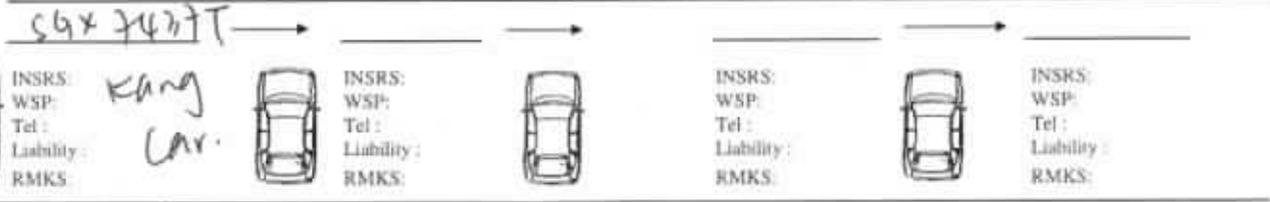


INS. CASE OWNER: LC | CC 4 ASM AXA1801 9258, Apr 30 | LKK IDAC: 2/10/18

Surveyor: Adnan | DOI: ASSIGNMENT 26/11/18 | Date / Time: _____
Registered in Merimen: _____

Pre-assign / CCU / FTE: SUF 7289P
 Insured Vehicle No.: _____ Claim No.: 88M01008 / 76773
 Name of Insured: HOONG DEN WYNN RUDY Policy No.: _____
 Insured Tel No.: _____ HP: _____ Make / Model: _____
 Excess Sec II :SS _____ D.O.A.: 18/10/18 Place of Accident: _____
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Driver Tel No.: _____ (V/L: YES / NO) Insured Liability: % Final ? Yes / No



Date/Time	STAGE	DATE / PIC
<u>25/10/18</u>	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI: After call Itr to OI:	<u>2/11/19</u>
<u>2/11/18</u>	Documentation Check List: Handler Typist	
<u>7/11/18</u>	Notification Itr (if non-pickup): After call Itr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form:	
<u>11/11/18</u>	of grant claim - OIWK. sent out 2st letter.	
<u>11/11/18</u>	Request for OI GIA from AXA	
<u>11/11/18</u>	✓ OI GIA.	
<u>11/11/18</u>	Midnight Accident TP: 18/10/18 @ 23.30. OI: 19/10/18 @ 00.00.	
<u>11/12/19</u>	File → SUC to send OI form	
<u>11/12/19</u>	File pass to LSP to close.	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 11/11/19 Confirm with: Shawn Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia

Repair Cost: w/gm \$S 1498.00

Loss of Rental (LOR): \$S _____ (days)

Loss of Use (LOU): \$S 150.00 (5 50 x 3 days)

Loss of Income (LI): \$S _____ (5 x days)

LOR only LOU only LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search \$S 2.00

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/Independent)

Legal Cost \$S _____

Total: \$S 1650.00 Global Sum \$S: 1600.00

1) Claim status: No final/Reject/Private Settle
2) Report Format: OP
3) Survey fee: \$ 350.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 1600.00 Name 1: Kang Car Repairs Pte Ltd

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

alc
17/11
en

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop no: _____
 of _____
 Insured _____
 Policy No _____
 Claims No: _____
 Sum Insured _____ Excess: _____
 (Client's Record)
 Make of Veh _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 03 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SGX7437T. Yr Regn: 2007 sept
 Type: M.C. M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Altis cc: 1598
 Colour: Silver. A/C: Insured / Std / NI / NA
 Sp. Reading: 306205. T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: MROS32EC107153938.
 Gen. Con: Good Fair / Poor / Burnt
 Steering: Order Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Mod: Nil S/R / STD A/Rim or
 Tyre Size: F: 195/60R15
 R: 195/60R15.
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / OKO or

Front: _____ Rear: _____
 R/Bal: 06 mm R/Bal: 06 mm
 L/Bal: 06 mm L/Bal: 06 mm
 D.O.A: _____ D.O.I: 26/10/18
 Survey held at: Kany.
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time: _____ Action / Instruction: TP AXA.

MV: 1231C
 PV: 17K
 Nett: 61C
 45 #14W Red # (812 47 566)

Date/Time, File Pass to: : Preli. Report
 : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Insp (\$)
 Wash end (\$)

Survey Fee
Transportation
_____ \$ + P.T. _____ \$
_____ \$
_____ \$
_____ \$
TOTAL

Report Format: _____
 Lump Sum / I.B.T: (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019258/pb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 23-10-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLF 7289P	Veh. Inspected	SGX 7437T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/10/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	18/10/2018	Inspection Date	
Survey held at	KANG CAR REPAIRERS PTE LTD NO.1 KAKI BUKIT AVE 6 #02-06 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay @ Kaki Bukit Singapore 417887
 TEL: 6747 7626 FAX: 6748 5071 Email: kangcar@singnet.com.sg
 GST:201300201N

M/S : AXA INSURANCE PTE LTD
 8 SHENTON WAY
 #24-01 AXA TOWER
 SINGAPORE 068811

Xiao Tony

Estimate No: EST1800327
 Date: 20 Oct 2018

ATTN: Motor Claim Department

Veh Reg No: SGX7437T
 Make/Model: TOYOTA COROLLA
 ALTIS 1.6 AUTO

Claim Type: Third Party
 Accident Date: 18/10/2018
 TP Veh Reg No: SLF7289P

Chasis No: MR053ZEC107153938
 Reg. Date: 05/09/2007
 Your Ref No: SLF7289P

Estimate Repair Cost to Vehicle No :SGX7437T

Quantity	Description	List Price	Amount
		<u>SS</u>	<u>SS</u>
List Price			
1	1 PC REAR BUMPER <i>Delud</i>	484.90 ✓	
2	1 PC REAR BUMPER BRACKET RH <i>Neu</i>	48.50 ✗	
3	1 PC REAR BUMPER RETAINER RH <i>ie</i>	26.10 ✓	
4	1 PC TAIL LAMP - RH <i>Neu</i>	271.70 ✗	
		831.20	
	Less 25%	207.80	623.42
Special Net			
5	1 SET REAR BUMPER CLIPS <i>ie</i>	40.00 30	
6	1 PC REAR BUMPER LOWER SPOILER <i>Delud</i>	850.00 300	
7	1 SET REAR BUMPER LOWER SPOILER CLIPS <i>Neu</i>	40.00 ✗	
8	1 SET REVERSE SENSORS <i>Pengd</i>	250.00 200	
		1,180.00	1,180.00
Labour			
9	1 TO CHECK WIRING	50.00 30	
10	1 TO REMOVE AND REFIT REVERSE SENSOR	80.00 50	
11	1 TO SPRAY UNDERSEAL	80.00 ✗	
12	1 (REAR) TO SPRAY PAINTING	600.00 400	
13	1 TO REMOVE AND REPLACE THE DAMAGED PARTS, KNOCK OUT ACCIDENT DENTED PORTIONS, AND FOR CUTTING/WELDING WORKS.	600.00 200	
		1,410.00	1,410.00

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
GST:201300201N

M/S : AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

ATTN: Motor Claim Department

Claim Type: Third Party
Accident Date: 18/10/2018
TP Veh Reg No: SLF7289P

Estimate No: EST1800327
Date: 20 Oct 2018

Veh Reg No: SGX7437T
Make/Model: TOYOTA COROLLA
ALTIS 1.6 AUTO

Chasis No: MR053ZEC107153938
Reg. Date: 05/09/2007
Your Ref No: SLF7289P

Estimate Repair Cost to Vehicle No :SGX7437T

Quantity	Description	List Price	Amount
		SS	SS
		Total	SS 3,213.42
		Add GST @ 7%	224.94
		Total Amount Payable	SS 3,438.36

TOTAL: SINGAPORE DOLLAR THREE THOUSAND FOUR HUNDRED THIRTY EIGHT AND CENTS THIRTY SIX ONLY

This is only an estimate based on our preliminary inspection and does not cover additional parts, labour time which may be required after work has begun.

For Kang Car Repairers Pte Ltd

AUTHORISED SIGNATURE

Adrian Lij
L/S 26/10/18
032pp

total: 1793.25
L/S: 1.4K.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7827C
Vehicle Details	
Vehicle No.:	SGX7437T
Vehicle to be Exported:	Yes
Intended Deregistration Date:	26 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	3ZZ4690537
Chassis No.:	MR053ZEC107153938
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$14,757.00
Original Registration Date:	05 Sep 2007
First Registration Date:	05 Sep 2007
Transfer Count:	1
Actual ARF Paid:	\$16,233.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	04 Sep 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$22,041.00
COE Rebate Amount:	\$17,006.00
Total Rebate Amount:	\$17,006.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 26 Oct 2018

OK

Cheap Car Insurance Renewal

Is your car insurance expiring soon?
Receive best quotations from multiple insurers in as little as 2 hours.

Post an Advertisement
Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

[Post an Ad](#) | [Advertiser Login](#) | [Ways of Selling](#)

New 5 Years Coe Renewal Toyota Vios 1.5A

\$2000 Downpayment Monthly From \$488 Onwards. Lowest 2.88%PA@Gv Cars Financing GV Credit Pre Ltd StarAd

click here to view our **PRISTINE USED CARS** at GREAT PRICES

Browse by Category Save Search Print Back (1 2 3 4) Next > Sort by Date Posted | 20 results/page

79 vehicles | Search Advanced Search | Search | View All

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection	Altis	Any	Any	> 10 year(s) old	Any	Any	Any	Available
	<input type="checkbox"/> Toyota Corolla Altis 1.6A (COE till 04/2022) \$20,600	\$5,870 /yr	02-May-2007	1,598 cc	150,000 km	Sedan	Available	
Road Tax Till May 19, Leather Seats, Low Mileage, Reverse Sensor, Fuel Efficient, Well Maintained, Call Before Coming. <small>Posted: 13-Oct-2018 Tags: 2007 Toyota Corolla, 2007 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota</small>								
	<input type="checkbox"/> Toyota Corolla Altis 1.6A (COE till 05/2022) \$52,600	\$6,120 /yr	22-Jun-2007	1,598 cc	109,483 km	Sedan	Available	
New Paintwork, Showroom Condition, Regularly Serviced, No Repairs Needed, Powerful Yet Fuel Efficient And Durable Toyota VVTI Engine. Digital Aircon With Auto Climate Control, Dual Airbags, Multi Func... <small>Posted: 18-Aug-2018 Tags: 2007 Toyota Corolla, 2007 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota</small>								
	<input type="checkbox"/> Toyota Corolla Altis 1.6A (COE till 09/2022) \$44,800	\$5,050 /yr	07-Sep-2007	1,598 cc	98,000 km	Sedan	Available	
Consignment Unit. Viewing By Appointment Only! Car Search REFURBISHED <small>Posted: 20-Oct-2018 Tags: 2007 Toyota Corolla, 2007 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota</small>								
	<input type="checkbox"/> Toyota Corolla Altis 1.6A (COE till 03/2023) \$32,800	\$7,480 /yr	15-Mar-2008	1,598 cc	-	Sedan	Available	
Well Maintained By Owner, See To Believe The Condition Of The Car. High Loan Is Available To Assist The Ownership Of This Car. <small>Posted: 20-Aug-2018 Tags: 2008 Toyota Corolla, 2008 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota</small>								
	<input type="checkbox"/> Toyota Corolla Altis 1.6A (COE till 03/2023) \$30,600	\$6,970 /yr	27-Mar-2008	1,598 cc	-	Sedan	Available	
1 Owner Only! Fully Refurbished, New Paintwork, Fully Agent Maintained Since Day One, Well Maintained, Excellent Condition! Minimum Down Payment With Bank Or In House Loan Available. Call For More Eng... <small>Posted: 22-Oct-2018 Tags: 2008 Toyota Corolla, 2008 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota</small>								
	<input type="checkbox"/> Toyota Corolla Altis 1.6A Elegance (OPC) (COE till 04/2028) \$50,888	\$5,350 /yr	29-Apr-2008	1,598 cc	75,000 km	Sedan	Available	
1 Owner Only, Low Mileage For A 10 Years Old Car. Recently Just Serviced. Superb Car For Daily Usage. Super Reliable Toyota Corolla Altis Is A Beast. Immaculate Condition Inside Out, High Loan/Insuran... Prem Roy Motoring ECOMMERCE <small>Posted: 17-Sep-2018 Tags: 2008 Toyota Corolla, 2008 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota</small>								
	<input type="checkbox"/> Toyota Corolla Altis 1.6A (COE till 06/2023) \$30,800	\$6,650 /yr	13-Jun-2008	1,598 cc	98,000 km	Sedan	Available	

SHORTLISTED | HISTORY

[Compare](#)

◀ Service Request Details

Claim

S8M0100J

Reference

None ✎

Loss Date

October 18, 2018

Request Date

October 22, 2018

Due Date

October 29, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*22/10/2018 @ 2:53pm
Shawn veh not in*

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SGX7437T

Make

TPVD TOYOTA

Model

COROLLA ALTIS 1.6 (A)

Service Address

...

Primary Contact/Insured

CHOONG JEN WYNN RUDY

683C EDGEDALE PLAINS, #06-691, 823683, Singapore

BIBI@WEBSOFT.COM.SG

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



23 October 2018

CHOONG JEN WYNN RUDY
683C EDGEDALE PLAINS,
#06-691,
SINGAPORE 823683

Dear Sir,

OUR REF : CC4/ASM18019258/pb3
YOUR REF : SLF 7289P
ACCIDENT INVOLVING SLF 7289P & SGX 7437T ON 18/10/2018 ALONG/AT
JUNC OF UPP SERANGOON RD / HOUGANG AVE 5

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Pava Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

<< **Re:<Request for Insured GIA Report> S8M0100J ; Insured Veh: SLF 7289P ; Third Party Veh: SGX 7437T; DOA: 18/10/2018 *LKK REF: CC4/ASM18019258/Apb3**

Type

🔍 Question

Message

PLS CONFIRM THE DOA WITH INSURED AND TO MAKE ADENDUM TO THE REPORT IF NECESSARY.

Reply



- 1) 01 no damage
- 2) TP instead to report, no negotiation on behalf of the.
- 3) .



 <TP - Mandate IA> - S8M0100J [ACCIDENT INVOLVING SLF 7289P(OI) & SGX 7437T(TP) ON 18/10/2018]

Type

 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$1,688(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 31-Oct-19

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

21 LILY AVE 1, #02-25 PAVANUBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62963561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

DATE: 31/10/2019

Survey Details:

Date of loss	18.10.2018
Date of appointment	23.10.2018
Date of survey	26.10.2018
Location of survey	KANG CAR REPAIRERS PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SGX7437T
Make and Model	Toyota Altis (1598cc)
Date of registration	05.09.2007
Excess	
Market Value/ Book Value	\$ 23,000.00 (est)
Parf/COE Rebate	\$ 17,000.00 (est)
Nett Value/ ERV	\$ 6,000.00 (est)

Repair details:

Initial Estimate	\$ 3,213.42
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 913.25
Check items (estimate)	NIL
Labour	\$ 880.00
Supplementary	NIL
Total	\$ 1,793.25
Lump Sum(if applicable)	\$ 1,400.00

Number of days for repair	<u>7</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607190R

51 CUBA AVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408943 TEL : (065) 62563961 FAX : (065) 62564315

Remarks:

OI rear-ended third party.

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	1,498.00	
Loss of use	\$	180.00	(3days x \$60.00)
Loss of rental		NIL	
Loss of income		NIL	
LTA/GIA search fees	\$	10.00	
Others		NIL	
Proposed Total	\$	1,688.00	

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 8 November 2019 9:08 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 76773, vehicle number SGX7437T

<input type="checkbox"/>	Ol email address: icet3@hotmail.com	CHT	7/11/2018 10:29:18 AM
<input type="checkbox"/>	8318 2777-(Rudy) kindly callback to update the case.	NVT	28/2/2019 4:14:04 PM
<input type="checkbox"/>	1/9/19 11:12 PM ***Q3 REVIEW - KINDLY ADVISE STATUS Thanks - KHONG Lynn	HMK	2/9/2019 1:02:12 PM
<input type="checkbox"/>	Message AXA . Liability: 100%. Insured rear-ended third party. Inform Ol about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$1,688(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 31-Oct-19	CHT	31/10/2019 12:17:16 PM
<input type="checkbox"/>	7/11/19 2:22 PM KHONG Lynn —PROCEED. THANKS	LSP	8/11/2019 8:54:43 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 7 November 2019 2:27 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 76773, vehicle number SGX7437T

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Thursday, 7 November, 2019 2:23 PM
To: admin-d@lkkauto.com
Subject: New message for service request 76773, vehicle number SGX7437T

AXA Insurance has sent you a message for claim number S8M0100J.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAuto)

From: kangcar@singnet.com.sg
Sent: Friday, 8 November 2019 4:35 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Kang Car (yahoo)
Subject: Re: <OFFER ACCEPTANCE>LOD: Your Ref: SLF7289P - accident involving SLF7289P & SGX7437T on 18.10.2018 //LKK REF:

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your email below.

We confirmed acceptance on the offer at \$1,600.00 (all in) .

Kindly forward us the Direct Settlement form for our action.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Fri Nov 08 2019 15:00:43 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,600.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew
(Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com
| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Tuesday, 13 August 2019 5:33 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Kang Car (yahoo) <kangcar176@yahoo.com.sg>

Subject: Re:LOD: Your Ref: SLF7289P - accident involving SLF7289P & SGX7437T on 18.10.2018

WITHOUT PREJUDICE / REMINDER

Hi Hsiao Tong,

We refer to our email below and our LOD dated 18.02.2019.

Kindly let us have your offer asap.

Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

On Tue Feb 19 2019 12:59:13 GMT+0800 (Malay Peninsula Standard Time)

<kangcar@singnet.com.sg> wrote:

----- Original Message -----

WITHOUT PREJUDICE

To: The Claims Officer-in-charge

We refer to the above accident and attach herewith our LOD for your reference.

Please let us have your offer to settle our client's claim.

Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

On Wed Nov 14 2018 16:32:19 GMT+0800 (Malay Peninsula Standard Time) Alice Tng <kangcar176@yahoo.com.sg> wrote:

----- Original Message -----

WITHOUT PREJUDICE

Hi Hsiao Tong,

As requested, attached herewith the scene photo taken at the time of accident for your review.

Regards,
Sharon

On Monday, 29 October 2018, 18:58, Shu Pei (LKKAuto)
<shupeil@lkkauto.com> wrote:

Dear Sir / Madam,
Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18019258/Apb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,
Shu Pei Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Saturday, 27 October 2018 9:52 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>
Subject: Your Ref: SLF7289P - accident involving SLF7289P & SGX7437T on 18.10.2018

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above accident.

Our client's vehicle had been surveyed by Mr Adrian Ling on 26.10.2018.

Could you please let us know whether we can direct settle the claim with you and also the liability.

Thank you & Regards.

Alice
Kang Car Repairers Pte Ltd



江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
 TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
 Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR1020187437AXA
 Your Ref : S8M0100JMC/CKC

Date : 18 FEB 2019

WITHOUT PREJUDICE

AXA Insurance Singapore Pte Ltd
 C/O LKK Auto Consultants Pte Ltd
 51 Ubi Ave 1 #01-25
 Paya Ubi Industrial Pk
 Singapore 408933
 Attention : Motor Claim Department

Dear Sirs,

Accident involving SGX7437T and SLF7289P on 18.10.2018 along Junction of Upper Serangoon Rd/ Hougang Ave 5.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SLF7289P.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by Mr Koh Khong Guan, the owner of motor-vehicle no: SGX7437T, we submit his claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 1,498.00
Loss of use (3 days x \$80.00)	\$ 240.00
GIA search fee	\$ 2.00
LTA search fee by law firm	\$ 10.00
	<u>\$ 1,750.00</u>
	=====

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV1900047
- 2) GIA report of SGX7437T
- 3) LTA search fee and invoice from A C Syed & Partners
- 4) GIA search fee and invoice

We hope to receive your early reply soon.

Thank you,

Yours faithfully,
KANG CAR REPAIRERS PTE LTD

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江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

ATTN: Motor Claim Department

Your Ref No: S8M0100JMC/CKC
Claim Type: Third Party
Accident Date: 18/10/2018
TP Veh Reg No: SLF7289P

Final No: KCR-INV1900047
Claim No: EST1800327
Date: 30 Jan 2019
Policy No: 5049676169-07
Veh Reg No: SGX7437T
Make/Model: TOYOTA COROLLA
ALTIS 1.6 AUTO
Chassis No: MR053ZEC107153938
Engine No: 3ZZ4690537
Reg. Date: 05/09/2007

Tax Invoice to Vehicle No :SGX7437T

PAGE:1

Description	Quantity	List Price	Amount
		SS	SS
As recommended by surveyor to proceed repair at total cost/lumpsum cost			SS 1,400.00
Add GST @ 7%			98.00
Total Amount payable			SS 1,498.00

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FOUR HUNDRED NINETY EIGHT ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18019258/Apb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 17-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLF 7289P	Veh. Inspected	SGX 7437T
Policy No.	GA124758/1	Coverage (\$)	0.00
Claim No.	S8M0100J	Excess (\$)	0.00
Assign From		Assign Date	23/10/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	MR053ZEC107153938	Colour	SILVER
Odometer	306205	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/60 R15	YOKOHAMA	6 mm
L/H Front Tyre	195/60 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/60 R15	YOKOHAMA	6 mm
L/H Rear Tyre	195/60 R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	18/10/2018	Inspection Date	26/10/2018
Survey held at	KANG CAR REPAIRERS PTE LTD NO.1 KAKI BUKIT AVE 6 #02-06 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGX 7437T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	484.90	484.90
1	REAR BUMPER BRACKET RH (CONSISTENT)	NOT NECESSARY	48.50	-
1	REAR BUMPER RETAINER RH (CONSISTENT)	NECESSARY	26.10	26.10
1	TAIL LAMP -RH (CONSISTENT)	NOT NECESSARY	271.70	-
	LESS 25% DISCOUNT		-207.80	-127.75
			623.40	383.25
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	40.00	30.00
1	REAR BUMPER LOWER SPOILER (SN) (CONSISTENT)	DEFORMED	850.00	300.00
1	SET REAR BUMPER LOWER SPOILER CLIPS (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	SET REVERSE SENSORS (SN) (CONSISTENT)	DAMAGED	250.00	200.00
			1,180.00	530.00
LABOUR				
	TO CHECK WIRING .		50.00	30.00
	TO REMOVE AND REFIT REVERSE SENSOR .		80.00	50.00
	TO SPRAY UNDERSEAL.	NOT NECESSARY	80.00	-
	(REAR) TO SPRAY PAINTING.		600.00	400.00
	TO REMOVE AND REPLACE THE DAMAGED PARTS,KNOCK OUT ACCIDENT DENTED PORTIONS ,AND FOR CUTTING/WELDING WORKS.		600.00	400.00
			1,410.00	880.00
GRAND TOTAL			3,213.40	1,793.25
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,400.00

Report Ref No. CC4/ASM18019258/Abp3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	50M01001
Reference	CCX/ASM1801258/Aeb3a2 
Loss Date	18 October 2018
Report Date	22 Oct 2018 9:15:16 AM
Request Date	30 May 2019
Due Date	

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SGX7437T
Make	TPVD TOYOTA
Model	COROLLA ALTS 1.6 (A)
Service Address	

...

Primary Contact/Insured	
CHOONG JEN WYNN RUDY 680C EDGE DALE PLAINS, #04-691, 823683, Singapore	
IBIB@WEBSOFT.COM.SG	

Claim Handler	
KHONG Lynn 68804892 lynn.khong@axa.com.sg	

Additional Instructions: NON-REPORTED

[Messages](#)
[Invoices](#)
[History](#)
[Documents](#)
[Assessment](#)
[Metrics](#)
[Notes](#)

 Document Type:
 Document SubType:
[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKKAdjustment1a (9).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
TP-MANDATE IA del 31.10.19.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
LTA SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
TP ESTIMATE_MARRIED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
PARF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
TP SCENE PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	22 January 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ SLF7289P INSD GIA.pdf	Reports & Statement	GIA Report	CHAN Kian Chuan	2 November 2018
■ Letter to OL Nam Regarding dtd 231018.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
■ EMAIL FROM WORKSHOP SOX74377 TP GIA.mng	Letters and Correspondence	Workshop	NIKAM Santosh Pandarang	22 October 2018