

10/0000

INS. CASE OWNER:

CC 6/1111801 9777, R2 p639

LKK:

IDAC:

Surveyor:

Rahul

DOI:

ASSIGNMENT

20/10/18

Date / Time:

24/10/18

Registered in Merimen:

24/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 7202H

Name of Insured:

UPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

19/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

SEE HIRE CONTR

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MJ180628

Policy No.:

MJ180628

Make / Model:

MINNION

Place of Accident:

ANORA WEST RD.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SEE 7777



INSRS:

WSP:

Tel:

Liability:

RMKS:

UPL



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

11/10/18
6/11/18

48K 7777 - x SHA 7202H - x

11/11/18 - III ✓ 1W%

21/11/18 - Email TWP: DS.

29/11/18 - File - type monelcle

17/12/18 - Sacked handle on car (94,782 10)

18/12/18 - E-mailed offer to TP (94,729 40)

31/5/19 - E-mailed DV to TP

10/6/19 - original DV in.

25/7/19 - File pass to Shumi to close

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 3,460

(4 days) Reduction:

30 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Cal

Final Liability:

%

1W

(Agreed / assessed) BOLA S/N No.:

77

If NO or B 28, Ass. Lia:

Repair Cost (W/ass)

SS 3,702.20

Loss of Rental (LOR (W/ass))

SS 1,027.20 (10 days)

Loss of Use (LOU):

SS - (5 - x - days)

Loss of Income (LOI):

SS - (5 - x - days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350

Total:

SS 4,729.40

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

SS 4,729.40

Name 1:

Cycle & Carriage Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT 21/7/19

Form

REF:

93402

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No. **SKR 72774**
at Workshop m/s **Cycle & Carriage**
of **209, Parnassus Highway**
Insured: **ICI**
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition) **Don - 11 am**
once waiting
Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: **4** days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____
Vehicle: IN / OUT

Veh No: **SKR 72774** Yr Regn: **2016 / 86P**
Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: **Mercedes-Benz** **Outlander 2.4 c.c 2360**
Colour: **Red** A/C: Insured / Std / NI / NA
Sp. Reading: **099555** T/Radio: Insured / Std / NI / NA

Eng/No: _____
C/No: **JM 4xTAF 3wL 200 4432**
Gen. Cond: Good ☒ Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or
Brake: ☒ In order / Jammed / Leaked / Burnt or
Mod: **Nil** / **SRM** / STD A/Rim or

Tyre Size: F: **225/55 R18**
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / ☒ YOKO or

Front Rear
R/Bal. **6** mm R/Bal. **6** mm
L/Bal. **6** mm L/Bal. **6** mm
D.O.A. **19/10/18** D.O.I. **30/10/18**
Survey held at **CBC CPA**

Des. of Damages: Frt ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$340 (Red # 573/306)
4 days + 1 sat am = 6 days

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$ _____)
☐ Interview (\$ _____)
☐ Tech. Invs (\$ _____)
☐ Weekend (\$ _____)

Survey Fee

Transportation

☐ \$ - RE. \$

☐ Photos

☐ Other

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18019333/R1pb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 24-10-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 7302H	Veh. Inspected	SKR 7277Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/10/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	19/10/2018	Inspection Date	30/10/2018
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Co Reg No : 1977014696

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms Lim Tien Phing Katherine (Lin Dianping) 9 Vandar Drive Singapore 287848	Cust No/Name /Ms Lim Tien Phing Katherine (Li Reg No/Reg Date SKR7277Y / 21/09/201 Date In/Mileage / 0 Chassis No JMYXTGF3WGZ004432 Engine No 4B12RT9102 Make/Model MIT/OUTLANDER 2.4 CVT AWD (G43) Colour/Trim P02 RED METALLIC / BK BLACK
Contact No Mobile: 97533023	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00041	Cash	23/10/2018/ 15:21	QUD	247 / DonBong	32168		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNTB8000							825 1658.00
RENEW ACCIDENT DAMAGED PARTS ON REAR BUMPER, SKID BUMPER, REPAIR REAR END PANEL							
E PNTB8000							60 80.00
REMOVE AND INSTALL PARKING ASSIST							
E PNT98000							840 1260.00
PAINT WORK SPRAY REAR END PANEL, REAR BUMPER AND AFFECTED PORTION							
A 54900099							30 50.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM							
M SUNDRY							60 80.00
PERFORM RUST PREVENTION							
A 10028901							200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST							
USING HI-SCAN PRO TEST							
M SUNDRY							280.00
SUPPLY PARKING SENSOR							
M SUNDRY							30 50.00
SUNDRIES							
M REINFORCEMENT,RR BUMPER,RH				1.00	78.00	00.00	78.00
M REINFORCEMENT,RR BUMPER,LH				1.00	78.00	00.00	78.00
M BRKT,R/BMPR FACE SIDE,LH				1.00	12.00	00.00	12.00
M BRKT,R/BMPR FACE SIDE,RH				1.00	12.00	00.00	12.00
M CLIP,FR BUMPER				10.00	2.00	00.00	20.00
M CLIP,ENG ROOM COVER				10.00	2.00	00.00	20.00
M FACE,RR BUMPER				1.00	873.00	00.00	873.00
M EXTENSION,RR BUMPER				1.00	230.00	00.00	230.00
SURVEYOR NAME: Paul							
SURVEYOR SIGNATURE: [Signature]							
DATE: 30/10/18 @ 11:00h							
REMARKS: 4 days							

