

Surveyor:

DOI:

Date / Time:

Registered in Meritman:

Pre-assign / CCU / PTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A: 18/10/18

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

24/10/18

SPL 6868P-X

PA 5782 Z-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call CS:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 01-03-19

Confirm with: (NAME)

Confirm by: WSP

Repair Cost:

P/P \$54931.50

(3 days) Reduction:

51 %

Email

Call

FINAL SETTLEMENT

Date/Time: 01-04-19

Confirm with: MUSTRA

Email

Call

Final Liability:

% 00

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lta:

Repair Cost:

WSP:

\$5,283.13

*DO NOT REPAIR END OF TP.

Loss of Rental (LOR):

\$0

(days)

Loss of Use (LOU):

\$0

(\$ x 3 days)

Loss of Income (LOI):

\$0

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$0

Medical:

\$0

Disbursement:

\$0

(e.g. Tow/ Independent)

Legal Cost:

\$0

Total:

\$5,585.13

Global Sum \$:

FINAL PAYMENT

Date/Time: 01-04-19

Confirm with: MUSTRA

Email

Call

Payee 1:

\$5,585.13

Name 1:

PREMIUM AUTOMOBILE PTE LTD

Payee 2: (Strike if N.A.)

\$0

Name 2:

Payee 3: (Strike if N.A.)

\$0

Name 3:

REF: ASM(AXA)

ASSIGNMENT

From: Date: 23-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SFL 6868P

at Workshop m/s Premium
of 55 Ubi Rd 1

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: 'Volual'

(Policy Condition)

11am

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SFL6868P. Yr Regn: 2016 March.
Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q3 C.C. 1984

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 38075 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZ28R1GA091639.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R19.

R: 235/55R19.

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: ob mm R/Bal: ob mm

L/Bal: ob mm L/Bal: ob mm

D.O.A. D.O.I. 23/10/18.

Survey held at Premium.

Des. of Damages: Frt / ☒ Res / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 PAXA.

PP: +1,931.50 (RED: +1,614.50 51%)

MV: 135k
PV: 73.5k
Nett: 61.5k.

Date/Time: File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time: File Returns to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS. \$1

) Photos

) Others:

Add Fee: ☐ Site Insp. (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

Report Format :

Lump Sum / I.B.I.: (\$

TOTAL:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1203/2018/GW
Date	:	23-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Tel: 6829 9199

Owner's Name	:	Mr. Shawhney Sameer
Address	:	5 Saber Grove Singapore 129220
Telephone	:	HP +65 81805834
Type of Claim	:	Third party Claims
Policy No.	:	PNPV2018-00010462
Vehicle No	:	SFL 6868 P
Model Code	:	Audi Q5 2.0 TFSI Quattro AT D
Model / Year	:	Dec-09
Engine No	:	CDN074232
Chassis No	:	WAUZZZ8R1AA038561
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Oct-18
Place of Accident	:	PIE Slip Road Towards Lornie RD

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFL 6868 P .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid . Check function.	S/N	\$ 280.00 ✓	✓
2	To dismantle and renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed.		\$ 1,050.00 600 700	
3	To respray rear bumper and rear lower spoiler.		\$ 1,400.00 1000 1200	
4	To remove and renew both rear exhaust silencer and centre silencer. To align to position.	S/N	\$ 480.00 X	
5	To carry out diagnostic checks.	S/N	\$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		:	\$ <u>3,402.00</u>	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFL 6868 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Rehd</i>	S 1,430.00	✓ ✓
2	REAR BUMPER FIXING PARTS <i>Neu</i>	S 143.00	X
3	REAR BUMPER SPOILER <i>Rehd</i>	S 749.00	✓ 610.50
4	REAR BUMPER UPPER GUIDE SECTION-LH	S 46.00	X
4	REAR BUMPER GUID SECTION-LH/RH	2 S 92.00	X
6	REAR BUMPER CARRIER	S 571.00	X
7	REAR BUMPER HOLDER BRACKET-LH/RH	2 S 368.00	X
8	REAR PARKING DISTANCE SENSOR	2 S 421.00	X
9	REAR PARKING AID <i>Neu</i>	2 S 392.00	✓
10	TAILRIGHT-LH/RH <i>Rehd</i>	2 S 526.00	✓ 535.00
11	REAR SILENCER-LH/RH <i>X neu</i>	2 S 1,766.00	?
12	REAR SILENCER DUAL CLIP <i>Neu</i>	S 47.00	X
13	REAR SILENCER BRACKET-LH/RH <i>Neu</i>	2 S 100.00	X
14	REAR SILENCER CENTRE <i>Neu</i>	S 875.00	X
15	REAR SILENCER CENTRE DUALCLIP	S 52.00	X
16	REAR SILENCER CLAMP -LH/RH	2 S 93.00	X
17	REAR SILENCER HANGER-LH/RH	2 S 78.00	X
17	SUNDRIES <i>X neu</i>	S 300.00	?
TOTAL SPARE PARTS		: \$ 8,049.00	
TOTAL LABOUR CHARGES		\$ 3,402.00	
GRAND TOTAL		\$ 11,451.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 23/10/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 days
Please allow for before print photo.

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFL 6868 P .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid . Check function.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed. (\$700/- FOR AXA)		\$ 1,050.00	\$ 700.00
3	To respray rear bumper and rear lower spoiler. (\$600/- EACH FOR AXA)		\$ 1,400.00	\$ 1,200.00
4	To remove and renew both rear exhaust silencer and centre silencer. To align to position.	S/N	\$ 480.00	NIL
5	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,402.00</u>	<u>\$ 2,372.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFL 6868 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	S 1,430.00	\$ 1,430.00
2	REAR BUMPER FIXING PARTS	S 143.00	
3	REAR BUMPER SPOILER	S 749.00	\$ 610.50
4	REAR BUMPER UPPER GUIDE SECTION - LH	S 46.00	
5	REAR BUMPER GUIDE SECTION-LH/RH	2 S 92.00	
6	REAR BUMPER CARRIER	S 571.00	
7	REAR BUMPER HOLDER BRACKET-LH/RH	2 S 368.00	
8	REAR PARKING DISTANCE SENSOR	2 S 421.00	
9	REAR PARKING AID	2 S 392.00	
10	TAILLIGHT -LH/RH	2 S 526.00	\$ 525.00
11	REAR SILENCER-LH/RH	2 S 1,766.00	
12	REAR SILENCER DUAL CLIP	S 47.00	
13	REAR SILENCER HANGER-LH/RH	2 S 100.00	
14	REAR CENTRE SILENCER	S 875.00	
15	REAR SILENCER CENTRE DUALCLIP	S 52.00	
16	REAR SILENCER CLAMP - LH/RH	2 S 93.00	
17	REAR SILENCER FRONT BRACKET-LH	2 S 78.00	
19	SUNDRIES	S 300.00	
TOTAL SPARE PARTS		\$ 8,049.00	\$ 2,565.50
TOTAL LABOUR CHARGES		\$ 3,402.00	\$ 2,372.00
GRAND TOTAL		\$ 11,451.00	\$ 4,937.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.



Service Request Details

Claim

S8M00ZUJ

Reference

None

Loss Date

October 18, 2018

Request Date

October 19, 2018

Due Date

October 26, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

'Virtual'
George van natin

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SFL6868P

Make

TPVD AUDI

Model

Q5 2.0L TFSI QUATTRO AT D/AB HID 4WD 5DR

Service Address

Primary Contact/Insured

S H CHAN TRANSPORT SERVICES

BLK 260C SENGKANG EAST WAY, #03-460, 543260, Singapore

63380083

Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

VIRTUAL CASE

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

10/19/18 1:31 PM

FROM

OH Vale

SUBJECT

VIRTUAL CASE

BODY





SERVICE REQUESTS

MESSAGES

CLAIMS



Re:RE: Re:RE: Re:Request for D/S S8M00ZUJ

Type

Question

Message:

Hi TP vehicle was 04 model and the MV advised by you was at S\$135,000/-! Could you confirm on this again? On the COR, the damage seems minor why so high? VO

Reply

Premium Automobiles

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept

Your ref: CC4/ASM18019174/ua3

Norah Khai

6768 9828

6841 1183

Body Repair

PA TP/1203/2018/GW

13-Dec-18

1

From
Telephone: 05-
Telex: 305-
Fax: 05-
E-mail: info@premiumautos.com.sg
Our Ref:
Date:
Total Pages:

Premium Automobiles Pte Ltd

Shawlinet
91 Long Kuo Road
Singapore 139599
Telephone: 65436461 (111)
Telex: 36316471 3731
Fax: 65436461 (111)
Website: www.premiumautos.com.sg
E-mail: info@premiumautos.com.sg

RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

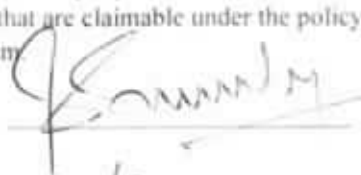
Make & Model : Audi Q5 2.0 TFSI Quattro AT D
Vehicle Chassis No : WAUZZZ8R1AA038561
Vehicle Regn No. : SFL 6868 P
Vehicle Mileage : 40130 KM
Vehicle Owner : Mr. Shawliney Sameer
Certificate No : PNPV2018-00010462
Liability : Direct Settlement by Thin Thin of LKK via email
Dated 4/12/2018 with LOU/LOR
Accident Date : 18 October, 2018
Location : PIE Slip Road Towards Lornie Rd
Repair Cost : S\$ 5,283.13
WIP No. : 29063
Repairer's Name : Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner/Insured Signature

Time

Date


6pm
13/12/18

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7067082H



NAME
SAWHNEY SAMEER

RACE
INDIAN

DATE OF BIRTH
15-10-1970

SEX
M

COUNTRY OF BIRTH
INDIA



S7067082H



DATE OF ISSUE
05-08-2010

5 FABER GROVE
SINGAPORE 129220
NRIC No: S7067082H

Date: 01/08/2015

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7167427D



Name

SAWHNEY CHHAYA

Race

INDIAN

Date of birth

27-05-1971

Sex

F

S7167427D

Country of birth

INDIA

REPUBLIC OF SINGAPORE DRIVING LICENCE



SAWHNEY CHHAYA

27 May 1971

12 May 2011



002159617K



4852095



NRIC No. S7167427D

Date of issue

07-05-2012

5 FABER GROVE
SINGAPORE 129220

NRIC No: S7167427D

Date: 18/05/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

EXPIRATION DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 06 Apr 2008



Licence No: S7167427D

NP 428A



CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2018-00010462 (Comprehensive - Executive Plan)

Car plate number: SMA8035M

Your name (As the policyholder): Sameer Sawhney

Coverage start date: 09/08/2018

Coverage end date: 08/08/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 08/08/2018

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888
or email us at contact.sg@fwd.com if any details
in this Certificate of Insurance need to be changed.



Re:RE: Re:RE: Re:RE: Re:Request for D/S S8M00ZUJ

Type

🔔 Question

Message

Hi Pls proceed as per IA, thanks-VO

Reply

Premium Automobiles

AXA Insurance Pte Ltd

No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept**Yr Ref: CC4/ASM18019174/ua3/Virtual Acc**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/1203/2018/MAS

26 March 2019

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SFL 6868 P, Audi Q5 2.0 T FSI Qu

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SFL 6868 P**, claimant,
Mr. Sawhney Sameer, please find the related document as per attached.

1. A copy of the Original invoice no. 85013569 – S\$5,283.13
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss of Use – S\$300.00 (S\$100.00 x 3 working days)
5. A copy of GIA Search fee – S\$2.00

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6336 2323

Telefax (65) 684 1183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SFL 6868 P

Letter of Authorization

Your ref: CC4/ASM18019174/ua3

Our ref: PA/TP/1203/2018/GW

13 December, 2018

Mr. Shawhney Sameer

5 Saber Grove
Singapore 129220

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept

Dear Sir/ Mdm.

Accident involving SFL 6868 P / PA 5782 Z

PIE Slip Road Towards Lornie Rd

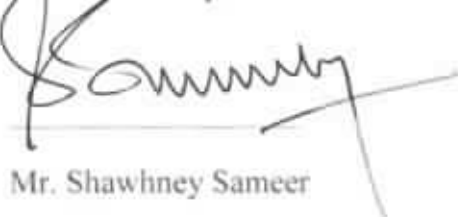
On 18/10/2018

I am the registered owner of SFL 6868 P

I confirm that I will be claiming for Rental Charges / Loss of Use and
hearby authorize your esteemed company to settle Rental Charges / Loss of Use
and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Shawhney Sameer

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	PA 5782Z (Insd veh)	Model: AUDI Q5 2.0L TFSI
	SFL 6868P (TP veh)	
Date of Accident/ Time:	18.10.2018 / 12:00	

Repair Estimate	: \$	12,252.57
Final Repair Cost	: \$	5,283.13
Loss of Use	: \$	300.00
Rental (if any)	: \$	-
LTA / GIA Search Fee	: \$	2.00
Others:	: \$	
Final Settlement Sum	: \$	5,585.13

Payee Name: PREMIUM AUTOMOBILES PTE LTD		
Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)		
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 27	
BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVE THEIR RIGHTS OF RECOVERY IN THE EVENT OF FRAUD / MIS REPRESENTATION / MISTAKE / MATERIAL NON DISCLOSURE. AXA ALSO RESERVES THEIR RIGHTS TO WITHDRAW THEIR ACCEPTANCE IN THE EVENT OF ANY INCONSISTENCIES/FRAUD/SUSPECTED FRAUD/MIS REPRESENTATION AND/OR MATERIAL NON DISCLOSURE OF FACTS/MISTAKE(S).

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp
Name of Representative: **TONY FUONG**
Date: **14/4/19**



Signature of AXA's surveyor/representative:
Name of AXA's surveyor/Representative:
Date: **16/4/19**

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: **MASTURA OSMAN**
Date: **14/4/19**

(Handwritten signature)

(Handwritten signature)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159128
Main Telephone: 6384 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159128
Telephone: 6384 2223
Telefax: 6471 1033

Ubi Service Centre
55 Ubi Road 1
Singapore 408623
Telephone: 6384 2223

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6384 2223
6471 1233

INSURANCE INVOICE
Company Reg. No: 199902271U
GST Reg. No. 199902271U

Page 1 13:52

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85813569 Date: 11/03/2019 Order: SFL6868P Term: 30	Account: A0006 (7 01) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No.: SFL6868P (V 11187) Regn Date: 08/12/2009 Mileage: 106851 WIP No.: 29063
Model: 05 2.0T FSI QU 8R006Y Chassis: WAUZZZ8R1AA038561 Engine: CON074232 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LOWER SPOILER	1200.00	1.00	1,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8R0945095	TAILLIGHT	1.00	262.50	262.50
X	A8R0945096	TAILLIGHT	1.00	262.50	262.50
X	A8R0807303 GRU	BUMPER	1.00	1430.00	1,430.00
X	A8R0807521BCGRU	SPOILER	1.00	610.50	610.50

Parts 2,565.50
Labour 0.00
Sublet 2,372.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,937.50
7% GST 345.63
Grand Total 5,283.13



Received by

For & on behalf of
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-162036

Date of Request: 19/10/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
 55 Ubi Road 1
 Singapore 408699

Dear Sir/Madam,

Enquiry Date 19/10/2018
 Enquiry By Jeffrey Tan Eng Su
 TP Vehicle No. PA5782Z
 Accident Date 18/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PA5782Z	AXA Insurance Pte Ltd	15/08/2018-14/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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TAX INVOICE

Our Ref No: GR-18-162036
Date of Request: 19/10/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 19/10/2018
Enquiry By: Jeffrey Tan Eng Su
TP Vehicle No.: PA5782Z
Accident Date: 18/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	PA 5782Z (Insd veh)	Model:	AUDI Q5
	SFL 6868P (TP veh)		
Date of Accident:	18/10/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	12,252.57
Final Repair Cost	:	\$	5,283.13
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	5,585.13

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: 100 (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	PREMIUM AUTOMOBILES PTE LTD	:	\$ 5,585.13

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

24/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18019174/Aea3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:VALE OH

Date : 24-05-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PA 5782Z	Veh. Inspected	SFL 6868P
Policy No.	CN009201	Coverage (\$)	0.00
Claim No.	S8M00ZUJ	Excess (\$)	0.00
Assign From		Assign Date	19/10/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI Q5	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WAUZZZ8R1GA091639	Colour	SILVER
Odometer	38075	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55 R19	GOODYEAR	6 mm
L/H Front Tyre	235/55 R19	GOODYEAR	6 mm
R/H Rear Tyre	235/55 R19	GOODYEAR	6 mm
L/H Rear Tyre	235/55 R19	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	18/10/2018	Inspection Date	23/10/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFL 6868P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,430.00	1,430.00
1	REAR BUMPER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	143.00	-
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	DEFORMED	749.00	610.50
1	REAR BUMPER UPPER GUIDE SECTION -LH (SN) (CONSISTENT)	NOT NECESSARY	46.00	-
2	REAR BUMPER GUIDE SECTION -LH/RH (SN) (CONSISTENT)	NOT NECESSARY	92.00	-
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	571.00	-
2	REAR BUMPER HOLDER BRACKET-LH/RH (SN) (CONSISTENT)	NOT NECESSARY	368.00	-
2	REAR PARKING DISTANCE SENSOR (SN) (CONSISTENT)	NOT NECESSARY	421.00	-
2	REAR PARKING AID (SN) (CONSISTENT)	NOT NECESSARY	392.00	-
2	TAILRIGHT -LH/RH (SN) (CONSISTENT)	CRACKED	526.00	525.00
2	REAR SILENCER -LH/RH (SN) (CONSISTENT)	NOT NECESSARY	1,766.00	-
1	REAR SILENCER DUAL CLIP (SN) (CONSISTENT)	NOT NECESSARY	47.00	-
2	REAR SILENCER BRACKET-LH/RH (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	REAR SILENCER CENTRE (SN) (CONSISTENT)	NOT NECESSARY	875.00	-
1	REAR SILENCER CENTRE DUALCLIP (SN) (CONSISTENT)	NOT NECESSARY	52.00	-
2	REAR SILENCER CLAMP-LH/RH (SN) (CONSISTENT)	NOT NECESSARY	93.00	-
2	REAR SILENCER HANGER-LH/RH (SN) (CONSISTENT)	NOT NECESSARY	78.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	300.00	-
			8,049.00	2,565.50
LABOUR				
TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION.			280.00	280.00
TO DISMANTLE AND RENEW REAR BUMPER ,RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.			1,050.00	700.00
TO RESPRAY REAR BUMPER AND REAR LOWER SPOILER.			1,400.00	1,200.00
TO REMOVE AND RENEW BOTH REAR EXHAUST SILENCER AND CENTRE SILENCER .TO ALIGN TO POSITION.		NOT NECESSARY	480.00	-

Report Ref No. CC4/ASM18019174/Aea3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CARRY OUT DIAGNOSTIC CHECKS.		192.00	192.00
			3,402.00	2,372.00
GRAND TOTAL			11,451.00	4,937.50
RECOMMENDED COST OF REPAIRS				4,937.50

Report Ref No. CC4/ASM18019174/Aea3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SJM4002UJ
Reference	CCA/ASM18019174/AsaQd2
Loss Date	18 October 2018
Report Date	19 Oct 2018 11:11:57 AM
Request Date	19 October 2018
Due Date	

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SFLA86BP
Make	TPVO AUDI
Model	Q5 2.0L TFSI QUATTRO AT D/AB HID 4WD SDR
Service Address	

Primary Contact/Insured	
	S H CHAN TRANSPORT SERVICES BLK 240C SENGKANG EAST WAY, #03-460, 543260, Singapore 63380083

Claim Handler	
	OH Vale 6568804897 vale.oh@axa.com.sg

Additional Instructions

VIRTUAL CASE

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 DS FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 Amended Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 November 2018
 PAIR_CODE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 November 2018
 Amended Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
 LKK INSPECTION PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2018
 Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	L&K AUTO CONSULTANTS PTE LTD (TP)	26 October 2018
 EMAIL.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	22 October 2018
 EMAIL.png	Letters and Correspondence	Workshop	KADRI Mateen	22 October 2018
 PAS7827 INSD GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	19 October 2018
 EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	19 October 2018
 P2165151_CL_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	OH Vale	19 October 2018
 P2165151_NB_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	OH Vale	19 October 2018