

On the contrary, you simply tell us that you are still pending your Principal's investigation. (???)

Since, you do not wish to settle this matter as per BOLA scenario, we regret to inform you that we are escalating matter to GIA. **Unless you forward your offer by end day.**

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Monday, 6 May 2019 4:08 PM

To: William Tan Thoo Seng

Cc: KKLau; Aileen Tan Lee Noi; Asher Sng (LKKAuto); Admin A

Subject: RE: Yr ref N.A. (SHD 957 Z - Transcab) vs SHC 2194 A D.O.A. 20.10.18

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/ASM18019221/K1fa3

Your Ref: SHC 2194A

Dear Sir/Madam,

We refer to the above matter and tele conversation.

Please be informed our principal still pending Investigation on this matter.

We will follow up with our Principal again and shall revert to you once our principal revert to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]
Sent: Monday, 8 April 2019 10:59 AM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; kianchuan.chan@axa.com.sg
Cc: KKLau <kklau@lkkauto.com>; chris.chionhhs@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: Yr ref N.A. (SHD 957 Z - Transcab) vs SHC 2194 A D.O.A. 20.10.18

Another gentle reminder

Video footage forwarded on 04.03.19
BOLA S 5 : 100% ***

Without Prejudice.

Dear Poh Kin

Below emails refer.

This morning, we spoke. The video footage was forwarded to yo on **04.03.19**. It clearly showed liability is 100% down on your driver.

Case has been protracted for another month. Without any delay, we urge you to settle matter as per BOLA S 5. (100%).

If we do not receive your offer by **15.04.19**, we regret to inform you that we will then escalate matter to GIA.

Kindly be informed that our taxi driver is chasing for settlement.

Looking forward to receive your offer.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 8 April 2019 10:19 AM
To: William Tan Thoo Seng
Cc: KKLau; Admin A
Subject: RE: Yr ref SHD957Z our taxi SHC2194A doa 20.10.18 - (attached video, PO/DO to substantiate the expanded downtime)

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18019221/K1fa3
Your Ref: SHC 2194A

Dear William,

We refer to the above matter.

Please be informed our principal still pending Investigation on this matter.

We will revert to you once our principal revert to us.

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From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Thursday, 21 March 2019 5:09 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: Re: Yr ref SHD957Z our taxi SHC2194A doa 20.10.18 - (attached video, PO/DO to substantiate the expanded downtime)

Gentle reminder

Video footage forwarded on 04.03.19

BOLA S 5 : 100%

Without Prejudice.

Dear Poh Kin

Below email refers.

Kindly forward your offer and settle as per BOLA scenario.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Catherine Koh Mui Gek
Sent: Monday, 4 March 2019 3:30 PM
To: kklau@lkkauto.com
Cc: William Tan Thoo Seng
Subject: Yr ref SHD957Z our taxi SHC2194A doa 20.10.18 - (attached video, PO/DO to substantiate the expanded downtime)

Dear Mr Lau

Our LOD of 1.2.19 refers.

Attached video footage, PO/DO to substantiate the expanded downtime for your review.

Kindly settle our PD claim as per BOLA S5.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

COMFORTDELGRO ENGINEERING

Our Ref : T 1018/ SHC2194A /WT(st)

Your Ref :

Date : 01-Feb-19

AXA Insurance Pte Ltd

8 Shenton Way

#24-01, AXA Tower

Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199006348W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC2194A YOUR INSURED SHD 957Z
AND OTHER ON 20.10.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHC2194A** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SHD 957Z** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 38,250.37
2	31 days Loss of Rental @ \$ 125.40 per day	\$ 3,887.40
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ -
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 42,137.77

HIRER'S CLAIM

7	31 days Loss of Income @ \$ 80.00 per days	\$ 2,480.00
Total Claims:		\$ 44,617.77

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 4 pcs
- b) LTA search slip/s of :
- c) GIA / Police report/s of : SHC2194A
- d) Letter of authority from owner / hirer / operator
- (X) Photocopies of Accident Scene Photo/s (X) Towing receipts
- () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2194A

