

ASS. REC. BY:

REF:

CS/FCS18019145/TISD3

Special Instruction:

Surveyor:

CWS

ASSIGNMENT (Office)

From (Person):

May chua

of

FCT

Date/Time: 22/10/18 11:36am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBC 3515Y

Insured:

SH 6500S

at Workshop m/s

E thoz

Tel:

9624 8656

of

30 Bukit Batok Crescent

Policy No:

Claim No:

D18007577 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

12/10/2018

CA / REV / REP. / REV 24 HRS

lup

23/10/2018

H.O.D. Endorsement:

Date/Time:

3:47pm 22/10/18

Person Contacted:

8heeh

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction (✓) Estimate

GBC 3515Y - X

SH 6500S - CS/FCT 17008983/T1vbf2

EOT: 5/5/17

Repairer agreed survey on 23/10/2018.

25/10/18

@ 15:53 p.m. revised PA to May via email.

01/11/18

Confirmed L/S \$1,550/- @ 5 days with Taufik.

(\$1,152.00 Rep - 372)

Signature

Tanphi

REF: FCL

ASSIGNMENT

From:

Date:

33-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

GBC 3515Y

at Workshop m/s

Ethoz

of

80 Bukit Bujuk Gesunt

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

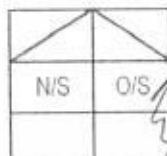
(Client's Record)

Make of Veh:

Shah.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS 'w/p

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GBC 3515Y

Yr Regn:

2011 Dec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hiace

C.C

2982

Colour

White

A/C:

Insured / Std / NI / NA

Sp. Reading

192437

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

STKHT0211002 80372

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

195/K15
2 2

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Linn

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

D.O.I.

23/10/18 4:10pm

Survey held at

Ethoz Bt Bt Bt

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S New

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 01 NOV 2018

Date/Time, File Pass to?

01/11/18
Tupis

1)

Date/Time, File Return to?

2)



: Preli. Report



: Final Report

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

1,950/ L/S

130

50

50

35

265



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18007577MFSH

Date: 25 October 2018

Our Ref: CS/FCI18019145/T1sd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

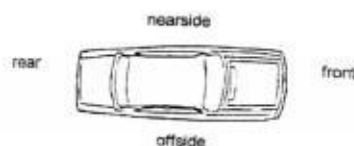
INITIAL INSPECTION REPORT OF VEHICLE NO. GBC 3515Y

Please be informed that we had conducted the inspection of the abovementioned vehicle on 23/10/2018 at the premises of M/s Ethoz Proctect Pte Ltd and have the following to report:-

Workshop Estimate Amount	: <u>S\$ 3,102.00</u>
Revised Estimate Amount	: <u>S\$ 2,492.00</u>
"Check" Items Amount	: <u>S\$</u>
Market Value	: <u>S\$</u>
LTA Reimbursement Value	: <u>S\$</u>
Nett Value	: <u>S\$</u>

Description of Damage:

The vehicle sustained damages at the o/s rear portion.



Comments/ Present Status:

Damages Consistent.
Repair days: 5 Days

Yours faithfully,
Mohamad Taufikh
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	18-10-2018	Our Ref No. D18007577MFSH
Accident Date	12-10-2018	Claim Type. Third Party
Insured Vehicle	SH6500S	Third Party Vehicle. GBC3515Y
Survey Location	30 BUKIT BATOK CRESCENT	
Contact Person.	SELAMATSHAH ZAINAL	
Contact No.	66547519/ 96248656	Fax No. 66547542
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	ETHOZ GROUP LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 25 October 2018 3:53 PM
To: 'May Chua Hui Chin'; 'CWS Motor Claims'
Cc: assignments; SUR; Admin-D (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D18007577MFSH/1
Attachments: GBC 3515Y - Preli Advise -.pdf

Dear May,

Enclosed preliminary revised of vehicle GBC 3515Y.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 22 October 2018 4:14 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'May Chua Hui Chin' <maychua@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007577MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Monday, 22 October 2018 11:36 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua Hui Chin <maychua@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18007577MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 1 November 2018 4:29 PM
To: 'Selamatshahh Zainal'
Cc: Taufikh (LKKAuto); SUR
Subject: RE: Finalization for GBC3515Y

Hi Zainal,

Confirmed final fig of \$ 1,950.00 (lump sum) @ 5 days of repairs before GST.

Final invoice and all supporting documents sent over to First Capital Ins Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selamatshahh Zainal [mailto:Selamatshahh.Zainal@ethozgroup.com]
Sent: Monday, 29 October 2018 3:21 PM
To: 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: Finalization for GBC3515Y

Hi Taufik,

Please assist to confirm final lump sum amount at \$1,950.00 5 days

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



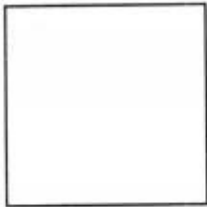
Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use,

dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

PLEASE ARRANGE TO SURVEY
VEHICLE AT 30 BUKIT BATOK
CRESCENT (S 658075)

Selamatshahh

CLAIM DEPARTMENT

DID : 66547519

FAX :

Date : 18/10/2018

To : MS FIRST CAPITAL INSURANCE LIMITED

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

: SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTHCVE000155

Accident Date : 12/10/2018

Vehicle No : GBC-3515-Y

Make & Model : TOYOTA HIACE 3.0 TURBO VAN EURO IV G (

ESTIMATED REPAIR COST DETAILS

Excess : 0.00

Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
List Item			
1	REAR BUMPER	480.00	de ✓
1	REAR BUMPER RETAINER RH	36.00	nel ✓
10	REAR BUMPER CLIPS	30.00	nel ✓
1	REAR FENDER RH	950.00	bu ✓
	Sub Total	1496.00	
	Discount 25% On Parts	(374.00)	
Special Nett Item			
1	ADVERTISEMENT PANEL RH	300.00	200 nel ✓

Date : 18/10/2018

To : MS FIRST CAPITAL INSURANCE LIMITED

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

: SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTHCVE000155

Accident Date : 12/10/2018

Vehicle No : GBC-3515-Y

Make & Model : TOYOTA HIACE 3.0 TURBO VAN EURO IV G (

ESTIMATED REPAIR COST DETAILS

Excess : 0.00

Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	Sub Total	300.00	
	<u>Labour & Misc</u>		
	LABOUR TO FACILITATE REPAIR	800.00	600
	TO RESPRAY AFFECTED AREAS	600.00	450
	TO REMOVE AND REFIT REAR TRIMMINGS AND FITTINGS	200.00	60
	RUST PROOFING	50.00	30
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	30.00	✓

Date : 18/10/2018

To : MS FIRST CAPITAL INSURANCE LIMITED

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

: SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTHCVE000155

Accident Date : 12/10/2018

Vehicle No : GBC-3515-Y

Make & Model : TOYOTA HIACE 3.0 TURBO VAN EURO IV G (

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	Sub Total	1680.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

3,102.00

2477.04

1581950

Remarks:

SUB TOTAL

GST 7.0 % 217.14

TOTAL 3,319.14

Surveyor's name:

Tanpin 97495744
'wp'

Principal's name: ETHOZ Group Ltd

Survey Date & Time:

23/10/18 @ 415pm

sure@lkkant.com

Resurvey after repair.

5 days

26/10/18

Lumpsum
@ \$1950
5 days

ETHOZ

Date : 29/10/2018

To : MS FIRST CAPITAL INSURANCE LIMITED

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

Insured By : SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTHCVE000155 Accident Date : 12/10/2018

Vehicle No : GBC-3515-Y Make & Model : TOYOTA HIACE 3.0 TURBO VAN EURO IV G (

FINAL ESTIMATED REPAIR COST DETAIL Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
List Item			
1	REAR BUMPER	480.00	480.00
1	REAR BUMPER RETAINER RH	36.00	36.00
10	REAR BUMPER CLIPS	30.00	30.00
1	REAR FENDER RH	950.00	950.00
	Sub Total	1496.00	1495.00
	Discount 25% On Parts	(0.00)	(374.00)
Special Nett Item			
1	ADVERTISEMENT PANEL RH	300.00	200.00
	Sub Total	300.00	200.00
Labour & Misc			
	LABOUR TO FACILITATE REPAIR	800.00	600.00

PAGE: 1



Date : 29/10/2018
To : MS FIRST CAPITAL INSURANCE LIMITED

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

Insured By : SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTHCVE000155 Accident Date : 12/10/2018

Vehicle No : GBC-3515-Y Make & Model : TOYOTA HIACE 3.0 TURBO VAN EURO IV G (

FINAL ESTIMATED REPAIR COST DETAIL Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	TO RESPRAY AFFECTED AREAS	600.00	450.00
	TO REMOVE AND REFIT REAR TRIMMINGS AND FITTINGS	200.00	60.00
	RUST PROOFING	50.00	30.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	30.00	30.00
	Sub Total	1680.00	1170.00

PAGE: 2



Date : 29/10/2018

To : MS FIRST CAPITAL INSURANCE LIMITED

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

Insured By : SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTHCVE000155 Accident Date : 12/10/2018

Vehicle No : GBC-3515-Y Make & Model : TOYOTA HIACE 3.0 TURBO VAN EURO IV G (

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	Sub Total	3,102.00	2,492.00
	GST 7.0 %	217.14	174.44
	Total	3,319.14	2,666.44

Surveyor Name : TAUFIK - LKK

Date & Time : 23/10/2018 4:15:00 PM

Salamatshahh

PAGE : 3

CLAIM DEPARTMENT

DID : 66547519

FAX :



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18019145/T1sd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 07-11-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 6500S	Veh. Inspected	GBC 3515Y	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18007577MFSH	Excess (\$)	0.00	
Assign From	MAY CHUA	Assign Date	22/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HIACE	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	JTFHT02P100080372	Colour	WHITE	
Odometer	192437	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15	LINAM	6 mm	
L/H Front Tyre	195 R15	LINAM	6 mm	
R/H Rear Tyre	195 R15	LINAM	6 mm	
L/H Rear Tyre	195 R15	LINAM	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/10/2018	Inspection Date	23/10/2018	
Survey held at	ETHOZ GROUP LTD 30 BUKIT BATOK CRESCENT SINGAPORE 658075			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 3515Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	DEFORMED	480.00	480.00
1	REAR BUMPER RETAINER RH	NECESSARY	36.00	36.00
10	REAR BUMPER CLIPS	NECESSARY	30.00	30.00
1	REAR FENDER RH	BUCKLED	950.00	950.00
	LESS 25% DISCOUNT		-374.00	-374.00
			1,122.00	1,122.00
	<u>SPECIAL NETT ITEMS</u>			
1	ADVERTISEMENT PANEL RH (SN)	NECESSARY	300.00	200.00
			300.00	200.00
	<u>LABOUR</u>			
	LABOUR TO FACILITATE REPAIR.		800.00	600.00
	TO RESPRAY AFFECTED AREAS.		600.00	450.00
	TO REMOVE AND REFIT REAR TRIMMINGS AND FITTINGS.		200.00	60.00
	RUST PROOFING.		50.00	30.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS.		30.00	30.00
			1,680.00	1,170.00
	GRAND TOTAL		3,102.00	2,492.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,950.00

Report Ref No. CS/FCI18019145/T1sd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.