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Name of insured			Policy No.		
Insured Tel No.	HP	0.6	Make / Model		
Excess Sec II :55	DOA:	15/10/2018	Place of Accide		
Is driver the owner?		f Accident :	1 mac of Section		
If NO, Driver Name	6		OLGIA REPOR	T-PRINO TRO	HA REPORT: YES NO
Driver Tel No.		VIL YETINOO	Insured Liabilit		Final? Yes /No
(LH 17041					2
INSRS:					
WSP: houl	INSRS: WSP:		INSRS: WSP:		INSRS: WSP
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REF:

Tues 18/12 a /oam

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197451559W GST Reg. No. H2-0025081-W

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 83190100 (Sules & Admin) 63190111 (Afterfales) Fax. 64747770

260, Kampong Arang Road East Coast Centre Singapore 439190

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Bingapore 159944 Tel 63190538 (AfterSal 63190537/530 (Motorras Fas. 64796601 (AfterSal 64796614 (Motorras (AfterGales)

51 H1704L

GST REG. NO : M2 - 0020081 - X

2 2 OCT 2018

ESTIMATE

Estimate No. Page No. : 1 of 5 : b1 48863 Date Estimated : 22/10/2018 Prepared By : Han Kwan Yong 40000 - ESTIMATE REPAIR FOR -ACCOUNT -Cash Sales - Service Tav Si Yun 217 Loyang Rise Singapore Singapore 507384 REGN. NO. CHASSIS NO. MILEAGE REGN. DATE MODEL SLH1704L 5B45504 26/10/2016 216d G TOURER 0 VALUE 2125 2,975.00 To replace rear bumper & attac hments, boot lid including to knock out dented area caused by the accident 2399) To respray rear bumper, boot lid and tail panel 100 118.00 To carry out body cavity preservation. (Per panel).

To conduct water leak tests. 75.00 To replace bootlid smart opener top and 661.00 bottom sensor lines including program and conduct checks for proper function. 271.00 To remove and install boot compartment carpet and garnish to facilitate repairs. To conduct checks on all doors and bootlid central locking system for proper function.

To check electrical wiring systems and lightings at the rear section for proper function.

NEL Sundries.

200 150.00

7,270.00

Total Labour 1:

DESCRIPTION	QTY	PRIC	, VALUE
BOOTLID	1	1,174.95	204 35 11 _1,174.95
REAR BUMPER CARRIER	1	423.80	(423.80)
SUPPORT	1	48.45	48.45
RR BUMPER LH INNER SIDE GUIDE	1	65.90	65.90
# RR BUMPER RH INNER SIDE GUID	1	65.90	65.90
REAR BUMPER TRIM STRIP (CHROM)	1	105.65	105.65
# REAR BUMPER PANEL PRIMED (LI	1	966.25	966.25



A number of the Sime Darby Group Co. Reg. No. 197401519W GST Reg. No. M2-0020831-X

505. Alexandra Boad • Sine Darby Performance Centre Singapore 155941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road Bast Coast Centre Singapore 438180 Tel. 63190888 (AfterSales) Pax. 63449773

115. Alexandra Road Sime Darby Business Centre Singapore 159044 Tel 6319618 (AfterSales) 6319633/530 (Motorrad) Fax 64796604 (AfterSales) 64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Page No. : 2 of 5 Estimate No. : b1 48863

Date Estimated

: 22/10/2018

Prepared By

REGN. NO.

: Han Kwan Yong

MODEL MILEAGE REGN. DATE CHASSIS NO.

0 SLH1704L 5B45504 26/10/2016 216d G TOURER

DESCRIPTION	QTY	PRIC		YALUE
REAR BUMPER TOWING FLAP EYE PRIMED	1	41.80		41.80
GROMMET	2	0.75	50 90	ne 1.50
PLAQUE 74MM	1	69.50	71.75	ne 69.50
REAR BUMPER HEAT INSULATION	1	61.70		61.70
SENSOR WIRE FOR SMART OPENER TOP	1	42.10		7 42.10
SENSOR WIRE FOR SMART OPENER BOTTOM	1	40.50		40.50
# REAR LH REFLECTOR	1	36.25		X 36.25
REAR RH REFLECTOR	1	36.25		₹ 36.25
DECOUPING RING PDC TORQUE CONVERTER	2	5.05		10.10
PDC SENSOR MEDITERRANBLAU WC10	2	380.65		761.30
(DG) CLEANER R1 (100ML)	1	26.15		26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55		263.10
(DG/SL) GLASS PRIMER 30ML (VP206)	1	27.85		u- 27.85
	Total	al Parts	: -	4,269.00

Claims OD / 3rd Party / Uninsured losses / Direct Settlement Regil No. 801145 Date&Time Surveyor's Name. Surveyor's Tel Authorised Date RESURVEY PARTS PHOTO BY SURVEYOR Yes / No fauther 6 Surveyor's E-mail . No. of Working Days Rec

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation.
- . Third party survey is on a "Without Prejudice" basis.
- . No illegal modification(x) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Signature:

Date:

Labour 1 Parts	±	7,270.00 4,269.00
Labour 2 Excess		0.00
Total GST	⊕ 7% :	807.73
Grand Tota	1 :	12,346.73

^{**} THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

A member of the Sime Deby Group Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



SUPPLEMENTARY

Estimate No.

b1 48863

Page No. :

Date Estimated :

22/10/2018

Prepared By

Han Kwan Yong

REPAIR FOR -

- ACCOUNT -

121

Tay Si Yun

217 Loyang Rise

AIG Asia Pacific Insurance Pte. Ltd.