INV. NO/DATE
91423017 29.01.2019

MAKE
TOYOTA

JOB NO.
305228717

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
20.09.2016

DATE/TIME IN
20.10.2018 02:15

CHASSIS CODE
JTDKB3FU703529765

Description : 3P 20.10.2018-

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	499.90	25.00	374.92
0002	04-01-0302-0574	PRIG4 FENDER SUB-ASSY PRO	1	945.30	25.00	708.97
0003	04-01-0302-0572	PRIG4 HOOD SUB-ASSY	1	950.50	25.00	712.87
0004	04-01-0302-0920	PRIG4 MIX ASSY BODY ROCK	1	570.00	25.00	427.50
0005	04-01-0302-0632	PRIG4 COVER FRONT BUMPER	1	28.10	25.00	21.07
0006	04-01-0302-0633	PRIG4 COVER FRONT BUMPER	1	28.10	25.00	21.07
0007	04-01-0302-2298	PRIG4 REINFORCEMENT SUB-A	1	696.40	25.00	522.30
0008	04-01-0302-2297	PRIG4 MBRM SIDE PANEL (1	53.50	25.00	40.12
0009	04-01-0302-2872	PRIG4 HINGE ASSY HOOD LH	1	57.70	25.00	43.27
0010	04-01-0302-2972	PRIG4 HINGE ASSY HOOD RH	1	57.70	25.00	43.27
0011	04-01-0302-2815	PRIG4 UNIT ASSY HEADLAMP	1	3,455.00	25.00	2,591.25

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE. FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010010	91423017	38,250.37	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2194A

INV. NO/DATE
91423017 29.01.2019

MAKE
TOYOTA

JOB NO.
305228717

MODEL
PRIUS HYBRID(G4)

ODIOMETER READING

DATE OF REG
20.09.2016

DATE/TIME IN
20.10.2018 02:15

CHASSIS CODE
JTDKB3FU703529765

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	04-01-0302-2915	PRIG4 UNIT ASSY HEADLAMP	1	3,455.00	25.00	2,591.25
0013	04-01-0302-4991	PRIG4 LAMP ASSY FOG RH	1	920.00	25.00	690.00
0014	04-01-0302-2871	PRIG4 SUPPORT FRONT BUMPER	1	77.00	25.00	57.75
0015	04-01-0302-2971	PRIG4 SUPPORT FRONT BUMPER	1	77.00	25.00	57.75
0016	04-01-0302-2164	PRIG4 GRILLE SUB-ASSY RAD	1	438.00	25.00	328.50
0017	04-01-0302-2062	PRIG4 GRILLE RADIATOR LOW	1	166.90	25.00	125.17
0018	04-01-0302-2402	PRIG4 LOCK ASSY HOOD	1	132.60	25.00	99.45
0019	04-01-0302-2349	PRIG4 BRACE HOOD LOCK SUP	1	75.20	25.00	56.40
0020	04-01-0302-0988	PRIG4 EMBLEM ASSY RADIATO	1	88.00	25.00	66.00
0021	04-01-0302-0646	PRIG4 COVER RADIATOR SUPP	1	225.20	25.00	168.90
0022	04-01-0302-2301	PRIG4 SUP SUB-ASSY RADIAT	1	393.20	25.00	294.90
0023	04-01-0302-2875	PRIG4 SUPPORT SUB-ASSY RA	1	234.70	25.00	176.02
0024	04-01-0302-2975	PRIG4 SUPPORT SUB-ASSY RA	1	234.70	25.00	176.02

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S/No	Part. No.		Qty	Unit Price	%Disc	Net
0025	04-01-0302-2170	PRIG4 BRACKET FRT BUMPER	1	99.00	25.00	74.25
0026	01-01-0302-0039	PRIG4 CONDENSER ASSY COOL	1	1,336.60	25.00	1,002.45
0027	02-01-0302-2074	PRIG4 INLET AIR CLEANER N	1	93.00	25.00	69.75
0028	02-01-0302-0047	PRIG4 CASE SUB-ASSY AIR C	1	190.10	25.00	142.57
0029	02-01-0302-2075	PRIG4 INLET AIR CLEANER N	1	34.80	25.00	26.10
0030	02-01-0302-2073	PRIG4 INLET AIR CLEANER N	1	129.40	25.00	97.05
0031	04-01-0302-3811	PRIG4 COVER SUB-ASSY FRT	1	96.00	25.00	72.00
0032	04-01-0302-0677	PRIG4 COMPUTER ASSY AIR B	1	2,402.20	25.00	1,801.65
0033	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
0034	04-01-0302-2278	PRIG4 SCREW RADIATOR SUPP	10	2.00	25.00	15.00
0035	04-01-0302-2275	PRIG4 CLIP WINDSHIELD OUT	2	8.70	25.00	13.05
0036	04-01-0302-2267	PRIG4 BUMPER PIECE	10	2.20	25.00	16.50
0037	04-01-0302-2310	PRIG4 REINFORCEMENT-FRONT	1	236.00	25.00	177.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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CONTACT NO: 63387288

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CHASSIS CODE
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S/No	Part No.		Qty	Unit Price	%Disc	Net
0038	04-01-0302-2352	PRIG4 INSULATOR HOOD	1	398.10	25.00	298.57
0039	02-01-0302-2063	PRIG4 CAP SUB-ASSY AIR CL	1	446.30	25.00	334.72
0040	04-01-0302-2878	PRIG4 COMPUTER SUB-ASSY H	1	481.40	25.00	361.05
0041	04-01-0302-2359	PRIG4 CLIP FRONT FENDER L	2	3.80	25.00	5.70
0042	04-01-0302-2834	PRIG4 LINER FRONT FENDER	1	196.60	25.00	147.45
0043	04-01-0302-2364	PRIG4 SEAL RADIATOR TO SU	1	35.50	25.00	26.62
0044	04-01-0302-2307	PRIG4 COVER SUB-ASSY ENGT	1	180.80	25.00	135.60
0045	04-01-0302-0635	PRIG4 ABSORBER FRONT BUMP	1	115.70	25.00	86.77
0046	04-01-0302-4891	PRIG4 LAMP ASSY FOG LH	1	920.00	25.00	690.00
0047	04-01-0302-0673	PRIG4 DXR AIR BAG ASSY RU	1	2,377.30	25.00	1,782.97
0048	04-01-0302-2938	PRIG4 DXR AIR BAG ASSY CU	1	1,479.00	25.00	1,109.25
0049	04-01-0302-2838	PRIG4 DXR AIR BAG ASSY CU	1	1,479.00	25.00	1,109.25
0050	04-01-0302-0675	PRIG4 BELT ASSY FRONT SEA	1	846.10	25.00	634.57

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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91423017	88,250.37	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2194A

INV. NO/DATE
91423017 29.01.2019

MAKE
TOYOTA

JOB NO.
305228717

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
20.09.2016

DATE/TIME IN
20.10.2018 02:15

CHASSIS CODE
JTFDKB3FU0703529765

S/No	Part No.		Qty	Unit Price	%Disc	Net
0051	04-01-0302-2130	PRIG4 BELT ASSY FRONT SKA	1	846.10	25.00	634.57
0052	04-01-0302-2039	PRIG4 BELT ASSY RR SEAT 3	1	838.00	25.00	628.50
0053	04-01-0302-3910	PRIG4 AIR BAG ASSY FRONT	1	846.10	25.00	634.57
0054	04-01-0302-2337	PRIG4 AIR BAG ASSY INS PA	1	3,277.50	25.00	2,458.12
0055	04-01-0302-2336	PRIG4 AIR BAG ASSY INS PA	1	1,479.00	25.00	1,109.25
0056	04-01-0302-2338	PRIG4 PANEL SUB-ASSY INST	1	1,615.00	25.00	1,211.25
0057	04-01-0302-2277	PRIG4 SUPPORT SUB-ASSY RA	1	369.70	25.00	277.27
0058	04-01-0302-2552	PRIG4 ABSORBER FRT BUMPER	1	115.70	25.00	86.77
0059	16-01-0302-2803	PRIG4 GUIDE RADIATOR AIR	1	58.20	25.00	43.65
0060	04-01-0302-2350	PRIG4 SEAL HOOD TO FRONT	1	24.40	25.00	18.30
0061	09-01-0302-2168	PRIG4 WIRE-INSTRUMENT PAN	1	24.30	25.00	18.22
0062	04-01-0302-2021	PRIG4 BELT ASSY RR SEAT 3	1	838.00	25.00	628.50
0063	04-01-0302-3810	PRIG4 AIR BAG ASSY FRONT	1	846.10	25.00	634.57

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8010010	91423017	88,250.37	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2194A

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
20.09.2016

CHASSIS CODE
JTDKB3PU703529765

INV. NO/DATE
91423017 29.01.2019

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20.10.2018 02:15

S/No	Part No.		Qty	Unit Price	%Disc	Net
0064	09-01-0302-2169	PRIG4 SENSOR-STEERING	1	668.60	25.00	501.45
0065	04-01-0302-0318	PRIG4 HEADLINING ASSY ROO	1	2,037.40	25.00	1,528.05
0066	04-01-0302-2526	PRIG4 GLASS WINDSHIELD W/	1	1,627.30	25.00	1,220.47
0067	04-01-0302-2525	PRIG4 MOULDING FRNT WINDSH	1	94.40	25.00	70.80
0068	28-01-0199-0019	(ALL)ERP STICKER	1	6.00	0.00	6.00
0069	05-01-0199-0032	(ALL)WINDSCREEN ADHESIVE-3	2	23.00	0.00	46.00
0070	04-01-0302-2259	PRIG4 MOULDING WINDSHIELD	1	44.00	25.00	33.00
0071	05-01-0302-2015	PRIG4 TAPE RAIN SENSOR	1	5.80	25.00	4.35
SUB-TOTAL:			:			32,443.27

JOB NATURE

0001	L	FRNT LH SKAT/RH SKAT UPHOLSTERY 2 X 77	154.74	154.74
0002	L	PANEL BEATING	1,400.00	1,400.00

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8010010	91423017	32,443.27	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2194A

INV. NO/DATE
91423017 29.01.2019

MAKE
TOYOTA

JOB NO.
305228717

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
20.09.2016

DATE/TIME IN
20.10.2018 02:15

CHASSIS CODE
JTDKB3FH703529765

S/No	Part No.		Qty	Unit Price	%Disc	Net
0003	23-502	SPRAYPAINT ON AFFECTED AREA	1,000.00		1,000.00	
0004	17-01	CHECK ALL LIGHTING	20.00		20.00	
0005	20-00	TUFF COAT ON AFFECTED PARTS.	120.00		120.00	
0006	23-01	TOWING FEE	60.00		60.00	
0007	20-07	CHASSIS ALIGNMENT	100.00		100.00	
0008	18-01	TO VAC. & TOP UP A/C GAS	60.00		60.00	
0009	20-10	REMOVE/REFIX RADATOR ASSY & FAN BLAD	50.00		50.00	
0010	20-06-210F	REMOVE & REPLACE FRT W/SCREEN.	90.00		90.00	
0011	L	REMOVE/REFIX AIR BAG/STRG /SEAT	200.00		200.00	
0012		& BACK REST BUCKLE	0.00		0.00	
0013	20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR	50.00		50.00	
SUB-TOTAL				:		3,304.74

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
000000	91423017	3,304.74	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2194A

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
20.09.2016

CHASSIS CODE
JTDKB3PU703529765

INV. NO/DATE
91423017 29.01.2019

JOB NO.
305228717

ODIOMETER READING

DATE/TIME IN
20.10.2018 02:15

Items total		35,748.01
Add GST @	7.000 %	2,502.36
Invoice amount		38,250.37

Issued by : KATHERINETAN 29.01.2019 08:21:23
Repair type : C/SO/57/57
Payment Type/Term: /Credit 30 days

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18019221/K1pa3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: SAW THENG			Date : 06-12-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 957Z	Veh. Inspected	SHC 2194A	
Policy No.	VPX/P1680520	Coverage (\$)	0.00	
Claim No.	S8M0103K	Excess (\$)	0.00	
Assign From	SAW THENG	Assign Date	22/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTDKB3FU703529765	Colour	BLUE	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	POOR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm	
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm	
R/H Rear Tyre	195/65 R15	WEST LAKE	7 mm	
L/H Rear Tyre	195/65 R15	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/10/2018	Inspection Date	22/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		14 Working Days		



