

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 February 2019 5:32 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] PRI Arrangement for SME 1095P, LPC ref: 17/18/18/VP05/021041 [External Confidential]

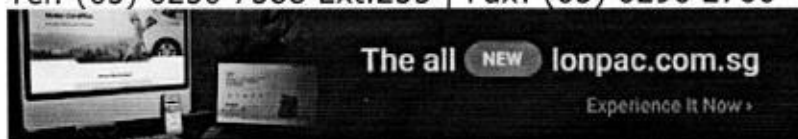
Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 14 February, 2019 2:00 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: PRI Arrangement for SME 1095P, LPC ref: 17/18/18/VP05/021041

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 31/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured turn right into the main road and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **RICO 60 AUTO SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,325.78	\$ 3,745.00

2. Loss of Use (6days x \$80)	\$ 480.00	\$ 240.00 (4days x \$60)
3. LTA/GIA Search Fee	\$ 36.49	\$ 36.49
Total	\$ 13,842.27	\$ 4,021.49

**3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 1 November 2018 9:37 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI Arrangement for SME 1095 P Our Ref: TBA

Our Ref : 17/18/18/VP05/021041

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards
 Gerald Poh
 Senior Claims Executive | Lonpac Insurance Bhd
 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 31 October, 2018 5:13 PM

To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)
Subject: RE: PRI Arrangement for SME 1095 P Our Ref: TBA

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 1095P at M/s RICO 60 AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:
- TP GIA REPORT

Please be informed that preliminary advice is not ready yet.

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 22 October 2018 11:22 AM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI Arrangement for SME 1095 P Our Ref: TBA

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 22 October 2018 9:34 AM
To: assignments@lkkauto.com; MT_Claim_SG <mt_claim@lonpac.com>; Catherine Chong (LKK Auto) <admin-

Subject: RE: PRI Arrangement for SME 1095 P Our Ref: TBA

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: CHEW BENG KEE
Sent: Monday, 22 October, 2018 9:00 AM
To: MT_Claim_SG
Subject: FW: PRI Arrangement for SME 1095 P

Hi Gerald/Li Li, pls assist to arrange a PRI. TQ.

Best Regards
Chew Beng Kee
Head of Claims | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Sunday, October 21, 2018 2:49 AM
To: CHEW BENG KEE
Subject: PRI Arrangement for SME 1095 P

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SME 1095 P
Your Insured – SJE 5540 E
DOA – 18/10/2018

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

This email has been checked for viruses by AVG antivirus software.
www.avg.com



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SME 1095 P

Your Ref.: SJE 5540 E

Date: 29/1/2019

ATTN: Motor Claims Department

INS: Lonpac Insurance Bhd

Dear Sir/Madam,

Accident Involving: SME 1095 P & SJE 5540 E

Date of Accident: 18/10/2018

Location: SERANGOON ROAD > BOON KENG

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair: \$ 3,745.00

Loss of Use

(\$80 /Day x 6 Day): \$ 480.00

LTA Search: \$ 7.49

3rd Party Report: \$ 29.00

Grand Total: \$ 4,261.49

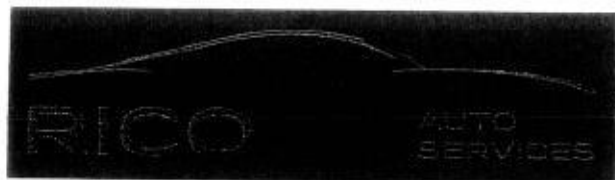
The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Yvonne Teoh @ 6286 6060, or email to claims@rico60.com.

Thank You,

Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 5060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 18/10/18 @ 19:55 hrs along Jerangoun Rd twds Boon Keng
involving vehicles nos. SME 1095P & SE 5540E

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SME 1095P at my/our request, I/We, BIS MOTORING PTE LTD ("the claimant") of 20 Bedemer Rd #03-13/14 BS Bedemer Centre (S) 339914 (address) bearing NRIC no. 201735055D the owner of motor vehicle no. SME 1095P hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 18 day of 10 (month) 2018 (year).

"The Claimant's" Signature

Name: BIS Motoring Pte. Ltd.

NRIC No.: 201735055D



Rico 60 Auto Services Pte Ltd

Name: yvonne Teoh



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/021041

DATE : 08 MAR 2019

DISCHARGE VOUCHER

I/We, BIS MOTORING PTE. LTD, confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner SJE 5540E the sum of Singapore Dollars **FOUR THOUSAND TWENTY ONE AND CENTS FORTY NINE ONLY. (\$4,021.49)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SME 1095P on 18/10/2018 along/at SERANGOON ROAD >BOON KENG.

I /We hereby agree to indemnify and keep indemnify (**SARAVANAN S/O PONNAPPAN /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s RICO 60 AUTO SERVICES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

18/03/2019

Signature of vehicle owner/Date



"My execution of this Discharge Voucher is only for my claim for property damage and not Prejudicial to any other claims"

BIS motoring pte. ltd. 18/03/2019

Name of vehicle owner/Date



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

TAX INVOICE

Lonpac Insurance Bhd.

6250 7388

Invoice No. : I201812320
Invoice Date : December 13, 2018
Vehicle No. : SME1095P
Make & Model : OPEL INSIGNIA
Chassis No. : W0VZM6EF7J1085917
Mileage : -
Terms : Due upon receipt

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	3,500.00	3,500.00

7% GST	\$245.00
GRAND TOTAL (INCLUSIVE OF 7% GST)	\$3,745.00
Amount Paid	\$0.00
Balance Due	\$3,745.00




Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.

TAX INVOICE

Our Ref No: GR-18-164036

Date of Request: 23/10/2018

Your Ref No: WALK IN TAN CW

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 18/10/2018

Vehicle No: SME1095P

Place of Accident: SERANGOON ROAD > BOON KENG

Involving Vehicle No: SJE5540E

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJE5540E	SERANGOON ROAD > BOON KENG	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-164035

Date of Request: 23/10/2018

Your Ref No: WALK IN TAN CW

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SME1095P

Date of Accident: 18/10/2018

Place of Accident: SERANGOON RD

Involving Vehicle No: SJE5540E

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Oct 2018 / 11:39:46

Receipt Date/Time : 20 Oct 2018 / 11:39:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181020-000471

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJE5540E				
As at 18 Oct 2018/19:55:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SJE5540E			
	Enquiry Fee	7.00	0.49	7.49
	20181020113853210705			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx6311		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.