ORIGINAL PRICE

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

Singapore 507384

REGN NO.

CHASSIS NO

REGN DATE

MODEL

M LEAGE

SLH1704L

DESCRIPTION

5B45504

26/10/2016

216d G TOURER

To remove and install rear windscreen glass to facilitate

574.00 / NU

repairs

DISC. %

NETT

DESCRIPTION # EXPANDING NUT * UNIT PRICE

QTY 4.00

574.00

DISC. % NETT

NEL! 4,00

Total Labour:

574.00

Total Parts:

4.00

Total Labour & Parts:

1,00

578.00

member of the Same Darby Group s. Flag. No. 191401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No.

b1 48863

Page No. :

Date Estimated

22/10/2018

Prepared By

Han Kwan Yong

REPAIR FOR -

- ACCOUNT -

121

80.00

Tay Si Yun

AIG Asia Pacific Insurance Pte. Ltd.

217 Loyang Rise

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

Singapore 507384

REGN NO

CHASSIS NO

REGN DATE

MODEL

M LEAGE

SLH1704L

5B45504

26/10/2016

216d G TOURER

0

DESCRIPTION ORIGINAL PRICE DISC. % NETT To replace rear bumper and attachments, boot lid include 2125.00 2,125.00 making good the tail end panel and knocking out dents caused by the accident 2,399.00 To respray rear bumper, boot lid and tall end panel 2399.00 To carry out body cavity preservation 100.00 100.00 (Per panel) To conduct water leak tests 75.00 75.00 # To remove and install rear windscreen glass to facilitate 574.00 574.00 repairs To remove and install boot compartment carpet and 230.00 230.00 garnish to facilitate repairs To conduct checks on all doors and boot lid central 150.00 150,00 locking system for proper function To check electrical wiring systems and lightings at the 150.00 150.00 rear section for proper function

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
BOOTLID	1,204.35	1.00		1,204.35
# EXPANDING NUT *	1.00	4.00		4.00
REAR BUMPER TRIM STRIP (CHROM)	105.65	1,00		105.65
REAR BUMPER PANEL PRIMED (LINES PDC	990.40	1.00		990.40
GROMMET	0.75	2.00		1.50
PLAQUE 74MM	71.25	1.00		71.25
DECOUPING RING PDC TORQUE CONVERTER	5.05	2.00		10.10
(DG) CLEANER R1 (100ML)	26.15	1.00		26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	131.55	2.00		263.10
(DG/SL) GLASS PRIMER 30ML (VP206)	27.85	1.00		27.85

Sundries

80.00

A member of the Sime Dietry Group Co. Reg. No. 197401559W. QST Reg. No. M2-0020081-X



FINAL REPORT

SUPPLEMENTARY ITEMS

Total Labour :	5,883.00
Total Parts:	2,704.35
Total Labour & Parts :	8,587.35
Deduction for Excess:	0.00
Total Repair Costs less Excess:	8,587,35
GST @7%:	601.11
Grand Total:	9,188.46

Hsiao Tong (LKKAuto)

From:

PBSP <pml-pbsp@simedarby.com.sg>

Sent: To:

Wednesday, 9 January 2019 6:39 PM Taufikh (LKKAuto); Hsiao Tong (LKKAuto)

Subject:

FINAL REPORT / SLH1704L

Attachments:

Final Report SLH1704L_2.pdf; Final Report SLH1704L.pdf

Dear Sirs

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour: 5,883.00 Total Parts: 2,704.35

Total Labour & Parts: 8,587.35

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

393, Alexandra Road Sime Darby Ferformance Centre Singapore 199941

Tel 63130200 (Sales & Admin) 63130211 (Afterdales) Fas. 64747770

190, Kampong Arang Road East Coast Centre Singapore 438180

Twl. 63130888 (AfterSales) Fax: 63449773

315. Alexandra Road Sine Darby Business Zimpapore 119944 Tel. 63190528 (63190533/530 (MEE CHILLS

(AfterSales) (Moturrad) AfterSales) Motorrad Fax. 64796601 64796624



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Page No. : 3 of 5 Estimate No. : b1 48863

Date Estimated : 22/10/2018

Prepared By : Han Kwan Yong

REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE

0 SLH1704L 5B45504 26/10/2016 216d G TOURER

Terms & Conditions of Service

- 1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs
- 2. The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements. ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed \$\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- 3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- 4. The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever
- 5. The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge
- 6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- 7. Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- 8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever
- ii. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer falls to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- 11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, demages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always. that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

103. Alexandra Boad * Sime Darry Performance Centre Singapore 159941 Tel. 63190180 (Sales & Admin) 63190181 (AfterSales) Fax. 64747778

200. Kampong Arang Road East Coast Centre Bingapore 438180

Tel: 63190000 (AfterSales) Fax: 63449773

319. Alexandra Road Simm Darby Bisiness Contre Simmapore 159944 Tel: 63190528 (AfterSain 63190533/530 (Mutorrad)

(AfterSales) Afterdales) Motorradi FER. 64796601 64796624



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. Date Estimated : b1

48863

: 22/10/2018

Prepared By

: Han Kwan Yong

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

ST.H1704T.

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26/10/2016

216d G TOURER

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Page No. : 4 of 5

- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore
- 17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
 - The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
 - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority.
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant. after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle:
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, tax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore
 - 17.2 The Vendor shall also disclose the Customer's personal data:
 - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities:
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore.
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions:
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits:
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits, and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
 - The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later
 - 17.4 If the Vendor amends any provision in this clause17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
 - The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
 - The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or
 - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to including any account or reference numbers where applicable

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

gew Dealtr

Performance Motors Limited

Co. Reg. No. 197401359W GET Reg. No M2-0020061-x

10), Alexandra Roed Sine Darby Performance Centre Singapore 159941

Tel. 63190180 | Bales & Admin) 61190111 | AfterBales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fox. 63449773

315. Alexandra Boad Sine Darby Business Centre Singapore 199944 Tel 6319528 (AfterDales) 63190531/830 (Motorrad) Fax. 64796601 (AfterDales) 6479624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

: b1

48863

Page No. : 5 of 5

Date Estimated

: 22/10/2018

Prepared By

: Han Kwan Yong

REGN. DATE

MODEL

MILEAGE

REGN. NO. SLH1704L

5B45504

CHASSIS NO.

26/10/2016

216d G TOURER

0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall
 - (a) put his request in writing
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting; using or disclosing his personal data for any of the abovernentioned purposes set out in Clauses. 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or
 - (a) put his request in writing by way of an email sent to the Vendor:
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer, and
 - (c) If the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer Performance Motors Limited

Address: Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address: dataprotection@pml.com.sg

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 12 November 2018 11:34 AM

To:

'PBSP'

Cc:

Admin A: CS A Team

Subject:

RE: REQUEST FOR DIRECT SETTLEMENT - SLH1704L & SJZ1265R ON 15/10/2018 ***

LKK REF: CC3/AIG18019181/ua3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is an without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Monday, 12 November 2018 11:14 AM To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLH1704L & SJZ1265R ON 15/10/2018 *** LKK REF:

CC3/AIG18019181/ua3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Thin Thin (LKKAuto) < thinthin@lkkauto.com>
Sent: Wednesday, 7 November 2018 10:15:28 AM

To: PBSP

Cc: 南珺 ©; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLH1704L & SJZ1265R ON 15/10/2018 *** LKK REF:

CC3/AIG18019181/ua3

WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently pending for our principal to release OI GIA report.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 7 November 2018 9:32 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLH1704L & SJZ1265R ON 15/10/2018 *** LKK REF:

CC3/AIG18019181/ua3

Dear Vivian,

Kindly reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Sent: Tuesday, 30 October 2018 11:23:25 AM

To: PBSP; Thin Thin (LKKAuto)

Cc: 南珺 ©

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLH1704L & SJZ1265R ON 15/10/2018 *** LKK REF:

CC3/AIG18019181/ua3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently pending for our principal to release OI GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole invention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability damages, either party is not bound, thereafter, by the negotiation terms/settlement

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 30 October, 2018 11:22 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLH1704L & SJZ1265R ON 15/10/2018 *** LKK REF: CC3/AIG18019181/ua3

Dear Vivian,

Kindly reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Friday, 26 October 2018 11:09:59 AM

To: PBSP

Subject: Automatic reply: REQUEST FOR DIRECT SETTLEMENT - SLH1704L & SJZ1265R ON 15/10/2018 *** LKK REF:

CC3/AIG18019181/ua3

Hi.

Thank you for your email.

I am on leave till 29 Oct 2018

I will look into your email when I am back.

For urgent matters, please contact Ms. Thin Thin at 6841-2360 or write to thinthin@lkkauto.com

Thank you.

NOTE: T	O BE COM	PLETED	RV	STIPA	FYOD

TESTS A W.	7	
THAN	A	

AIG THIRD PARTY EXPRESS SETTLEMENT FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008 (PAYMENT BREAKDOWN)

Vehicl	e No: SLH 1764L	_		
Date of	f Accident: 15-10-18		Model:	
Global 1	Sum Settlement : [] Yes	_	[] No	
Repair l	Estimate	: 5	12/346 73	4
Final Ro	opair Cost	: 5	9,188-46	
Loss of	Use	. \$		9 days at \$ 900 per day
Rental (if any)	: 5	720 0	days at \$ 90 per day
LTA/G	HA Search Fee	: 5	2-00	days
Others:	No.	S	- 00	
		: \$	/	
Final Se	ttlement Sum	- 5	9910.46	
Is Third	d Party Workshop GIA Registered?			indly indicate below)
A)	For Non GIA Registered Works	_		
В)	For GIA Registered Workshop: BOLA Liability:(%)		BOLA Applicat BOLA Scenario Assessed Liabili	ole: Yes/ No No:
	 Assessed Liability to be filled only not apply. 	for	chain collisions and	d for cases where BOLA does
Remarks				
ayment	Instruction: Payee's Breakdown			
)	Performance Motor	9	Itd Sa	188.46
)	Performance Motors			(1)
)	Tay Si Yun	_		20.00
Si	gned by appointed surveyor	_	Dete	_
:=:0	- Transcautinyot		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$1469072G





TAY KIM CHOON



郑錦春

CHINESE

15-10-1961 M

514690725

SINGAPORE

REPUBLIC OF

DRIVING LICENCE



Lamos Harter S 1 4 6 9 0 7 2 G

TAY KIM CHOON

ter Date: 15 Oct 1961 tue Der 03 Aug 2004



≈ \$1469072G ·



02-03-2013

217 LOYANG RISE SINGAPORE 507384

NRIC No: \$14690725 Date: 11/03/2018 (R)

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Meter Tractors and other Motor Vehicles of unladen weight not exceeding 2000 kg. Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kg.

19 Jun 1979

4845612

14 Dec 1982

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	24781
Vehicle No.:	SLH1704L
Vehicle to be Exported:	No
Intended Deregistration Date;	10 Mar 2019
Vehicle Make:	B.M.W.
Vehicle Model:	216D GRAN TOURER LED NAV 7 SEATER
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	30319700B37C15A
Chassis No.:	WBA2E320005B45504
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$31,478.00
Original Registration Date:	26 Oct 2016
First Registration Date:	26 Oct 2016
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$26,070.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Oct 2026
PARF Rebate Amount: Intended COE Rebate Details	\$19,552.00
COE Expiry Date:	25 Oct 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,991.00
COE Rebate Amount:	\$38,873.00
Total Rebate Amount:	\$58,425.00

The information contained herein is correct as at 10 Mar 2019

OK

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Sunday, 10 March 2019 11:28 AM

To:

Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)

Subject:

AIG Ref: 3885277243SG *LKK Ref: CC3/AIG18019181/T1pa3 [ACCIDENT INVOLVING

SJZ 1265R(OI) AND SLH 1704L(TP) ON 15/10/20181

AIG Ref: 3885277243SG

LKK Ref: CC3/AIG18019181/T1pa3

Dear Sirs/Madam.

ACCIDENT INVOLVING SJZ 1265R(OI) AND SLH 1704L(TP) ON 15/10/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and she is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "Performance Motors Limited" is as follows: -

	Claimed Amount	Revised Amount
Cost of Repair (w/GST)	\$ 13,024.36	\$ 9,188.46
2. Loss of Use (9days x \$80.00)	\$ 720.00	\$ 720.00 (9days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,746.36	\$ 9,910.46

^{**06}days recommendation for repair + 1Saturday + 1Sunday + 1PH = 9days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with:

*SLH1704L (3885277243SG) [SJZ1265R] TAY SI YUN Oct 15 2018 7:00PM [KUA SWEE HAH] Performance Motors Limited

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 16/03/2019 00:51 AM. From

To

Alert - Adj Mandate Approved (S\$9820.46) - SLH1704L - Claim Handler: Tan, Bennie-WZ Subject

Approved:9820.46:COR: \$9,188.46 (w/gst) LOU: \$480-\$630 (08-09dayx \$60-70) GIA: \$2 TOTAL: \$9670.46-9820.46 *Offer subject to Final Repair Bill & GIA Search Fee

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 25 March 2019 2:51 PM

To:

'PBSP'

Cc:

Admin A: CS A Team

Subject:

RE: LOD REMINDER - SLH1704L & SJZ1265R ON 15/10/2018 //LKK REF:

CC3/AIG18019181/T1pa3

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

Total	\$ 9,730.46
3. LTA/ GIA Search Fee	\$ 2.00
2. Loss of Use (9days x \$60.00)	\$ 540.00
Cost of Repair (w/GST)	\$ 9,188.46

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Wednesday, 13 March 2019 8:44 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>

Subject: LOD REMINDER - SLH1704L & SJZ1265R ON 15/10/2018

LOD REMINDER

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Hsiao Tong (LKKAuto)

From:

PBSP <pml-pbsp@simedarby.com.sg>

Sent:

Tuesday, 26 March 2019 10:53 AM

To:

Hsiao Tong (LKKAuto) Admin A: CS A Team

Subject:

Re: LOD REMINDER - SLH1704L & SJZ1265R ON 15/10/2018 //LKK REF:

CC3/AIG18019181/T1pa3

Dear Sirs

We have instructions to accept your offer of settlement.

Please proceed with payment.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 25 March 2019 2:50 PM

To: PBSP

Cc: 甯珺 ©; CS A Team

Subject: RE: LOD REMINDER - SLH1704L & SJZ1265R ON 15/10/2018 //LKK REF: CC3/AIG18019181/T1pa3

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

Total	\$ 9,730.46
3. LTA/ GIA Search Fee	\$ 2.00
2. Loss of Use (9days x \$60.00)	\$ 540.00
Cost of Repair (w/GST)	\$ 9,188.46

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Wednesday, 13 March 2019 8:44 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: LOD REMINDER - SLH1704L & SJZ1265R ON 15/10/2018

LOD REMINDER

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."



REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$92124781





TAY SI YUN



韵

CHINESE Date of birth 04-04-1992 F Country of birth SINGAPORE

09212476

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

EFFECTIVE DATE

Class 3A Motor cars without stutch pedals (Auto) =< 3000kg 23 Sep 2015 * 7 passengers, exclusive of the driver; and other motor vehicles without stutch pedals =< 2500kg



www. 892124781

30-08-2007

73 LORONG L TELOK KURAU

SINGAPORE 425512 NRIC No. 58212478

Date: 25/07/2011

No: 6915053

4092817

NF 428A



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18019181/pa3

14 NOV 2018

KUA SWEE HAH 18 HARVEY AVENUE SINGAPORE 489541

Dear Sir/Madam.

ACCIDENT INVOLVING SJZ 1265R & SLH 1704L ALONG/AT SIMEI AVENUE ON 15/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLH 1704L against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG Case Handler DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

AUTHORISATION TO ACT

(AIG Express Third Party Claim)

hereby authorize PERFORMANCE MOTORS LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SLH 1704L that was damaged pursuant to the accident which occurred on 15/10/18 (date) along Simei ave (location) involving vehicle no/s	1. Me Jay Si Gun Kue, Spore 507384	(the third party claimant) of 217 Leyang (address), owner of SLH1704L (vehicle no.)
no. <u>\$LH 1704L</u> that was damaged pursuant to the accident which occurred on <u>15/10/18</u> (date) along <u>Sinei</u> are (location) involving vehicle no/s	hereby authorize PERFORMAN	CE MOTORS LTD ("the workshop") to act for me
	no. <u>\$LH /704L</u> that was damaged	
0,77 17450 4.	(date) along Simei ave STZ 1265R ("the accident").	(location) involving vehicle no/s

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of 6 C 7 (month) 20 18 (year)

Signed by "the third party claimant"

(with chop if applicable)

HAN KWAN YONG Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre

Singapore 159941

Signed by "the workshop"

(with chop)

RELEASE VOUCHER (AIG Express Third Party Claim)

"We/l, Performance Motors Ltd ("the	workshop") hereby confirm that we/I
have reached an agreement with the appointed surveyor of AIG	
AUTO CONSULTANTS PTE LTD (name of surveyor) with	
S\$ 9 188-46 (Repair Cost), S\$ 540.00 (Loss of reprail/use), S\$	A. C.
SLH 1704L that was damaged pursuant to the accident which	
Simei Rie (location) involv	
pursuant to the inspection conducted on 19-12-18 (date) at "the	
We/I confirm that we/I are/am authorized by the owner	ay Si Yun
("the third party claimant") of vehicle no. SLH (904L make the	claim as set out in the above paragraph
and we/I have full authority to settle the matter on his/her behalf	in a manner that we/I deem fit. We/I
enclose herein the letter of authority given by "the third party claims	nt**.
We/I further confirm that we/I will indemnify AIG Asia Pacific Ir	nsurance Pte Ltd for all damages, loss
and/or expense that they will or have already incurred in the event	that "the third party claimant" after the
above said agreement lodges a further claim against the former	for any loss and expenses suffered
pertaining to costs of repairs and/or rental and/or loss of use pur	rsuant to the damage to SUH 12041
(vehicle no.) as a result of the accident.	
We/I confirm that the agreement reached above is in full and final	settlement of any claim of "the third
party claimant" pursuant to the accident and that further this settler	nent is reached on a without prejudice
and without admission of liability basis.	
This agreement is subject to the application of Singapore law and	the Singapore Courts have exclusive
jurisdiction over any dispute arising out of the same.	
Dated this	
	HAN KWAN YONG
((LAL))	Performance Motors Limited 303 Alexandra Road

Signed by appointed surveyor

Signed by "the workshop" (with chop)

Sime Darby Performance Centre Singapore 159341



A member of the Sime Darby Group Co. Reg. No. 197451559W GST Reg. No MZ-8020081-x

303. Alexandra Road 280. Earpoog Arang Boad Sime Darby Performance Centre East Coast Centre Singapore 159941 Singapore 438180

Tel #3190100 (Hales & Admin) Tel #3190208 (AfterDales)
#3180311 (AfterDales) Fax #3449773

315, Alexandra Road Sime Darby Business Centre Simpapore 159944 Tel. 63190538 (Aftermales) 63190533/530 (Mutorrad) Fas 64796634 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1323771

Cust. Svc. Advisor: Han Kwan Yong

: 1 of 2 Page No.

