

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 13 August 2019 8:00 AM
To: claims@transcab.com.sg
Cc: 'Transcab_AVA_Claims'
Subject: ACCIDENT INVOLVING SHD 957Z(AXA) AND SHC 2194A ALONG/AT JUNCTION OF JALAN EUNOS AND CHANGI ROAD ON 20/10/2018
Attachments: POLICE INVESTIGATION RESULT.pdf

13 Aug 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM18019221/K1pa3

YOUR REF : P1680520 (SHD 957Z)

ACCIDENT INVOLVING SHD 957Z(AXA) AND SHC 2194A ALONG/AT JUNCTION OF JALAN EUNOS AND CHANGI ROAD ON 20/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHC 2194A against your motor insurance policy.

We attached herewith a copy of Police Investigation Result for your perusal. Based on the traffic police final investigation result, your driver SHD957Z had committed an offence of Driving without reasonable consideration. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC2194A , SHD957Z
STILL RD TWDS JLN EUNOS X CHANGI RD.****ON 20-Oct-18 02:15**

I / We

TAN YONG SIEW(Hirer) NRIC No.: **S1248050D**

and/or

CHENG SIM CHUA(Relief) NRIC No.: **S1227013E**

Taxi Number

SHC2194A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

20-Oct-2018

Name of Hirer

TAN YONG SIEW

Hirer NRIC

S1248050D

Signature :



Address

**80 BEDOK NORTH ROAD #07-286
460080**

Contact No.

93892877

Name of Relief

CHENG SIM CHUA

Relief NRIC

S1227013E

Signature :



Address

**134 BEDOK NORTH STREET 2 09-105
460134**

Contact No.

93388974



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD957Z	(Insd veh)	Model: TOYOTA PRIUS
	SHC2194A	(TP veh)	
Date of Accident/ Time:	20/10/2018		

Repair Estimate	: \$	54,411.44	
Final Repair Cost	: \$		
Loss of Use <i>Token Sum</i>	: \$		30 days at \$ 500. per day
Rental (if any)	: \$		30 days at \$1250 per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	40,000.00	

Payee Name : COMFORTDELGRO ENGINEERING PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES [] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No BOLA Scenario No: <u>5</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:


- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.


Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.


AILEEN TAN
Manager, Claims
Signature of workshop representative / Workshop stamp
Name of Representative: CLAIMS DEPARTMENT
Date: 27/11/2019 COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969


Sabrina Tan
Claims Officer
Signature of Witness / Workshop stamp (if applicable)
Name of Witness: CLAIMS DEPARTMENT
Date: 27/11/2019 COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969


Signature of AXA's surveyor/representative:
Name of AXA's surveyor/Representative:
Date: 28/11/2019

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Our Ref: CT18100658

Date: 28 January 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/10/2018 @ 02:15 hrs
ALONG STILL RD TWDS JLN EUNOS X CHANGI RD.
INVOLVING SHD957Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2194A** (the "Taxi"). The Taxi was hired to **TAN YONG SIEW IC NO S1248050D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

OB CARD (CONTRACTOR -)

Paid

Delivery/Material Requisition

Number/date

890163274 / 23.10.2018

Notification number/Vehicle

305228717 / SHC2194A TOYOTA PRIUS
HYBRID (G4)

Order number

3867129

Customer no.

7010045

Material tion	Bin Loc	Qty Request
<i>provided</i> 04-01-0302-3810-G PRIG4 AIR BAG ASSY FRONT SEAT LH		1 EAC TAN Stk Bal:
09-01-0302-2169-G PRIG4 SENSOR-STEERING		1 EAC TAN Stk Bal:



Borneo Motors

CO Reg No : 196700086Z
GST Reg No: MR-8500000-9
21 Pandan Avenue, #07-01 Senkee Logistics Hub
Singapore 609388 Tel: 6631 1111



Delivery Order

Customer Details/Remarks ComfortDelGro Engineering Pte Ltd (USD) (USD Account) West Wing 4th Floor 205 Braddell Road Singapore 579701 (APX9916) Attn: Chloe (A/C Dept) 63838637			Accounts Details ComfortDelGro Engineering Pte Ltd (USD) (USD Account) West Wing 4th Floor 205 Braddell Road Singapore 579701 Attn: Angie/Steve			Invoice No. 50031009 WIP No. 41811 Sale Type R Account No. P2200025 / CDGEUSD Credit Terms 30 Dept C			
Operator		Salesman		Customer P.O. No.		Date		Time	Page
bpsh003		Kenneth Chua		4200063529		13/11/2018		16:44	1
Item	Location	Part Number	Description	Qty	Unit Price	Disc%	Total Price		
1	K01C0303	G73920-47130	AIR BAG FR/04-3810	1.00					
<div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: 80%;"> <p>COMFORTDELGRO ENGINEERING PTE LTD 59 Loring Drive Singapore 508969 Tel: (65) 6214 8303 Fax: (65) 6542 0619</p> <p>PROVISIONAL ACCEPTANCE</p> <p>Date: <u>16/11/18</u></p> <p>Received By: <u>[Signature]</u> (Name)</p> <p>Quantity and quality of goods delivered are not checked <input checked="" type="checkbox"/> (Tick)</p> </div>									
For & on behalf of Borneo Motors <div style="text-align: center;"> </div>				Certified Goods Received					
Signature				Signature, Company Stamp and Date					

Goods sold are non-refundable

All Cheque must be crossed and made payable to
"BORNEO MOTORS (SINGAPORE) PTE LTD"

Exchange rate 1 USD = SGD1.3831

E. & O.E.

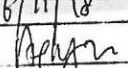



Borneo Motors

CO Reg No : 196700086Z
GST Reg No: MR-8500000-9
21 Pandan Avenue, #07-01 Senkee Logistics Hub
Singapore 609388 Tel: 6631 1111



Delivery Order

Customer Details/Remarks STOCK-CDGEUSD-LY 59 Loyang Drive Singapore 508969 Attn: Lee Yong Yuet- 6214 8396 Anthony Er- 6214 8396 APX0458		Accounts Details ComfortDelGro Engineering Pte Ltd (USD) (USD Account) West Wing 4th Floor 205 Braddell Road Singapore 579701 Attn: Angie/Steve		Invoice No. 50031039 WIP No. 42215 Sale Type R Account No. P2200025 / CDGEUSD Credit Terms 30 Dept C			
Operator	Salesman	Customer P.O. No.		Date	Time	Page	
bpsh003	Kenneth Chua	4200065188		15/11/2018	16:50	1	
Item	Location	Part Number	Description	Qty	Unit Price	Disc%	Total Price
1	ZL	G8924B-47010	SENSOR, STEERIG/09-2169	1.00			
<div><div>COMFORTDELGRO ENGINEERING PTE LTD 59 Loyang Drive Singapore 508969 Tel: (65) 6214 8396 Fax: (65) 6542 0619</div><div>PROVISIONAL ACCEPTANCE Date: 15/11/18 Received By:  (Name) Quantity and quality of goods delivered are not checked <input checked="" type="checkbox"/> (Tick)</div></div>							
For & on behalf of Borneo Motors  Signature			Certified Goods Received Signature, Company Stamp and Date				

Goods sold are non-refundable

All Cheque must be crossed and made payable to
"BORNEO MOTORS (SINGAPORE) PTE LTD"

Exchange rate 1 USD = SGD 1.3736

E. & O.E.