Confirm & accepted by

Rosmy by paint

7% GST on **4,973.00**
348.11

Total Payable 5,321.11

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 1977014696

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms Lim Tien Phing Katherine (Lin Dianping) 9 Vandar Drive Singapore 287848	Cust No/Name /Ms Lim Tien Phing Katherine (Li Reg No/Reg Date SKR7277Y / 21/09/2016 Date In/Mileage 08/12/2018/ 41463 Chassis/Package JMYXTGF3WGZ004432 /DC17PP Engine No 4B12RT9102 Make/Model MIT/OUTLANDER 2.4 CVT AWD (G43) Colour/Trim P02 RED METALLIC / BK. BLACK
Contact No Mobile: 97533023 05/12/	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	20/02/2019/ 11:39	TLD	260 / AITing	32168

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, SKID BUMPER, REPAIR REAR END PANEL, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				825.00
E PNT88000 REMOVE AND INSTALL PARKING ASSIST				60.00
E PNT98000 RESPRAY ON REAR END PANEL, REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME				840.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30.00
M SUNDRY PERFORM RUST PREVENTION ON AFFECTED AREAS				60.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRIES				30.00
S SPECIALISTJOB SUPPLY ONE SET OF PARKING SENSOR				280.00
X BRKT,R/BMPR FACE SIDE,RH	1.00	12.00	00.00	12.00
X CLIP,FR BUMPER	10.00	2.00	00.00	20.00
X FACE,RR BUMPER	1.00	873.00	00.00	873.00
X EXTENSION,RR BUMPER	1.00	230.00	00.00	230.00
Z TEXT TP CLAIM INDIA SHA7302H DOA : 19.10.18 SURVEYOR RASUL LKK 30.10.18 REPAIR 4 DAYS				

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	1,135.00		Nett	3,460.00
Labour	1,955.00	7% GST on	3460.00	242.20
Standard Menu	0.00			
Specialist Job	280.00		Total Payable	3,702.20
Diagnostics Job	0.00			
Sundry/Others	90.00			
Total(w/o GST)	3,460.00			

This is not an official tax invoice.
 This is a computer generated document, no signature is required.

VEHICLE NO : SKR 7277 Y
 MODEL : MIT OUTLANDER 2.4
 WIP : 32168

Material	:	\$	<u>1,135.00</u>
Labour	:	\$	<u>2,325.00</u>
Sub-Total	:	\$	<u>3,460.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>3,460.00</u>
GST 7%	:	\$	<u>242.20</u>
Grand Total	:	\$	<u>3,702.20</u>
Finalise By/Date	:	<u>LOI / 20/02/19</u>	

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 4 WORKING DAYS + 0 Days (0) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 4

☒ TP claim SHA7302H

☐ Claim GIA / LTA fee

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -

Hsiao Tong (LKKAUTO)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 26 April 2019 9:10 AM
To: Shu Pei (LKKAUTO); Rasul (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A; Admin-D (LKKAUTO); Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: RE: SKR7277Y, finalisation (Mit WIP: 32168)
Attachments: [Untitled].pdf

Hi, Shu Pei,

Any issues for this case??

Already finalised 2 months ago, but seems no reply from you.

Please reply ASAP so we can close case.

Appreciate.

Best Regards,

Loi Ai Ting
Customer Service Advisor



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting
Sent: Monday, 1 April, 2019 1:37 PM
To: 'Shu Pei (LKKAUTO)'; 'Rasul (LKKAUTO)'; 'Hsiao Tong (LKKAUTO)'
Cc: 'Admin A'; 'Admin-D (LKKAUTO)'; Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: RE: SKR7277Y, finalisation (Mit WIP: 32168)

Dear Shu Pei,

Kindly confirm finalised amount at \$3,702.20.

Do let us know if there is any issues.

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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 A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting
Sent: Monday, 18 March, 2019 10:00 AM
To: 'Shu Pei (LKKAUTO)'; Rasul (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A; Admin-D (LKKAUTO); Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: RE: SKR7277Y, finalisation (Mit WIP: 32168)

Hi, Shu Pei,

Can we confirm finalised amount at \$3,702.20?

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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 A member of the Jardine Cycle & Carriage Group

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 21 February, 2019 7:29 PM
To: Loi Ai Ting; Rasul (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A; Admin-D (LKKAUTO); Cheng Jo Jo; Songcuan JR Lauro Araos
Subject: FW: SKR7277Y, finalisation (Mit WIP: 32168)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18019333/R1pb3	Rasul / Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Thursday, 21 February 2019 2:42 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>

Subject: SKR7277Y, finalisation (Mit WIP: 32168)

Hi, Rasul,

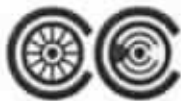
Please confirm finalised amount at \$3,702.20.

Thanks.

Best Regards,

Loi Ai Ting

Customer Service Advisor



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Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 24 October 2018 9:11 AM
To: Don Bong Kiong Hua; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Andre Chow En De; Sherini Pillai
Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKR7277Y and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 10B Building | Singapore 049711
Tel: 6347 6100, Ext - 248

24.10.2018 @ 9:37am
Don veh not in

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]
Sent: 23 October, 2018 4:13 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018
Importance: High

- We choose LKK Auto Consultants Pte Ltd

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 23 October, 2018 3:49 PM
To: Don Bong Kiong Hua
Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]

Sent: 23 October, 2018 3:33 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Importance: High

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **SKR7277Y**), to submit a claim on his/her behalf as we are the authorized repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **SHA7302H**) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 2 November 2018 7:59 AM
To: 'Don Bong Kiong Hua'
Cc: Admin A; Andre Chow En De
Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Without Prejudice

Dear Sirs/ Mdm.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Wednesday, 31 October 2018 2:30 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018
Importance: High

Fyi

From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]
Sent: Wednesday, 31 October, 2018 9:21 AM
To: Don Bong Kiong Hua
Cc: Hsiao Tong (LKKAUTO); Admin A; Andre Chow En De
Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Dear Don,

Kindly forwards to us a copy of GIA report for our necessary action.

Thank You

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 31 October 2018 8:57 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018
Importance: High

From: Janice Lee (LKKAUTO)
Sent: Wednesday, 31 October 2018 8:35 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: FW: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018
Importance: High

Dear Hsiao Tong,

[CC4/III18019333/pb3](#)

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]
Sent: Tuesday, October 30, 2018 9:21 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Importance: High

Hi Officer in charge,

Please let us know the liability. Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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T: +65 6568 4501 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Wednesday, 24 October, 2018 9:11 AM

To: Don Bong Kiong Hua; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc: Andre Chow En De; Sherini Pillai

Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKR7277Y and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]

Sent: 23 October, 2018 4:13 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Importance: High

- We choose LKK Auto Consultants Pte Ltd

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 23 October, 2018 3:49 PM

To: Don Bong Kiong Hua

Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Dear Sir / Mdm,

We acknowledge receipt of your email,

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]

Sent: 23 October, 2018 3:33 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: RE: INDIA TP CLAIM SKR7277Y AGAINTS SHA7302H DOA 19.10.2018

Importance: High

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **SKR7277Y**), to submit a claim on his/her behalf as we are the authorized repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **SHA7302H**) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong

Claim Division Operations
209 Pandan Gardens
Singapore 609339



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India International Insurance Pte Ltd.

Registration No. 198703792-K

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and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 27 April 2019 4:18 PM
To: Loi Ai Ting
Cc: Admin A; Admin-D (LKKAUTO); Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Rasul (LKKAUTO)
Subject: RE: SKR7277Y, finalisation (Mit WIP: 32168) *LKK REF: CC4/III18019333/R1pb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **P/P \$3,460.00(before GST)** with **4 repair days**.

Kindly confirm.

**** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 26 April 2019 9:10 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: RE: SKR7277Y, finalisation (Mit WIP: 32168)

Hi, Shu Pei,

Any issues for this case??

Already finalised 2 months ago, but seems no reply from you.

Please reply ASAP so we can close case.

Appreciate.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting
Sent: Monday, 1 April, 2019 1:37 PM
To: 'Shu Pei (LKKAUTO)'; 'Rasul (LKKAUTO)'; 'Hsiao Tong (LKKAUTO)'
Cc: 'Admin A'; 'Admin-D (LKKAUTO)'; Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: RE: SKR7277Y, finalisation (Mit WIP: 32168)

Dear Shu Pei,

Kindly confirm finalised amount at \$3,702.20.

Do let us know if there is any issues.

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

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A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting
Sent: Monday, 18 March, 2019 10:00 AM
To: 'Shu Pei (LKKAuto)'; Rasul (LKKAuto); Hsiao Tong (LKKAuto)
Cc: Admin A; Admin-D (LKKAuto); Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: RE: SKR7277Y, finalisation (Mit WIP: 32168)

Hi, Shu Pei,

Can we confirm finalised amount at \$3,702.20?

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 21 February, 2019 7:29 PM
To: Loi Ai Ting; Rasul (LKKAuto); Hsiao Tong (LKKAuto)
Cc: Admin A; Admin-D (LKKAuto); Cheng Jo Jo; Songcuan JR Lauro Araos
Subject: FW: SKR7277Y, finalisation (Mit WIP: 32168)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18019333/R1pb3	Rasul / Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Thursday, 21 February 2019 2:42 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>

Subject: SKR7277Y, finalisation (Mit WIP: 32168)

Hi, Rasul,

Please confirm finalised amount at \$3,702.20.

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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Claim Audit

AUDIT TRAIL				
	On	Audit	Remarks	By
1	24 Oct 2018 14:51	Clim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	24 Oct 2018 14:51	Clim Created	Reg No: SKR7277Y, Acct Date: 2018/10/19, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	[A] Lau Shu Pei
3	24 Oct 2018 14:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	24 Oct 2018 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/11/02	[A] Lau Shu Pei
5	24 Oct 2018 14:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	24 Oct 2018 14:51	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	24 Oct 2018 14:51	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	31 Oct 2018 15:42	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
9	31 Oct 2018 15:43	Clim Veh Model Changed	(202021) -> (205195) MITSUBISHI OUTLANDER 2.4 CVT (A).	[A] Lau Shu Pei
10	31 Oct 2018 19:09	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	31 Oct 2018 19:09	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	01 Nov 2018 15:06	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party	[A] CHEW HSIAO TONG
13	01 Nov 2018 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/11/02	[I] Sherini Pillai
14	01 Nov 2018 15:45	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	03 May 2019 16:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	03 May 2019 16:16	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
17	03 May 2019 16:16	Clim Dtl Modified	JPJ Reg. Date: -> 2016/09/21.	[A] JOANNE LEE KHANG MIN
18	03 May 2019 16:16	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	17 May 2019 15:57	Adj Mandate Request	Cur,Req:4782.20: PODS Liability: 100% Quantum: (a)CORw/GST: \$3,702.20 + (b)Rental(6days x \$180.00): \$1,080.00 Total: \$4,782.20 Vehicle Model: MITSUBISHI OUTLANDER, 2.4 CVT (A) (2360cc) 4 recommendation repair days + 1 Saturday + 1 Sunday = 6d	[A] Khanchna Pothuraj
20	21 May 2019 08:46	Adj Mandate Set	Approved:4782.20.	[I] Sherini Pillai

Date From



Date To



Audit Type None



Go

ACTIVITY

17/05/2019 16:02} Khanchna Pothuraj:

PODS

Liability: 100%

Quantum: (a)CORw/GST: \$3,702.20 + (b)Rental(6days x \$180.00): \$1,080.00 Total: \$4,782.20

Vehicle Model: MITSUBISHI OUTLANDER, 2.4 CVT (A) (2360cc)

4 recommendation repair days + 1 Saturday + 1 Sunday = 6days

KCN



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



ESTIMATE

Co Reg No : 197701469G

GST Reg No : NR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms Lim Tien Phing Katherine (Lin Dianping) 9 Vandar Drive Singapore 287848	Cust No/Name /Ms Lim Tien Phing Katherine (Li Reg No/Reg Date SKR7277Y / 21/09/201 Date In/Mileage / 0 Chassis No JMYXTGF3WGZ004432 Engine No 4B12RT9102 Make/Model MIT/OUTLANDER 2.4 CVT AWD (G43) Colour/Trim P02 RED METALLIC / BK BLACK
Contact No Mobile: 97533023	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	23/10/2018/ 15:21	QUD	247 / DonBong	32168
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
E PNT88000	RENEW ACCIDENT DAMAGED PARTS ON REAR BUMPER, SKID BUMPER, REPAIR REAR END PANEL				825 1658.00
E PNT88000	REMOVE AND INSTALL PARKING ASSIST				60 80.00
E PNT98000	PAINT WORK SPRAY REAR END PANEL, REAR BUMPER AND AFFECTED PORTION				840 1258.00
A 54900099	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30 50.00
M SUNDRY	PERFORM RUST PREVENTION				60 80.00
A 10028901	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST				200.00
M SUNDRY	SUPPLY PARKING SENSOR				11 280.00
M SUNDRY	SUNDRIES				30 50.00
M REINFORCEMENT,RR BUMPER,RH		1.00	78.00	00.00	78.00
M REINFORCEMENT,RR BUMPER,LH		1.00	78.00	00.00	78.00
M BRKT,R/BMPR FACE SIDE,LH		1.00	12.00	00.00	12.00
M BRKT,R/BMPR FACE SIDE,RH		1.00	12.00	00.00	12.00
M CLIP,FR BUMPER		10.00	2.00	00.00	20.00
M CLIP,ENG ROOM COVER		10.00	2.00	00.00	20.00
M FACE,RR BUMPER		1.00	873.00	00.00	873.00
M EXTENSION,RR BUMPER		1.00	230.00	00.00	230.00
SURVEYOR NAME: <i>Paul</i>					
SURVEYOR SIGNATURE: <i>[Signature]</i>					
DATE: 30/10/18 @ 11:00h					
REMARKS: 4 days					

