

NATIONAL Assessment Centre Services

(M11 119300)

11/01/193093

Date In: 24/10/2018 12:23	Job description	Date & Time Completed	Done by
Ref No: NBB/MC8019812/Y	SAS e-Milling		
Veh No: SKV 7573X	E-mail (with 3hrs, AIC 3hrs)		
D.O.A: 11/09/2018 of 50	1-Motor Claim Form	M11/011193-002	24/10/2018 12:36
OD / TP / Reporting Only	1-Motor W/O (with 3hrs, TP 3hrs)		
	1-Photo Uploaded		
TP Insured:	Assessment/Survey Report		
	Ass't Report by Fax/Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / OWI:	Tel:	Fax:
TP Particulars:	Veh No: PC 2398J	INC () / Non-INC ()
Owner / Driver:	Tel:	
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: ()	Date:	Time:
Insured/Driver Liability: ()	(Note: Est. Status (WO): N: 0-20%; P: 21-79%; P: 80-100%)	
Year of Registration: ()	Warranty: YES () / NO ()	
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()	

General Remarks:

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repeler.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks: INC Hotline 6788 00167

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo (Repair Cost > \$3000) ()

Injury: _____

Date/Time	Action

NBB06907

Human's Particulars	Invoice Preparation Checklist	Amount	Amount (P)
Driver/Owner:	1) AR: Accident Reporting (330)		
Contact No:	2) DA: Damage Assessment (3100): INC (530)		
Damaged Portion:	3) TP: Towing Fee 540/545		
	4) FT: Follow-Through Survey 5150		
	5) RT: Follow-Through Survey (Resurvey) 510		
	Forfeiture against INC Only (w/ 10 Jan 2010)		
	6) TR: Re-inspection 515		
	7) NI: IDA + SMRT Survey 5160		
	8) NTUC Additional Services		
	9) NI: IDA Mobile 10		
C. Checked by (Engr-In-Charge):	10) NI: IDA Mobile 10		
Additional Comments:	11) NI: IDA Mobile 10		
	12) NI: IDA Mobile 10		
	13) NI: IDA Mobile 10		
	14) NI: IDA Mobile 10		
	15) NI: IDA Mobile 10		
	16) NI: IDA Mobile 10		
	17) NI: IDA Mobile 10		
	18) NI: IDA Mobile 10		
	19) NI: IDA Mobile 10		
	20) NI: IDA Mobile 10		

Invoice dated: _____ Fee Charged: _____

Invoice dated: _____ Fee Charged: _____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/10/2018 12:23
Date Of Accident	11/09/2018 08:50
Exact Location Of Accident	ALONG LORONG CHUAN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKV7573X
Insured/Policyholder	
Name Of Registered Owner	TAN LIEW WAH (CHEN LIUHUA)
NRIC No	S8411296H
Email Address	JEFFTLTY84@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-81189468
Alternative Phone No	OTHERS-81189468

Vehicle Particulars

Manufacturer	KIA
Model	K3
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5094419294
Cover Note Number	

Driver

Name of Driver	TAN LIEW WAH (CHEN LIUHUA)
NRIC No	S8411296H
Date Of Birth	13/04/1984
Occupation	INDOOR
Date Of Driving Pass	28/05/2014
Driving Experience	4 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81189468
Fax Number	
Contact Number	OTHERS-81189468
Email Address	JEFFTLTY84@HOTMAIL.COM

Address	BLK 19 BUKIT MERAH VIEW #13-63
Postcode	152119
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC2398J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	GOH CHENG FENG
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 24/10/2018

Driver's Signature

(If driver is not the policyholder)

