Vic (LKKAuto)

Vic (LKKAuto) From:

Tuesday, 5 March, 2019 6:00 PM Sent:

William Tan Thoo Seng To:

KKLau; Aileen Tan Lee Noi; Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto) Cc: Subject:

18.10.18 China

Without Prejudice

Dear William,

We refer to your below email and the contents were noted.

We would like to request for a copy of your client's video footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]

Sent: Tuesday, 5 March, 2019 4:31 PM To: Hsiao Tong (LKKAuto); Vic (LKKAuto)

Cc: KKLau; Aileen Tan Lee Noi

Subject: Re: Yr ref: CC3/CTI18019140/K1ub3 (GBG 4803 M) VS SHA 8277 R D.O.A. 18.10.18 China

Another reminder. Outstanding :> 4 months *** (No development)

Without Prejudice.

Dear Hsiao Tong

We refer to our email of 21.01.19.

After waited for 42 days, nothing heard. Yesterday, we then follow up with you. On the contrary you then told us that Vic is the case handler.

Instead of protracting the matter, you should have forward our email to him directly.

Dear Vic

Kindly forward your offer or to repudiate liability.

Thank you.

Best Regards William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

From: William Tan Thoo Seng

Sent: Monday, 21 January 2019 8:58 AM

To: Hsiao Tong (LKKAuto)

Cc: kklau@lkkauto.com; Aileen Tan Lee Noi

Subject: Yr ref: CC3/CTI18019140/K1ub3 (GBG 4803 M) VS SHA 8277 R D.O.A. 18.10.18 China

Without Prejudice.

Dear Hsiao Tong

Since, your insured driver reported he cannot recall the accident, kindly confirm whether you are going to forward your offer or to repudiate liability.

Not to protract matter, please revert, urgently.

Thank you.

Best Regards William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

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