

INSURANCE

INS. CASE OWNER

CCP / III1801

Annu, Rzebby

LKK

IDAC

Surveyor:

Rahul

DOI:

ASSIGNMENT

W/10/16

Date / Time:

27/10/18

Registered in Merimen:

W/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 657HC

Claim No.:

MUT8100613

Name of Insured:

VTC

Policy No.:

MOM0015

Insured Tel No.:

HP:

Make / Model:

Mitsubishi

Excess Sec II :SS

D.O.A.:

19/10/18

Place of Accident:

TPE TRPS PIE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

YEO SHAN BEONG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SFN 5739C

INSRS:
WSP:
Tel:
Liability:
RMKS:

Volkswagen

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

20/10/18
Bshen

SFN 5739C-4

SHD 657HC-4

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA:

Medical Bill

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MIB

Repair Cost:

PIP \$53,165.37

(3 days) Reduction:

65 %

FINAL SETTLEMENT

Date/Time: 11/04/19

Confirm with: SIB

Email:

Call:

Final Liability:

W/O

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

W/O \$54,028.95

60 RENE SAVED TO

Loss of Rental (LOR):

\$5 -

(days)

Loss of Use (LOU):

\$5 180.00

(5.6 x 3 days)

Loss of Income (LOI):

\$5 -

(5 x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LO ☐

(Tick only one)

GLA/LTA Search

\$5 145

Medical:

\$5 179.75

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Ndml/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

500

Total:

\$54,396.15

Global Sum \$5:

FINAL PAYMENT

Date/Time: 11/04/19

Confirm with: SIB

Email:

Call:

Payee 1:

\$54,396.15

Name 1:

YOUNG & RUBICAM CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

ASSIGNMENT

Front: Date: 24/02/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKW 579C

at Workshop m/s Volkswagen

of 1 Kompong Ampel off Mayhison Rd.

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKW 579C Yr Regn: 2015 / MV

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Tiguan 1.4 cc 1390

Colour: BLUE A/C Insured / Std / NI / NA

Sp. Reading: 108932 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVG2225426W 032 497

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/402R19

R:

BS / DUN / EXNOVA / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 19/10/18 D.O.I: 28/10/18

Survey held at: Volkswagen Kampar

Des. of Damages: Frt / Rea / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time Action / Instruction

File: +3.763.37 (RED: +7.070.33 65/1)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Insp (\$

☐ Weekend (\$

) \$ + RS \$

) Photo

) Video

)

Report Format :

Lump Sum / I.B.I. (\$

TOTAL:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18019334/R1eb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 24-10-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 6523C	Veh. Inspected	SKW 5779C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	24/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	19/10/2018	Inspection Date	24/10/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



PDI TUAS

PDI TUAS

VIJAYAKUMAR PARAMESWARAN
780 PASIR RIS STREET 71
#07-576
Singapore, 510780
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031170
Quote No. SER/QUO/1801762
QuoteDate 22/10/18
Salesperson Wilson Gwee Sheng
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118 DSG6 RECY	54,204	
License No.	VIN	Initial Registration	Sales Advisor
SKW5779C	WVGZZZ5NZGW032497	04/11/15	Wilson Gwee Sheng
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 233471	5N22QY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT		840 3360.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		800 3200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				7,320.00
P 1S0919275C GRU	SENSOR Predecessor 1S0919275C	1	Pieces		175.10
P 1T0919133C 9B9	PARKING SENSOR O RING	1	Pieces		0.65
P 5N0807305	RR BUMPER REINFORCEMENT	1	Pieces		538.16
P 5N0807393E	BUMPER SIDE BRACKET LH Use Predecessor 5N0807393B	1	Pieces		38.69
P 5N0807394D	BUMPER SIDE BRACKET RH Use Predecessor 5N0807394B	1	Pieces		38.69
P 5N0807421G GRU	REAR BUMPER (UPPER)	1	Pieces		1,138.50
P 5N0807521AFGRU	REAR BUMPER (CENTRE)	1	Pieces		595.45
P 5N0807568 2Z0	REAR BUMPER (LOWER) Use Predecessor 5N0807568	1	Pieces		558.91
P 5N0919491D	SENSOR BRACKET OUTER	1	Pieces		17.63
P 5N0919503D	SENSOR BRACKET INNER	1	Pieces		17.63
P 5N0941071	REVERSING LIGHT LH	1	Pieces		87.23
P 5N0941072	REVERSING LIGHT RH	1	Pieces		87.23
P 5N0945105	REFELCTOR REAR LH	1	Pieces		78.22
P 5N0971104AC	SENSOR WIRE HARNESS	1	Pieces		143.60
Sum carried forward					10,835.69

Payments to: - BBN: - Acc.-No.:



PDI TUAS

VIJAYAKUMAR PARAMESWARAN
780 PASIR RIS STREET 71
#07-576
Singapore, 510780
Singapore

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031170
Quote No. SER/QUO/1801762
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License No.	VIN	Initial Registration	Sales Advisor
SKW5779C	WVGZZZ5NZGW032497	04/11/15	Wilson Gwee Sheng
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 233471	5N22QY

Continued 10,835.69

Sum Item 3,515.69

Sum Labor 7,320.00
Sum Item 3,515.69

Total SGD 10,835.69
7% GST 758.50
Total SGD Incl. GST 11,594.19

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey *resurvey* after spray painting
- To display *display* (part(s)) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed *and* is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature _____
Date _____

John
HP 90010068
3 days
24/10/18 @ 1530hrs
Resury 54 part

Payments to: - BBN: - Acc.-No.:

QBE Insurance (Singapore) Pte Ltd

A member of the worldwide QBE Insurance Group Unique Entity No. 196401963C

1 Raffles Quay, #29-10 South Tower, Singapore 048583
Tel: 65-6224 6633 Fax: 65-6533 3270
GST Registration No.: M200644018

QBE

Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULE, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate No. **8-V0014178-MVA-R001** Account Name **JONVIN INSURANCE AGENCY PTE LTD** MCI Type **MX1**

1 Index Mark and Registration Number of Vehicle or Chassis No: **SKW5779C**

2 Name of Policyholder **VIJAYAKUMAR PARAMESWARAN**

3 Effective date of Commencement of Insurance for the purpose of the Regulations **04/11/2017**

4 Date of Expiry **03/11/2018**

5 Person or Classes of Person entitled to drive*

(a) The Policyholder

The Policyholder may also drive a motor car not belonging to him/her and not hired to him/her under a hire purchase agreement.

(b) Any person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from the driving the Motor Vehicle

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage

6 Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover use for hire or reward, racing, pace-making, reliability trial, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

7 Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risk and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act 1987 (Malaysia) are not to be included under these headings

I/WE HEREBY CERTIFY that the Policy to which this certificate relates is issued in accordance with the provisions of the Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

QBE Insurance (Singapore) Pte Ltd



Authorized Signature

Date of Issue: 19/10/2017

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 23 October, 2018 1:47 PM
To: Tang, Shu Shi (VWG Singapore); Chee, Steven (VWG Singapore); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sundari Nagarajan - III
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C
DOA : 19/10/2018
Attachments: MyDocument_2018_10_23_11_38_31.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKW5779C and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

23.10.2018 @ 2:10pm
Shu Shi veh not in

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]

Sent: 23 October, 2018 12:55 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Hi,

Please use LKK.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 23 October, 2018 11:54 AM

To: Chee, Steven (VWG Singapore)

Cc: Tang, Shu Shi (VWG Singapore)

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Chee, Steven (VWG Singapore) [<mailto:steven.chee@vw.com.sg>]

Sent: 23 October, 2018 11:43 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Dear claims,

Please revert on liability & arrange survey for this claims.

Best Regards,

Steven Chee
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

Main Line : +65 6305-7299

Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<http://www.vw.com.sg>



From: steven.chee@vw.com.sg [mailto:steven.chee@vw.com.sg]
Sent: Tuesday, 23 October, 2018 11:39 AM
To: Chee, Steven (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling

- and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 1 November 2018 2:32 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Chee, Steven (VWG Singapore); Olivia Lau (LKKAuto); Motor Claim - III; SUR; Sundari Nagarajan - III
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C
DOA : 19/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 1 November 2018 10:33 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Dear Asher,

Please revert on liability for this claim, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, 30 October, 2018 10:01 AM

To: Tang, Shu Shi (VWG Singapore); Mekavathanan Sarangapani; Admin-D (LKKAuto); Motor Claim - III; SUR; Sundari Nagarajan - III; Asher Sng (LKKAuto)

Cc: Chee, Steven (VWG Singapore); Olivia Lau (LKKAuto); CS A Team; Admin A

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Dear Shu Shi,

Thank you for your email.

Our case handler is Asher. LKK Ref: CC4/III18019334/R1eb3

For future on direct settlement Third party cases, you may email to cs-a@lkkauto.com & admin-a@lkkauto.com.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Sent: Tuesday, 30 October 2018 9:57 AM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>

Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Hi Meka,

Thank you for your reply, however we have send a few email but nobody revert.

Dear LKK,

Please revert.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Mekavathanan Sarangapani [<mailto:mekavathanan@iii.com.sg>]

Sent: Tuesday, 30 October, 2018 9:23 AM

To: Tang, Shu Shi (VWG Singapore); Admin-D (LKKAuto); Motor Claim - III; SUR; Sundari Nagarajan - III

Cc: Chee, Steven (VWG Singapore); Olivia Lau (olivialau@lkkauto.com)

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Please speak to our panel surveyors on this case please

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Tuesday, October 30, 2018 8:58 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>;

Sundari Nagarajan - III <sundari@iii.com.sg>

Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Hi,

Vehicle had been survey, we have not heard from you, please let us know if we can proceed with DS?

Best Regards,

Tang Shu Shi

Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

Singapore 368314

DID: +65 6922-3502

Mobile: +65 9386-7833

Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Friday, 26 October, 2018 8:48 AM
To: 'Admin-D (LKKAUTO)'; 'Motor Claim - III'; 'SUR'; 'Sundari Nagarajan - III'
Cc: Chee, Steven (VWG Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Hi,

Vehicle had been survey, please let us know if can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Wednesday, 24 October, 2018 3:57 PM

To: 'Admin-D (LKKAuto)'; 'Motor Claim - III'; SUR; 'Sundari Nagarajan - III'

Cc: Chee, Steven (VWG Singapore)

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Hi,

Vehicle had been survey, please let us know if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 23 October, 2018 2:04 PM

To: Tang, Shu Shi (VWG Singapore); 'Motor Claim - III'; Chee, Steven (VWG Singapore); SUR

Cc: 'Sundari Nagarajan - III'

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Dear Shu Shi,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Tuesday, 23 October, 2018 1:53 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>;

'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Hi Catherine,

Please arrange tomorrow 24/10/2018 @ 3.30pm, vw/ka, owner waiting.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 23 October, 2018 1:47 PM

To: Tang, Shu Shi (VWG Singapore); Chee, Steven (VWG Singapore); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc: Sundari Nagarajan - III

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKW5779C and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: 23 October, 2018 12:55 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Hi,

Please use LKK.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 23 October, 2018 11:54 AM
To: Chee, Steven (VWG Singapore)
Cc: Tang, Shu Shi (VWG Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Chee, Steven (VWG Singapore) [<mailto:steven.chee@vw.com.sg>]

Sent: 23 October, 2018 11:43 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW5779C & SHD6523C DOA : 19/10/2018

Dear claims,

Please revert on liability & arrange survey for this claims.

Best Regards,

Steven Chee

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

Singapore 368314

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

steven.chee@vw.com.sg

<http://www.vw.com.sg>



From: steven.chee@vw.com.sg [<mailto:steven.chee@vw.com.sg>]

Sent: Tuesday, 23 October, 2018 11:39 AM

To: Chee, Steven (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Oct 2018 14:57	Cim Veh Model Changed	(203949) VOLKSWAGEN TIGUAN 1.4 TSI BMT (5N22SY) (A).	[A] Lau Shu Pei
2	24 Oct 2018 14:57	Cim Created	Reg No: SKW5779C, Acct Date: 2018/10/19, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: QBE Insurance (Singapore) Pte Ltd (HQ), Workshop: Volkswagen Centre Singapore (HQ)	[A] Lau Shu Pei
3	24 Oct 2018 14:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	24 Oct 2018 14:57	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/11/02	[A] Lau Shu Pei
5	24 Oct 2018 14:57	Adj Mandate Set	Approved:0.00, Reinsp:Adj decides.	[A] Lau Shu Pei
6	24 Oct 2018 14:57	Label Added	(30651):Vehicle Not In, (30653):Direct Settlement.	[A] Lau Shu Pei
7	24 Oct 2018 14:57	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	25 Oct 2018 12:54	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
9	25 Oct 2018 12:54	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
10	30 Oct 2018 09:20	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: 100% B:27 OID REAR ENDED TP	[A] Asher Sng Rong Yi
11	31 Oct 2018 13:04	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/11/02, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	31 Oct 2018 13:04	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
13	17 Jan 2019 11:36	Adj Rpt Initiated		[A] Lau Shu Pei
14	17 Jan 2019 11:36	Cim Dtl Modified	Insured Name: -> -.	[A] Lau Shu Pei
15	17 Jan 2019 11:36	Cim Dtl Modified	Claimant's Name: -> -, Claimant's ID: -> -.	[A] Lau Shu Pei
16	17 Jan 2019 11:36	Cim Dtl Modified	JPJ Reg. Date: -> 2000/01/01.	[A] Lau Shu Pei
17	17 Jan 2019 11:36	Cim Details Notified		[A] Lau Shu Pei
18	07 Mar 2019 17:39	Cim Dtl Modified	JPJ Reg. Date: 2000/01/01 -> 2015/11/04.	[A] JOANNE LEE KHANG MIN
19	25 Mar 2019 12:19	Adj Mandate Request	Cur.Req:4396.15:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST : \$4,028.95+ (b) LOU : \$180.00 (3days x \$60) + (c) LTA Search: \$7.45 + (d) Medical: \$179.75 Total: a+b+c+d = \$4,396.15 VEH MODEL: VOLKSWAGEN TIGUAN 1390cc PLEASE REVERT WITH YOUR APPROVAL	[A] Asher Sng Rong Yi

Date From    Date To    Audit Type  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2032315	17/01/2019 11:36	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW5779C	SHD6523C	10.70

Print Received Message

This mail is associated with :

***SKW5779C (MCT18100613)
[SHD6523C]**

TP

VIJATAJUMAR PARAMESWARAN

Oct 19 2018 8:00AM

[-]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 26/03/2019 09:10 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4396.15) - SKW5779C - Claim Handler: Sundari Nagarajan

Approved:4396.15:Please note that 2 different DV's are to be prepared one for the owner for \$4,337.30 [TPD+TPI - Vijaykumar Parameshwaran] Another DV for \$58.85 for the Passenger Hamimah Bte Abdul Halim

**LETTER OF DEMAND**Your Ref: SHD6523COur Ref: SKW5779CTo: Indig Int.

Dear Sirs,

ACCIDENT INVOLVING SKW5779C **&** SHD6523C **ON** 19.10.18We are claiming on behalf of our client Vijayarunni Paramegwaranowner of vehicle number SKW5779C involved in accident on 19.10.18with vehicle SHD6523C along/at YPE Khor Layang.

Description of claims:

Cost of Repairs \$ 4,028.95 (incl 7% GST)Loss of Use/Rental \$ 60 X 3 Days = \$ 180 (incl 7% GST)Search Fee \$ 7.45 (incl 7% GST)Miscellaneous Fee ^{medical} \$ 20.90 + \$58.85 = \$179.75 (incl 7% GST)**TOTAL** \$ 4,396.15 (incl 7% GST)We are claiming in full and final settlement of \$ 4,396.15 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg



Dated this

7/12/18



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKW5779C and SHD 6523C on 19/10/2018
Own vehicle's number Other vehicle's number Date of accident
 along TPE near Loyang
Accident location

BY THE LETTER OF AUTHORITY, I/we, Vijayakumar Parameswarar
Name of Policy Holder & IC / Passport number
 of S2693997E owner of Vehicle Registration

Number SKW5779C hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents or any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 3 of the month 12 Year 18.

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature]



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18100613
Claimant Ref: SKW 5779C

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,028.95 (repair cost), S\$ 180.00 (loss of use/rental), S\$ 128.35 (Medical fee and search fee), vehicle no. SKW 5779C that was damaged pursuant to the accident which occurred on 19/10/2018 (date) at TRE NEAR LUYANG (location) involving vehicle no. 5MD 652X (insured vehicle). This is pursuant to the inspection conducted on 24/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner VIJAYAKUMAR PARAMESWARAN ("the third party claimant") of vehicle no. SKW 5779C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKW 5779C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,337.30 to VOLKSWAGEN CENTRE SINGAPORE.

Dated this 20 day of JUNE 2019.

CLAIMANT:

Signature

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:



WITNESS:

Signature

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Nationality:

Occupation:



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT16100613
Claimant Ref: SKW 5779C

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 58.85 (medical fee) ~~S\$ 58.85 (medical fee)~~ ~~S\$ 58.85 (medical fee)~~ vehicle no. SKW 5779C that was damaged pursuant to the accident which occurred on 19/10/2018 (date) at TPE NEAR LOYANG (location) involving vehicle no. SHD 6523C (Insured vehicle). This is pursuant to the inspection conducted on 24/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HASIMAH BTE ABOL HALIM ("the third party claimant") of vehicle no. SKW 5779C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKW 5779C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 58.85 to VOLKSWAGEN CENTRE SINGAPORE.

Dated this 20 day of June 20 19

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:



WITNESS:

Signature:




Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P52209

Biz Reg. No. S3103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2872

SERVICE CUSTOMER NO.: CV000179

SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE

TELEPHONE NO.:

ADDRESS: 64 CECIL STREET
#04-05 IOB BUILDING

- Singapore

Post Code: 049711

VEH NO.: SKW5779C

DATE: 22/11/18

Pickup:

VIN NO.: WVGZZZ5N2GW032497

KM: 111,915

GEARBOX CODE:

Engine No.:

MODEL: TiguanGP 1.4 TSI 118 DSG6 RECY

SA: STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
INDIA INT DIRECT SETTLEMENT					
DOA : 19/10/2018					
T/P VEH : SHD6523C					
SURVEY BY RASUL (LKK)					
NO OF REPAIR WORKING DAY: 3 WORKING DAY.					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR SOCKET	1.00	TU	280.00	280.00
Item					
7	SENSOR	1.00	PCS	175.10	175.10
8	PARKING SENSOR O RING	1.00	PCS	0.65	0.65
9	REAR BUMPER (CENTRE)	1.00	PCS	595.45	595.45
10	REAR BUMPER (LOWER)	1.00	PCS	558.91	558.91
11	SENSOR BRACKET OUTER	1.00	PCS	17.63	17.63
12	SENSOR BRACKET INNER	1.00	PCS	17.63	17.63

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P52209

Biz Reg. No. 53103049E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2872

SERVICE CUSTOMER NO.: CV000179

SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE

TELEPHONE NO.:

ADDRESS: 64 CECIL STREET
#04-05 IOB BUILDING
Singapore

Post Code: 049711

VEH NO.: SKW5779C

DATE: 22/11/18

Pickup:

VIN NO: WVGZZZ5N2GW032497

KM: 111,915

GEARBOX CODE:

Engine No.:

MODEL: TiguanGP 1.4 TSI 118 DSG6 RECY

SA: STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
-----	-------------	-----	-----	------------	--------

GST (7%) AMOUNT: 263.58
TOTAL AMOUNT: 4,028.95

For Volkswagen Group Singapore Pte Ltd

Customer



NOTICE:

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2526214002 Swift Code: DEUTSG55 Please indicate Customer Name and Invoice Number in the payment

[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Oct 2018 / 10:21:21

Receipt Date/Time : 22 Oct 2018 / 10:21:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181022-000506

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6523C				
As at 19 Oct 2018/08:15:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD6523C			
	Enquiry Fee	7.00	0.49	7.49
	20181022102026876921			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20181022102040727	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

