0.00        |             |
| <b>Nett Amount (S\$)</b> | <b>3,862.00</b> | <b>3,862.00</b> | <b>0.00</b> | <b>0.00</b> |

## INSPECTION

Date of Assignment: 24/10/2018

Date Inspected: 25/10/2018

Inspected At:

1 TAMPINES WALK #01-96/97

Repairer : BIKE X PTE LTD

Estimated Period of Repair: 1.0 days

Adjuster: XING GUO QIANG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

| No.               | Qty | Part No. | Particulars                        | Condition | Repairer's | Amount      |
|-------------------|-----|----------|------------------------------------|-----------|------------|-------------|
| 1                 | 1   |          | *BAR TAPE REPLACEMENT              | Necessary | 39.00 F    | *39.00 F    |
| 2                 | 1   |          | *CRACKED HELMET REPLACEMENT        | Cracked   | 295.00 F   | *295.00 F   |
| 3                 | 1   |          | *REAR DERAILLEUR REPLACEMENT       | Cut       | 138.00 F   | *138.00 F   |
| 4                 | 1   |          | *STI SHIFTER REPLACEMENT           | Cut       | 450.00 F   | *450.00 F   |
| 5                 | 1   |          | *CHAIN BENT REPLACEMENT            | Necessary | 60.00 F    | *60.00 F    |
| 6                 | 1   |          | *HANDLEBAR REPLACEMENT             | Bent      | 350.00 F   | *350.00 F   |
| 7                 | 1   |          | *REPLACEMENT OF THE WHOLE FRAMESET | Bent      | 2,500.00 F | *2,500.00 F |
| Total Parts (S\$) |     |          |                                    |           | 3,832.00   | 3,832.00    |

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                       | Particulars              | Lab.Type | Repairer's | Amount |
|--------------------------|--------------------------|----------|------------|--------|
| <u>Labour Items</u>      |                          |          |            |        |
| 1                        | DERAILLEUR HANGER LABOUR | New      | 30.00      | 30.00  |
| Gross Labour Cost (\$\$) |                          |          | 30.00      | 30.00  |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >