

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Thursday, 3 January 2019 9:56 AM
To: Veron Chen (LKKAUTO); 'Claims'; SUR
Subject: LOD - OWN DAMAGE CLAIM FOR SKE 9848 E-DOA: 13/10/2018
Attachments: SAftersales19010309550.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 24 October 2018 3:08 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SKE 9848 E-DOA: 13/10/2018

Dear James,

As instructed by our client , please proceed to repair the **insured vehicle SKE 9848E (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 24 October 2018 9:37 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGE CLAIM FOR SKE 9848 E

Dear Veron,

Sorry for missing out the CI.

Kindly refer to the above attached for the CI.

Kindly assist on the approval and excess.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 24 October 2018 9:23 AM

To: Claims; SUR

Subject: RE: OWN DAMAGE CLAIM FOR SKE 9848 E

Dear James,

You only submit DL to us.

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 24 October 2018 9:02 AM

To: 'Claims' <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGE CLAIM FOR SKE 9848 E

Dear Veron,

DL & IC had submitted to you on the previous email.

Kindly assist on approval for repair.

Thanks.

Best Regards,

James Tan

Claims Advisor

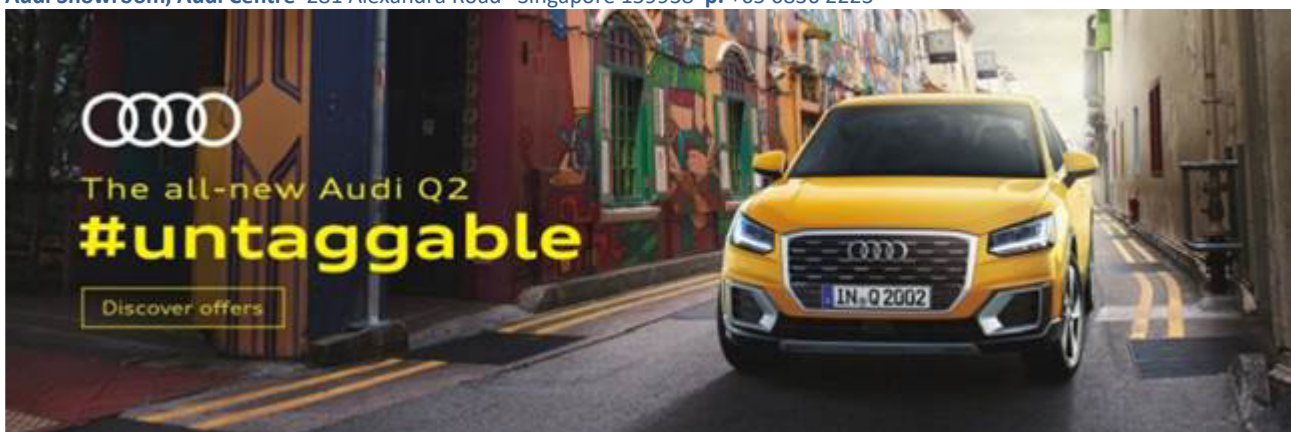
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 23 October 2018 5:34 PM

To: 'Veron Chen (LKKAuto)'; 'SUR'

Cc: 'Claims Dept'
Subject: RE: OWN DAMAGE CLAIM FOR SKE 9848 E

Dear Veron,

Please refer to the above attached.
Kindly assist approval.
Thanks.

Best Regards,
James Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 23 October 2018 5:15 PM
To: Claims; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SKE 9848 E

Dear James,

Kindly forward us CI and driver's driving licensed to get approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 23 October 2018 4:56 PM
To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM FOR SKE 9848 E

Dear All,

Kindly assist approval for the above mentioned vehicle.

Survey was done earlier this morning.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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