

18/6/2010

CCY / LPC1801

LKK:  
IDAC:

INS. CASE OWNER:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES) / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
2/1/18	Non-Reporting ltr (1st):	
7/1/18	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
29.1.19	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input type="checkbox"/>
<b>PRELIMINARY ADVICE</b> Date/Time: Sent By:		
<b>FINALIZATION</b> Date/Time: Confirm with: Confirm by:		
Repair Cost:	SS ( days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b> Date/Time: 08.03.19 Confirm with: JOHN Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	9
Repair Cost:	SS 3,749.00	01 TURN RT INTO MAIN ROAD IN TP.
Loss of Rental (LOR):	SS - ( days)	
Loss of Use (LOU):	SS 240.00 (\$60 x 4 days)	
Loss of Income (LOI):	SS - (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]	
GIA/LTA Search	SS 49	
Medical:	SS -	
Disbursement:	SS - (e.g. Tow/ Independent)	
Legal Cost	SS -	
Total:	SS 4,021.49	Global Sum SS:
<b>FINAL PAYMENT</b> Date/Time: 08.03.19 Confirm with: JOHN Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>		
Payee 1:	SS 4,021.49	Name 1: RCO 60 AUTO SERVICES PTE. LTD.
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +450

DATE: 10/10/18

REF:

LPC  
ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop no:

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time : Action / Instruction

LIA 83590

45: 23.500 (RED: 2)

Veh No: SME 10857 Regn: 9 18  
Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA/

Make: OPEL INSIGNIA 1598

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 10127 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WOV2M6 EF 791085917

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brakes: In order / Jammed / Leaked / Burnt or

Modif: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/45 ZR18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal. mm R/Bal. mm

L/Bal. mm L/Bal. mm

D.O.A. 18/10/18 D.O.I. 30/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time. File Pass to?

☐ : Preli. Report

☐ : Final Report

Date/Time. File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. S - P - 61

2. Photo

3. Other

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18019144/Uub3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 22-10-2018	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJE 5540E	Veh. Inspected	SME 1095P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	18/10/2018	Inspection Date	30/10/2018	
Survey held at	RICO 60 AUTO SERVICES PTE LTD 8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 5055D

**Vehicle Details**

Vehicle No.: SME1095P

Vehicle to be Exported: No

Intended Deregistration Date: 30 Oct 2018

Vehicle Make: OPEL

Vehicle Model: INSIGNIA GRANDSPORT B16DTH

Primary Colour: Blue

Manufacturing Year: 2018

Engine No.: A3173218GKCX0335

Chassis No.: W0VZM6EF7J1085917

Maximum Power Output: 100.0 kW (134 bhp)

Open Market Value: \$26,340.00

Original Registration Date: 18 Sep 2018

First Registration Date: 18 Sep 2018

Transfer Count: 0

Actual ARF Paid: \$28,876.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 17 Sep 2028

PARF Rebate Amount: \$21,657.00

**Intended COE Rebate Details**

COE Expiry Date: 17 Sep 2028

COE Category: E - Open - all except motorcycle

COE Period(Years): 10

QP Paid: \$32,311.00

COE Rebate Amount: \$31,933.00

**Total Rebate Amount: \$53,590.00**

The information contained herein is correct as at 30 Oct 2018

OK



Rico 60 Auto Services Pte Ltd . Blk 8 , Kaki Bukit Avenue 4 , #02-24

Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com

Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:

MAKE & MODEL:

MILEAGE:

TYRE:

CHASSIS NUM:

Auto Consultants hence notify

the Repairer of the following:

SME 1095 P

Before/after spray painting

\* OPEL damaged part(s) during resurvey

\* Parts prices are subject to confirmation

\* Third party survey is on a "Without Prejudice" basis

\* No illegal modification(s) is allowed

\* Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

QTY

PRICE

1

1

1

1

1

1

1

1

1

2

1

1

1

1

1

1

1

1

SUBTOTAL

\$ -

LESS 10%

\$ -

PARTS TOTAL

\$ -

SPECIAL NETT

QTY

PRICE

1 FRONT DOOR INNER TRIM CLIPS

11 X

10

\$ 100.00

2 FRONT FENDER COWLING CLIPS

11 50

10

\$ 100.00

3 ROCKER PANEL SEALANT

11 X

1

\$ 120.00

SPECIAL NETT TOTAL

\$ 320.00

LABOUR

QTY

PRICE

1 TO RNR ACCIDENT DAMAGE PARTS,CUT/WELD,KNOCK&REALIGN

400

1

\$ 800.00

2 TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA

600

1

\$ 800.00

3 TO RUST PROOF ACCIDENT AFFECTED AREA

60

1

\$ 120.00

4 TO RNR UPHOSTERY,GARNISH AND ATTACHMENT- FRONT RH DOOR

11 X

1

\$ 120.00

5 TO CHECK WIRING LAYOUT AND FRONT FENDER SIGNAL LAMP FUNTION

20

1

\$ 120.00

6 TO DO WATER LEAK TEST .

11 X

1

\$ 120.00

LABOUR TOTAL

\$ 2,080.00

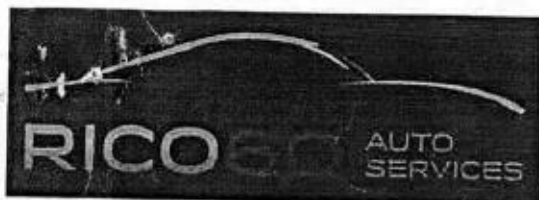
GRAND TOTAL COST

\$ 2,400.00

not addressed 3 day.

20/10/18



Rico 60 Auto Services Pte Ltd . Blk 8 , Kaki Bukit Avenue 4 , #02-24  
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com  
Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:  
MAKE & MODEL:  
MILEAGE:  
TYRE:  
CHASSIS NUM:

SME 1095 P

OPEL

W0V2m6

ATTN: \_\_\_\_\_

NO.	DESCRIPTION - PARTS	QTY	PRICE
1	FRONT FENDER RH <i>30.500/REF</i>	1	5530
2	FRONT FENDER COWLING RH <i>70.11</i>	1	5150
3	FRONT FENDER SIGNAL LAMP RH <i>11.2</i>	1	28
4	FRONT DOOR RH <i>30.500</i>	1	2700
5	FRONT DOOR HANDLE RH <i>11 X</i>	1	440
6	FRONT DOOR SIDE MIRROR ASSY RH <i>11 X</i>	1	720
7	FRONT DOOR WINDOW RH <i>11 X</i>	1	530
8	FRONT DOOR WINDOW REGULATOR RH <i>11 X</i>	1	1150
9	FRONT DOOR WINDOW POWER MOTOR RH <i>11 X</i>	1	112
10	FRONT DOOR HINGE UP AND DOWN RH <i>11 X</i>	2	76
11	FRONT DOOR CHECKER RH <i>11 X</i>	1	150
12	FRONT DOOR WINDOW RUBBER RH <i>11 X</i>	1	220
13	FRONT DOOR WINDOW CHROME RH <i>11</i>	1	140
14	FRONT DOOR STICKER RH <i>110</i>	1	170
15	FRONT DOOR INNER TRIM RH <i>11 X</i>	1	1600
16	FRONT DOOR SWITCH RH <i>11 X</i>	1	480
17	FRONT DOOR WEATHER STRIP RH <i>11</i>	1	120
18	ROCKER PANEL RH <i>11 X</i>	1	850

PARTS = \$4540

LESS 10% = \$4086

3630

10%

SUBTOTAL

\$ -

LESS 10%

\$ -

PARTS TOTAL

\$ -

SPECIAL NETT

	QTY	PRICE
1 FRONT DOOR INNER TRIM CLIPS <i>11 X</i>	10	\$ 100.00
2 FRONT FENDER COWLING CLIPS <i>11 50</i>	10	\$ 100.00
3 ROCKER PANEL SEALANT <i>11 X</i> <i>S/N = 450</i>	1	\$ 120.00

SPECIAL NETT TOTAL

\$ 320.00

LABOUR

	QTY	PRICE
1 TO RNR ACCIDENT DAMAGE PARTS, CUT/WELD, KNOCK & REALIGN <i>400</i>	1	\$ 800.00
2 TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA <i>600</i>	1	\$ 800.00
3 TO RUST PROOF ACCIDENT AFFECTED AREA <i>60</i>	1	\$ 120.00
4 TO RNR UPHOSTERY, GARNISH AND ATTACHMENT- FRONT RH DOOR <i>11 X</i>	1	\$ 120.00
5 TO CHECK WIRING LAYOUT AND FRONT FENDER SIGNAL LAMP FUNCTION <i>20</i>	1	\$ 120.00
6 TO DO WATER LEAK TEST. <i>11 X</i>	1	\$ 120.00

*not authorized 3 day*

LABOUR TOTAL

\$ 2,080.00

GRAND TOTAL COST

\$ 2,400.00

*30/10/18*  
*take photo after repair*

12454


LABOUR = \$1080

Gross amt = \$5443

LESS 20% = \$4400.

PAGE 2 OF 2

p- 3630

1%

3267.00

S.N + 50.00

labour + 1080.00

4397.00

LESS 20%

3517.60

4/5 \$3500

3 day.





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Opel Insignia

Sort by Date Posted 20 results/page

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	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Opel Insignia		Any	Any	2018	Any	Any	Any	Available



**Opel Insignia Sport Tourer 2.0A**

**\$158,800**

**\$14,330 /yr**

**12-Feb-2018**

**1,998 cc**

**6,500 km**

**Stationwagon**

**Available**

Management Unit, One And Only Opel Sports Tourer For Sale In Market, Great Offer, Save \$30K, Best Deal Available. Adaptive Cruise Control, All Round 360 View Camera, Blind Spot Alert, Lane Departure W...

PREMIUM AD

Posted: 12-Oct-2018 Tags: 2018 Opel Insignia, 2018 opel insignia, Opel Insignia, opel insignia, Opel, Insignia, insignia, Used Opel

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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20 results/page

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**Nivitha (LKK Auto)**

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 22 October 2018 9:34 AM  
**To:** assignments@lkkauto.com; MT\_Claim\_SG; Catherine Chong (LKK Auto); claims@rico60.com  
**Subject:** RE: PRI Arrangement for SME 1095 P Our Ref: TBA  
**Attachments:** PRI Arrangement.pdf

10am @ 22/10/2018  
person @ shemille  
vehicle not in

Without Prejudice  
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

---

**From:** CHEW BENG KEE  
**Sent:** Monday, 22 October, 2018 9:00 AM

**To:** MT\_Claim\_SG  
**Subject:** FW: PRI Arrangement for SME 1095 P

Hi Gerald/Li Li, pls assist to arrange a PRI. TQ.

Best Regards  
Chew Beng Kee  
Head of Claims | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

---

**From:** Rico 60 [<mailto:claims@rico60.com>]  
**Sent:** Sunday, October 21, 2018 2:49 AM  
**To:** CHEW BENG KEE  
**Subject:** PRI Arrangement for SME 1095 P

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SME 1095 P  
Your Insured – SJE 5540 E  
DOA – 18/10/2018

Thank you.

Best Regards,  
*Shanelle Lim*



**RICO 60 AUTO SERVICES PTE. LTD.**  
Co. & GST Reg. No.: 201807623M  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [claims@rico60.com](mailto:claims@rico60.com)



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

100 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24  
Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

### PRI ARRANGEMENT

Date: 20/10/2018

To: Lompac Insurance Bhd

ATTN: Motor Claims Department

RE: Accident involving motor vehicle nos. SME 1095P & SJE 5540E  
along Serangoon Rd towards Boon Keng on 18/10/18 @ 19:55hrs.

We refer to the above matter.

We are instructed by BIS MOTORING PTE LTD  
to notify you of a road traffic accident on 18/10/18 at about 19:55hrs  
along Serangoon Rd towards Boon Keng  
involving our client's vehicle no. SME 1095P and vehicle no. SJE 5540E  
driven by you at the stated time.

Due to the above-mentioned accident, our client's vehicle has been damaged. Before our client/we proceed with the repair(s) of the damaged vehicle, please kindly let us know within 2 working days of your receipt of this notice, whether you or your insurer would like to conduct pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to the repair work(s) of the vehicle without further reference to you.

Thank you.

Signature

Name: Kelvin Wo

Mobile No.: 9069 7882

## Shu Pei (LKKAuto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 1 November 2018 9:37 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRI Arrangement for SME 1095 P Our Ref: TBA  
**Attachments:** 01112018093418.pdf

Our Ref : 17/18/18/VP05/021041

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, 31 October, 2018 5:13 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Thin Thin (LKKAuto)  
**Subject:** RE: PRI Arrangement for SME 1095 P Our Ref: TBA

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 1095P at M/s RICO 60 AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:  
- TP GIA REPORT

Please be informed that preliminary advice is not ready yet.

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)

**Sent:** Monday, 22 October 2018 11:22 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI Arrangement for SME 1095 P Our Ref: TBA

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 22 October 2018 9:34 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [claims@rico60.com](mailto:claims@rico60.com)

**Subject:** RE: PRI Arrangement for SME 1095 P Our Ref: TBA

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	



6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** CHEW BENG KEE

**Sent:** Monday, 22 October, 2018 9:00 AM

**To:** MT\_Claim\_SG

**Subject:** FW: PRI Arrangement for SME 1095 P

Hi Gerald/Li Li, pls assist to arrange a PRI. TQ.

Best Regards

Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

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**From:** Rico 60 [<mailto:claims@rico60.com>]

**Sent:** Sunday, October 21, 2018 2:49 AM

**To:** CHEW BENG KEE

**Subject:** PRI Arrangement for SME 1095 P

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SME 1095 P  
Your Insured – SJE 5540 E  
DOA – 18/10/2018

Thank you.

Best Regards,  
*Shanelle Lim*



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [claims@rico60.com](mailto:claims@rico60.com)



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[www.avg.com](http://www.avg.com)



# LONPAC INSURANCE BHD

(S98FC5635C)

Our Ref : 18/18/18/VP05/021041

Date : 22 October 2018

Mr Saravanan s/o Ponnappan  
Block 290A #08-77  
Bukit Batok St 24  
Singapore 653390

Dear Sirs,

## ACCIDENT INVOLVING SME1095P & SJE5540E ALONG DUNLOP STREET ON 18.10.2018

We refer to the above accident.

We have received the third party injury claim from driver of SME1095P.

Kindly note that we will be carrying out an investigation and will proceed to defend and/or negotiate a settlement of this claim and any further claims arising from this accident as we deem appropriate.

If there are any further evidence which you would like to bring to our attention in support of your case within 7 days of this letter.

Should you require any information or details, please contact us.

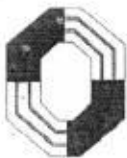
Kindly also note that you are required to notify us immediately upon receipt of all letters, claims, Writ of Summons, Traffic Police action issue against you. This includes all or any impending prosecution, inquest, fatal inquiry or offer of composition fine in connection with the above accident.

Please note that any failure on your part to observe this will result in us exercising our rights of repudiation under the motor insurance policy.

Yours faithfully  
LONPAC INSURANCE BHD

GERALD POH  
SENIOR EXECUTIVE ( CLAIMS)  
Email : mt\_claim@lonpac.com

Cc BAS Enterprise



# LONPAC INSURANCE BHD (S98FC5635C)

Singapore Office: 302, Beach Road #17-04/07, The Concourse, Singapore 199555.  
Tel: (65) 6250 7388 Fax: (65) 6256 2706 Website: www.lonpac.com.sg  
GST Reg No.: F0-0005635-C

Our Ref: 17/18/18/VP05/021041

Date: 22/10/2018

Dear Sir/ Madam

Policy No: Z/17/VP05/016300

Accident Date: 18/10/2018

Insured:

Vehicle No:

Location: DUNLOP STREET EXIT TO SERANGOON ROAD

We acknowledge your notification on 22/10/2018 of the above accident.

In order that we may proceed further with this matter, kindly arrange for the following information and/or documents marked ( X ) to be submitted to us:

- ( ) A copy of the driver's driving licence.
- ( ) A copy of the Police Report and/or Police Investigation Result.
- ( ) If the driver has not reported the accident, kindly arrange for him to do so at any of our Authorised Workshops or at our office.
- ( ) If you or your client is claiming against any third party, kindly keep us posted on the outcome of the third party claim & provide us with supporting document if your recovery is successful.
- ( ) A cheque for the policy excess of \_\_\_\_\_ applicable under Section II of the Motor Policy for third party claims.
- ( ) Driver's comments on the extent of injuries sustained by injured party/parties concerned.
- ( ) Did the Police issue any Notice of Intended Prosecution and/or Notice of Traffic Offence against you or the driver. If yes, to let us have a copy before you pay any traffic fine.
- ( ) Kindly let us have the driver's comments to the third party's claim (copy enclosed herewith) within 10 days of this letter failing which we shall proceed as we see fit.
- (X) In the event that you/your client receives correspondences from any third party, kindly forward them to us unanswered. Do not admit liability nor make any promise or offer of settlement without our consensus.
- ( ) We have rejected the third party claim. If you receive a Writ of Summons from the third party, please forward to us immediately.
- ( ) Please let us have your urgent reply to our letter of \_\_\_\_\_
- ( ) \_\_\_\_\_

We look forward to hearing from you. Please quote our file reference in future correspondence.

Thank you.

CLAIMS DEPARTMENT  
LONPAC INSURANCE BHD

\*\*\* THIS IS A COMPUTER GENERATED DOCUMENT AND NO SIGNATURE IS REQUIRED. \*\*\*

08:53:19 22/10/2018  
INQ.1PAY1.I

EP.0ITEM  
llong

PAYMENT HISTORY INQUIRY  
PAYMENT HISTORY INQUIRY PAGE 2

[1] POLICY/ENDT. NO :	Z/17/VP05/016300	[8] NET DUE :	460.00
[2] GROSS PREMIUM :	500.00	[9] GROSS DUE :	535.00
[3] COMMISSION :	75.00	[10] NET OS :	0.00
[4] NET PREMIUM :	425.00	[11] GROSS OS :	0.00
[5] STAMP DUTY :	0.00	[12] COMM. DATE :	28/11/2017
[6] GST AMT :	35.00	[13] EXP. DATE :	27/11/2018
[7] GST COMM AMT :	0.00		

DATE ISSUED	DOC. REF.NO	MEMO NO.	STATUS	AMOUNT	TRANS	FEES
21/12/2017	RCAZ038370-01			-535.00		0.00
21/12/2017	RCAZ038371-01		C	75.00		0.00

PARTICULARS  
B.A.S. ENTERPRISE  
B.A.S. ENTERPRISE

F7-Print



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18019144/Ueb3n2

300 BEACH ROAD  
#17-04/07 THE CONCOURSE SINGAPORE 199555

Date : 02-04-2019



Code : LPC2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJE 5540E	Veh. Inspected	SME 1095P
Policy No.	Z/17/VP05/016300-001	Coverage (\$)	0.00
Claim No.	17/18/18/VP05/021041	Excess (\$)	0.00
Assign From	GERALD	Assign Date	22/10/2018

## 2. Vehicle Particulars & Condition

Make & Model	OPEL INSIGNIA (A)	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	W0VZM6EF7J1085917	Colour	BLACK
Odometer	10127	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/45Z R18	HANKOOK	8 mm
L/H Front Tyre	245/45Z R18	HANKOOK	8 mm
R/H Rear Tyre	245/45Z R18	HANKOOK	8 mm
L/H Rear Tyre	245/45Z R18	HANKOOK	8 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.
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## 5. General Information

Accident Date	18/10/2018	Inspection Date	30/10/2018
Survey held at	RICO 60 AUTO SERVICES PTE LTD 8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SME 1095P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT FENDER RH	BADLY DENTED / BENT	530.00	530.00
1	FRONT FENDER COWLING RH	TORN	150.00	150.00
1	FRONT FENDER SIGNAL LAMP RH	NOT NECESSARY	28.00	-
1	FRONT DOOR RH	BADLY DENTED	2,700.00	2,580.00
1	FRONT DOOR HANDLE RH	NOT NECESSARY	440.00	-
1	FRONT DOOR SIDE MIRROR ASSY RH	NOT NECESSARY	720.00	-
1	FRONT DOOR WINDOW RH	NOT NECESSARY	530.00	-
1	FRONT DOOR WINDOW REGULATOR RH	NOT NECESSARY	1,150.00	-
1	FRONT DOOR WINDOW POWER MOTOR RH (NPA)	NOT NECESSARY	-	-
2	FRONT DOOR HINGE UP AND DOWN RH	NOT NECESSARY	76.00	-
1	FRONT DOOR CHECKER RH	NOT NECESSARY	150.00	-
1	FRONT DOOR WINDOW RUBBER RH	NOT NECESSARY	220.00	-
1	FRONT DOOR WINDOW CHROME RH	NECESSARY	140.00	140.00
1	FRONT DOOR STICKER RH	NECESSARY	170.00	110.00
1	FRONT DOOR INNER TRIM RH	NOT NECESSARY	1,600.00	-
1	FRONT DOOR SWITCH RH	NOT NECESSARY	480.00	-
1	FRONT DOOR WEATHER STRIP RH	NECESSARY	120.00	120.00
1	ROCKER PANEL RH	TO REPAIR SEE LABOUR	850.00	-
	LESS 10% DISCOUNT		-	-363.00
			10,054.00	3,267.00
<b>SPECIAL NETT ITEMS</b>				
10	FRONT DOOR INNER TRIM CLIPS (SN)	NOT NECESSARY	100.00	-
10	FRONT FENDER COWLING CLIPS (SN)	NECESSARY	100.00	50.00
1	ROCKER PANEL SEALANT (SN)	NOT NECESSARY	120.00	-
			320.00	50.00
<b>LABOUR</b>				
	TO RNR ACCIDENT DAMAGE PARTS ,CUT/WELD ,KNOCK & REALIGN.INCLUSIVE OF THE REPAIR OF ROCKER PANEL RH .		800.00	400.00

Report Ref No. CC4/LPC18019144/Ueb3n2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA.		800.00	600.00
	TO RUST PROOF ACCIDENT AFFECTED AREA.		120.00	60.00
	TO RNR UPHOLSTERY ,GARNISH AND ATTACHMENT-FRONT RH DOOR.	NOT NECESSARY	120.00	-
	TO CHECK WIRING LAYOUT AND FRONT FENDER SIGNAL LAMP FUNCTION .		120.00	20.00
	TO DO WHEEL LEAK TEST.	NOT NECESSARY	120.00	-
			2,080.00	1,080.00
	<b>GRAND TOTAL</b>		<b>12,454.00</b>	<b>4,397.00</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>3,500.00</b>

Report Ref No. CC4/LPC18019144/Ueb3n2

CHUA KANG SENG

Licensed Appraiser

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