Invoice Number : 2068133 / WSB

: 18/12/2018 Date IN Invoice Date : 21/02/2019

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Ms Tay Si Yun 217 Loyang Rise - INVOICE TO -121

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

Singapore 507384

REGN. NO. SLH1704L CHASSIS NO. 5B45504

REGN. DATE 26/10/2016 MODEL

216D G TOURER

MILEAGE 53229

L A B O U R 1	<u></u>	NETT
To replace rear bumper and attachments, bootlid including		2,125.00
make good the tail end panel and knock out dented area		
caused by the accident.		
To respray rear bumper, bootlid and tail end panel.		2,399.00
To carry out body cavity preservation.		100.00
(Per panel).		
To conduct water leak tests.		75.00
To remove and install rear windscreen glass to facilitate		574.00
repairs.		
To remove and install boot compartment carpet and garnish		230.00
to facilitate repairs.		
To conduct checks on all doors and bootlid central locking		150.00
system for proper function.		
To check electrical wiring systems and lightings at the		150.00
rear section for proper function.		
Sundries.		80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.		0.00
DATE OF ACCIDENT: 15.10.2018. 3RD PARTY CAR: SJZ1265R.		
YOUR REF NO : NIL.		
VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON		
19.12.2018 AT 11:45AM. AUTHORISED REPAIR BY MR CHEW		
HSIAO TONG FROM LKK AUTO ON 12.11.2018 VIA EMAIL.		San atan
PROPOSE LOSS OF USE = \$80x9. THE AMOUNT IS SUBJECTED		0.00
TO INSURANCE COMPANY COMFIRMATION.		72.22
GIA SEARCH FEE = \$2.00.		0.00
	Total Labour 1:	5,883.00

PARTS	Oty	Retail Price	NETT
REAR BUMPER TRIM STRIP (CHROM)	1	105.65	105.65
REAR BUMPER PANEL PRIMED (LINES PDC	1	990.40	990.40
GROMMET	2	0.75	1,50
PLAQUE 74MM	1	71.25	71.25
DECOUPING RING PDC TORQUE CONVERTER	2	5.05	10.10
(DG) CLEANER R1 (100ML)	1	26.15	26.15

NOW Dealer

Performance Motors Limited

A member of the Sime Darby Group Co. Heg. Bo. 197401559W GST Heg. Bo M2-2822081-x

Tel 63190100 (Sules à Admin) Tel 63190386 (AfterSales)
63190311 (AfterSales) Faz. 6344977)
Fax. 64347710

301, Alexandra Road 280, Eampong Arang Road Sime Darby Performance Centre East Coast Centre Singapore 189961 Singapore 438180

115. Alexandra Road Eine Darby Business Centre Mingapore 157944 Tel. 6119028 (AfterSales) 6119033/510 (Metograd) Fax 64796624 (Motograd)



SERVICE TAX INVOICE

: 2 of 2 Repair Order No. : B1 1323771 Page No.

Invoice Number: 2068133 / WSB : 18/12/2018

Date IN Invoice Date : 21/02/2019

Cust. Svc. Advisor: Han Kwan Yong Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

=	(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2 131.55	263.10
	(DG/SL) GLASS PRIMER 30ML (VP206)	1 27.85	27.85
	BOOTLID	1 1,204.35	1,204.35
	EXPANDING NUT	4 1.00	4.00
		Total Parts :	2,704.35

Labour Charges		5,803.00	Total Labour & Parts Charges	: 55	8,587.35
Parts Charges	1	2,704.35	Less Insurance Excess	: 55	0.00
Lubricant/Misc	2	80.00	Invoice Total Amount Exclude GST	: 55	8,587.35
			GST ⊕ 7%	: SS	601.11
			Invoice Total Amount Include GST	: 55	9,188.46

Computer generated invoice. No signature is required.

Amount Payable Include GST

S\$ 9,188.46

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-163248

Date of Request:

22/10/2018

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam.

Enquiry Date

22/10/2018

Enquiry By

Han Kwan Yong

TP Vehicle No. Accident Date SJZ1265R 15/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJZ1265R	AIG Asia Pacific Insurance Pte. Ltd.	16/03/2018-15/03/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the report their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-163248

Date of Request:

22/10/2018

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam,

Enquiry Date

22/10/2018

Enquiry By

Han Kwan Yong

TP Vehicle No. Accident Date

SJZ1265R 15/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	
Total Amount Due (GST Inclusive)	

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	18 Oct 2018 Edit Reg		19 Dec 2018 00:00 Edit Adj Rpt	S\$8,587.35 Edit Estimates	1	,587.35 ew Rpt		Pending Report Cancel C	for Survey
	Main	R	eference	Claim D	rtails	\neg	Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	KUA SWE	E HAH, ID: 525	743191						
Main Claimant:	TAY SI Y	JN, ID: S92124	781						
Vehicle Reg No.:	SLH1704L Date of Loss: 15/10/2018 19:00 - :59 [23 Months and 19 Days From LTA Reg Date (Man Yr)								te (Man Yr)]
Claim Type	TP / 388	Policy (Course 1900237553 (Connection)							
Vehicle Reg No. (Insured):									
				Excess	8				
Repairer:		nce Motors Limi /63190174	ted (Alexandra) 30	3 Alexandra Road,	Sime I	Sarby Perform	nance Centre, 159	941 Alexandr	a - Tel:
Handling Insurer:	AIG Asia WZ.Tan@i	Pacific Insurance ig.com	e Pte. Ltd. (Expres	s) - Tel: 65-6419-	3000	. (Handled b	y Tan, Bennie-W	Z - 6419 1718	Bennie-
Claimant's Insurer:	ERGO Ins	urance Pte. Ltd.	(HQ) - Tel: 6829 9	199					
Adjuster:	31/10/20		Ltd (HQ) - Tel: 62	56-3561 [Handle	ed by M	OHD TAUF	KH BIN HAMID	[Final R	pt due
ASSOCIAT	ED MAIL RE	CEIVED					Viev	v All Comp	pose Case Mail
 AIG_SG 	EXPRESS (16	/03/2019): Alert	- Adj Mandate App	roved (5\$9820.4	6) - SL	.H1704L - C	laim Handler: Ta	n, Bennie	
ALL ASSO	CIATED TAS	iks⊟			- 1	/iew All S	earch Tasks C	reate New Task	Complete
Due Dat No results.	e Priority	Type Task	Group Subject	t Handler	Assign	ed By	Completed On	Created	On Done

Claim Documents

Dİ	Noad Documents Up	pload Photos Compose New Letter Upload Video Upload Audio	View	View in Brow	
Let	ters/Corresponder	nces	1 per	page V	V
Nσ	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	(Draft)	Third Party Express Settlement – Payment Breakdown	0	Edit	
Pho	otos/Images		3 per	page 🔽	V
Νo	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	26/12/18 12:24	Odometer Reading	0	Load JPG	1
2	26/12/18 12:24	Chassis Number	0	Load JPG	V
3	26/12/18 12:24	General View	0	Load JPG	V
4	26/12/18 12:24	General View	0	Load JPG	V
5	26/12/18 12:24	General View	0	Load JPG	V
6	26/12/18 12:24	General View	0	Load JPG	V
7	26/12/18 12:24	General View	0	Load JPG	V
8	26/12/18 12:24	General View	0	Load JPG	V
9	26/12/18 12:24	General View	0	Load JPG	V
10	26/12/18 12:24	General View	0	Load JPG	V
11	26/12/18 12:24	General View	0	Load JPG	V
12	26/12/18 12:24	General View	0	Load JPG	V
13	26/12/18 12:24	General View	0	Load JPG	V
14	25/12/18 12:24	General View	0	Load 3PG	V
15	26/12/18 12:24	General View	0	Load JPG	12
16	26/12/18 12:24	General View	0	Load JPG	12
17	26/12/18 12:24	General View	0	Load JPG	7
18	26/12/18 12:24	General View	0	Load JPG	12
19	10/03/19 11:18	Reinspection Photo	0	Load JPG	₩.
20	10/03/19 11:18	Reinspection Photo	0	Load JPG	(V)
21	10/03/19 11:18	Reinspection Photo	0	Load JPG	4
6.1	10/03/19 11:18	Reinspection Proto		LOBO JPG	Y
Doc	umentation		1 per s	page 💟	4
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	22/10/18 18:49	TP ESTIMATE + TP GIA REPORT	0	Load PDF	
2	23/12/18 17:19	TP ESTIMATE - MARKED	0	Load POF	
3	28/02/19 10:45	LETTER TO OI	0	Load PDF	
4	10/03/19 11:20	Insurance Search Fee	0	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Prin
1	23/10/18 08:42	OI GIA REPORT	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Rese	Save	Print

There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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	¥
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPLETED BY SURVEYOR

The second second		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:		SJZ1265R (Insd veh)		Model:	BMW 216D 1.5 D GRAN	
	SLH1704L (TP veh)		TOURER LED NAV 7			
Date	e of Accident:	15/10/2018			SEATER (A)	
_			_			
Glob	oal Sum Settlem	ent : [] Yes		[X] No		
Rep	air Estimate		: \$	13,024.36		
Fina	Repair Cost		: \$	9,188.46		
Loss	s of Use		: \$	540.00	9.00 days at \$60.00 per day	
Ren	tal (if any)		: \$	0.00	days	
LTA	/ GIA Search F	ee	: \$	2.00		
Othe	ers:		: \$	0.00		
			: \$			
Fina	l Settlement Su	m	: \$	9,730.46		
Is Ti belov		kshop GIA Registered	?	[X] YES	[] NO (Kindly indicate	
A)	For Non GIA R	egistered Workshop:		Agreed Liability	(%)	
B)	For GIA Regist	ered Workshop:		BOLA Applicabl	e: Yes/-NoBOLA Scenario No:	
	BOLA Liability:	100(%)		Assessed Liabil	ity (*):(%)	
	* Assessed Liai	bility to be filled only for	chain	collisions and for c	ases where BOLA does not apply.	
Rem	narks					
Pay		n: Payee's Breakdown	1	1.7		
11.00	Performance N	Notors Limited		: \$	9,190.46	
1)						
1) 2) 3)	Tay Si Yun			: S	540.00	

 JOANNE LEE KHANG MIN
 03 Apr 2019

 LKK Auto Consultants Pte Ltd
 Date

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18019181/T1PA3Q2

Date:

03/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1800027553

Claimant Vehicle No:

SLH1704L

Insured Vehicle No :

SJZ1265R

Date of Loss:

15/10/2018

Nature of Claim:

TP

Claim No: 3885277243SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLH1704L

Make & Model:

BMW 216D, 1.5 D GRAN TOURER LED NAV 7

Engine No:

30319700B37C15A

Reg. Date:

SEATER (A)

26/10/2016 (Man. Year: 2016)

Chassis No: Odometer

WBA2E320005B45504

53229 km

Colour:

Engine Capacity: 1496 cc Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

205/55 R17

Rear Tyre Size:

205/55 R17 Pirelli 6 mm

Front Left Side: Front Right Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		4,478.30	2,784.35	1,693.95	37.83
Miscellaneous Items		0.00	0.00	0.00	
Labour		7,694.00	5,803.00	1,891.00	24.58
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	12,172.30	8,587.35	3,584.95	29.45
	+ GST 7.00/7.00% (S\$)	852.06	601.11	250.95	29.45
	Nett Amount (S\$)	13,024.36	9,188.46	3,835.90	29.45
	+ Loss of Use (9.0 x 5	\$\$60.00/day) (\$\$)	540.00		
	+ Doo	/Search Fee (S\$)	2.00		
		Nett Liability (S\$)	9,730.46		

INSPECTION

Date of Assignment:

19/12/2018

Date Inspected:

19/12/2018 Inspected At:

Performance Motors Limited (Alexandra)

303 Alexandra Road, Sime Darby

Performance Centre Singapore 159941

Estimated Period of Repair:

6.0 days

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_p... 3/4/2019

Adjuster: MOHD TAUFIKH BIN HAMID Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*80.00FS
2	1		*BOOTLID	Bent	1,204.35FS	*1,204.35 FS
3	1		*REAR BUMPER CARRIER	Not Necessary	423.80 FS	*-FS
4	1		*SUPPORT	Not Necessary	48.45 FS	*-FS
5	1		*RR BUMPER LH INNER SIDE GUIDE	Not Necessary	65.90 FS	*-FS
6	1		*RR BUMPER RH INNER SIDE GUIDE	Not Necessary	65.90 FS	*-FS
7	1		*REAR BUMPER TRIM STRIP (CHROM)	Cut	105.65 FS	*105.65 FS
8	1		*REAR BUMPER PANEL PRIMED (LI)	Deformed	990.40 FS	*990.40 FS
9	1		*REAR BUMPER TOWING FLAP EYE PRIMED	Not Necessary	41.80FS	*-FS
10	2		*GROMMET	Necessary	1.50 FS	*1.50 FS
11	1		*PLAQUE 74MM	Necessary	71.25 FS	*71.25 FS
12	1		*REAR BUMPER HEAT INSULATION	Not Necessary	61.70FS	*-FS
13	1		*SENSOR WIRE FOR SMART OPENER TOP	Not Necessary	42.10FS	*-FS
14	1		*SENSOR WIRE FOR SMART OPENER BOTTOM	Not Necessary	40.50 FS	*-FS
15	1		*REAR LH REFLECTOR	Not Necessary	36.25 FS	*-FS
16	1		*REAR RH REFLECTOR	Not Necessary	36.25 FS	*-FS
17	2		*DECOUPLING RING PDC TORQUE CONVERTER	Necessary	10.10 FS	*10.10FS
18	2		*PDC SENSOR MEDITERRANBLAU WC10	Not Necessary	761.30FS	*-FS
19	1		*(DG) CLEANER R1 (100ML)	Necessary	26.15 FS	*26.15 FS
20	2		*(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	Necessary	263.10 FS	*263.10 FS
21	1		*(DG/SL) GLASS PRIMER 30ML (VP206)	Necessary	27.85 FS	*27.85 FS
22	4		*EXPANDING NUT	Necessary	4.00 FS	*4.00 FS
F=Fra	nchise	part. S=Spc	Nett.			
				Total Parts (S\$)	4,478.30	2,784.35

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO FACILITATE REPAIRS	New	574.00	574.00
2	TO REPLACE REAR BUMPER & ATTACHMENTS ,BOOT LID INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT	New	2,975.00	2,125.00
3	TO RESPRAY REAR BUMPER, BOOT LID AND TAIL PANEL	New	2,666.00	2,399.00
4	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
5	TO CONDUCT WATER LEAK TESTS	New	75.00	75.00
6	TO REPLACE BOOTLID SMART OPENER TOP AND BOTTOM SENSOR LINES INCLUDING PROGRAM AND CONDUCT CHECKS FOR PROPER FUNCTION	New	661.00	0.00
7	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	271.00	230.00
8	TO CONDUCT CHECKS ON ALL DOORS AND BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION	New	177.00	150.00
9	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
	Gross Labour	Cost (S\$)	7,694.00	5,803.00
	Report was unsubmitted during t	his print-out		

< END OF ESTIMATES >