Confirm & accepted by

Posmy by paint

7% GST on 4973.00
 Total Payable 5,321.11

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

VEHICLE NO : SKR 7277 Y
 MODEL : MIT OUTLANDER 2.4
 WIP : 32168

Material	:	\$	<u>1,135.00</u>
Labour	:	\$	<u>2,325.00</u>
Sub-Total	:	\$	<u>3,460.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>3,460.00</u>
GST 7%	:	\$	<u>242.20</u>
Grand Total	:	\$	<u>3,702.20</u>
Finalise By/Date	:	<u>LOI / 20/02/19</u>	

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 4 WORKING DAYS + 0 Days (0) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 4

☒ TP claim SHA7302H

☐ Claim GIA / LTA fee

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -

PRO-FORMA INVOICE

Co Reg No : 197701469G

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms Lim Tien Phing Katherine (Lin Dianping) 9 Vandar Drive Singapore 287848	Cust No/Name /Ms Lim Tien Phing Katherine (L1 Reg No/Reg Date SKR7277Y / 21/09/2016 Date In/Mileage 08/12/2018/ 41463 Chassis/Package JMYXTGF3WGZ004432 /DC17PP Engine No 4B12RT9102 Make/Model MIT/OUTLANDER 2.4 CVT AWD (G43) Colour/Trim P02 RED METALLIC / BK BLACK
Contact No Mobile: 97533023 05/12/	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	20/02/2019/ 11:39	TLD	260 / AITing	32168

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, SKID BUMPER, REPAIR REAR END PANEL, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				825.00
E PNT88000 REMOVE AND INSTALL PARKING ASSIST				60.00
E PNT98000 RESPRAY ON REAR END PANEL, REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME				840.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30.00
M SUNDRY PERFORM RUST PREVENTION ON AFFECTED AREAS				60.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRIES				30.00
S SPECIALISTJOB SUPPLY ONE SET OF PARKING SENSOR				280.00
X BRKT,R/BMPR FACE SIDE,RH	1.00	12.00	00.00	12.00
X CLIP,FR BUMPER	10.00	2.00	00.00	20.00
X FACE,RR BUMPER	1.00	873.00	00.00	873.00
X EXTENSION,RR BUMPER	1.00	230.00	00.00	230.00
Z TEXT TP CLAIM INDIA SHA7302H DOA : 19.10.18 SURVEYOR RASUL LKK 30.10.18 REPAIR 4 DAYS				

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	1,135.00	Nett	3,460.00
Labour	1,955.00	7% GST on	242.20
Standard Menu	0.00		
Specialist Job	280.00	Total Payable	3,702.20
Diagnostics Job	0.00		
Sundry/Others	90.00		
Total(w/o GST)	3,460.00		

This is not an official tax invoice.
 This is a computer generated document, no signature is required.

Body & Paint Centre
209 Pandan Gardens, Singapore 609339
Tel +65 6568 4501 · Fax +65 6565 1240
Company No. 197701469G



31st May 2019

India Ref: TP/MCT18100638

Mr Khanchna (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir,

Discharge Voucher for Accident Involving Vehicles SKR7277Y and SHA7302H on 19/10/2018

Attached is the Discharge Voucher duly signed.

Kindly process for payment to, Cycle & Carriage Automotive Pte Ltd, the soonest possible.

Appreciate your assistance.

Yours Sincerely,



Loi Ai Ting
Customer Service Advisor



CERTIFICATE OF INSURANCE

CYCLE & CARRIAGE AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Lim Tien Phing, Katherine (Lin DianPing)
Period of Insurance : 21 Sep 2018 To 20 Sep 2019
Engine No. : 4B12RT9102
Chassis No. : JMYXTGF3WGZ004432

Vehicle No. : SKR7277Y
Policy No. : 2100483280-02
Endorsement No. :
Issued Date : 03 Sep 2018

ABOUT THE COVER

Make/Model : MITSUBISHI OUTLANDER 2.4 CVT
Engine Capacity/Tonnage : 2,360.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

as The Policyholder
 or Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0, Own Damage - \$600, Theft - \$0, Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Lim Tien Phing, Katherine (Lin DianPing) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Authorised Service Centre: Add: 20 Leng Kee Rd Singapore 159094 64708888
2. Cycle & Carriage Authorised Service Centre (For windscreen claim only): Add: 330 Lili Rd 3 Singapore 408650 67461000
3. Cycle & Carriage Body & Paint Centre: Add: 209 Pandan Gardens Singapore 606339 65694501

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 5200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0500720792

CYCLE & CARRIAGE - ANNAL
 33F ALEXANDRA ROAD
 SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE
 AIGSGMOBILZAPP

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 28 May 2019 10:44 AM
To: aiting.loi@cyclecarriage.com.sg
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Hsiao Tong (LKKAuto); Admin A
Subject: RE: SKR7277Y, claim TP India SHA7302H, DOA: 19.10.18

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,702.20
2. Loss of Rental (6days x \$160.00) (w/GST)	\$ 1,027.20
TOTAL	\$ 4,729.40

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Monday, 13 May 2019 8:53 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: SKR7277Y, claim TP India SHA7302H, DOA: 19.10.18

Dear Eric,

Attached our LOD.

Our Claim is as below:



CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Body & Paint Centre
209 Pandan Gardens, Singapore 609339
Tel +65 6568 4501 - Fax +65 6565 1240
Company No. 197701469G

5th July 2019

Mr Khanchna (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir,

Amended Invoice for Accident Involving Vehicles SKR7277Y and SHA7302H on
19/10/2018

Attached is the amended invoice which address to India International Insurance Pte Ltd
as per requested.

Kindly process for payment to, Cycle & Carriage Automotive Pte Ltd, the soonest
possible.

Appreciate your assistance.

Yours Sincerely,

Loi Ai Ting
Customer Service Advisor

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 11 June 2019 8:55 AM
To: Loi Ai Ting
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Hsiao Tong (LKKAuto); Admin A
Subject: RE: SKR7277Y, claim TP India SHA7302H, DOA: 19.10.18

Tracking:	Recipient	Delivery
	Loi Ai Ting	
	Cheng Jo Jo	
	Songcuan JR Lauro Araos	
	Andre Chow En De	
	Hsiao Tong (LKKAuto)	Delivered: 11/6/2019 8:55 AM
	Admin A	
	Meikwan@lkkauto.com	Delivered: 11/6/2019 8:55 AM
	shupeil@lkkauto.com	Delivered: 11/6/2019 8:55 AM
	olivialau@lkkauto.com	Delivered: 11/6/2019 8:55 AM

Without Prejudice
(save as to costs)

Dear Sir/Madam,

Kindly take note that your final tax invoice under "*Invoice Name & Address*" should be addressed to India International Insurance.

As such, please send us (LKK) your amended **Original tax invoice** for our further action.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 31 May 2019 11:01 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKR7277Y, claim TP India SHA7302H, DOA: 19.10.18



CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Body & Paint Centre
209 Pandan Gardens, Singapore 809339
Tel +65 6568 4501 · Fax +65 6565 1240
Company No. 197701469G

Our Ref: SKR7277Y
Your Ref: CC4/III18019333/R1pb3

Date: 10th May 2019

Ms Chew Hsiao Tong (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SKR7277Y (DOA: 19.10.18)

Kindly be informed that our customer, Ms Lim Tien Phing Katherine, owner of vehicle registration no. SKR7277Y (insured with AIG) holds vehicle registration no. SHA7302H which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair cost	:	\$ 3,702.20	✓
Loss of Rental	:	\$ 1,348.20	(\$192.60 x 7 days) ✓
Total	:	\$ 5,050.40	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully

CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

MANAGER
SERVICE OPERATIONS – PG

AUTHORIZATION TO ACT

I, LIM TIEN PHING KATHERINE ("the third party claimant")
of 9 VANDA DRIVE SINGAPORE 287848 (address), owner of
SKR 7277Y (vehicle no.) hereby authorize
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SKR 7277Y
that was damaged pursuant to the accident which occurred on 19.10.2018
(date) along COMMONWEALTH AVENUE
(location) Involving vehicle no/s SHA 730214
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 day of 10 (month) 20 18 (year)



Signed by "the third party claimant"



Signed by "the workshop"

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: TP / MCT18100838
Claimant Ref: SKR7277Y

We/I, CYCLE & CARRIAGE AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,702.20 (repair cost), S\$ 1,027.20 (loss of ~~use~~ rental), S\$ - (search fee), vehicle no. SKR7277Y that was damaged pursuant to the accident which occurred on 19/10/2018 (date) at COMMONWEALTH AVE TOWARDS NORTH BUONA VISTA RD (location) involving vehicle no. SHA7302H (insured vehicle). This is pursuant to the inspection conducted on 30/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM TIEN PHING KATHERINE ("the third party claimant") of vehicle no. SKR7277Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKR7277Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ \$4,729.40 to CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Dated this 31st day of May, 2019

CLAIMANT:

Signature: [Signature]

Name: Loi Ai Teo

NRIC: S7579676E

Address: 209 Pandan Gardens
Singapore 609339

Nationality: Malaysian

Occupation: Customer Service Advisor



Signed by "the workshop" (with chop)

WITNESS:

Signature: [Signature]

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



Signed by appointed Surveyor NRB



CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



TAX INVOICE

GST Reg No : MR-8500111-X

Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info
India International Insurance Pte Ltd Motor Claims Department 64 Cecil Street #04/05 IOB Building Singapore 049711	Cust No/Name /Ms Lim Tien Phing Katherine (L1 Reg No/Reg Date SKR7277Y / 21/09/2016 Date In/Mileage 08/12/2018/ 41463 Chassis/Package JMYXTGF3WGZ004432 /DC17PP Engine No 4B12RT9102 Make/Model MIT/OUTLANDER 2.4 CVT AWD (G43) Colour/Trim P02 RED METALLIC / BK BLACK



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	02/05/2019/ 16:01	TLD	260 / AtTing	32168	41433632

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, SKID BUMPER, REPAIR REAR END PANEL, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				825.00
E PNT88000 REMOVE AND INSTALL PARKING ASSIST				60.00
E PNT98000 RESPRAY ON REAR END PANEL, REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME				840.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30.00
M SUNDRY PERFORM RUST PREVENTION ON AFFECTED AREAS				60.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRIES				30.00
S SPECIALISTJOB SUPPLY ONE SET OF PARKING SENSOR.				280.00
X BRKT,R/BMPR FACE SIDE,RH	1.00	12.00	00.00	12.00
X CLIP,FR BUMPER	10.00	2.00	00.00	20.00
X FACE,RR BUMPER	1.00	873.00	00.00	873.00
X EXTENSION,RR BUMPER	1.00	230.00	00.00	230.00
Z TEXT TP CLAIM INDIA SHA7302H DOA : 19.10.18 SURVEYOR RASUL LKK 30.10.18 REPAIR 4 DAYS				

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	1,135.00		Nett	3,460.00
Labour	1,955.00	7% GST on	3460.00	242.20
Standard Menu	0.00			
Specialist Job	280.00		Total Payable	3,702.20
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	90.00		Total Due	3,702.20
Total(w/o GST)	3,460.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

RENTAL AGREEMENT

HA201812-0042

Hirer's Name Lim, Tien PING KATHERINE		Date of Birth 06.10.1977	Passport/ Nric No. S77293402	Nationality
Address 9 Vanda Drive		Occupation	Driving Licence No.	Date of Expiry
Postal Code 287848		Contact No.	Mobile Phone No. 97533023	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 5 Dec 18	Time 10.47 ~	Mileage 1 KM	E 1/4 1/2 3/4 F
Date 10.12.18	Time 8am	Mileage 1 KM	Remarks 1st Day

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension - One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	7	@ 180 + GST	1260.00
DISCOUNT			
GST @ 7%			88.20
TOTAL			1348.20
EXTENSION			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.


 Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SET 367 4

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LIM TIEN PHING KATHERINE

INVOICE : AR1812-0173
DATE : 13/12/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201812-0042

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKT367G
Make / Model : MITSUBISHI OUTLANDER 2.4 (AUTO)
Rental Dates : Rental Billing From 05/12/2018 To 12/12/2018
Period : 7 days
Rental Rate : S\$ 192.60 Per Day (Including GST)
Reference No : SKR7277Y

1,260.00

AMOUNT : S\$
ONE THOUSAND THREE HUNDRED FORTY-EIGHT
DOLLARS AND CENT TWENTY ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 1,260.00
GST 7% : 88.20
TOTAL S\$: 1,348.20

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 May 2019 Edit Reg		24 Oct 2018 00:00 Edit Adj Rpt	\$53,460.00 Edit Estimates	\$53,460.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	LIM TIEN PHING KATHERINE, ID: S77293402								
Vehicle Reg. No.:	SKR7277Y	Date of Loss:	19/10/2018 00:00 - :59 [24 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18100638	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA7302H	Policy No. (Claimant):	2100483280-02						
		Excess:							
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 02/11/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (21/05/2019): Alert - Adj Mandate Approved (\$4782.20) - SKR7277Y - Claim Handler: Sherini Pill... III_SG (01/11/2018): Alert - Adj Mandate Approved (\$0.00) - SKR7277Y - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKR7277Y (MCT18100638)
[SHA7302H]
TP
LIM TIEN PHING KATHERINE
Oct 19 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/11/18 15:06	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
3	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
4	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
5	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
6	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
7	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
8	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
9	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
10	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
11	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
12	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
13	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
14	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
15	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
16	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
17	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
18	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
19	01/11/18 15:06	General View	Load JPG	<input checked="" type="checkbox"/>
20	27/04/19 16:17	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	27/04/19 16:17	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	27/04/19 16:17	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/18 14:51	EMAIL FROM III DD 24102018	Load PDF	
2	31/10/18 15:43	TP EST & GIA REPORT	Load PDF	
3	31/10/18 16:52	TP ESTIMATE- MARKED	Load PDF	
4	17/05/19 16:01	LETTER OF DEMAND	Load PDF	
5	17/05/19 16:01	LETTER OF AUTHORISATION	Load PDF	
6	07/08/19 08:55	WORKSHOP INVOICE	Load PDF	
7	07/08/19 08:55	DISCHARGE VOUCHER	Load PDF	
8	07/08/19 08:55	RENTAL RECEIPT	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	25/10/18 08:41	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18019333/R1PB3Q2

Date: 07/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SKR7277Y

Insured Vehicle No : SHA7302H

Date of Loss: 19/10/2018

Nature of Claim:

TP

Claim No: MCT18100638

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKR7277Y

Make & Model: MITSUBISHI OUTLANDER, 2.4 CVT (A)

Engine No: 4B12RT9102

Reg. Date: 21/09/2016 (Man. Year: 2016)

Chassis No: JMYXTGF3WGZ004432

Colour: Red

Odometer: 39595 km

Engine Capacity: 2360 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R18

Rear Tyre Size: 225/55 R18

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,373.00	1,165.00	208.00	15.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,600.00	2,295.00	1,305.00	36.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,973.00	3,460.00	1,513.00	30.42
+ GST 7.00/7.00% (S\$)	348.11	242.20	105.91	30.42
Nett Amount (S\$)	5,321.11	3,702.20	1,618.91	30.42
+ Car Rental (6.0 x S\$160.00/day + 7.00% GST) (S\$)		1,027.20		
	Nett Liability (S\$)	4,729.40		

INSPECTION

Date of Assignment: 24/10/2018

Date Inspected: 30/10/2018 Inspected At:

Cycle & Carriage Automotive Pte Ltd
(Pandan Gardens)
209 Pandan Gardens
Singapore 609339

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 03 May 2019)
Parts:	M1-SUV	mitsubishi outlander 2.4 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKR7277Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	50.00 FS	*30.00 FS
2	1		*REINFORCEMENT ,RR BUMPER ,RH	Not Necessary	78.00 FS	*- FS
3	1		*REINFORCEMENT ,RR BUMPER ,LH	Not Necessary	78.00 FS	*- FS
4	1		*BRKT ,R/BMPR FACE SIDE ,LH	Not Necessary	12.00 FS	*- FS
5	1		*BRKT ,R/BMPR FACE SIDE ,RH	Necessary	12.00 FS	*12.00 FS
6	10		*CLIP ,FR BUMPER	Necessary	20.00 FS	*20.00 FS
7	10		*CLIP,END ROOM COVER	Not Necessary	20.00 FS	*- FS
8	1		*FACE,RR BUMPER	Deformed	873.00 FS	*873.00 FS
9	1		*EXTENSION ,RR BUMPER	Deformed	230.00 FS	*230.00 FS
Total Parts (\$\$)					1,373.00	1,165.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RENEW ACCIDENT DAMAGED PARTS ON REAR BUMPER,SKID BUMPER ,REPAIR REAR END PANEL	New	1,650.00	825.00
2	REMOVE AND INSTALL PARKING ASSIST	New	80.00	60.00
3	PAINT WORK SPRAY REAR END PANEL,REAR BUMPER AND AFFECTED PORTION	New	1,260.00	840.00
4	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	50.00	30.00
5	PERFORM RUST PREVENTION	New	80.00	60.00
6	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
7	SUPPLY PARKING SENSOR	New	280.00	280.00
Gross Labour Cost (S\$)			3,600.00	2,295.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >