

INS. CASE OWNER:

CC 3/CT11801 9265, EL Jhb m2

LKK:
IDAC:

Surveyor:

Kulvin

DOI:

ASSIGNMENT

21/10/18

Date / Time:

21/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SDZ 500P

Claim No. :

SM180150740Y

Name of Insured :

SHENYI HON FRONT FRONT

Policy No. :

OMPEN 21686180Y

Insured Tel No. :

HP:

Make / Model :

BMW

Excess Sec II :SS

D.O.A. :

12/10/18

Place of Accident :

VELHARD RD.

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

EFFENDI BIN DANWATI

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

SHL 80012



INSRS:
WSP: WUE
Tel: W
Liability: W
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
21/10/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	207 12 12 18
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	(days)Reduction: %
FINAL SETTLEMENT	Date/Time: 7-12-18	Confirm with: CATH
Final Liability:	% 100	(Agreed/ Assessed) BOLA S/N No. : 27
Repair Cost:	SS 1,391	
Loss of Rental (LOR):	SS 602.28	(3.5 days) 172.08
Loss of Use (LOU):	SS	(S x 3.5 days)
Loss of Income (LOI):	SS 175	(S 50 x 3.5 days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)
GLA/LTA Search	SS 7.49	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost	SS -	
Total:	SS 2,175.77	Global Sum SS: 2,175
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 2,175.77	Name 1: COMFORTDEL GRO ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	SS x	Name 2: x
Payee 3: (Strike if N.A.)	SS	Name 3:

COPY SENT 12/11/18

08/11/13

Surveyor: Kevin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 8001 J Yr Regn: 6 May 2015

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. Prime Mover /

Truck / Trailer or

Make: Mitsubishi L200 E220 c.c. 2143

Colour: White A/C: Insu G / Std / NI / NA

Sp. Reading: 557261 T/Radio: Insu G / Std / NI / NA

Eng/No: _____

C/No: WPD21200128159927

Gen. Cond: Go G / Fair / Poor / Burnt

Steering: Inor G / Jammed / Leaked / Burnt or

Brake: Inor G / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD G / Rim or

Tyre Size: F: 225/55R16

R: 55

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Weld/ke

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 19/10/18 D.O.I. 22/10/18

Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
24-10-18	L/S \$1,300.xv DUA 19-10-18 F (IPM) 4/5 2VS 215 (2) 3J - 4.5 days DUI 23 PMT OUT 23 T (1230) ^{1/2}
	R (\$1,057.20 / 45%)

Date/Time, File Pass to?

: Prel. Report

Days Of Repair: _____

1)

: Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee:

2)

Add Fee:

: Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Transportation:

\$ + RS. \$ _____

Photos

Others

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18019265/K1jb3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERSINGAPORE 079909

Date : 23-10-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh. SDZ 500P	Veh. Inspected SHC 8001J
Policy No.	Coverage (\$) 0.00
Claim No.	Excess (\$) 0.00
Assign From	Assign Date 23/10/2018

2. Vehicle Particulars & Condition

Make & Model	c.c 0
Engine No. HIDDEN	Year of Reg.
Chassis No.	Colour
Odometer -	Steering
Brakes	Modification
General	

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date 19/10/2018	Inspection Date 22/10/2018
Survey held at COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18019265/K1jb3

Date: 23.10.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC8001J

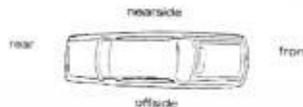
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	<u>2,357.20</u>
Revised Estimate Amount	: S\$	<u>1,638.00</u>
"Check" Items Amount	: S\$	<u>-</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:

The vehicle sustained damages at the
N/S Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Workshops:

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: Fri

JC NO.: 305228108

OMER

IS COMFORT TRANSPORTATION PTE LTD
OMER NO. 7010045
ADDRESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755 (O)

(R)

(P)

IDENTIFICATION CARD NO.

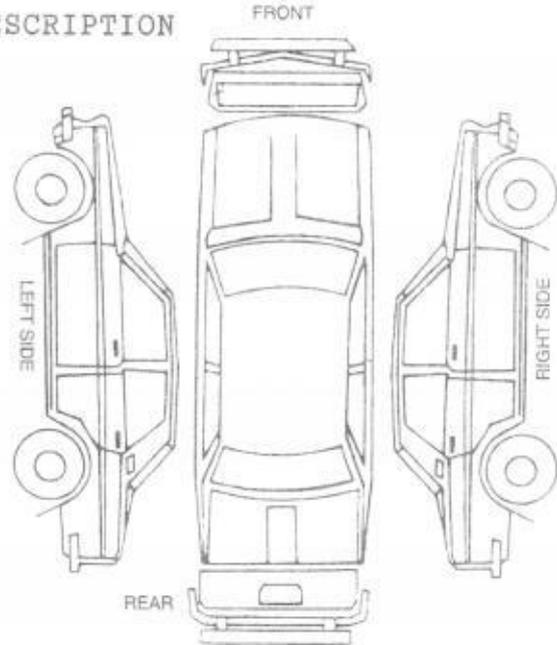
REGN NO.: SHC8001J	MILEAGE
MAKE: MERCEDES BENZ	FUEL E.....1/2.....F
MODEL E220CDI (E6)	DATE/TIME IN 19.10.2018 13:15
YR OF MANU. 06.05.2015	TARGET DATE
CHASSIS CODE WDD2120012B159927	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 19.10.2018
NATURE: 3P 19.10.18

S/NO LABOR CODE

DESCRIPTION



KEYED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Identification Slip

Exit Pass

Job: SHC8001J LIMITS

Vehicle No.: SHC8001J

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

China Taiping (4/5) TS
 DATE 10/20/2018 (Sat)
 LKK - Kalvin

VEHICLE NO : SHC 8001J

MAKE :

MODEL : MERCEDES BENZ E6

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 1,510.00
	Rear Bumper Absorber (LH) ✗			\$ 196.45
	Rear Bumper Centre Frame ✗			\$ 177.55
TOTAL LABOUR				\$ 1,884.00
LESS 20%				\$ 376.80
ESTIMATE TOTAL				\$ 1,507.20
	Labour Charge			200
	Panel Beating			\$ 400.00
	Spray Painting Charge		200	\$ 300.00
	Wiring Charge			\$ ✗ 30.00
	Remove/Refix Reverse Sensor		30	\$ 120.00
TOTAL LABOUR				\$ 850.00
ESTIMATE TOTAL				\$ 2,357.20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting.
- To display damaged parts during resurvey.
- Parts prices are based on market price.
- Third party survey on "No Win No Fee" basis.
- No illegal modification.
- Supplementary repair cost for accessories and is subject to final approval from insurance company.

Signature: _____
 Date: _____

Kalvin 10/20/18
 22/10/18 10:15 hrs.
 2 by,
 4/5
 Allan Requir photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8001J

MAKE :

MODEL : MERCEDES BENZ E6

China Taiping (LKS) IS
 DATE 10/20/2018 (Sat)
 LKK - Kalvia

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>detached</i>			\$ 1,510.00
	Rear Bumper Absorber (LH) <i>x 500</i>			\$ 196.45
	Rear Bumper Centre Frame <i>x 500</i>			\$ 177.55
TOTAL LABOUR				\$ 1,884.00
LESS 20%				\$ 376.80
ESTIMATE TOTAL				\$ 1,507.20
	Labour Charge			<i>200</i>
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 300.00
	Wiring Charge			\$ 30.00
	Remove/Refix Reverse Sensor			\$ 120.00
TOTAL LABOUR				\$ 850.00
ESTIMATE TOTAL				\$ 2,357.20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting *300*
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:

Kalvia (LKK)
22/10/18 1015 hrs.
2 hrs
LKS
Allen Req. photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Shu Pei (LKKAuto)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Wednesday, 24 October 2018 3:53 PM
To: Shu Pei (LKKAuto)
Cc: Elaine Cheong
Subject: RE: Direct Settlement - Accident Involving SDZ500P (OI : CTI - SNM18D05034C02) and SHC8001J (TP : LKK REF - CC3/CTI18019265/K1jb3) on 19.10.2018
Attachments: leeSZ_SNM18D05034C01-SDZ500P-LKKDirectSettlementAccidentLtr_CLCR95.397.pdf; MSNH18137140-SDZ500P.pdf

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax: (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 23 October, 2018 6:49 PM
To: Claims Dept of CTI
Cc: Lucas Lee; Elaine Cheong; Admin A; Joy Irene (LKKAuto)
Subject: Direct Settlement - Accident Involving SDZ500P (OI : CTI - TBA) and SHC8001J (TP : LKK REF - CC3/CTI18019265/K1jb3) on 19.10.2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SHC 8001J at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel: 6389 6111 Fax: 6222 1033

Website: www.sg.ctaiping.com

Co. Reg No. 200208384E

Our Reference: **SNM18D05034/C01/0**

Date: **24 OCTOBER 2018**

via Ordinary & Registered Mail

**SHELLEY HAN FOONG KWONG
16 CASSIA DRIVE
RAFFLES PARK
SINGAPORE 289709**

Dear Sir / Madam

**ACCIDENT INVOLVING SDZ500P AND SHC8001J ON 19 OCTOBER 2018
ALONG ORCHARD ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHC8001J**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC: LKK Auto Consultants Pte Ltd
Attn : JOY
Ref : CC3/CTI18019265/K1JB3
Contact No : 68412409
via Email : JOY@LKKAUTO.COM

CC: Agent - (AN0101A) - I TRUST PTE LTD

F01/LKKDS-2013

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305228108

Date : 24/10/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHC8001J

Date of Accident : 19-Oct-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA TAIPING --- SDZ 500P
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: <u>20%</u>	\$1,300.00
Final Lumpsum Repair cost	\$1,300.00

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
 Name : LIM T S
 Tel : 62148398
 Fax : 65468156

Signature 
 Name : KALVIN
 Date : 24/10/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18019265/K1jb3n2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERSINGAPORE 079909

Date : 24-12-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDZ 500P	Veh. Inspected	SHC 8001J
Policy No.	DMPCSN3036861802	Coverage (\$)	0.00
Claim No.	SNM18D05034/C01/0	Excess (\$)	0.00
Assign From		Assign Date	22/10/2018

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E220	c.c	2143
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD2120012B159927	Colour	WHITE
Odometer	557261	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R16	WEST LAKE	7 mm
L/H Front Tyre	225/55 R16	WEST LAKE	7 mm
R/H Rear Tyre	225/55 R16	WEST LAKE	7 mm
L/H Rear Tyre	225/55 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/10/2018	Inspection Date	22/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **2 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8001J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	1,510.00	1,510.00
1	REAR BUMPER ABSORBER (LH)	SERVICEABLE	196.45	-
1	REAR BUMPER CENTRE FRAME	SERVICEABLE	177.55	-
	LESS 20% DISCOUNT		-376.80	-302.00
			1,507.20	1,208.00
LABOUR				
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR .		120.00	30.00
			850.00	430.00
GRAND TOTAL			2,357.20	1,638.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,300.00

Report Ref No. CC3/CT118019265/K1jb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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