

15/02/10

INS. CASE OWNER:

CCU / LPC1801

LKK

DAC

Surveyor:

Kalin

DOI:

ASSIGNMENT

W/10/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLA 668B

Name of Insured:

MAN MOT SHYUN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Nature of Accident:

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS 6,295.72

(5 days)

Reduction: 39.64

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Kazali

Email

Call

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No.:

471

If NO or B 28, Ass. Lia:

Repair Cost:

(w/191)

SS 6,736.42

Loss of Rental (LOR):

SS 920.00

(8 days)

x \$115.00

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS 400.00

(\$50.00 x 8 days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 7.44

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 8,063.91

Global Sum SS: 8,050.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

To \$450.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 8,050.00

Name 1:

Comfort Delgo Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

10051
SUMMIT

Kaluh

REF: LPC

ASSIGNMENT

SH 9329B

17 Mar 2016

From: Date: 22/10/2016

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SH 9329B
at Workshop m/s Comfort Delgro
of 59 Loyang Drive

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 3181 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 1up

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

Yr Regn:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/B or

Tyre Size: F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

10,429.72

P/P

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$

☐ : Preli. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

) Photos

) Others

TOTAL

p/p \$6,295.72 / Red \$4,134.20 / 39.64%



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18019142/K1fb3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 22-10-2018		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLA 668B	Veh. Inspected	SH 9329B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	19/10/2018	Inspection Date	22/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18019142/K1fb3

Date: 23.10.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SH9329B

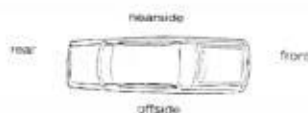
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	10,258.52
Revised Estimate Amount	: S\$	5,031.20
"Check" Items Amount	: S\$	844.28
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 9329B

DATE 19/10/2018 16:02

Lompac

MAKE :

MODEL : HYUNDAI i40

Chiang

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>x repair</i>			\$ 553.00
	Rear Bumper Clip 10 pcs <i>x</i>			\$ 22.00
	Rear Fender (RH) <i>/</i>			\$ 2,171.40
	Rear Fender Inner Panel (RH) <i>x repair</i>			\$ 1,310.60
	Rear Fender Inner Lining (RH) <i>x</i>			\$ 169.30
	Rear Windscreen Moulding <i>/</i>			\$ 28.30
	Rocker Panel Outer Garnish (RH) <i>x repair</i>			\$ 341.40
	Rear Tyre Rim (RH) <i>/</i>			\$ 325.30
	Rear Wheel Hup-Cap (RH) <i>/</i>			\$ 107.10
	Rear Wheelbearing ING & Hub <i>?</i>			\$ 362.00
	Rear Shock Absorber (RH) <i>?</i>			\$ 276.30
	Rear Shock Absorber Mounting (RH) <i>?</i>			\$ 81.30
	Rear Upper Arm (RH) <i>?</i>			\$ 335.75
	Rear Lower Arm (RH) <i>/</i>			\$ 353.80
	Rear Knuckle Arm (RH) <i>/</i>			\$ 545.60
	SUB TOTAL			\$ 6,983.15
	LESS 20%			\$ 1,396.63
	DISCOUNTED TOTAL			\$ 5,586.52
	Rear Bumper Rubber Mat <i>x</i>			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH) <i>x</i>		\$ 100.00	\$ 200.00
	Rear Windscreen Sealant <i>/</i>			\$ 46.00
	Rear Door Advertisement Logo (RH) <i>/</i>			\$ 100.00
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>/</i>			\$ 80.00
	Rear Tyre (RH) <i>x</i>			\$ 216.00
				\$ 692.00
	Labour Charge			
	Panel Beating			\$ 1,200.00
	Spray Painting Charge			\$ 2,000.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Towing Charge			\$ 50.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 80.00
	Remove/Refix Undercarriage (RR)			\$ 200.00
	Rear Wheel Alignment			\$ 80.00
	TOTAL LABOUR			\$ 3,980.00
	ESTIMATE TOTAL			\$ 10,258.52

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

LKK Auto Consultancy hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplies (materials) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Kalix 22/10/18 1030 Ls.
4 days
PIP
Before Part photo

800

Nett

Nett

Nett

Nett

Nett

Nett

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COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 9329B

DATE 19/10/2018 16:02

Lompac

MAKE :

MODEL : HYUNDAI i40

Chuang

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>x repair</i>			\$ 553.00
	Rear Bumper Clip 10 pcs. <i>x 2</i>			\$ 22.00
	Rear Fender (RH) <i>Bunkled</i>			\$ 2,171.40
	Rear Fender Inner Panel (RH) <i>x repair</i>			\$ 1,310.60
	Rear Fender Inner Lining (RH) <i>x 5</i>			\$ 169.30
	Rear Windscreen Moulding <i>new</i>			\$ 28.30
<i>X</i>	Rocker Panel Outer Garnish (RH) <i>new</i>			\$ 341.40
	Rear Tyre Rim (RH) <i>new</i>			\$ 325.30
	Rear Wheel Hup-Cap (RH) <i>new</i>			\$ 107.10
	Rear Wheelbearing ING & Hub <i>new</i>			\$ 362.00
	Rear Shock Absorber (RH) <i>new</i>			\$ 276.30
	Rear Shock Absorber Mounting (RH) <i>2 for</i>			\$ 81.30
	Rear Upper Arm (RH) <i>new</i>			\$ 335.75
	Rear Lower Arm (RH) <i>new</i>			\$ 353.80
	Rear Knuckle Arm (RH) <i>new</i>			\$ 545.60
	SUB TOTAL			\$ 6,983.15
	LESS 20%			\$ 1,396.63
	DISCOUNTED TOTAL			\$ 5,586.52
	Rear Bumper Rubber Mat <i>X 2</i>			\$ 50.00 Nett
	Rear Fender Advertisement Logo (LH/RH) <i>X 2</i>		\$ 100.00	\$ 200.00 Nett
	Rear Windscreen Sealant <i>new</i>			\$ 46.00 Nett
	Rear Door Advertisement Logo (RH) <i>new</i>			\$ 100.00 Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>new</i>			\$ 80.00 Nett
	Rear Tyre (RH) <i>X</i>			\$ 216.00 Nett
				\$ 692.00
	Labour Charge			
	Panel Beating			\$ 1,200.00 <i>800</i>
	Spray Painting Charge			\$ 2,000.00 <i>800</i>
	Wiring Charge			\$ 50.00 <i>x 2</i>
	Tuff Kote			\$ 50.00 <i>20</i>
<i>X</i>	Towing Charge			\$ 50.00 <i>1</i>
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 <i>50</i>
	Remove/Refix Rear Windscreen Glass			\$ 120.00 <i>100</i>
	Remove/Refix Reverse Sensor			\$ 80.00 <i>x 2</i>
	Remove/Refix Undercarriage (RR)			\$ 200.00 <i>100</i>
	Rear Wheel Alignment			\$ 80.00 <i>60</i>
	TOTAL LABOUR			\$ 3,980.00
	ESTIMATE TOTAL			\$ 10,258.52

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey vehicle after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Approved by Repairer
Signature: *Kahin*