GST REGN NO. : M9-0000467-N
VISIT NO. : G04318035916
VISIT DATE/TIME : 19-OCT-2018 09:52AM
INVOICE NO. : PG04318035916-1
PAYER NAME : VIJAYAKUMAR
PARAMESWARAN
ADDRESS : 780 PASIR RIS STREET 71 #07-576 SINGAPORE 510780
PAGE : 1 of 1
BILL TYPE : PATIVNOUT
BILL DATE : 19-OCT-2018
PATIENT NAME : VIJAYAKUMAR
PARAMESWARAN
PATIENT ID NO. : S2693997F
POLICY NO. :

DESCRIPTION	QTY	S\$	S\$
CONSULTATION			26.00
PRACTICE COST			
PRACTICE COST	1.0	15.00	
			15.00
RADIOLOGY			
CERVICAL SPINE XRAY (2 VIEWS)	1.0	72.00	
			72.00
SUB-TOTAL			113.00
TOTAL CHARGES BEFORE GST			113.00
GST @ 7%			7.91
TOTAL CHARGES AFTER GST			120.91
LESS ROUNDING ADJUSTMENT			(0.01)
TOTAL AMOUNT PAID			(120.90)
REG1801342983 - 19/10/2018 - AMEX		120.90	
TOTAL BALANCE DUE			0.00

RafflesMedical

65 Airport Boulevard
#B2-01 Singapore 819663
Tel: (65) 6241 8818 Fax: (65) 6241 3498

65 AIRPORT BOULEVARD, S'PORE CHANGI #B2-01 AIRPORT PASSENGER TERMINAL BUILDING 3
SINGAPORE 819663 T:62418818

Raffles Medical Group Ltd | Company Registration No: 198901967K | GST Registration No: M9-0000467-N

GST REGN NO. : M9-0000467-N PAGE : 1 of 1
VISIT NO. : G04318035917 BILL TYPE : PATIVNOUT
VISIT DATE/TIME : 19-OCT-2018 09:53AM BILL DATE : 19-OCT-2018
INVOICE NO. : PG04318035917-1 PATIENT NAME : HAMIMAH BTE ABDUL HALIM
PAY BY : SELF PATIENT ID NO. : S7108515E
PAYER NAME : HAMIMAH BTE ABDUL HALIM POLICY NO. :
ADDRESS : 780 PASIR RIS STREET 71 #07-576 SINGAPORE 510780

DESCRIPTION	QTY	S\$	S\$
CONSULTATION			0.00
RADIOLOGY			
CERVICAL SPINE XRAY (2 VIEWS)	1.0	55.00	
			55.00
SUB-TOTAL			55.00
TOTAL CHARGES BEFORE GST			55.00
GST @ 7%			3.85
TOTAL CHARGES AFTER GST			58.85
TOTAL AMOUNT PAID			(58.85)
REG1801342977 - 19/10/2018 - AMEX		58.85	
TOTAL BALANCE DUE			0.00

RafflesMedical

65 Airport Boulevard
#B2-01 Singapore 819663
Tel: (65) 6241 8818 Fax: (65) 6241 3498

65 AIRPORT BOULEVARD, S'PORE CHANGI #B2-01 AIRPORT PASSENGER TERMINAL BUILDING 3
SINGAPORE 819663 T:62418818

Raffles Medical Group Ltd | Company Registration No: 198901967K | GST Registration No: M9-0000467-N