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Page No.:1 of 5

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2194A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BONNET (CONSISTENT)	BENT	950.50	950.50
1	INSULATOR, HOOD (CONSISTENT)	TORN	398.10	398.10
10	INSULATOR CLIPS (CONSISTENT)	NOT NECESSARY	3.60	-
1	BONNET RUBBER (CONSISTENT)	TORN	35.50	35.50
1	BONNET HINGE (RH) (CONSISTENT)	BENT	57.70	57.70
1	BONNET HINGE (LH) (CONSISTENT)	BENT	57.70	57.70
1	BONNET LOCK (CONSISTENT)	BENT	132.60	132.60
1	CATCH, HOOD AUXILIARY HOOK (CONSISTENT)	TO REPAIR SEE LABOUR	8.60	-
1	RADIATOR GRILLE (CONSISTENT)	CRACKED	438.00	438.00
1	RADIATOR GRILLE EMBLEM (CONSISTENT)	NECESSARY	88.00	88.00
1	LAMP SET, STOP CENTER (CONSISTENT)	SERVICEABLE	231.30	-
1	LAMP ASSY, FOG, RH (CONSISTENT)	CRACKED	920.00	920.00
1	LAMP ASSY, FOG, LH (CONSISTENT)	CRACKED	920.00	920.00
1	BULB, FOG LAMP, LH (CONSISTENT)	NOT NECESSARY	34.00	-
1	FRONT BUMPER COVER (CONSISTENT)	CRACKED	499.90	499.90
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	696.40	696.40
1	FRONT BUMPER REINFORCEMENT ABSORBER (CONSISTENT)	TORN	115.70	115.70
1	FRONT BUMPER SPONGE (CONSISTENT)	SERVICEABLE	78.80	-
1	FRONT BUMPER CENTRE GRILLE (CONSISTENT)	SERVICEABLE	301.90	-
1	FRONT BUMPER LOWER GRILLE (CONSISTENT)	CRACKED	166.90	166.90
10	FRONT BUMPER CLIPS (CONSISTENT)	NECESSARY	22.00	22.00
2	FRONT BUMPER SIDE RETAINER @ \$77.00 (CONSISTENT)	CRACKED	154.00	154.00
1	FRONT LOWER CROSSMEMBER (CONSISTENT)	TO REPAIR SEE LABOUR	357.70	-
1	FRONT UNDER COVER (CONSISTENT)	CRACKED	180.80	180.80
1	SUPPORT FR BUMPER, RH (CONSISTENT)	SERVICEABLE	81.70	-
1	SUPPORT FR BUMPER, LH (CONSISTENT)	SERVICEABLE	81.70	-
1	FRONT BUMPER CENTRE FRAME (CONSISTENT)	BENT	236.00	236.00
1	BRACKET, FRONT BUMPER MOUNTING (CONSISTENT)	SERVICEABLE	29.60	-

Report Ref No. CC4/ASM18019221/K1pa3s2



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Page No.:2 of 5

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BRACKET, FRONT BUMPER MOUNTING, NO.2 (CONSISTENT)	SERVICEABLE	97.80	-
1	UNIT ASSY, HEADLAMP, RH (LED) (CONSISTENT)	CRACKED	3,455.00	3,455.00
1	UNIT ASSY, HEADLAMP, LH (LED) (CONSISTENT)	CRACKED	3,455.00	3,455.00
1	HEAD LAMP PANEL (RH) (CONSISTENT)	TO REPAIR SEE LABOUR	240.10	-
1	HEAD LAMP PANEL (LH) (CONSISTENT)	TO REPAIR SEE LABOUR	240.10	-
1	TOP PANEL CENTRE (CONSISTENT)	TO REPAIR SEE LABOUR	364.90	-
1	TOP PANEL SIDE (CONSISTENT)	TO REPAIR SEE LABOUR	69.20	-
1	TOP PANEL SIDE (CONSISTENT)	TO REPAIR SEE LABOUR	69.20	-
1	BRACE PANEL (CONSISTENT)	BENT	75.20	75.20
1	BRACKET, HEADLAMP MOUNTING, RH (CONSISTENT)	SERVICEABLE	25.50	-
1	BRACKET, HEADLAMP MOUNTING, LH (CONSISTENT)	SERVICEABLE	25.50	-
1	RADIATOR ASSY (CONSISTENT)	SERVICEABLE	1,841.80	-
1	RADIATOR BOTTOM MOUNTING (CONSISTENT)	SERVICEABLE	27.50	-
1	HORN WIRE (CONSISTENT)	SERVICEABLE	6,079.70	-
1	HORN (CONSISTENT)	SERVICEABLE	112.71	-
1	CLEANER ASSY, AIR (CONSISTENT)	SERVICEABLE	970.30	-
1	AIR DUCT (CONSISTENT)	SERVICEABLE	129.40	-
1	CONDENSER ASSY, W/RECEIVER (CONSISTENT)	BENT	1,336.60	1,336.60
1	FENDER SUB-ASSY, FRONT LH (CONSISTENT)	DENTED	945.30	945.30
1	FRONT FENDER SHIELD, LH (CONSISTENT)	TORN	196.60	196.60
10	FRONT FENDER SHIELD CLIP (CONSISTENT)	NECESSARY	7.60	7.60
1	FRONT FENDER HYBRID EMBLEM, LH (CONSISTENT)	NECESSARY	53.50	53.50
1	BRACKET, FRONT SIDE PANEL, LH (CONSISTENT)	SERVICEABLE	44.50	-
1	EXTENSION, FRONT FENDER, LH (CONSISTENT)	SERVICEABLE	47.20	-
1	PROTECTOR, FRONT FENDER, UPPER, LH (CONSISTENT)	SERVICEABLE	46.10	-
1	TRAY BATTERY (CONSISTENT)	SERVICEABLE	42.80	-
1	CLAMP, BATTERY (CONSISTENT)	SERVICEABLE	16.10	-
2	FRONT DOOR SAFETY BELT (LH/RH) @ \$846.10 (CONSISTENT)	JAMMED	1,692.20	1,692.20

Report Ref No. CC4/ASM18019221/K1pa3s2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 5

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	REAR DOOR SAFETY BELT (LH/RH) @ \$838.00 (CONSISTENT)	JAMMED	1,676.00	1,676.00
1	FRONT WINDSCREEN GLASS (CONSISTENT)	CRACKED	1,627.30	1,627.30
1	FRONT WINDSCREEN GLASS MOULDING (CONSISTENT)	NECESSARY	94.33	94.33
1	FRONT WINDSCREEN GLASS PILLAR (CONSISTENT)	TO REPAIR SEE LABOUR	343.10	-
1	FRONT CHASSIS MEMBER (LH) (CONSISTENT)	TO REPAIR SEE LABOUR	2,035.10	-
1	COMPUTER ASSY, AIR BAG ECU (STEERING AIR BAG) (CONSISTENT)	SHORTED	2,402.20	2,402.20
1	SIDE AIRBAG, LH (CONSISTENT)	ACTIVATED	1,479.00	1,479.00
1	SIDE AIRBAG, RH (CONSISTENT)	ACTIVATED	1,479.00	1,479.00
1	AIR BAG ASSY, DRIVER SIDE LOWER, RH (CONSISTENT)	ACTIVATED	1,615.00	1,615.00
1	AIR BAG ASSY, FRONT SEAT, RH (CONSISTENT)	ACTIVATED	846.10	846.10
1	AIR BAG ASSY, FRONT SEAT, LH (CONSISTENT)	ACTIVATED	846.10	846.10
1	AIR BAG ASSY, INSTRUMENT PANEL PASSENGER W/O DOOR, LH (CONSISTENT)	ACTIVATED	3,277.50	3,277.50
1	SENSOR ASSY, SIDE AIR BAG, RH (CONSISTENT)	SERVICEABLE	709.30	-
1	SENSOR, AIR BAG, REAR RH (CONSISTENT)	SERVICEABLE	567.80	-
1	SENSOR, AIR BAG, STEERING (CONSISTENT)	SHORTED	668.60	668.60
1	MOULDING WINDSHIELD (CONSISTENT)	NECESSARY	44.00	44.00
1	TAPE RAIN SENSOR (CONSISTENT)	NECESSARY	5.70	5.70
1	ABSORBER FRONT BUMPER (CONSISTENT)	BENT	115.70	115.70
1	AIR BAG ASSY INS PA (CONSISTENT)	ACTIVATED	1,479.00	1,479.00
1	LH ROCKER PANEL (CONSISTENT) (ADDITIONAL)	CRACKED	570.00	570.00
1	LH BUMPER COVER (CONSISTENT) (ADDITIONAL)	CRACKED	28.10	28.10
1	RH BUMPER COVER (CONSISTENT) (ADDITIONAL)	CRACKED	28.10	28.10
1	RADIATOR SUPP COVER (CONSISTENT) (ADDITIONAL)	CRACKED	225.20	225.20
1	RAD SUPP SUB ASSY (CONSISTENT) (ADDITIONAL)	BENT	369.70	369.70
1	RAD SUPP SUB ASSY LOW (CONSISTENT) (ADDITIONAL)	BENT	393.20	393.20
1	SUPP SUB RAD LH (CONSISTENT) (ADDITIONAL)	CRACKED	234.70	234.70
1	SUPP SUB RAD RH (CONSISTENT) (ADDITIONAL)	CRACKED	234.70	234.70
1	FRT BUMPER BRAC EXTENSION (CONSISTENT) (ADDITIONAL)	CRACKED	99.00	99.00
1	INLET AIR CLEANER NO2 (CONSISTENT) (ADDITIONAL)	CRACKED	93.00	93.00

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	CASE SUB ASSY AIR CLEANER (CONSISTENT) (ADDITIONAL)	CRACKED	190.10	190.10
1	INLET AIR CLEANER NO2 (CONSISTENT) (ADDITIONAL)	CRACKED	34.80	34.80
1	INLET AIR CLEANER NO1 (CONSISTENT) (ADDITIONAL)	CRACKED	129.40	129.40
1	COVER PILLAR SUB FRT PILLAR (CONSISTENT) (ADDITIONAL)	CRACKED	96.00	96.00
1	AIR BAG ASSY BUTTON (CONSISTENT) (ADDITIONAL)	SHORTED	2,377.30	2,377.30
10	RAD SCREW (CONSISTENT) (ADDITIONAL)	NECESSARY	20.00	20.00
2	CLIP WINDSHIELD MOULD (CONSISTENT) (ADDITIONAL)	NECESSARY	17.40	17.40
1	CAP SUB-AIR CLEANER (CONSISTENT) (ADDITIONAL)	CRACKED	446.30	446.30
1	COMPUTER SUB-HEADLAMP (CONSISTENT) (ADDITIONAL)	SHORTED	481.40	481.40
1	GUIDE RAD AIR LH (CONSISTENT) (ADDITIONAL)	CRACKED	58.20	58.20
1	SEAL HEAD FRONT (CONSISTENT) (ADDITIONAL)	TORN	24.40	24.40
1	WIRE INSTRUMENT PANEL FRONT (CONSISTENT) (ADDITIONAL)	NECESSARY	24.30	24.30
1	HEAD LINING ASSY REST INNER (CONSISTENT) (ADDITIONAL)	TORN	2,037.40	2,037.40
	LESS 20% DISCOUNT		-11,701.93	-
	LESS 25% DISCOUNT		-	-10,788.76
			46,807.71	32,366.27
SPECIAL NETT ITEMS				
1	FRONT NO. PLATE (SN) (CONSISTENT)	BENT	25.00	25.00
1	FRONT NO PLATE TRIM COVER (SN) (CONSISTENT)	SERVICEABLE	30.00	-
1	FRONT NO. PLATE GARNISH (SN) (CONSISTENT)	SERVICEABLE	99.00	-
1	FRONT BUMPER LOGO (SN) (CONSISTENT)	SERVICEABLE	87.10	-
1	FRONT WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	46.00	46.00
1	ERP STICKER (SN) (CONSISTENT)	NECESSARY	6.00	6.00
			293.10	77.00
LABOUR				
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF CATCH, HOOD AUXILIARY HOOK; FRONT LOWER CROSSMEMBER; HEAD LAMP PANEL (RH); HEAD LAMP PANEL (LH); TOP PANEL CENTRE; TOP PANEL SIDE; FRONT WINDSCREEN GLASS PILLAR AND FRONT CHASSIS MEMBER (LH) .		2,000.00	1,400.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINTING CHARGE.		1,500.00	1,000.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		200.00	120.00
	TOWING CHARGE.		60.00	60.00
	FRONT CHASSIS ALIGNMENT CHARGE.		400.00	100.00
	REMOVE / REFIX RADIATOR.		280.00	50.00
	REMOVE / REFIX AIRCON & REFILL GAS.		150.00	60.00
	REMOVE / REFIX ENGINE.	NOT NECESSARY	450.00	-
	REMOVE / REFIX DASHBOARD.	NOT NECESSARY	400.00	-
	REMOVE / REFIX FUSE BOX.	NOT NECESSARY	120.00	-
	REMOVE / REFIX FRONT WINDSCREEN GLASS.		90.00	90.00
	REMOVE / REFIX CUSHION & UPHOLSTERY FRONT.		150.00	50.00
	R/REFIX AIR BAG / STEERING WHEEL / DASHBOARD / SEAT.		550.00	200.00
	R/REFIX SEATS UPHOLSTERY.		154.74	154.74
			6,554.74	3,304.74
	GRAND TOTAL		53,655.55	35,748.01
RECOMMENDED COST OF REPAIRS				35,748.01

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KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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