

198200

INS. CASE OWNER:

KC
BE

CC 10/AXA1801

9V39, G 1639

LKK
IDAC

Surveyor:

XHQ

DOE

ASSIGNMENT

24/10/18

Date / Time:

21/10/18

Registered in Meritum:

Pre-assign / CCU / FTE



Injured Vehicle No.:

SKM 62762

Name of Insured:

AMB KIM LINA

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

20/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

JULIAN LEE JUN 4 YR

Driver Tel No.:

(V/L/YES/NO)

Claim No.:

SKMO.100A (Y66W2)

Policy No.:

6AD90801

Make / Model:

MERCEDES

Place of Accident:

LTE TMS UTU

OI GIA REPORT: YES/NO

YES

TP GIA REPORT: YES/NO

YES

Insured Liability:

Final ?

Yes/No

SKB 9A02M



INSRS:
WSP:
Tel:
Liability:
RMKS:

premium



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
21/10/18	Non-Reporting Itr (1st)	
TKH	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	23/10/18
	After call Itr to OI	
	Documentation Check List: Handler	Typist
7/11/18	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction:	
	LTD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirms with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	SS		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS	(x days)	
Loss of Income (LOI):	SS	(x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/Independent)	
Legal Cost	SS		
Total:	SS	5899.28	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS	Name 1:	Premium Automobiles Pte Ltd.
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT
11/11/18

1) Claim status: New/Reject/Private Settle
2) Report Format: GP
3) Survey fee: \$350/W

Handwritten initials

U

22940

ASSIGNMENT

From: _____ Date: 24-10-2018

Estimated Cost: _____

OD: TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKB 9903U

at Workshop n/s: Premium

of: 55 Ubi Rd 1

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 11.45 am / owner waiting / 160k

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKB 9903U Yr Regn: 17 Apr 2017

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi A5 c.c. 1984

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 33890 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU 8Z8 F56 HA 021524

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40 Z R18 R: " "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	R/Bal. 6 mm	Rear	R/Bal. 6 mm
	L/Bal. 1 mm		L/Bal. 6 mm

D.O.A. _____ D.O.I. 24-10-18

Survey held at: W/S 12:30 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$ 5231.10 (Red # 2929.94/3674)

Date/Time, File Pass to? Prel. Report Final Report

f) _____

Date/Time, File Return to? _____

2) _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

3 - RS _____

Press _____

Other _____

TOTAL _____

Add Fee: Site Insp (\$ _____) Interview (\$ _____) Tech. Invs (\$ _____) Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019239/ub3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 23-10-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKM 6236Z	Veh. Inspected	SKB 9903U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/10/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	20/10/2018	Inspection Date	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1207/2018/GW
Date : 23-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no. **SKM 6236 Z**

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Khoo Kah Bee
Address : Blk 267A Compassvale Link
#16-77
Singapore 541267
Telephone : HP +65 96990609
Type of Claim : Third Party Claim
Policy No. : 2100507276-01
Vehicle No : **SKB 9903 U**
Model Code : Audi A5 COUPE 2.0 TFSI
Model / Year : Apr-17
Engine No : CVK 029003
Chassis No : WAUZZZF56HA021524
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-Oct-18
Place of Accident : Left Lane Merging onto CTE; About 8KM & 7 1/2 KM

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 9903 U.

