

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 15 April, 2019 10:52 AM
To: Claims Dept of CTI
Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAUTO); sunwayac@singnet.com.sg; skylinkinsurance@gmail.com; johnsoncth@gmail.com; Admin A; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBG4803M (Our Ref: SNM18D05005C02) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1hb3) on 18.10.2018
Attachments: SHA8277R doa 18.10.18.mov

Dear Alfred,

We refer to your below email.

Please be informed that we had meet the Insured Driver Mr Chua at our office today and he viewed the video footage and damages to TP vehicle.

The Insured Driver had strongly denied liability for this matter as he insisted that this is not his fault and that damages to TP vehicle may not be caused by his vehicle.

Furthermore, the Insured Driver is willing to fight the matter.

Kindly advise further instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Wednesday, 10 April, 2019 5:39 PM
To: Vic (LKKAUTO); Admin A
Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAUTO); sunwayac@singnet.com.sg; skylinkinsurance@gmail.com
Subject: Direct Settlement - Accident Involving GBG4803M (Our Ref: SNM18D05005C02) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1hb3) on 18.10.2018

LKK REF - CC3/CTI18019140/K1hb3

CTI REF – SNM18D05005C02/3 (GBG4803M)

Dear Vic

We refer to your email pertaining to the above matter.

You may proceed to negotiate the third party property damage claim at best possible terms.

Aside to Chin Kiat, please keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 10 April, 2019 4:50 PM
To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBG4803M (Our Ref: SNM18D05005C02) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1hb3) on 18.10.2018

Dear Chin Kiat,

We refer to your below email.

Please be informed that TP has provided to us a copy of the video footage (see attached).

Based on the footage, it was observed that TP vehicle was within lane when Insured vehicle slowly encroached into TP's lane which resulted to this collision.

As such, liability is not to our Insured's favour.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ong Chin Kiat [<mailto:chinkiat.ong@sg.cntaiping.com>]

Sent: Monday, 29 October, 2018 2:03 PM

To: Shu Pei (LKKAUTO)

Cc: Admin A; Thin Thin (LKKAUTO)

Subject: RE: Direct Settlement - Accident Involving GBG4803M (Our Ref: SNM18D05005C02) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1ub3) on 18.10.2018

Dear Shu Pei / Thin Thin,

Attached our insured's GIA report for your reference.

Our insured driver reported that he cannot recall having any accident.

Please assist to request video footage from third party for our view and assessment.

Thank you.

Regards,

Ong Chin Kiat

Assistant Claims Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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Fax (65) 6224 7174 / 6224 7478

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 22 October, 2018 5:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG4803M (OI : CTI - TBA) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1ub3) on 18.10.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

We have inspected TP vehicle SHA 8277R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer purposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

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