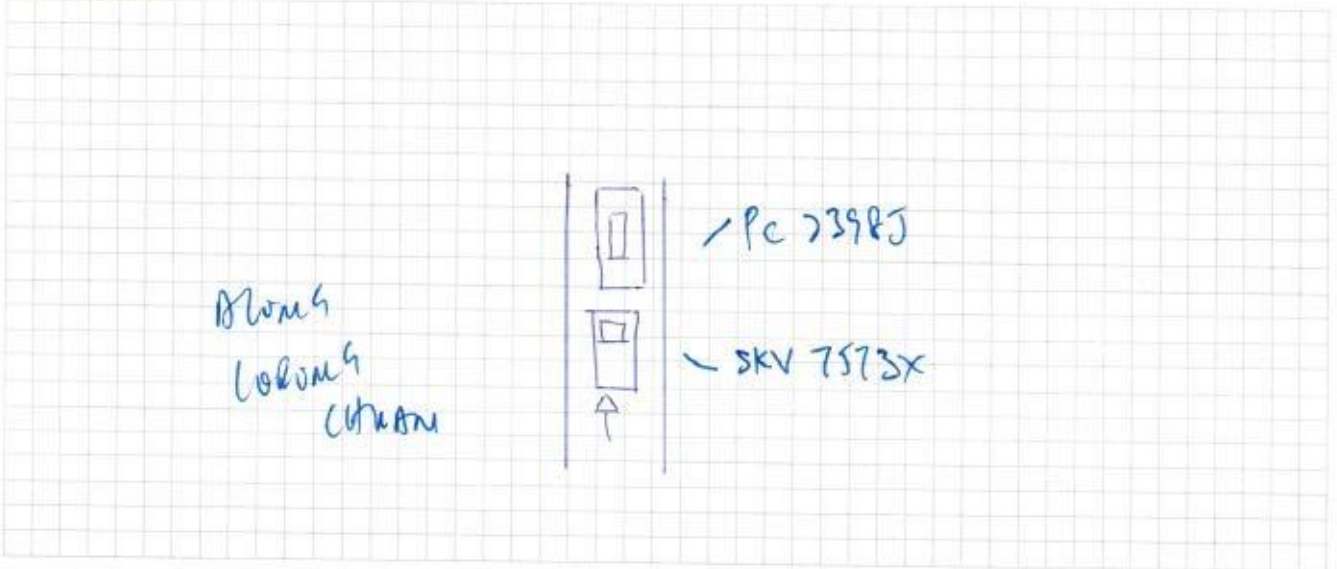
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Lor Chuan on 11 September 2018 when my ~~car~~ vehicle had a minor accident with the vehicle PC2398J at 0850.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Claim Handling

Accident MT/1011193

Policy No.	5094419294	Vehicle No.	SKV7573X	GST Registration No.	
Certificate No.					
Policyholder Name	TAN LIEW WAH			Policyholder NRIC	S8411296H
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive PREMIUM	Loading	0
Contact No.(Mobile)	NA	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KPK	= No Yes	TCA	= No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	Not available

▼ Accident Details

Report Date	12/09/2018 14:35	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	11/09/2018	Time of Accident hh:mm	08:50	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	ALONG LOR CHUAN				

▼ Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

▼ Benefits

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	BLK 119 #13-63	Address 2	BUKIT MERAH VIEW	Address 3	SINGAPORE 152119
Address 4		Address Type	Singapore address	Post Code	152119
Unit No.	13-63	Related Policy Number	5094419294		

▼ OI Driver Info

Driver Name		Driver Type		Driver DOB	
Unnamed driver Name		Driver NRIC		Driving Experience	
Register Date of Driver License		Driver Age		Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Contact No.(Home)	
Address 1		Address 2		Address 3	
Address 4		Address Type	Foreign address	Post Code	
Unit No.					
Does he own a Singapore Registered car?	Yes = No	Driver Vehicle No.		Driver Insurer Company	

Modification History

Claim 002 New

Claim Type *	OD-MX	Insured Name	TAN LIEW WAH	Insured NRIC	S8411296H
Contact No.(Mobile)	81189468	Contact No. (Home)		Contact No. (Office)	
Email Address		OI Vehicle Number	SKV7573X	TP Vehicle Number	PC2391
Claim Description	SKV7573X / PC2391 ON 11 Sept 2018				Name of Preferred Workshop
Preferred Workshop		Insured Liability	Fully at Fault	GIA report	Received
Repair Option	Preferred	Preferred Workshop, Name unknown			
Date Registered	24/10/2018 12:36	Claim Close Date		Date Received	24/10/2018
Report Taken By	ROSLI WAHAB				

✓ Print AK letter

Save Submit

Attachment

Accident No.	MT/1011193	Claim No.	002
Last Doc. Received	Yes No	Upload Date	24/10/2018 12:36
Path *		Category *	Confidential Urgency *
Choose File No file chosen	Clear	Please Select	NO Normal
Choose File No file chosen	Clear	Please Select	NO Normal
Choose File No file chosen	Clear	Please Select	NO Normal
Choose File No file chosen	Clear	Please Select	NO Normal
Choose File No file chosen	Clear	Please Select	NO Normal
Choose File No file chosen	Clear	Please Select	NO Normal
Message Read			

▼ Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	M:
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24	
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24	

10/24/2018

Claim Handling(Claim Task)

	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	Photos	Normal	Photos 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-10-24
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 24 Oct 2018 12:36	SAS	Normal	SAS 2018-10-24
Video List				
Uploaded By/Date Folder Date File Name ? Source				
<div>Display in New Window</div> <div>Scan and uploading</div>				

Private Settlement For Motor Accidents
Under a private settlement, both parties agree to settle the matter amicably without suing each other. It is a legally binding agreement.

PRIVATE SETTLEMENT

Details of Accident:

Date/Time 11/09/2018 @ 08:50hrs.

Location LOI Chuan

Motor-vehicle registration no. PC2398J driven by Goh Cheng Feng
(Name & NRIC no) and owned by GTS Express N Car Rental (Name & NRIC)

Motor-vehicle registration no. SKV7573X driven by Tan Liew Wah S8411296H
(Name & NRIC no) and owned by Tan Liew Wah S8411296H (Name & NRIC)

4. There are no personal injuries or death involved.
5. The parties have agreed to settle this matter amicably as follows: *delete a/b as applicable.
 - a. Neither party shall be liable to compensate the other party for any loss or damages (direct/indirect) incurred or to be incurred as a result of the accident.
 - b. Without any admission of liability, Tan Liew Wah (party paying compensation) has paid a sum of S\$ 400.00 which GTS Express N Car Rental (owner receiving compensation) hereby acknowledges receipt thereof in full and final settlement of all damages and costs incurred and/or to be incurred as a result of the accident.
6. Both parties have not and will not make a police report of this accident.

Name: Tan Liew Wah (paying party)
Tel: _____ NRIC/Passport no: S8411296H
Signature: [Signature] Date: 24/10/2018

Name: GTS Express N Car Rental (owner receiving compensation)
Tel: _____ NRIC/Passport no: _____
Signature: x Date: 24/10/2018



ACCIDENT STATEMENT

ACCIDENT DATE: 11 / 04 / 2018 (DD/MM/YYYY), TIME: 08:50 (HH:MM)

LOCATION: Lor Chuan

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SW7573X
 b) INSURANCE COMPANY: Ntuc
 c) POLICY NUMBER: _____
 d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
 e) MAKE & MODEL: KIA K3
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
 g) VEHICLE CATEGORY: PRIVATE COMMERCIAL / MOTORCYCLE
 h) PURPOSE OF USING AT ACCIDENT TIME: Normal commute
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
 IF NO, PLEASE STATE (THIRD PARTY CLAIM REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: Tan Hwa Wgh (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: S8912964 CONTACT: 8189468
 c) ADDRESS: 114 Bukit Merah View #13-63 S152119

* CONTINUE TO 3, 4 IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: As above (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
 c) ADDRESS: _____

* d) DATE OF BIRTH: 13 / 04 / 1984 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS 28 May 2014

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES/NO)

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)

b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES/NO)

7. a) REPORTED TO POLICE (YES/NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

a) VEHICLE NUMBER: PC23985 MODEL: _____

b) DRIVER'S NAME: Goh Cheryl Perry

c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

d) VEHICLE NUMBER: _____ MODEL: _____

e) DRIVER'S NAME: _____

f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

Email = Jeffly84@hotmail.com

Fax =

V1060

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8411296H



Name

TAN LIEW WAH
(CHEN LIUHUA)

陈柳华

Race

CHINESE

Date of birth

13-04-1984

Country/Place of birth

SINGAPORE

Sex

M



5296557



NRIC No. S8411296H



Date of issue

17-04-2014

Address

APT BLK 119 BUKIT MERAH VIEW
#13-63
SINGAPORE 152119

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S8411296H

Name

TAN LIEW WAH
(CHEN LIUHUA)

Birth Date: 13 Apr 1984

Issue Date: 28 May 2014



002309742B

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS/ES

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals \leq 2500kg 28 May 2014

NP 428A



Licence No: S8411296H

Hello, NAC_BUKIT_MERAH_800676

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="11/09/2018 11:11"/>
Vehicle No.(For Motor)	<input type="text" value="SKV7573X"/>	Certificate Number	<input type="text"/>
<input type="button" value="Search"/>			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5094419294		TAN LIEW WAH	S8411296H	GPC	drive PREMIUM	SKV7573X	SKV7573X	30/09/2017	29/09/2018