S/N	Nature of Jobs		Estimated Charges	
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	/
2	To dismantle and renew rear bumper.re-organize rear crash management components. Reinstall all parts removed.	\$	1,050.00	600 700
3	To respray rear bumper.	\$	900.00 ¹⁰⁰⁰	600 700
4	To carry out diagnostic check.	S/N \$	192.00	/
SUB-TOTAL LABOUR CHARGES -			\$ 2,502.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SKB 9903 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER / R	\$ 2,190.00 /	2190.00
2	REAR BUMPER FIXING PARTS X NR NN	\$ 142.00 X	
2	REAR KICK SENSOR SECURING STRIP X / NW	\$ 191.00 /	191.00
3	REAR BUMPER CHROME TRIM - R	\$ 878.00 /	877.50
4	REAR BUMPER CLIP X NR NN	11 \$ 407.00 X	
4	REAR BUMPER OUTER CLIP X NR NN	4 \$ 148.00 X	
5	REAR LIGHT REFLECTOR-LH/RH X	2 \$ 70.00 X	
6	REAR BUMPER CARRIER X NN	\$ 786.00 X	
7	REAR BUMPER GUIDE SECTION-LH/RH X NN	2 \$ 74.00 X	
8	REAR BUMPER UPPER GUIDE SECTION-LH/RH NR NN	2 \$ 38.00 /	18.60 ← LH XNN RH - R
9	REAR SENSOR X NN	2 \$ 421.00 X	
10	REAR SENSOR SEAL RING X NR NN	4 \$ 14.00 X	
11	SUNDRIES R / NR	\$ 300.00 /	2.00
TOTAL SPARE PARTS CHARGES		: \$ 5,659.00	
TOTAL LAOUR CHARGES		: \$ 2,502.00	
GRAND TOTAL		: \$ 8,161.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Lim Qiang.*
Surveyed Date : *24/10/18*
Authorised Date :
Excess Cost : *before paint photos.*
Liability :
Remarks : *3 Days.*

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1207/2018/GW
Date : 23-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no. **SKM 6236 Z**

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

*Hi Guo Qiang
3 days - ok - jb - 27 Nov 18*

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Khoo Kah Bee
Address : Blk 267A Compassvale Link
#16-77
Singapore 541267
Telephone : HP +65 96990609
Type of Claim : Third Party Claim
Policy No. : 2100507276-01
Vehicle No : **SKB 9903 U**
Model Code : Audi A5 COUPE 2.0 TFSI
Model / Year : Apr-17
Engine No : CVK 029003
Chassis No : WAUZZZF56HA021524
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-Oct-18
Place of Accident : Left Lane Merging onto CTE; About 8KM & 7 1/2 KM

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 9903 U.

S/N	Nature of Jobs		Estimated Charges	surveyor ✓
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	\$ 360.00 ✓
2	To dismantle and renew rear bumper.re-organize rear crash management components. Reinstall all parts removed. (New model A5 @ \$700/- per day)	\$	1,050.00	\$ 700.00 ✓
3	To respray rear bumper. (New model A5 @ \$700/- per piece)	\$	900.00	\$ 700.00 ✓
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00 ✓
SUB-TOTAL LABOUR CHARGES -		:	<u>\$ 2,502.00</u>	<u>\$ 1,952.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SKB 9903 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER PR	\$ 2,190.00	\$ 2,190.00
	REAR BUMPER FIXNING PARTS X NN	\$ 142.00	X
2	REAR KICK SENSOR SECURING STRIP NW	\$ 191.00	\$ 191.00
3	REAR BUMPER CHROME TRIM BR	\$ 878.00	\$ 877.50
	REAR BUMPER CLIP X	11 \$ 407.00	X
4	REAR BUMPER OUTER CLIP X	4 \$ 148.00	X
5	REAR LIGHT REFLECTOR-LH/RH X	2 \$ 70.00	X
6	REAR BUMPER CARRIER X	\$ 786.00	X
7	REAR BUMPER GUIDE SECTION-LH/RH X	\$ 74.00	X
8	REAR BUMPER UPPER GUIDE SECTION-LH/RH	LH x 2 \$ 38.00 RH x 2 \$ 38.00	\$ ① 18.60
9	REAR SENSOR X	2 \$ 421.00	X
10	REAR SENSOR SEAL RING X	4 \$ 14.00	X
11	SUNDRIES NEC	\$ 300.00	\$ 2.00
TOTAL SPARE PARTS CHARGES		\$ 5,659.00	\$ 3,279.10
TOTAL LAOUR CHARGES		\$ 2,502.00	\$ 1,952.00
GRAND TOTAL		\$ 8,161.00	\$ 5,231.10