Date: *22/10/18 1030Ls.*

4 days

PIP

Before Part photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



VEHICLE # SH9329B

TYPE OF C: TP

SURVEY B: KALVIN

DATE : 19.10.16

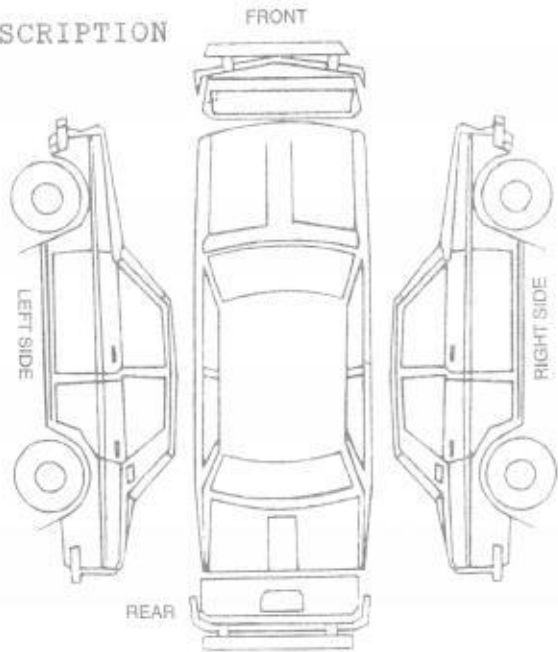
SUPPLEMENTARY OF PARTS AND LABOUR COSTS

[illegible]

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305228103
CUSTOMER	REGN NO.: SH 9329B	MILEAGE	
R/MS COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL E.....1/2.....F	
CUSTOMER NO. 7010045	MODEL I-40	DATE/TIME IN 19.10.2018 07:50	
ADDRESS 383 SIN MING DRIVE	YR OF MANU 17.03.2016	TARGET DATE	
Singapore SINGAPORE 575717	CHASSIS CODE KMHLB41UMGU085577	COMPLETION DATE/TIME:	
TEL (R) 65508755 (O)			
(P)			
DISCOUNT CARD NO			

Accident Date: 19.10.2018
NATURE: 3P 19.10.2018

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
		

CHECKED & PASSED OUT BY: _____		CUSTOMER'S SIGNATURE _____	
SERVICE ADVISOR _____			
Acknowledgement Slip		Exit Pass	
Name of Service Advisor		Vehicle No.: SH 9329B	
Signature/Date		SH 9329B	
To be returned to Service Reception upon collection		To be kept by Security Guard	
Date		Date	

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305228103
 REGN NO : SH 9329B
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 17.03.2016
 DATE/TIME IN : 19.10.2018 07:50
 ACCIDENT DATE : 19.10.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0575-G	I40V2 PANEL ASSY-QUARTER	1	2,171.40	20.00	1,737.12
0002	04-01-0103-0745-G	I40VC MOULDING-RR WDO GLA	1	28.30	20.00	22.64
0003	04-01-0103-0658-G	I40VC CAP ASSY-WHEEL HUB	1	107.10	20.00	85.68
0004	03-01-0103-0098-G	I40VC WHEEL ASSY-STEEL	1	325.30	20.00	260.24
0005	03-01-0103-0114-G	I40VC ARM COMPLETE-RR LWR	1	353.80	20.00	283.04
0006	03-01-0103-0117-G	I40V2 ARM ASSY-RR TRAILIN	1	335.75	20.00	268.60
0007	03-01-0103-0118-A	I40V2 SHOCK ABSORBER ASSY	1	276.30	20.00	221.04
0008	03-01-0103-0109-A	I40VC HUB + BEARING ASSY-	1	362.00	20.00	289.60
0009	03-01-0103-0108-G	I40VC CARRIER ASSY-RR AXL	1	545.60	20.00	436.48
0010	03-01-0103-0115-G	I40VC ARM ASSY-RR ASSIST	1	171.40	20.00	137.12
0011	03-01-0103-0112-G	I40V2 ARM + BUSH ASSY-SUS	1	81.30	20.00	65.04
0012	04-01-0103-0810-G	I40VC MOULDING ASSY-SIDE	1	341.40	20.00	273.12

SUB-TOTAL : 4,079.72

JOB NATURE

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305228103
REGN NO : SH 9329B
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 17.03.2016
DATE/TIME IN : 19.10.2018 07:50
ACCIDENT DATE : 19.10.2018

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0000 20-05	REAR DOOR ADVERTISEMENT			100.00		
0001 20-05	REAR DOOR ADVERTISEMENT			80.00		
0002 20-05	REAR WSCREEN SEALANT			46.00		
0003 L	PANEL BEATING			800.00		
0004 23-502	SPRAYPAINT ON AFFECTED AREA			800.00		
0005 20-00	TUFF COAT ON AFFECTED PARTS.			20.00		
0006 23-01	TOWING FEE			60.00		
0007 20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR			50.00		
0008 20-06-210R	REMOVE & REPLACE REAR W/SCREEN.			100.00		
0009 20-09	REMOVE/REFIX RR SUSPENSION ASST REPAI			100.00		
0010 20-08	ADJUST FRONT WHEEL ALIGNMENT			60.00		

COMFORTDELGRO ENGINEERING PTE LTD

Date: 27.10.2018

Time: 10:02:25

REPAIR ESTIMATE

Page: 3

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305228103
REGN NO : SH 9329B
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 17.03.2016
DATE/TIME IN : 19.10.2018 07:50
ACCIDENT DATE : 19.10.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 2,216.00

TOTAL : 6,295.72

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305228103
Date : 26/10/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SH9329B

Fax :
19/10/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

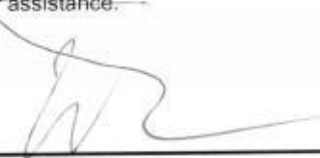
1. The repair job shall bill to: LONPAC SLA668B
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$4,079.72
 - (b) Labour Charges \$2,216.00
 - Total for Part-By-Part Repair Cost \$6,295.72**
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____


3. Estimated normal period for repairs: 5 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : KALVIN
Date : 29/10/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 22 October 2018 7:47 AM
To: Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: ACCIDENT INVOLVING SH9329B & SLA668B ALONG CLEMENCEAU AVE NORTH
ON 19.10.2018
Attachments: 22102018071128.pdf

8:53am @ 22/10/2018
vehicle in
SUR @ Kelvin

WITHOUT PREJUDICE

Dear Catherine

Please see attached and proceed with the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969



Our Ref: 305228103

Date: 191018

Time of Fax: _____

Via Fax: 62962706

Your Insured: SLAG68B

Date of Acc: 191018

Attn: Motor Claims Department
Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH 9329B

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties involved in the accident.

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our Initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

- Lim Kwok Eng Tel: 6214 8316 or HP: 9824 0811
- Larry Ng Nyuk Phn Tel: 6214 8315 or HP: 9230 2824
- Lim Tien Siong Tel: 6214 8398 or HP: 9635 8546
- Chiang Liat Choon Tel: 6214 8314 or HP: _____
- Jumaní Biri Masudin Tel: 6214 8315 or HP: 9635 5305
- Fauzy Bin Mokhtar Tel: 6214 8319 or HP: 8125 9176

Fax no. 6546 8156

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the insurance company.

Thank you.

Yours faithfully

Chiang Liat Choon

for Vice President
Crash Repairs & Claims Recovery

Shu Pei (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 24 October 2018 8:57 AM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SH9329B & SLA668B ALONG CLEMENCEAU AVE NORTH ON 19.10.2018 ***LKK REF:CC4/LPC18019142/K1fb3
Attachments: 24102018085400.pdf

Our Ref : 18/18/18/VP05/021039

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]

Sent: Tuesday, 23 October, 2018 6:22 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Poh Kin (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING SH9329B & SLA668B ALONG CLEMENCEAU AVE NORTH ON 19.10.2018 ***LKK REF:CC4/LPC18019142/K1fb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9329B at M/s Comfortdelgro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 22 October 2018 8:54 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SH9329B & SLA668B ALONG CLEMENCEAU AVE NORTH ON 19.10.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 22 October 2018 7:47 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SH9329B & SLA668B ALONG CLEMENCEAU AVE NORTH ON 19.10.2018

WITHOUT PREJUDICE

Dear Catherine

Please see attached and proceed with the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Poh Kin (LKKAUTO)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Monday, 18 March 2019 2:17 PM
To: Poh Kin (LKKAUTO)
Subject: Re: RTA involving vehicle nos. SH 9329B AND SLA 668B on 19/10/2018

Importance: High

Categories: clear

Dear Poh Kin,

Your proposed offer below is **accepted**. Kindly let us have your principal's DV for our execution and early return. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Monday, 18 March 2019 11:21 AM
To: Kazali Haji Selahudin
Subject: RE: RTA involving vehicle nos. SH 9329B AND SLA 668B on 19/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/LPC18019142/K1fb3
Your Ref: T 1018/SH 9329B/KS (st)

Dear Kazali,

We refer to the above matter and below e-mail.

We appreciate if you could revert acceptance on this matter.

Your prompt reply will be very much appreciate.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 7 March 2019 11:47 AM
To: 'Kazali Haji Selahudin'
Cc: Admin A
Subject: RE: RTA involving vehicle nos. SH 9329B AND SLA 668B on 19/10/2018

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/LPC18019142/K1fb3
Your Ref: T 1018/SH 9329B/KS (st)

Dear Kazali,

We refer to above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our Principal to offer settlement at global sum of **\$8,050.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

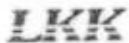
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Poh Kin (LKKAUTO)
Sent: Thursday, 24 January 2019 11:47 AM
To: 'Kazali Haji Selahudin' <kazali@cdge.com.sg>

Poh Kin (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 7 March 2019 9:22 AM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLA 668B (OI) AND SH 9329B (TP) ON 19-10-2018; LKK ref : CC4/LPC18019142/K1fb3; Lonpac ref: TBA [External Confidential]

Lonpac External - Confidential

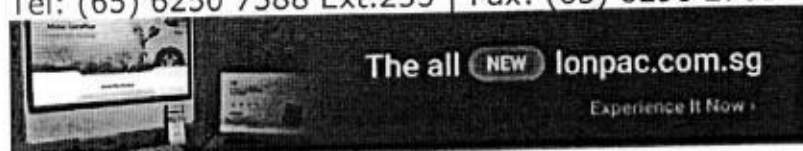
Dear Poh Kin,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Saturday, 23 February, 2019 10:52 AM
To: GERALD POH WEE BIN
Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLA 668B (OI) AND SH 9329B (TP) ON 19-10-2018; LKK ref : CC4/LPC18019142/K1fb3; Lonpac ref: TBA
Importance: High

Attached video footage

Without Prejudice

Our Ref: CC4/LPC18019142/K1fb3
Your Ref: TBA

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLA 668B (OI) AND SH 9329B (TP) ALONG CLEMENCEAU AVENUE NORTH ON 19/10/2018

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Saturday, 23 February 2019 10:47 AM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; Admin A
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLA 668B (OI) AND SH 9329B (TP) ON 19-10-2018; LKK ref : CC4/LPC18019142/K1fb3; Lonpac ref: TBA
Attachments: SH9329B (191018).avi; LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; TP LOD_ SH 9329B.pdf
Importance: High

Without Prejudice

Our Ref: CC4/LPC18019142/K1fb3
Your Ref: TBA

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLA 668B (OI) AND SH 9329B (TP) ALONG CLEMENCEAU AVENUE NORTH ON 19/10/2018

We refer to the above matter.

Liability: The accident occurred when our Insured beat red traffic light collided into third party vehicle as per TP video footage. Liability is down against our Insured.

Summary to offer to third party repairer, ComfortDelgro Engineering Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,134.03 (\$10,405.64 + 7%gst)	\$ 6,736.42 (\$6,295.72 + 7% gst)
2. Loss of Rental	\$ 920.00 (\$115.00 x 8 days)	\$ 920.00 (\$115.00 x 8 days)
3. Loss of Income	\$ 640.00 (\$80.00 x 8 days)	\$ 400.00 (\$50.00 x 8 days)
4. LTA search fee	\$ 7.49	\$ 7.49
Total	\$ 12,701.52	\$ 8,063.91

****05 days recommendation for repair + PRI + Weekend = 8 days**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Poh Kin (LKKAuto)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Thursday, 24 January 2019 11:31 AM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: Re: RTA involving vehicle nos. SH 9329B AND SLA 668B on 19/10/2018
Attachments: SH9329B (191018).avi

Dear Poh Kin,

We attach the VF as requested. Kindly let us have your proposal towards our claims soon. Thank you.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Thursday, 24 January 2019 10:48:55 AM
To: Kazali Haji Selahudin
Cc: Admin A
Subject: RTA involving vehicle nos. SH 9329B AND SLA 668B on 19/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/LPC18019142/K1fb3
Your Ref: T 1018/SH 9329B/KS (st)

Dear Sir/Madam,

We refer to the above matter.

Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 24 January 2019 10:49 AM
To: 'kazali@cdge.com.sg'
Cc: Admin A
Subject: RTA involving vehicle nos. SH 9329B AND SLA 668B on 19/10/2018
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/LPC18019142/K1fb3
Your Ref: T 1018/SH 9329B/KS (st)

Dear Sir/Madam,

We refer to the above matter.

Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of CCTV footage / accident scene photos / evidence as per **our principal instruction**.

Your prompt action is very much appreciated.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18019142/K1fb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 03-04-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLA 668B	Veh. Inspected	SH 9329B	
Policy No.	Z18VP05018850	Coverage (\$)	0.00	
Claim No.	18/18/18/VP05/021039	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	22/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU085577	Colour	BLUE	
Odometer	262068	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CAMPEON	7 mm	
L/H Front Tyre	205/60 R16	CAMPEON	7 mm	
R/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
L/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/10/2018	Inspection Date	22/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9329B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	TO REPAIR SEE LABOUR	553.00	-
10	REAR BUMPER CLIP	NOT NECESSARY	22.00	-
1	REAR FENDER (RH)	BUCKLED	2,171.40	2,171.40
1	REAR FENDER INNER PANEL (RH)	TO REPAIR SEE LABOUR	1,310.60	-
1	REAR FENDER INNER LINING (RH)	SERVICEABLE	169.30	-
1	REAR WINDSCREEN MOULDING	NECESSARY	28.30	28.30
1	ROCKER PANEL OUTER GARNISH (RH)	CRACKED	341.40	341.40
1	REAR TYRE RIM (RH)	BENT	325.30	325.30
1	REAR WHEEL HUP-CAP (RH)	CRACKED	107.10	107.10
1	REAR WHEELBEARING ING & HUB	BENT	362.00	362.00
1	REAR SHOCK ABSORBER (RH)	BENT	276.30	276.30
1	REAR SHOCK ABSORBER MOUNTING (RH)	TORN	81.30	81.30
1	REAR UPPER ARM (RH)	BENT	335.75	335.75
1	REAR LOWER ARM (RH)	BENT	353.80	353.80
1	REAR KNUCKLE ARM (RH)	BENT	545.60	545.60
1	ARM ASSY -ASSIST UPPER (ADDITIONAL)	BENT	171.40	171.40
	LESS 20% DISCOUNT		-1,430.91	-1,019.93
			5,723.64	4,079.72
SPECIAL NETT ITEMS				
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	-
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN)	NOT NECESSARY	200.00	-
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	46.00	46.00
1	REAR DOOR ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (SN)	NECESSARY	80.00	80.00
1	REAR TYRE (RH) (SN)	SERVICEABLE	216.00	-
			692.00	226.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR BUMPER AND REAR FENDER INNER PANEL (RH).		1,200.00	800.00
	SPRAY PAINTING CHARGE.		2,000.00	800.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.		50.00	20.00
	TOWING CHARGE.		60.00	60.00
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR.		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.		120.00	100.00
	REMOVE/REFIX REVERSE SENSOR :	NOT NECESSARY	80.00	-
	REMOVE/REFIX UNDERCARRIAGE (RR).		200.00	100.00
	REAR WHEEL ALIGNMENT .		80.00	60.00
			3,990.00	1,990.00
	GRAND TOTAL		10,405.64	6,295.72
RECOMMENDED COST OF REPAIRS				6,295.72

Report Ref No. CC4/LPC18019142/K1fb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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