

ASS. REC. BY:

REF: TY /Kennerth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Cheng Hoe

of _____

Insured: _____

Policy No. _____

Claims No. _____

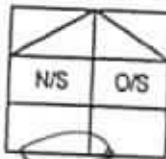
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2-3 days Res.: Yes or NoLum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: E4 780L Yr Regn: 03, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toy Wish cc: 1798Colour: M. Black AC: Insured / Std / NI / NASp. Reading: 34556 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDGG20W90J006593Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front _____ Rear _____

R/Bal. 3 mm R/Bal. 4 mmL/Bal. 3 mm L/Bal. 4 mmD.O.A. 17/10/18 D.O.I. 2/11/18

Survey held at _____

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Acc N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

5/11 File pass to Catherine1972.43(Red = 9160 / 9%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ - RS. - SI

Fees:

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

EU780L
TP/India

M/S : INDIA INT'L INSURANCE PTE LTD

64 CECIL STREET
#04/#05 IOB BUILDING
SINGAPORE 049711

TEL: 63476100

FAX: 62247743

ATTN: Motor Claim Department

WS Ref: TP/INDIA/WL

Claim Type: Third Party

Accident Date: 17/10/2018

TP Veh Reg No: SHA2755J

Estimate No: ES1891214/WL

Date: 24 Oct 2018

Policy No: D18MTPV01003862

Veh Reg No: EU780L

Make/Model: TOYOTA WISH 1.8 CVT

Chassis No: JTDGG20W90J006593

Engine No: 2ZR1931266

Reg. Date: 22/03/2017

Estimate Repair Cost to Vehicle No :EU780L

| Description | U/Price | Quantity | List Price | Amount |
|--|---------|----------|----------------------|--------------|
| | | | <u>S\$</u> | <u>S\$</u> |
| List Price | | | | |
| 1 REAR BUMPER | 688.90 | 1 PC | 688.90 | |
| 2 REAR BUMPER CLIPS | 3.50 | 6 PCS | 21.00 | |
| | | | 709.90 | |
| | | Less 25% | 177.48 | 532.43 |
| Special Net | | | | |
| 3 REVERSE SENSOR | 200.00 | 1 SET | 200.00 | |
| | | | 200.00 | 200.00 |
| Labour | | | | |
| 4 PANEL BEATING | 350.00 | 1 LA | 350.00 | |
| 5 PUTTY & RESPRAY ON REAR PANEL, REAR BUMPER | 450.00 | 1 LA | 450.00 | |
| | | | 800.00 | 800.00 |
| | | | Total | S\$ 1,532.43 |
| | | | Add GST @ 7% | 107.27 |
| | | | Total Amount Payable | S\$ 1,639.70 |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

Total = \$1712.43

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

| | |
|-------------------------------------|---------------------------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 8599B |
| Vehicle Details | |
| Vehicle No.: | EU780L |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 24 Oct 2018 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | WISH 1.8 CVT |
| Primary Colour: | Black |
| Manufacturing Year: | 2017 |
| Engine No.: | 2ZR1931266 |
| Chassis No.: | JTDGG20W90J006593 |
| Maximum Power Output: | 105.0 kW (140 bhp) |
| Open Market Value: | \$19,955.00 |
| Original Registration Date: | 22 Mar 2017 |
| First Registration Date: | 22 Mar 2017 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$19,955.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 21 Mar 2027 |
| PARF Rebate Amount: | \$14,966.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 21 Mar 2027 |
| COE Category: | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years): | 10 |
| QP Paid: | \$50,621.00 |
| COE Rebate Amount: | \$42,530.00 |
| Total Rebate Amount: | \$57,496.00 |

The information contained herein is correct as at 24 Oct 2018

OK

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

EU 780L

M/S : INDIA INT'L INSURANCE PTE LTD

64 CECIL STREET
#04/#05 IOB BUILDING
SINGAPORE 049711

TEL: 63476100

FAX: 62247743

ATTN: Motor Claim Department

WS Ref: TP/INDIA/WL

Claim Type: Third Party

Accident Date: 17/10/2018

TP Veh Reg No: SHA2755J

Estimate No: ES1891214/WL

Date: 01 Nov 2018

Policy No: D18MTPV01003862

Veh Reg No: EU780L

Make/Model: TOYOTA WISH 1.8 CVT

Chassis No: JTDGG20W90J006593

Engine No: 2ZR1931266

Reg. Date: 22/03/2017

Estimate Repair Cost to Vehicle No :EU780L

| Description | U/Price | Quantity | List Price | Amount |
|----------------------|---------|----------|------------|------------|
| | | | <u>S\$</u> | <u>S\$</u> |
| Supplementary 1 | | | | |
| Labour | | | | |
| 1 PAINT PROTECTION | 180.00 | 1 LA | 180.00 | ? |
| | | | 180.00 | 180.00 |
| Total | | | | S\$ 180.00 |
| GST Amount | | | | S\$ 12.60 |
| Total Amount Payable | | | | S\$ 192.60 |

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE



25 Kall Bukit Road A #03-83 Synergy@KB Singapore 617850
 Tel: +65 6385 4306 • Fax: +65 6385 4397
 Email: urbanautospa@synergy.com.sg
 Website: www.urbanautospa.com.sg

Receipt No: 104443

OFFICIAL RECEIPT

| | | |
|------------------------------------|-----------------------------|-------------------------------------|
| Company Name: | Vehicle No: <u>EU 780 L</u> | Model: <u>2014 Honda Civic 1.8i</u> |
| Customer Name: <u>MR. I. I. I.</u> | Customer Contact No.: | Payment Term: Cash / Credit |
| Vehicle Mileage: | Date Serviced: | Time Serviced: |

Member No:

Expiry Date:

Coupon No:

Remarks:

Rear bumper DOL
Quote on 1 Nov 2018

Total Amount

\$ ☐ ☐ ☒ ☐ ☐ ☐ ☐
 Cash / Credit Card / NETS / Cheque

- | | | |
|---|--|---|
| <input type="checkbox"/> Wash and Vacuum | <input type="checkbox"/> Car Mask Waxing | <input type="checkbox"/> Engine Bay Cleaning |
| <input type="checkbox"/> Diamond Polish | <input type="checkbox"/> Polish and Wax | <input type="checkbox"/> Upholstery Protection |
| <input type="checkbox"/> Interior Cleaning | <input type="checkbox"/> Nano Fresh | <input type="checkbox"/> Headlamp Restoration (Exterior) |
| <input type="checkbox"/> Windscreen Coating | <input type="checkbox"/> Glass Coating | <input type="checkbox"/> Leather Treatment and Protection |

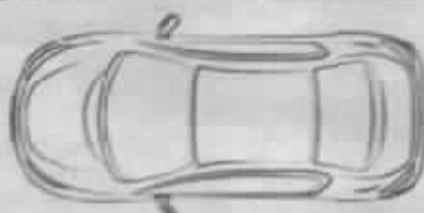
Reminder: Do not leave any valuable items inside your vehicle.
 Urban Auto Spa will not responsible for any lost and damage.

I have been advised to remove all valuable items
 and understand that Urban Auto Spa will not be
 responsible for any loss of items not removed.

Issued by
 Urban Auto Spa Pte Ltd

Customer Signature

QUALITY CONTROL FORM



C: Cracked S: Scratched
 X: Missing D: Dented

I confirm QC has been done
 to my satisfaction

Customer Signature

Goods sold are not refundable for cash.

YAP MOTOR COMPANY

Since 1970

Workshop : Blk 3020A Ubi Road 1, #01-38, Singapore 408714

Fax: 6846 0138

www.hoeberg.com.sg

NO. 80156

☐ Cash Bill

M/S

Ben CASH

Date: 12/02/2012

Car Model:

Vehicle No :

Mileage:

| NO. | QUANTITY | PARTICULARS | UNIT PRICE | TOTAL |
|-----|----------|---------------------------------------|---------------|----------------|
| 1 | | Polishing & Coating <i>W. coating</i> | <i>E-7201</i> | <i>4220.00</i> |
| 2 | | New Tyres | | |
| 3 | | Used Tyres | | |
| 4 | | Tyres Balancing | | |
| 5 | | Tyres Alignment | | |
| 6 | | Tyres Rotate | | |
| 7 | | Tyres Patching | | |
| 8 | | Engine Oil | | |
| 9 | | Oil Filter | | |
| 10 | | Spark Plug | | |
| 11 | | Air Filter | | |
| 12 | | Oil Treatment | | |
| 13 | | Gear Oil (MT / AT) | | |
| 14 | | P/Steering Oil | | |
| 15 | | Brake Service System (Brake Fluid) | | |
| 16 | | Disc Brake Pad FRT | | |
| 17 | | Brake Service-Rear | | |
| 18 | | Labour Charges | | |

* Goods sold are not returnable

TOTAL * *220.00*

GST

SubTotal

Issued By

Ben

278/ p23.

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 23 October, 2018 1:39 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Manivel Priyadarshini
Subject: RE: REMINDER (1)- Repair Survey (Single Joint Expert) - EU780L III: SHA2775J

Dear Sir / Mdm,

Please conduct a survey on TP vehicle EU780L and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

23/10/2018 @ 2:19pm
Shawn voh nrdm

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]
Sent: 23 October, 2018 12:12 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: REMINDER (1)- Repair Survey (Single Joint Expert) - EU780L III: SHA2775J

RE-SEND

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719

-----Original Message-----

From: Cheng Hoe Motor Pte Ltd (Yishun-June)
Sent: Monday, October 22, 2018 10:11 AM
To: Motor Claim - III
Subject: Re: Repair Survey (Single Joint Expert) - EU780L III: SHA2775J

Good morning,

Our selection as below :-

- LKK Auto Consultants Pte Ltd

Pls assist or arrange for survey asap.
Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719

-----Original Message-----

From: Motor Claim - III
Sent: Monday, October 22, 2018 9:02 AM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: Repair Survey (Single Joint Expert) - EU780L III: SHA2775J

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]
Sent: 19 October, 2018 5:16 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Repair Survey (Single Joint Expert) - EU780L

Dear Sir,

OUR CLIENT – EU780L
DOA : 17/10/18 @ 12.30pm
YOUR INSURED : SHA2755J

(A) Pls provide us your surveyor listing for the selection on the survey.

(B) Also, please advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

| AUDIT TRAIL | | | | | By |
|-------------|----------------------|---------------------------|--|--|------------------------------|
| No. | On | Audit | Remarks | | |
| 1 | 23 Oct 2018 19:16 | Cim Veh Model Changed | (204866) TOYOTA LEXUS 2.5 IS250 (A). | | [A] HOW MEI KWAN |
| 2 | 23 Oct 2018 19:16 | Cim Created | Reg No: EU780L. Acct Date: 2018/10/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yishun) | | [A] HOW MEI KWAN |
| 3 | 23 Oct 2018 19:16 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | | [A] HOW MEI KWAN |
| 4 | 23 Oct 2018 19:16 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/11/01 | | [A] HOW MEI KWAN |
| 5 | 23 Oct 2018 19:16 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | | [A] HOW MEI KWAN |
| 6 | 23 Oct 2018 19:16 | Label Added | (30653):Direct Settlement. | | [A] HOW MEI KWAN |
| 7 | 23 Oct 2018 19:16 | Adj Adjuster Assigned | [None] -> KENNETH KONG | | [A] HOW MEI KWAN |
| 8 | 02 Nov 2018 15:17 | Cim Registration Modified | Acct Time:00:00:00->12:00:00. | | [A] HOW MEI KWAN |
| 9 | 02 Nov 2018 15:17 | Cim Veh Model Changed | (204866) -> (204435) TOYOTA WISH 1.8 CVT (A). | | [A] HOW MEI KWAN |
| 10 | 02 Nov 2018 17:38 | Label Added | (30651):Vehicle Not In. | | [A] CHEW HSIAO TONG |
| 11 | 02 Nov 2018 17:39 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party. | | [A] CHEW HSIAO TONG |

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Cl Name (Branch) | Ref 1 | Ref 2 | Amount |
|------------------|-----------|----------|----------|------------------|-------|-------|--------|
| No billing items | | | | | | | |

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 8 November 2018 4:13 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Cc: Admin A; assignments
Subject: RE: ENQUIRY OF LIABILITY - EU780L. doa 17/10/18 (India Insured - SHA2755J) ***
LKK REF: CC4/III18019278/pa3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

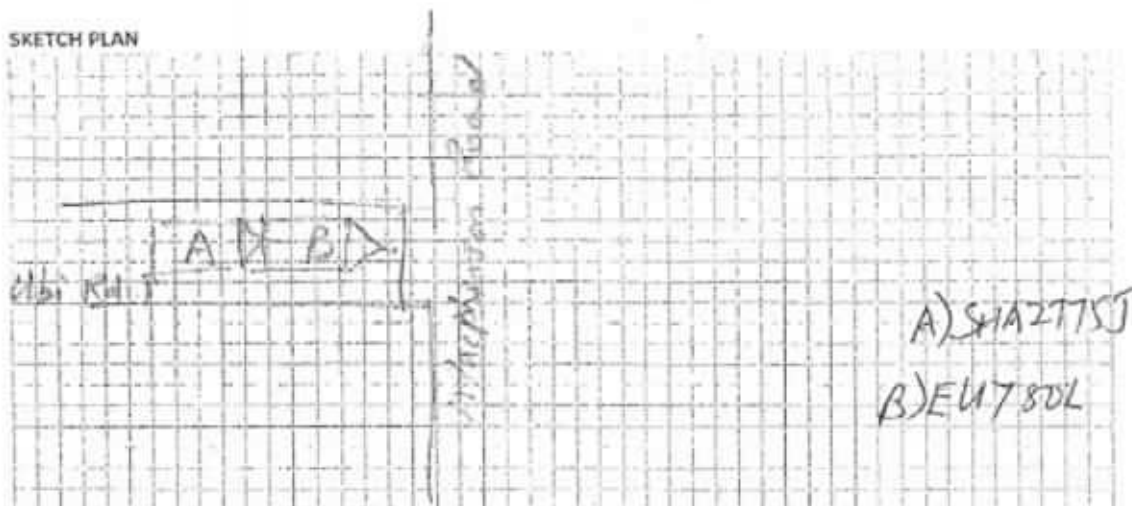
From: Mei Kwan (LKKAUTO)
Sent: Friday, 2 November 2018 3:23 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ENQUIRY OF LIABILITY - EU780L. doa 17/10/18 (India Insured - SHA2755J) *** LKK REF: CC4/III18019278/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 17/10/18 at about 1230hr while I Veh A
was travelling ahead, collided on the rear
of veh B when it stopped before the T-Junction.
There was not visible damage on both
vehicles.

Please arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: Meikwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Wednesday, 24 October, 2018 5:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: ENQUIRY OF LIABILITY - EU780L. doa 17/10/18 (India Insured - SHA2755J)

Hi,

We refer to the above.

Attached our client's report. Pls let us have a copy of the report of SHA2755J if you have it.
Also, kindly advise OIC.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 4 May 2019 9:57 AM
To: 'Cheng Hoe Motor Pte Ltd (Yishun-June)'
Cc: Admin A; Kenneth Kong (LKKAuto)
Subject: RE: ENQUIRY OF LIABILITY - EU780L doa 17/10/18 (India Insured - SHA2755J) ***
LKK REF: CC4/III18019278/pa3
Attachments: TP ESTIMATE_MARKED.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **P/P \$1,372.43(before GST)** with **2 repair days**.

Please confirm.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 November 2018 4:13 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ENQUIRY OF LIABILITY - EU780L doa 17/10/18 (India Insured - SHA2755J) *** LKK REF: CC4/III18019278/pa3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Print Received Message

This mail is associated with :

*EU780L (MCT18100563)
[SHA2775J]
TP
LIEW KOK LEONG
Oct 17 2018 12:00PM
[-]
Cheng Hoe Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/07/2019 11:19 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2088.54) - EU780L - Claim Handler: Priya

Approved:2088.54.



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 11 JUL 2019

India International Insurance Pte Ltd
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. EU780L & SHA2755J ON 17/10/2018
SLIP RD (UBI RD 1 TWDS AIRPORT RD).**

We are authorized by EU780L for their above matter.

Record reveals that you are the insurer of SHA2755J. We therefore wish to seek compensation from you as below:-

| | |
|---|-------------|
| 1. Cost of Repairs | S\$ 1661.10 |
| 2. Loss of Use (S\$ 150.00 /- x 3 days) | S\$ 450.00 |
| 3. Hire of Vehicle | S\$ 0.00 |
| 4. LTA Search Fee/GIA Reports | S\$ 0.00 |
| TOTAL | S\$ 2111.10 |

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



LETTER OF AUTHORISATION

(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim EU780L
in respect of the traffic accident on 17/10/2018
at/along Slip Road (Ubi Rd 1 towards Airport Road)

I/We, Liew Kok Leong
NRIC S7008599B of Blk 413 Sembawang Drive #12-702
Singapore 750413
owner of motor vehicle EU780L, insured by Sompo Insurance
Singapore Pte Ltd under policy no. D18MTPV01003862

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun
Industrial Park A #01-374 Singapore 768761, to act as my/our representative in
my/our ^(EXCLUDE INMAY) claim against the owner/driver of motor vehicle SHA2755J in respect
of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be
directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim
and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed : LC LKW
Date : 17/10/2018

Adm: Cecilia (LKK)

INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 1987037924 | GST Reg. No. M2-0071886-X
64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711
Office (65) 63476100 Email: insure@iil.com.sg
Fax (65) 62244174 Website: www.iil.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18100563
Claimant Ref: EU 780L

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident. This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

We/I, Cheng Hoe Motor Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,010.00 (global sum) (repair cost) of vehicle no. EU 780L that was damaged pursuant to the accident which occurred on 17/12/2018 (date) at SLIP RD (UBI RD 1 TOWARDS AIRPORT RD) (location) involving vehicle no. SHA 277SJ (insured vehicle). This is pursuant to the inspection conducted on 02/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEW KOK LEONG ("the third party claimant") of vehicle no. EU 780L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to EU 780L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,010.00 to Cheng Hoe Motor Pte Ltd

Dated this 17 JUL 2019 day of 20

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Wendy Ng

S7017853B

Blk 170 Yishun Ave 7

#03-871 S 760170

Singaporean

Admin

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

S1 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : INDIA INT'L INSURANCE PTE LTD

64 CECIL STREET

#04/#05 IOB BUILDING

SINGAPORE 049711

TEL: 63476100

FAX: 62247743

ATTN: Motor Claim Department

WS Ref: TP/INDIA/WL

Claim Type: Third Party

Accident Date: 17/10/2018

TP Veh Reg No: SHA2755J

NO: CL8190669

Date: 11 Jul 2019

Policy No: D18MTPV01003862

Veh Reg No: EU780L

Make/Model: TOYOTA WISH 1.8 CVT

Job No: JC1600051

Description

| Quantity | List Price

PAGE:

Amount

To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges.

1 PC S\$ 1,552.43

S\$ 1,552.4

(As recommended by your appointed surveyor)

Total

S\$ 1,552.4

Add GST @ 7%

108.6

Total Amount payable

S\$ 1,661.1

For Cheng Hoe Motor Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|--|--|--|------------|---|
| Main | 24 Oct 2018 Edit Reg | | 23 Oct 2018 00:00 Edit Adj Rpt | \$41,552.42 Edit Estimates | \$41,552.42 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R | | | | | | | | |
| Main Claimant: | LIEW KOK LEONG, ID: S70085998 | | | | | | | | |
| Vehicle Reg. No.: | EU780L | Date of Loss: | 17/10/2018 12:00 - :59 [18 Months and 25 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / MCT18100563 | Policy/Cover Note No.: | MCOM0015 | | | | | | |
| Vehicle Reg. No. (Insured): | SHA2775J | Policy No. (Claimant): | D18MTPV01003862 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142 | | | | | | | | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya] | | | | | | | | |
| Claimant's Insurer: | Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 01/11/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> III_SG (04/07/2019): Alert - Adj Mandate Approved (\$2088.54) - EU780L - Claim Handler: Priya III_SG (05/11/2018): Alert - Adj Mandate Approved (\$0.00) - EU780L - Claim Handler: Priya | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*EU780L (MCT18100563)
[SHA2775J]
TP
LIEW KOK LEONG
Oct 17 2018 12:00PM
[COMFORT TRANSPORTATION PTE LTD]
Cheng Hoe Motor Pte Ltd

Upload Documents

Upload Photos





















Compose New Letter

View

View in Browser









Photos/Images


3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
|----|-----------------|-----------------------------------|--|--|-------------------------------------|
| 1 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
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| 15 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 18 | 02/05/19 10:45 | General View | |  Load JPG | <input checked="" type="checkbox"/> |
| 19 | 02/05/19 10:48 | Reinspection Photo | |  Load JPG | <input checked="" type="checkbox"/> |
| 20 | 02/05/19 10:48 | Reinspection Photo | |  Load JPG | <input checked="" type="checkbox"/> |
| 21 | 02/05/19 10:48 | Reinspection Photo | |  Load JPG | <input checked="" type="checkbox"/> |
| 22 | 02/05/19 10:48 | Reinspection Photo | |  Load JPG | <input checked="" type="checkbox"/> |
| 23 | 02/05/19 10:48 | Reinspection Photo | |  Load JPG | <input checked="" type="checkbox"/> |

Documentation

1 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
|----|-----------------|--|--|--|-------|
| 1 | 23/10/18 19:17 | ACKNOWLEDGEMENT EMAIL TO III DD 23.10.2018 | |  Load PDF | |
| 2 | 02/11/18 15:20 | TP GIA REPORT | |  Load PDF | |
| 3 | 07/11/18 20:03 | TP ESTIMATE - MARKED | |  Load PDF | |
| 4 | 14/06/19 14:23 | TP coating invoice | |  Load PDF | |
| 5 | 07/08/19 10:13 | WORKSHOP INVOICE | |  Load PDF | |
| 6 | 07/08/19 10:13 | AUTHORISATION TO ACT FORM | |  Load PDF | |
| 7 | 07/08/19 10:13 | DISCHARGE VOUCHER | |  Load PDF | |
| 8 | 07/08/19 10:13 | LOD | |  Load PDF | |

| No | Finalized On | India International Insurance Pte Ltd (HQ) | | Thumbnail | Print |
|----|----------------|--|--|--|-------|
| 1 | 24/10/18 08:50 | Singapore Accident Statement | |  Load PDF | |

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^

v

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18019278/KGA3Q2

Date: 07/08/2019

REFERENCE

| | |
|---|---|
| Handling Insurer: India International Insurance Pte Ltd | Policy No: MCOM0015 |
| Claimant Vehicle No : EU780L | Insured Vehicle No : SHA2775J |
| Date of Loss: 17/10/2018 | Nature of Claim: TP Claim No: MCT18100563 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | |
|-----------------------------|-----------------------------------|-------------------------------|
| Reg No: | EU780L | |
| Make & Model: | TOYOTA WISH, 1.8 CVT (A) | Engine No: 2ZR1931266 |
| Reg. Date: | 22/03/2017 (Man. Year: 2017) | Chassis No: JTDGG20W90J006593 |
| Colour: | Metallic Black | Odometer: 34556 km |
| Engine Capacity: | 1798 cc | |
| Market Value/New Car Price: | N/A | |
| Sum Insured (S\$): | Market Value/New Car Price | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size: | 195/65 R15 | Rear Tyre Size: | 195/65 R15 |
| Front Left Side: | Goodyear 3 mm | Rear Left Side: | Goodyear 4 mm |
| Front Right Side: | Goodyear 3 mm | Rear Right Side: | Goodyear 4 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|---------------|-------------|
| Parts | 732.42 | 732.42 | 0.00 | 0.00 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 980.00 | 820.00 | 160.00 | 16.33 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 1,712.42 | 1,552.42 | 160.00 | 9.34 |
| + GST 7.00/7.00% (S\$) | 119.87 | 108.67 | 11.20 | 9.34 |
| Nett Amount (S\$) | 1,832.29 | 1,661.09 | 171.20 | 9.34 |
| + Loss of Use (7.0 x S\$50.00/day) (S\$) | | 350.00 | | |
| Nett Liability (S\$) | | 2,011.09 | | |
| Global Sum Settlement (S\$) | | 2,010.00 | | |

INSPECTION

| | | |
|-----------------------------|--------------------------|---|
| Date of Assignment: | 23/10/2018 | |
| Date Inspected: | 02/11/2018 Inspected At: | Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A Singapore 768761 |
| Estimated Period of Repair: | 3.0 days | |

Adjuster: KENNETH KONG**Manager:** Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | |
|----------------------------|--|
| Part Source: MRM-SG | Version: 1.0 (Last Synchronised: 03 Jul 2019) |
| Parts: M1-MPV | TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for EU780L) |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---------------------|-----------|---|---------------|
| 1 | 1 | | *REAR BUMPER | Buckled | 688.90 FL | *688.90 FL |
| 2 | 6 | | *REAR BUMPER CLIPS | Necessary | 21.00 FL | *21.00 FL |
| 3 | 1 | | *SET REVERSE SENSOR | Shorted | 200.00 FS | *200.00 FS |
| | | | | | Sub Total (S\$) | 909.90 |
| | | | | | - List Item Discount on L Items 25.00/25.00% (S\$) | 177.48 |
| | | | | | Total Parts (S\$) | 732.42 |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|--|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | PANEL BEATING | New | 350.00 | 280.00 |
| 2 | PUTTY & RESPRAY ON REAR PANEL ,REAR BUMPER | New | 450.00 | 360.00 |
| 3 | PAINT PROTECTION | New | 180.00 | 180.00 |
| Gross Labour Cost (\$\$) | | | 980.00 | 820.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >