



SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim	S8M00ZHZ
Reference	CS/ASM18019147/Atd3e2 
Loss Date	October 15, 2018
Request Date	October 22, 2018
Due Date	October 22, 2019
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)
Type of Loss	Own Damage
Services	Accelerated survey and authorize

Actions

Next Step Finish the work

Complete Work

More ▾

Vehicle Information

Incident SFG6161X
Vehicle
Registration #

Make BMW

Model 740 I

Service Address

...

Primary Contact/Insured

GNANAKUMAR KANAGASABAPATHY
PERIMANAM PILLAI
59 NAMLY DRIVE, 267467, Singapore
96954527

Claim Handler

Additional Instructions

EXCESS \$700

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Accident Statement	Reports & Statement		Merimen	
 Workshop Invoice - SFG 6161X.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (OD)	January 9, 2019
 Discharge Voucher - SFG 6161X.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (OD)	January 9, 2019
 PRELI ADVISED SFG 6161X - 1.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	November 1, 2018
 Resurvey.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	November 1, 2018
 Full page photo.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	November 1, 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SUPPLEMENTARY.pdf	Evidence	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	November 1, 2018
 PRELI ADVISED SFG 6161X.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	October 24, 2018
 SFG6161X ON COST PRICE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	October 24, 2018
 ESTIMATE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	October 24, 2018
 SFG 6161X ESTIMATE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	October 24, 2018
 EMAIL FROM WORKSHOP FOR OD.msg	Letters and Correspondence	Others	NIKAM Santosh Pandurang	October 22, 2018
 GBE6226B TP GIA.PDF	Reports & Statement	GIA Report	TEO Kitty	October 22, 2018
 EMAIL FROM WORKSHOP (OWN DAMAGE).pdf	Letters and Correspondence	Others	KADRI Mateen	October 19, 2018
 ESTIMATE.pdf	Letters and Correspondence	Others	KADRI Mateen	October 19, 2018



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Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

General Details

Involving	1 2012 BMW 740 I (SFG6161X)
Date of Loss	October 15, 2018
Time of Loss	19.30
Loss Description	SFG6161X (INSD) HIT REAR OF GBE6226B (TP)
Comment	

Workshop Details

Total Rebate Amount	92828
Nett Loss Amount	\$19,172.00
Assigned Workshop	LKK AUTO CONSULTANTS PTE LTD (OD)
Days of work completion *	99



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Vehicle & Driver Details

Vehicle Registration# SFG6161X

Purchase Date

mm/dd/yyyy



Registration State

SINGAPORE

Registration Date *

11/29/2012



Mileage

69346

Age of Vehicle

5

Driver Details

CATEGORY

POLICY INFORMATION

ASSESSMENT
INFORMATIONManufacturing
Year

2012

2012

Make

BMW

B.M.W.

Model

740 I

740I AT SR LED DS

CATEGORY

FNOL INFORMATION

POST SURVEY
INFORMATION

Driver Name

GNANAKUMAR
KANAGASABAPATHY
PERIMANAM PILLAI

Date of Birth

December 25, 1962

mm/dd/yyyy



Age

56

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Type		
Type of Paint		
Chassis No	WBAYA2090C994546	WBAYA62090C994
Engine No	13638266N55B30A	13638266N55B30/
Engine Capacity		2979
Sum Insured	0	0
Market Value	0	112000

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Occupation	Unknown	
Education Qualification	Other	
Driving Experience	25	
Driver License #		
License Type		
License Issue Date		mm/dd/y 
License Expiration Date		mm/dd/y 
Address	59 NAMLY DRIVE, 267467, Singapore	
Address type	Residential	

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Gender	Male	
Marital status	Married	
Identification #	S2733576D	



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Detailed Assessment

Inspection Date *

10/23/2018



Total Loss

Yes

No

Towing Charges

0

Voluntary Excess

0

Compulsory Excess

700

Young/Inexperienced/
Unnamed Driver Excess

0

Other Excess

Condition of Vehicle at time of survey

General condition

Good ▾

Steering (Serviceable)

Yes

No

Footbrake (Serviceable)

Yes

No

Handbrake (Serviceable)

Yes

No

Engine Modification

Yes

No

Pre-accident condition

Good ▾

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

275/40R19

Front left side

BRIDGESTONE6mm

Front right side

BRIDGESTONE6mm

Rear Tyre Size

275/40R19

Rear left side

BRIDGESTONE6mm

Rear right side

BRIDGESTONE6mm



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Tax Eligibility & Additional Deduction for Parts

Depr./Bttr%

Salvage%

Discount%

Settlement%

Paint Labour/Material Ratio

Paint Labour Ratio

Paint Material Ratio

Cash Loss

Yes

No

Part Supplied by AXA

Yes

No

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary **Parts**

Add Approve Deny Submit All

	EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		1	1			MOUNT BUMPER FRONT TOP (WCP) (10%)			Bent	765.6				765.6	Reviewing	
		2	1			MOUNT BUMPER FRONT LOWER (WCP) (10%)			Serviceable	0	0	0	0	0	Deny	
		3	2			CONNECTOR LH & RH			Serviceable	0	0	0	0	0	Deny	
		4	1			IMPACT ABSORBER TOP (WCP) (10%)			Cracked	85.69				85.69	Reviewing	
		5	1			DEFORMATION			Serviceable	0	0	0	0	0	Deny	
		6	1			ADAPTER PLATE LH			Serviceable	0	0	0	0	0	Deny	
		7	1			ADAPTER PLATE RH			Serviceable	0	0	0	0	0	Deny	
		8	1			BARCKET LH			Serviceable	0	0	0	0	0	Deny	
		9	1			BRACKET RH			Serviceable	0	0	0	0	0	Deny	
		10	1			AIR DUCT (WCP) (10%)			Cracked	237.6				237.6	Reviewing	
		11	2			AIR DUCT LH & RH (WCP) (10%)			Serviceable	0	0	0	0	0	Deny	
		12	2			AIR DUCT EXTERIOR RADIATOR LH & RH			Serviceable	0	0	0	0	0	Deny	

	EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		13	6			OVAL-HEAD SCREW WITH WASHER			Serviceable	0	0	0	0	0	Deny	
		14	3			CLAMP-4PCS (WCP) (10%)			Damaged	39.6				118.8	Reviewing	
		15	1			AIR DUCT SUPPORT (WCP) (10%)			Deformed	66				66	Reviewing	
		16	1			COVER RIGHT			Serviceable	0	0	0	0	0	Deny	
		17	4			AIR CHANNEL RH (2PCS) LH (2PCS)			Serviceable	0	0	0	0	0	Deny	
		18	1			FRONT BUMPER (WCP) (10%)			Deformed	1386				1386	Reviewing	
		19	1			FRONT COVER TOW			Serviceable	0	0	0	0	0	Deny	
		20	2			FLAP PRIME COATED LH & RH			Serviceable	0	0	0	0	0	Deny	
		21	2			SPRING			Serviceable	0	0	0	0	0	Deny	
		22	1			BAR LH			Serviceable	0	0	0	0	0	Deny	
		23	1			BAR RH			Serviceable	0	0	0	0	0	Deny	
		24	1			RUBBER STRIP LH			Serviceable	0	0	0	0	0	Deny	
		25	1			RUBBER STRIP RH			Serviceable	0	0	0	0	0	Deny	
		26	1			BASEPLATE FOR CAR PLATE (WCP) (10%)			Deformed	82.39				82.39	Reviewing	
		27	1			SPOILER FRONT			Serviceable	0	0	0	0	0	Deny	

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTTR%	DISCOUNT%	SALVAGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		28	1			SET OF MOUNTS FOR PDC FRONT SENSOR			Serviceable	0	0	0	0	0	Deny	
		29	1			BRACKET LH			Serviceable	0	0	0	0	0	Deny	
		30	1			BRACKET RH			Serviceable	0	0	0	0	0	Deny	
		31	2			SUPPORT			Serviceable	0	0	0	0	0	Deny	
		32	2			MOLDING LH & RH (WCP) (10%)			Cut	55.99				111.98	Reviewing	
		33	1			GRILLE AIR INTAKE CENTER (WCP) (10%)			Deformed	77.66				77.66	Reviewing	
		34	2			GRILLE AIR INTAKE OPEN LH & RH			Serviceable	0	0	0	0	0	Deny	
		35	1			SUPPORT			Serviceable	0	0	0	0	0	Deny	
		36	2			TOP CHROME			Serviceable	0	0	0	0	0	Deny	
		37	2			FRONT GRILLE LH RH (N) (WCP) (10%)			Damaged	158.4				316.8	Reviewing	
		38	1			FRONT BONNET (N) (WCP) (10%)			Damaged	2310				2310	Reviewing	
		39	2			BONNET HINGES (N)			Serviceable	0	0	0	0	0	Deny	
		40	4			PARKING SENSOR (PDC)-5PCS (N) (WCP) (10%)			Damaged	121.55				486.2	Reviewing	
		41	2			SIDE VIEW CAMERA			Serviceable	0	0	0	0	0	Deny	

	EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		42	1			AIRCON CONDENSER (N) (WCP) (10%)			Dented	220				220	Reviewing	

Labour

Add

Approve

Deny

Submit All

	EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
		1		TO CHECK WIRING AND RESET HEADLAMP FOCUSING	50	0	0	Reviewing		
		2		TO REMOVE AND REFIT INNER GARNISHES	50	0	0	Reviewing		
		3		TO REMOVE, REPLACE AIRCON AND CONDUCT LEAKAGE TEST	120	0	0	Reviewing		
		4		PANEL BEATING	800	0	0	Reviewing		
		5		TO RE-SPRAY PAINTING ON THE AFFECTED AREAS	800	0	0	Reviewing		
		6		TO DIAGNOSE ERASE FAULT MEMORY AFTER REPAIR	150	0	0	Reviewing		

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Vehicle Condition

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Add

Approve

Deny

Submit All

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		1	DAYS OF REPAIR : 6 DAYS	Reviewing		
		2	FRONT BUMPER BRACKET L/R (WCP) (10%)	Reviewing	20.46	DAMAGED (SUPPLEMENTARY) 
		3	FRONT BUMPER WASHER LEVEL LH (WCP) (10%)	Reviewing	16.5	DAMAGED (SUPPLEMENTARY) 
		4	FRONT BUMPER WASHER LEVEL RH (WCP) (10%)	Reviewing	16.5	DAMAGED (SUPPLEMENTARY) 
		5	MOULDING LH (WCP) (10%)	Reviewing	48.4	DAMAGED (SUPPLEMENTARY) 
		6	MOULDING RH (WCP) (10%)	Reviewing	48.4	DAMAGED (SUPPLEMENTARY) 

EDIT		SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		7	HEADLAMP NOZZLE COVER LH (WCP) (10%)	Reviewing	55	DAMAGED (SUPPLEMENTARY)	
		8	HEADLAMP NOZZLE COVER RH (WCP) (10%)	Reviewing	55	DAMAGED (SUPPLEMENTARY)	
		9	EMBLEM (WCP) (10%)	Reviewing	88	NECESSARY (SUPPLEMENTARY)	
		10	PART GST 7%	Reviewing	420.82		

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Claim Amount	\$8,303.80			Claim Amount	\$8,303.80			

CATEGORY	ESTIMATE	REVISED AMOUNT
Spare Parts	\$6,264.72	\$6,264.72
Labour	\$1,970.00	\$1,970.00
Miscellaneous	\$769.08	\$769.08
Excess	-\$700.00	-\$700.00

Submit for Review