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Hsiao Tong (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 27 November 2018 6:14 PM
To: Guo Qiang (LKKAuto); CS A Team; Admin A; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL REVISION - SKB9903U - TP AXA - SURVEYED 24 OCT 18
Attachments: PA12072018 - SKB 9903 U - A5 COUPE 2.0 TFSI - REAR(AXA).xls; WhatsApp Image 2018-11-13 at 3.18.35 PM.jpeg; WhatsApp Image 2018-11-13 at 4.52.35 PM (1).jpeg; WhatsApp Image 2018-11-13 at 3.18.36 PM (1).jpeg; WhatsApp Image 2018-11-13 at 3.18.36 PM.jpeg; WhatsApp Image 2018-11-13 at 4.52.35 PM.jpeg; WhatsApp Image 2018-11-13 at 4.58.48 PM.jpeg

Hi Guo Qiang and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5231.10 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2294D
Vehicle Details	
Vehicle No.:	SKB9903U
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Oct 2018
Vehicle Make:	AUDI
Vehicle Model:	A5 DESIGN 2.0 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CVK029003
Chassis No.:	WAUZZZF56HA021524
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,638.00
Original Registration Date:	17 Apr 2017
First Registration Date:	17 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$43,894.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Apr 2027
PARF Rebate Amount:	\$32,920.00
Intended COE Rebate Details	
COE Expiry Date:	16 Apr 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,405.00
COE Rebate Amount:	\$46,120.00
Total Rebate Amount:	\$79,040.00

The information contained herein is correct as at 25 Oct 2018

OK

<< **<REQUEST FOR DS & SEEK MANDATE> - S8M0100A
[ACCIDENT INVOLVING SKM 6236Z(OI) & SKB
9903M(TP) ON 20/10/2018]**

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate from \$6,781.66 - \$ 8,793.26(all-in). IA with mandate had been uploaded in Smartclaims. Kindly advise if we may proceed DS and let us have your mandate approval/instruction. Hsiao Tong - 31 Oct 2018

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31/10/2018

Survey Details:

Date of loss	20-Oct-18
Date of appointment	23-Oct-18
Date of survey	24-Oct-18
Location of survey	MIUM AUTOMOBILES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKB 9903U
Make and Model	AUDI A5 DESIGN 2.0 TFSI S TRONIC
Date of registration	17/4/2017
Excess	
Market Value	\$160,000
Part Rebate	\$79,040
Nett Loss	\$80,960

Repair details:

Initial Estimate	\$ 8,161.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 3,779.00
Check items (estimate)	\$ 1,880.00
Labour	\$ 1,752.00
Total	\$ 7,411.00
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Remarks:

Mandate:

Liability(TP)	100%	
	Without Check Items	With Check Items
Proposed repair cost (w/GST)	\$ 5,918.17	\$ 7,929.77
Loss of use	NIL	NIL
Loss of rental (5days x \$160.00)(w/GST)	\$ 856.00	\$ 856.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 6,781.66	\$ 8,793.26

<< **Re:RE: Re:<REQUEST FOR DS & SEEK MANDATE> - S8M0100A [ACCIDENT INVOLVING SKM 6236Z(OI) & SKB 9903M(TP) ON 20/10/2018]**

Type

🔗 Question

Message

PLS PROCEED DS, QUANTUM TO BE AGREED

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 November 2018 5:23 PM
To: Claims
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 November 2018 9:14 AM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Without Prejudice

Hi Tony,

We are pending for instruction from AXA.

We will get back to you once we receive instruction.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 1 November 2018 9:00 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Dear Hsiao Tong,

Any update on the liability clearance status?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 31 October, 2018 4:13 PM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Dear Hsiao Tong,

We understand your insured had file the report. Kindly assist follow up liability clearance status urgently.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902273W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 29 October, 2018 9:08 AM
To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Dear Thin Thin,

Kindly assist follow up liability clearance status.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 109902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, 29 October, 2018 8:55 AM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Hi Tony,

Kindly refer to the attached email.

Thank you

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 27 October 2018 2:58 PM

To: Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Dear all,

Kindly update urgently!

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 239902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 24 October, 2018 7:00 PM

To: 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Dear all,

We understand AXA had assign this case to LKK.

Please advise liability clearance who should we liaise with?

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 23 October, 2018 6:50 PM

To: cst@axa.com.sg; motor.survey@axa.com.sg

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Good afternoon all,

Here is the attached estimate for your kind reference.

Note : There is a survey arranged on 24/10/2018 @ 1145am (owner waiting) .

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 23 October 2018 1:07 PM

To: cst@axa.com.sg; motor.survey@axa.com.sg

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Dear all,

Kindly confirm the appointment of survey on 24/10/18 @11 :45am, owner waiting.

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 66900293 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept <claims@premiumauto.com.sg>

Sent: Sunday, October 21, 2018 6:38 PM

To: cst@axa.com.sg; motor.survey@axa.com.sg

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SKB 9903 U AND YOUR INSURED SKM 6236 Z ON 20/10/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for your reference.
we will forward you the estimate once is available.

Kindly arrange survey on 24/10/18 11.45pm. Owner Waiting

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No. 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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 **<MANDATE IA> - S8M0100A [ACCIDENT INVOLVING SKM 6236Z(OI) & SKB 9903U(TP) ON 20/10/2018]**

Type

 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,104.77(if claim LOU) - \$\$ 6,567.77(if claim LOR).

Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 20 Dec 2018

[Reply](#)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 20/12/2018

Survey Details:

Date of loss	20-Oct-18
Date of appointment	23-Oct-18
Date of survey	24-Oct-18
Location of survey	REMIUM AUTOMOBILES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKB 9903U
Make and Model	AUDI A5 DESIGN 2.0 TFSI S TRONIC
Date of registration	17/4/2017
Excess	
Market Value	\$160,000
Parf Rebate	\$79,040
Nett Loss	\$80,960

Repair details:

Initial Estimate	\$	8,161.00
------------------	----	----------

Proposed/Revised repair cost:

Parts	\$	3,279.10
Check items (estimate)		NIL
Labour	\$	1,952.00
Total	\$	5,231.10
Lump Sum(if applicable)	\$	-

Number of days for repair		3
---------------------------	--	----------



Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 5,597.28	\$ 5,597.28
Loss of use (5days x \$100.00)	\$ 500.00	NIL
Loss of rental (5days x \$180.00)(w/GST)	NIL	\$ 963.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 6,104.77	\$ 6,567.77

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 21 December 2018 5:07 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 76642, vehicle number SKB9903U

Re:<MANDATE IA> - S8M0100A [ACCIDENT INVOLVING SKM 6236Z(OI) & SKB 9903U(TP) ON 20/10/2018]

Type

Question

Message

PLS PROCEED LOR SUBJECTED TO TP RENTED VEH

Reply

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Friday, 21 December 2018 8:52 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 76642, vehicle number SKB9903U

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]
Sent: Friday, 21 December 2018 8:50 AM
To: admin-d@lkkauto.com
Subject: New message for service request 76642, vehicle number SKB9903U

AXA Insurance has sent you a message for claim number S8M0100A.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.

<https://www.avg.com>

Premium Automobiles

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your ref: SKM6236Z

Norah Khai From
6768 9828 Telephone +65
6841 1183 Telefax +65
Body Repair Our department

PA/TP/1207/2018/TF Your Claim Ref
15-Nov-18 Our Ref
Date
1 total pages

RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 COUPE 2.0 TFSI
Vehicle Chassis No : WAUZZZF56HA021524
Vehicle Regn No. : SKB 9903 U
Vehicle Mileage : 35104KM
Vehicle Owner : Mr. Khoo Kah Bee
Certificate No : 2100507276-01
Liability : **Direct Settlement by Hsiao Tong of LKK via email
Dated 2/11/2018 with LOU/LOR**
Accident Date : 20 October, 2018
Location : Left Lane Merging onto CTE; About 8KM & 7 1/2 KM
Repair Cost : S\$ 5,597.28
WIP No. : 29196
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road
Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Road 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 6841 1185

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner/Insured Signature

Time

Date

15/11/18

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S6832294D**
 Name
KHOO KAH BEE

Exp. Date **23 Aug 1968**
 Issue Date **10 Jul 2003**

S6832294D

REPUBLIC OF SINGAPORE 

IDENTITY CARD NO. **S6832294D**

Name
KHOO KAH BEE

邱嘉美
 Race
CHINESE

Date of Birth
23-08-1968 Sex **M**

Country of Birth
SINGAPORE




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

CLASS CLASSIFICATION PASS DATE

Class 2 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms **17 Aug 1984**

NP 421A

Licence No: **S6832294D**



S6832294D



NPIC No: **S6832294D**



Blood Group: **O+** Date of issue: **13-08-1993**

APT BLK 267A COMPASSVALE LINK #16-77
SINGAPORE 541267
 NPIC No: **S6832294D** Date: **15-06-2005** No: **3186676**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KHOO KAH BEE
Period of Insurance : 17 Apr 2018 To 16 Apr 2019
Engine No. : CVK029003
Chassis No. : WAUZZZF56HA021524

Vehicle No. : SKB9903U
Policy No. : 2100507276-01
Endorsement No. :
Issued Date : 13 Mar 2018

ABOUT THE COVER

Make/Model : AUDI A5 Coupe 2.0 TFSI S tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

KHOO KAH BEE - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125268

PREMIUM LEASING - YCL

281 ALEXANDRA ROAD A JDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159538

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Anik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSPOCC

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

<p>What can the 24-hour AIG Auto Emergency Hotline provide for you?</p> <ul style="list-style-type: none">• Immediate assistance after an accident• Emergency breakdown service• Towing service (located in both accident zones)• Advice on Motor Claims procedures• Medical Hospital Assistance <p>If no one is injured in the accident:</p> <ul style="list-style-type: none">• You are not required to make any police report.• Report your accident (name and address, insurance company and policy number of the other driver) and vehicles.• Collect details (name, address and contact number) of witnesses and/or take photographs of the scene of the accident.• Report your accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised reporters within 24 hours of the next working day of the accident. <p>If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:</p> <ul style="list-style-type: none">• Report the accident to the police, providing full details of the circumstances of the accident.• Report your name, name and address, insurance company and policy number of the other driver(s) and vehicles, if applicable.• Collect details (name, address and contact number) of witnesses and/or take photographs of the scene of the accident.• Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised reporters within 24 hours of the next working day of the accident.	<p>What should I do in the event of an accident?</p> <ul style="list-style-type: none">• Stop safely and move your car to a safe place.• Do not admit or discuss fault or blame with the other party(ies).• Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised reporters within 24 hours of the next working day of the accident.• Report your accident to us via our approved reporting centres or authorised reporters within 24 hours of the next working day of the accident.
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LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: CC4/ASM18019239/Gpb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1207/2018/MAS

18 Jan 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKB 9903 U, Audi A5 Coupe 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SKB 9903 U**, claimant, **Mr. Khoo Kah Bee**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013365 – S\$5,597.28
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss of Use – S\$300.00 (S\$100.00 x 3 working days)
5. A copy of GIA Search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SKB 9903 U

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563501 FAX : (065) 62564315

31 OCT 2018

ANG KIM LENG
BLK 57 STIRLING ROAD
#01-324
SINGAPORE 141057

Dear Sir/ Mdm

OUR REF : CC4/ASM18019239/Gpb3
YOUR REF : GA095080/1 (SKM 6236Z)
ACCIDENT INVOLVING SKM 6236Z AND SKB 9903M ALONG/AT CTE TOWARDS CITY ON 20/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SKB 9903M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

Letter of Authorization

Your ref: SKM6236Z

Our ref: PA/TP/1207/2018/TF

15 November, 2018

Mr. Khoo Kah Bee

Blk 267A Compassvale Link

#16-77

Singapore 541267

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Dear Sir/ Mdm,

Accident involving SKB9903U & SKM6236Z

At Left Lane Merging onto CTE; About 8KM & 7 1/2 KM

On 20 Oct 2018

I am the registered owner of SKB9903U.

I confirm that I will be claiming for Rental Charges / Loss of Use and hereby authorize your esteemed company to settle Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Khoo Kah Bee

CLAIM REF : S8M0100A
INSURED : Ang Kim Leng

DISCHARGE VOUCHER

We/I [Khoo Kah Bee, NRIC NO. S6832294D] hereby agree to accept the sum of dollars [Five Thousand Eight Hundred Ninety Nine & Cents Twenty Eight Only] (S\$ 5899.28) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [SKM6236Z] as a result of an accident along [Left Lane Merging onto CTE: About 8KM & 7 1/2 KM] on [20/10/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SKB9903U].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SKM6236Z] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKM6236Z].

Dated this 08 day of Feb 2019.

Claimant's Signature : [Signature]
NRIC no./ Company Stamp : S6832294D
Occupation/ Business : _____
Address : _____
Telephone No. : _____
Witness's Name : Tony Foong
Witness's Signature : Tony Foong
Witness's NRIC No. : G2040197X





Premium Automobiles Pte Ltd

Audi Centre Singapore
387 Alexandra Road
Singapore 159938
Main Telephone: 6396 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6396 2223
Telefax: 6471 3223

Ubi Service Centre
55 Ubi Road 1
Singapore 408720
Telephone: 6194 7222

Customer Service
Service Appointment
4-hour Breakdown Service
Email: customer.care@premiumaudi.com.sg

6396 2223
6471 3733

INSURANCE INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013365 Date : 08/01/2019 Order : SKB9903U Term : 30	Account: A0000 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No.: SKB9903U (V 33354) Regn Date: 17/04/2017 Mileage: 35104 WIP No.: 29196

Model: AS COUPE 2.0 TFSI (DESIGN) F53 Chassis: MAUZZZF5GH021524 Engine: CVK 029003 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (11)

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR,CHECK FUNCTION	350.00	1.00	350.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER,REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	700.00	1.00	700.00
S	BODYWORK M: TO RESPRAY REAR BUMPER	700.00	1.00	700.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW6807067N GRU COVER	1.00	2190.00	2,190.00
X	ABW6807890 GUIDE	1.00	18.60	18.60
X	AWHT005271 BOLT	2.00	1.00	2.00
X	ABW6807900 STRIP	1.00	191.00	191.00
X	ABW6853551A 2ZZ (A) (SK)HOLDING	1.00	877.50	877.50

Parts 3,279.10
Labour 0.00
Sublet 1,952.00
Menus 0.00
Lubricant 0.00

Sub-Total	5,231.10
7% GST	366.18
Grand Total	5,597.28

Received by


 For & on behalf of
 Premium Automobiles Pte Ltd

Customer



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

 Our Ref No: GR-18-162675
 Date of Request: 20/10/2018

Your Ref No: Online Purchase

 Premium Automobiles Pte Ltd
 55 Ubi Road 1
 Singapore 408699

Dear Sir/Madam,

 Enquiry Date: 20/10/2018
 Enquiry By: Jeffrey Tan Eng Su
 TP Vehicle No.: SKM6236Z
 Accident Date: 20/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKM 6236Z (Insd veh)	Model:	AUDI A5
	SKB 9903U (TP veh)		
Date of Accident:	20/10/2018		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$	8,839.27	
Final Repair Cost	:	\$	5,597.28	
Loss of Use	:	\$	300.00	3days at \$100.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	5,899.28

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____
 BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	PREMIUM AUTOMOBILES PTE LTD	: \$ 5,899.28

 JOANNE LEE KHANG MIN
 LKK Auto Consultants Pte Ltd

 12/02/2019
 Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019239/Gpb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN		Date : 12-02-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKM 6236Z	Veh. Inspected	SKB 9903U
Policy No.	GA095080/1	Coverage (\$)	0.00
Claim No.	S8M0100A	Excess (\$)	0.00
Assign From		Assign Date	22/10/2018
2. Vehicle Particulars & Condition			
Make & Model	AUDI A5	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WAUZZZF56HA021524	Colour	BLUE
Odometer	33890	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	245/40Z R18	MICHELIN	6 mm
L/H Front Tyre	245/40Z R18	MICHELIN	6 mm
R/H Rear Tyre	245/40Z R18	MICHELIN	6 mm
L/H Rear Tyre	245/40Z R18	MICHELIN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	20/10/2018	Inspection Date	24/10/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKB 9903U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	2,190.00	2,190.00
1	REAR BUMPER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	142.00	-
1	REAR KICK SENSOR SECURING STRIP (SN) (CONSISTENT)	NOT WORKING	191.00	191.00
1	REAR BUMPER CHROME TRIM (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	878.00	877.50
11	REAR BUMPER CLIP (SN) (CONSISTENT)	NOT NECESSARY	407.00	-
4	REAR BUMPER OUTER CLIP (SN) (CONSISTENT)	NOT NECESSARY	148.00	-
2	REAR LIGHT REFLECTOR - LH / RH (SN) (CONSISTENT)	NOT NECESSARY	70.00	-
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	786.00	-
2	REAR BUMPER GUIDE SECTION - LH/RH (SN) (CONSISTENT)	NOT NECESSARY	74.00	-
2	REAR BUMPER UPPER GUIDE SECTION - LH / RH (SN) (CONSISTENT)	N/S NOT NECESSARY / O/S DEFORMED	38.00	18.60
2	REAR SENSOR (SN) (CONSISTENT)	NOT NECESSARY	421.00	-
4	REAR SENSOR SEAL RING (SN) (CONSISTENT)	NOT NECESSARY	14.00	-
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	300.00	2.00
			5,659.00	3,279.10
LABOUR				
TO REMOVE AND TRANSFER REAR PARKING AID AND READ LID KICK SENSOR. CHECK FUNCTION. INCLUSIVE OF THE REPAIR OF REAR BUMPER CHROME TRIM.			360.00	360.00
TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.			1,050.00	700.00
TO RESPRAY REAR BUMPER.			1,000.00	700.00
TO CARRY OUT DIAGNOSTIC CHECK.			192.00	192.00
			-	-
			-	-
			-	-
			2,602.00	1,952.00
GRAND TOTAL			8,261.00	5,231.10



RECOMMENDED COST OF REPAIRS			5,231.10
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Report Ref No. CC4/ASM18019239/Gpb3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LK0Invoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
LCD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
LKK Adjustment 1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
GAA_SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	FOA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
TP ESTIMATE_MARKEDUPINALI.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
LKK Ilmurray Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
Mandate IA old 201213.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
IA (with mandatu) old 111010.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
FAIRF_COE_REBATE.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 October 2018
LKX Survey Photos.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 October 2018
TP ESTIMATE MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	31 October 2018
CO CLAIMANT.png	Forms / Claim Documents	Others	KUMAR Shalinda	24 October 2018
EMAIL FROM WORKSHOP.png	Letters and Correspondence	Workshop	RATAN BHOGSALE Pragni	23 October 2018
EMAIL TO SURVEYOR.png	Forms / Claim Documents	Others	KUMAR Shalinda	22 October 2018
TP PRI EMAIL FROM WORKSHOP WITH TP SKBYWOU GA.png	Forms / Claim Documents	Others	KUMAR Shalinda	22 October 2018