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Oct 2018 Edit Reg		23 Oct 2018 00:00 Edit Adj Rpt	\$53,765.37 Edit Estimates	\$53,765.37 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	VIJATAJUMAR PARAMESWARAN, ID: S2693997F		
Vehicle Reg. No.:	SKW5779C	Date of Loss:	19/10/2018 08:00 - :59 [35 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18100613	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD6523C	Policy No. (Claimant):	
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	QBE Insurance (Singapore) Pte Ltd (HQ) - Tel: 62246633		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 02/11/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (26/03/2019): Alert - Adj Mandate Approved (\$4396.15) - SKW5779C - Claim Handler: Sundari Nag...
- III_SG (31/10/2018): Alert - Adj Mandate Approved (\$0.00) - SKW5779C - Claim Handler: Sundari Nagara...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKW5779C (MCT18100613)
[SHD6523C]
TP
VIJATAJUMAR PARAMESWARAN
Oct 19 2018 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter			View View in Browser		
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/03/19 12:17	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	25/03/19 12:17	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
4	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
5	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
6	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
7	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
8	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
9	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
10	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
11	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
12	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
13	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
14	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
15	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
16	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
17	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
18	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
19	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
20	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
21	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
22	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
23	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
24	25/03/19 12:17	General View		Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/10/18 14:58	EMAIL FROM III DD 23102018		Load PDF	
2	24/10/18 14:58	TP EST & GIA REPORT		Load PDF	
3	26/10/18 11:19	TP ESTIMATE- MARKED		Load PDF	
4	07/03/19 17:43	WORKSHOP INVOICE		Load PDF	
5	07/03/19 17:43	MEDICAL FEE		Load PDF	
6	07/03/19 17:43	LTA SEARCH		Load PDF	
7	07/03/19 17:43	LOD		Load PDF	
8	04/07/19 12:05	DISCHARGE VOUCHER		Load PDF	
9	04/07/19 12:05	AUTHORISATION TO ACT FORM		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	25/10/18 08:38	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18019334/R1EB3Q2

Date: 04/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
Claimant Vehicle No : SKW5779C	Insured Vehicle No : SHD6523C
Date of Loss: 19/10/2018	Nature of Claim: TP Claim No: MCT18100613

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW5779C		
Make & Model:	VOLKSWAGEN TIGUAN, 1.4 TSI BMT (5N22SY) (A)	Engine No:	CTH233471
Reg. Date:	04/11/2015 (Man. Year: 2015)	Chassis No:	WVGZZZ5NZGW032497
Colour:	Blue	Odometer:	108932 km
Engine Capacity:	1390 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	255/40Z R19	Rear Tyre Size:	255/40Z R19
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,515.69	1,365.37	2,150.32	61.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	2,400.00	4,920.00	67.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,835.69	3,765.37	7,070.32	65.25
+ GST 7.00/7.00% (S\$)	758.50	263.58	494.92	65.25
Nett Amount (S\$)	11,594.19	4,028.95	7,565.24	65.25
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Medical Costs (S\$)		179.75		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,396.15		

INSPECTION

Date of Assignment:	23/10/2018	
Date Inspected:	24/10/2018	Inspected At: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 07 Mar 2019)
Parts:	M1-SUV	VOLKSWAGEN TIGUAN 1.4 TSI BMT (5N22SY) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW5779C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SENSOR	Not Working	175.10 FS	*175.10 FS
2	1		*PARKING SENSOR O RING	Necessary	0.65 FS	*0.65 FS
3	1		*RR BUMPER REINFORCEMENT	Not Necessary	538.16 FS	*- FS
4	1		*BUMPER SIDE BRACKET LH	Not Necessary	38.69 FS	*- FS
5	1		*BUMPER SIDE BRACKET RH	Not Necessary	38.69 FS	*- FS
6	1		*REAR BUMPER (UPPER)	Not Necessary	1,138.50 FS	*- FS
7	1		*REAR BUMPER (CENTRE)	Deformed	595.45 FS	*595.45 FS
8	1		*REAR BUMPER (LOWER)	Cut	558.91 FS	*558.91 FS
9	1		*SENSOR BRACKET OUTER	Necessary	17.63 FS	*17.63 FS
10	1		*SENSOR BRACKET INNER	Necessary	17.63 FS	*17.63 FS
11	1		*REVERSING LIGHT LH	Not Necessary	87.23 FS	*- FS
12	1		*REVERSING LIGHT RH	Not Necessary	87.23 FS	*- FS
13	1		*REFLECTOR REAR LH	Not Necessary	78.22 FS	*- FS
14	1		*SENSOR WIRE HARNESS	Not Necessary	143.60 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	3,515.69	1,365.37
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	3,360.00	840.00
2	SPRAY PAINT	New	3,200.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			7,320.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >