

INSURANCE

INS. CASE OWNER:

EC

CC 4 ASM AXA1801

9249, T. 1/1/18

LKK
IDAC

Surveyor:

Taufik

DOI:

4/11/2018

Date / Time:

9 11/11/18

Registered in Merimen:

Pre-assign / CCU / FTE

FBM 295K



Insured Vehicle No.:

Claim No.:

SSMU04PL/76870

Name of Insured:

ANAS D. N. RAMAAT

Policy No.:

VM7/1985942

Insured Tel No.:

HP:

98887463

Make / Model:

HONDA

Excess Sec II :SS

D.O.A.:

9/10/18

Place of Accident:

PT TMS TMS

Is driver the owner?

(YES) NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES NO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SLD 8A11E



INSRS:
WSP:
Tel:
Liability:
RMKS:

Tan Chong



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
11/10/18	Non-Reporting hr (1st)	
11/10/18	Non-Reporting hr (2nd)	
11/10/18	Non-Reporting hr (Final)	
11/10/18	Notification hr (if non-pickup)	
11/10/18	Call OI: 5/11/18	
11/10/18	After call hr to OI: 5/11/18	
11/10/18	Documentation Check List: Handler Typist	
11/10/18	Notification hr (if non-pickup)	
11/10/18	After call hr to OI:	
11/10/18	Authorisation To Act:	
11/10/18	Release Voucher:	
11/10/18	Final Repair Bill:	
11/10/18	Car Rental Invoice:	
11/10/18	Towing Invoice:	
11/10/18	LTA / GIA:	
11/10/18	Medical Bill:	
11/10/18	PRR:	
11/10/18	Mandate/Reject Instruction:	
11/10/18	LOD:	
11/10/18	Payment Breakdown Form:	
11/10/18	Post-Repair Photos:	
11/10/18	Others:	
11/10/18	PRELIMINARY ADVICE Date/Time:	Sent By:
11/10/18	FINALIZATION Date/Time:	Confirm with:
11/10/18	Repair Cost: PIP \$5 1429.88	1 3 days Reduction: \$1187.24 % 45
11/10/18	FINAL SETTLEMENT Date/Time: 20/11/18	Confirm with:
11/10/18	Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.:	27
11/10/18	Repair Cost: (w/loss) \$5 1525.69	
11/10/18	Loss of Rental (LOR): \$5 - (1 days)	
11/10/18	Loss of Use (LOU): \$5 150.00 (5 50 + 3 days)	
11/10/18	Loss of Income (LOI): \$5 - (\$ x days)	
11/10/18	LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]	
11/10/18	GLA/LTA Search: \$5 2.00	
11/10/18	Medical: \$5 -	
11/10/18	Disbursement: \$5 - (e.g. Tow/ Independent)	
11/10/18	Legal Cost: \$5 -	
11/10/18	Total: \$5 1677.69	Global Sum \$5:
11/10/18	FINAL PAYMENT Date/Time:	Confirm with:
11/10/18	Payee 1: \$5 1677.69	Name 1: Tan Chong Motor Sales Pte Ltd
11/10/18	Payee 2: (Strike if N.A.) \$5	Name 2:
11/10/18	Payee 3: (Strike if N.A.) \$5	Name 3:

2

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLD8911E

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	RP1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	X
2	RS1	R/INSTALL OR RENEW REAR SENSOR, NECESSARY ADJUSTMENT FUNCTION TEST	110.00	✓
3	SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	X
4	IS/001	REPAIR REAR END PANEL & RENEW REAR BUMPER	750.00	250-
5	IS/002	S/PAINT REAR END PANEL & REAR BUMPER(2TONE)	600.00	300-
TOTAL LABOUR CHARGES			1680.00	

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLD0911E

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	ORNAMENT ASSY R	26560-JJ90A	55.00	X	
2	SUNDRIES	NPN			50.00 20-
3	BRACKET-BUMPER	85221-4EA0A	35.90	X	
4	CANOE RIVET(6.5X2)	76882-0M000	13.00	NEC	
5	RETAINER-BUMPER	79185-4EA0A	23.80	NEC	
6	CLIP(7.4X3)	85284-JD00A	22.20	NEC	
7	FASCIA-RR BUMP	85022-4EA0H	717.00	NEC	
8	CLIP(10X1.2)	01553-05933	12.00	NEC	
9	REVERSE SENSOR(J11 & T32)	SENSOR-TE5140			180.00 NW
SUB TOTAL			878.90	0.00	230.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			175.78	0.00	0.00
GRAND TOTAL			703.12	0.00	230.00
OVERALL TOTAL			933.12		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLD8911E

TOTAL LABOUR CHARGES	1680.00
TOTAL SPARE PARTS CHARGES	933.12
GRAND TOTAL	2613.12 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019249/fb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 23-10-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBM 2295K	Veh. Inspected	SLD 8911E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/10/2018	Inspection Date		
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911 BUKIT TIMAH ROAD SINGAPORE 589623			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS)



AUTOLUTION INDUSTRIAL PTE LTD (AIPL)



TC AUTOCLINIC PTE LTD (TCAC)



DATE:

OWNER NAME:

Chen Tee Yang

NRIC NO.:

S7918949I

ADDRESS:

25 Teck Whye Lane

#06-164

S(680025)

VEHICLE MODEL:

Qashqai 1.2

REGN. NO.:

S2D8911E

CHASSIS NO.:

TYPE OF CLAIM:



OWN DAMAGE (OD)



OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC



THIRD PARTY THROUGH
TCMS / AIPL / TCAC



THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE



WINDSCREEN / GLASS (W/S)

INSURANCE CO.:

Sompo - Axa.

CLAIM NO.:

POLICY NO.:

DATE OF ACCIDENT: 9.10.2018

DATE RECEIVED: 12/12/18

DATE COMPLETED: 22/12/18

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no futher claim whatsoever against the above Company in repect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

(NAME / SIGNATURE OF INSURED)

FOOTNOTE:



TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID



DEPOSIT PAID BY OWNER



OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY



DOCUMENTS RETURNED TO
OWNER



TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS. (EXCESS
PAYMENT & LOSS OF USAGE)

INSURANCE CO. COPY

* Delete When Necessary

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/IHR/0463/2018
DATE : 20-OCT-2018

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN: MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : CHEW TEE YONG
ADDRESS : BLK 25 TECK WHYE LANE
#06-164
S(680025)
TELEPHONE NO : 97629895

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT WORKSHOP / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : zuhri@tanchong.com

OFFICE : 67038916 FAX : 64697472

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-FBM2295K
VEHICLE NO : SLD8911E
MODEL CODE : FRLARBEJ11UEA---A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2300643A
CHASSIS NO : SJNFEAJ11U1705734
MILEAGE : 1 KM
DATE IN : 20/10/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 09/10/2018

Tanfir 97495749
9/11/18 @ 5pm
03 days
sue@tillands.com
Rising before paint

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplemental claims must be reviewed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/SHR/0463/2018
DATE : 20-OCT-2018

DS => Tanfik (LKK)

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 62204741
FAX : 62204928
ATTN: MOTOR CLAIM MANAGER VALENCIA

ZHR

OWNER'S NAME : CHEW TEE YONG
ADDRESS : BLK 25 TECK WHYE LANE
#06-164
S(680025)
TELEPHONE NO : 97629895

Recommended Repair 3 days

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-FUN2296R
VEHICLE NO : ELD8911E
MODEL CODE : FRLARBSJ11UZA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HHA2300643A
CHASSIS NO : 8/NYBAJ11U1/05/14
MILEAGE : 59447 KM
DATE IN : 20/10/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD SUKRI
ACCIDENT DATE : 09/10/2018

Lat = \$60/day

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLD8911E

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	.00
2 RSI	R/INSTALL OR RENEW REAR SENSOR, NECESSARY ADJUSTMENT FUNCTION TEST	110.00	110.00
J SHALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	.00
4 II/001	REPAIR REAR END PANEL & RENEW REAR BUMPER	750.00	250.00
5 II/002	S/PAINT REAR END PANEL & REAR BUMPER(2TONE)	600.00	300.00
TOTAL LABOUR CHARGES		1680.00	660.00
ADDITIONAL DISCOUNT(5.00%)			33.00
FINAL LABOUR CHARGES			627.00

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/S/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLD8911E

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	ORNAMENT ASSY R	26560-JJ90A	55.00			X
2	SUNGRIDS	NPN			20.00	OK
3	BRACKET-BUMPER	85221-4EA0A	35.90			X
4	CANOE RIVET(6.5X2)	76882-0M000	13.00			OK
5	RETAINER-BUMPER	79105-4EA0A	21.80			OK
6	CLIP(7.4X3)	85284-JD00A	22.20			OK
7	FASCIA-RR BUMP	85022-4EA0H	717.00			OK
8	CLIP(10X1.2)	01553-05933	12.00			OK
9	REVERSE SENSOR(J11 & T32)	SENSOR-TE5140			180.00	OK
SUB TOTAL			788.00	0.00	200.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			157.60	0.00	0.00	
GRAND TOTAL			630.40	0.00	200.00	
ADDITIONAL DISCOUNT (NETT-5.00%, LIST-5.00%, S/NETT-.00%)			31.52	0.00	0.00	
OVERALL TOTAL			798.88			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

911, BUKIT TIMAH ROAD

SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGH NO SLD8911E

NETT ITEM	788.00
LESS 20.00%	-157.60
NETT AMOUNT	630.40
ADDITIONAL DISCOUNT(5.00%)	-31.52
FINAL AMOUNT	598.88

LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	200.00
LESS .00%	0.00
SPECIAL NETT AMOUNT	200.00

TOTAL LABOUR CHARGES	627.00
TOTAL SPARE PARTS CHARGES	798.88

TOTAL CHARGES	1425.88
ADD 7 % GST	99.81

GRAND TOTAL	1525.69
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Service Request Details

Claim

S8M00YPM

Reference

None

Loss Date

October 9, 2018

Request Date

October 22, 2018

Due Date

October 29, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

12.10.2018 @ 3:57pm
Zuhri veh not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLD8911E

Make

TPVD NISSAN



Model
QASHQAI-1.2 (A)

Service Address

...

Primary Contact/Insured

RAHAMAT ANAS BIN
503 WOODLANDS DRIVE 14, #02-62, 730503, Singapore

anas1581994@gmail.com

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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New Message

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 5 November 2018 10:14 AM
To: 'Muhammad Zuhri'
Cc: Admin A; Admin-D (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLD8911E & FBM2295K ON 09.10.2018
INS/IC/ZHR/0463/2018 DIRECT SETTLEMENT

Importance: High

"Without Prejudice"

Our Ref: CC4/ASM18019249/fb3
Your Ref: SLD 8911E

Dear Sir,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBM 2295K AND SLD 8911E ON 09/10/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/9/2018

Survey Details:

Date of loss	9-Oct-18
Date of appointment	23-Oct-18
Date of survey	9-Nov-18
Location of survey	TAN CHONG MOTOR SALES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLD 8911E
Make and Model	NISSAN QASHQAI 1.2 DIG-T CVT ABS
Date of registration	30-Jun-16
Excess	
Market Value	\$ 74,500.00
Part Rebate	\$ 52,371.00
Nett Loss	\$ 22,129.00

Repair details:

Initial Estimate	2,613.12
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Proposed/Revised repair cost:

Parts	\$ 798.88
Check items (estimate)	\$ -
Labour	\$ 627.00
Total	\$ 1,425.88
Lump Sum(if applicable)	\$ -

Number of days for repair	\$ 3.00
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 1,525.69	W/GST
Loss of use	\$ 150.00	3days x \$50
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	-	
Proposed Total	1677.69	



<MANDATE IA> - S8M00YPM {ACCIDENT INVOLVING FBM 2295K(OI) VS SLD 8911E(TP) ON 09/10/2018}

Type

🔍 Question

Message

LIABILITY: 100% BOLA S27: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1677.69 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply



Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : FRLARBZJ11UEA--A--
CHASSIS NO : HRA2300643A
VEHICLE NO : SJNFEAJ11U1705734
SLD8911E

INVOICE NO :
INVOICE DATE : W12141067
TERMS : 25-JUL-2019
DATE REC'D : CREDIT
SA/SE : 19-DEC-2018
JOB NO : ZHR
MILEAGE : BG1051631
YOUR REFERENCE : 059447
INS/IC/ZHR/0463,

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	R/INSTALL OR RENEW REAR SENSOR, NECESSARY ADJUSTMENT FUNCTION TEST	110.00
2	REPAIR REAR END PANEL & RENEW REAR BUMPER	250.00
3	S/PAINT REAR END PANEL & REAR BUMPER(2TONE)	300.00
	SUBTOTAL :	660.00
	PARTS	
1	CLIP(10X1.2) Qty:10 @ \$1.20 each (Disc:20.00% After Disc:\$9.60each)	9.60
2	CANOE RIVET(6.5X2) Qty:2 @ \$6.50 each (Disc:20.00% After Disc:\$10.40each)	10.40
3	RETAINER-BUMPER Qty:1 @ \$23.80 each (Disc:20.00% After Disc:\$19.04each)	19.04
4	FASCIA-RR BUMP Qty:1 @ \$717.00 each (Disc:20.00% After Disc:\$573.60each)	573.60
5	CLIP(7.4X3) Qty:3 @ \$7.40 each (Disc:20.00% After Disc:\$17.76each)	17.76
6	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)	20.00
7	REVERSE SENSOR(J11 & T32) Qty:1 @ \$180.00 each (Special Nett Item)	180.00
	SUBTOTAL :	830.40

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME :
ADDRESS : AXA INSURANCE PTE LTD
8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : FRLARBZJ11UEA--A--
CHASSIS NO : HRA2300643A
VEHICLE NO : SJNFEAJ11U1705734
SLD8911E

INVOICE NO :
INVOICE DATE : W12141067
TERMS : 25-JUL-2019
DATE REC'D : CREDIT
SA/SE : 19-DEC-2018
JOB NO : ZHR
MILEAGE : BG1051631
YOUR REFERENCE : 059447
INS/IC/ZHR/0463

ITEMS	JOB DESCRIPTION	AMOUNT
1	REMARKS	
1	SOMPO CLAIM AGAINST AXA INSURANCE	
	DOA:09.10.2018	
2	TOC:DIRECT SETTLEMENT	
	SATISFACTION NOTE ATTACHED	
3	T/P VEHICLE NO:FBN2295K	
	OUR REF:INS/IC/ZHR/0463/2018	
4	SURVEY BY:TAUFIK (LKK) ON 09.11.2018	
	RECOMMEND 3 DAYS REPAIR	
5	*** 2 BILL	
6	REPAIR FROM 19.12.2018 - 22.12.2018	
	Insurance Co : AXA INSURANCE PTE LTD	
	Policy No....: TP-FBM2295K	
	Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM	
	DOA.....: 09-OCT-2018	
	Our Ref.....: INS/IC/ZHR/0463/2018	
	Surveyor.....: M/S LKK ENGINEERING & MANAGEMENT SERVICES	
	LABOUR :	660.00
	PARTS :	830.40
	SUBTOTAL :	1490.40
	ADD. DISCOUNT :	64.52
	TOTAL :	1425.88
	GST(7%) :	99.81
	AMOUNT DUE :	1525.69

DOLLARS: (NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
ONE THOUSAND FIVE HUNDRED TWENTY
FIVE AND CENTS SIXTY NINE ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



Re:<MANDATE IA> - S8M00YPM {ACCIDENT INVOLVING FBM 2295K(OI) VS SLD 8911E(TP) ON 09/10/2018}

Type

Question

Message

PLS PROCEED AS PROPOSED

Reply

Letter Of Claim For Uninsured Losses / Direct Settlement

Insurance Company: AXA Date: 13/9/19
Address : _____

Attention : Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SLD8911E & FBM2295K
at KRANJI EXPRESSWAY on 09.10.2018.

I am the owner of Vehicle Number SLD8911E which was involved with the accident as mentioned above.

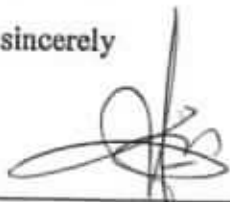
As the accident was solely caused by your insured vehicle, bearing registration number FBM2295K, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$	_____
Loss of usage (S\$/day) for <u>3</u> days @ <u>50</u>	\$	<u>150.00</u>
Car rental as per invoice attached	\$	_____
Search fee	\$	<u>2.00</u>
Others <u>Cost of repair</u>	\$	<u>1595.69</u>
Total claim amount	\$	<u>1677.69</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 1677.69, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely



(Owner of motor vehicle)

Name : CHEW TEE YONG
Address : 25 TECK WHYE LANE
#06-164 S(680025)
Telephone : 97629895



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18019249/T1ga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 13-03-2020

Code : ASM



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBM 2295K	Veh. Inspected	SLD 8911E
Policy No.	VMZ/P1985942	Coverage (\$)	0.00
Claim No.	S8M00YPM	Excess (\$)	0.00
Assign From		Assign Date	23/10/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN QASHQAI	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	SJNFEAJ11U1705734	Colour	WHITE
Odometer	56585	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R17	BRIDGESTONE	6 mm
L/H Front Tyre	215/60 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	215/60 R17	BRIDGESTONE	6 mm
L/H Rear Tyre	215/60 R17	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	09/10/2018	Inspection Date	09/11/2018
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911 BUKIT TIMAH ROAD SINGAPORE 589623		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 8911E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	ORNAMANT ASSY R (N) (CONSISTENT)	NOT NECESSARY	55.00	-
1	BRACKET -BUMPER (N) (CONSISTENT)	NOT NECESSARY	35.90	-
2	CANOE RIVET @\$6.50 (N) (CONSISTENT)	NECESSARY	13.00	13.00
1	RETAINER -BUMPER (N) (CONSISTENT)	NECESSARY	23.80	23.80
7	CLIP @\$7.40 (N) (CONSISTENT)	NECESSARY	22.20	22.20
1	FASCIA -RR BUMP (N) (CONSISTENT)	DEFORMED	717.00	717.00
10	CLIP @\$1.20 (N) (CONSISTENT)	NECESSARY	12.00	12.00
	LESS 20% DISCOUNT		-175.78	-157.60
	ADDITIONAL 5% DISCOUNT		-	-31.52
			703.12	598.88
SPECIAL NETT ITEMS				
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	50.00	20.00
1	REVERSE SENSOR (J11 & T32) (SN) (CONSISTENT)	NOT WORKING	180.00	180.00
			230.00	200.00
LABOUR				
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL.	NOT NECESSARY	120.00	-
	R/INSTALL OR RENEW REAR SENSOR ,NECESSARY ADJUSTMENT FUNCTION TEST.		110.00	110.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.	NOT NECESSARY	100.00	-
	REPAIR REAR END PANEL & RENEW REAR BUMPER .		750.00	250.00
	S/PAINT REAR END PANEL & REAR BUMPER (2 TONE).		600.00	300.00
			-	-
			-	-
			-	-
	ADDITIONAL 5% DISCOUNT		-	-33.00
			1,680.00	627.00
GRAND TOTAL			2,613.12	1,425.88
RECOMMENDED COST OF REPAIRS				1,425.88

Report Ref No. CC4/ASM18019249/T1ga3q2



Report Ref No. CC4/ASM18019249/T1ga3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBM000YPM
Reference	CC-4/ASM18019249/71ga3a2
Loss Date	9 October 2018
Report Date	10 Oct 2018 7:15:00 AM
Request Date	22 October 2018
Due Date	
Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approval Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLD8P11E
Make	TIPOD NISSAN
Model	QASHQAI-1.2 (A)
Service Address	

Primary Contact/Insured	
RAHAMAT ANAS BIN	
503 WOODLANDS DRIVE 14, #02-62, 730503, Singapore	
anas1581994@gmail.com	

Claim Handler	
CHAN Kian Chuan	
68805444	
kianchuan.chan@axa.com.sg	

Additional Instructions

Document Type

Document Subtype

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LUKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LUK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 TP DS FORM.pdf	Letters and Correspondence	Third Party	KUMAR Shalendra	26 September 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 September 2019
 TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 September 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 September 2019
 MANDATE IA DO 18092019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 September 2019
 PAIF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 September 2019
 TP LOD.mng	Letters and Correspondence	Workshop	DHIWAR Namrata	16 September 2019
 SLD8911E TP GIA PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	22 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 FBM2295K INSD GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	22 October 2018
 EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.mig	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	22 October 2018